Edgie Ace Tambis Pojadas

edgieace@gmail.com
+639701805127

Present Address:
P6D New Paradise, Libertad, Butuan City
8600, Agusan del Norte, Philippines

Basic Information

Age	Birth Date	Gender	Civil Status
27	May 17, 1997	Male	Single

Height (cm)	Weight (kg)	Nationality	Religion
165	62	Filipino	Christianity - Catholic

Work Experience

Jun 2024 -
PRESENT
(9 Months, 2 Weeks)

Network Engineer
Ever Ascend Solutions
Consulting (IT, Engineering, Management, Science & Technical)
Butuan City

- Design and Implement Network Infrastructure. Manage on-site server, database, backup, maintenance and optimization
- Secure network over the site and on the cloud assets.

- Training on site staff related to Basic Network and Data Center Management

Apr 2023 - Dec 2023 *(9 Monthsr)*	**Tech Customer Success Lead** Automateio Consulting (IT, Engineering, Management, Science & Technical) Fairfield, CA 94533

- Develop and implement customer success strategies and programs
- Manage a portfolio of assigned customers
- Provide proactive and reactive customer support
- Identify and escalate customer issues
- Track and measure customer success metrics

Jun 2022 - Dec 2022 *(6 Months, 4 Weeks)*	**System Administrator** DNA Micro Software Inc. Computer / Information Technology (Software) St. Moritz Road, Gorordo Ave, Cebu City, 6000 Cebu

- Installed Jenkins and slaves on Docker containers
- Setting up continuous delivery framework using Jenkins, Gradle, Maven
- Integration of Configuration Management Systems like Chef with Azure for code deployment
- Works DevOps Engineer for a team that involved different development teams and

multiple simultaneous software releases

- Monitor performance and maintain systems according to requirements using Kafka & Prometheus
- Install and configure software and hardware
- Manage network servers and technology tools
- Troubleshoot issues and outages
- Ensure security through access controls, backups and firewalls
- Setup and Maintain containers in Docker
- Upgrade systems with new releases and models
- Build an internal wiki with technical documentation, manuals and IT policies

Jun 2022 - July 2024 *(2 Years)*	**Graphic Designer**
	Art Battle International
	Arts / Design / Fashion
	697 Queen St W, Toronto, ON M6J 1E6, Canada

- Manage WordPress website, build and customize pages using WordPress builders, and configure/add plug-ins as needed.
- Create user personas to represent the different types of users.
- Develop user flows to map out how users will navigate the product.
- Create wireframes to test and refine the product's layout and structure.
- Design visual mockups to show the look and feel of the product.
- Conduct usability testing to evaluate and

improve the product's ease of use.

- Collaborate with other teams to ensure the design meets project goals and requirements.

Jun 2018 - Jul 2022
(4 Years, 1 Month)

Technical Support Specialist - Software & Hardware
AMA Computer Learning Center of Butuan
(B.I.T.S.I)
Education & Training Services
999 J.C. Aquino Avenue, Butuan City Ah 26,
Butuan City, Agusan Del Norte

- Troubleshooting, answering employee's technical questions and providing general technical support
- Media & Graphic Designing
- Network Setup & Configuration
- Database Management
- Computer Setup & Configuration
- Automation Batch Scripting (.bat / .py)
- Logging and Monitoring daily works

Nov 2017 - Mar 2018
(4 Months, 4 Weeks)

Programmer (OJT)
Department of Agrarian Reform Provincial Office
Government
J. Rosales Avenue, Butuan City

- Developing a web-based application that eases the communication on different department and flow of the papers on a specific department.
- Front-end Developer

May 2015 - Jul 2017	**Senior Graphic Designer**
(2 Years, 3 Months)	ACLC Designers and Skilled Students
	Education & Training Services
	AMA Computer Learning Center College of Butuan

- Collaborate with fellow graphic designers and other departments to brainstorm ideas and develop new approaches to creating innovative and expressive graphics for the school.
- Strategize Designs that reflect a positive response.
- Organize campaigns that utilize stunning graphics and videos.
- Teaching and sharing ideas to team mates.
- Editing videos using Sony Vegas.
- Designing and Creating Graphics using Photoshop and Illustrator

Educational Attainment

Jun 2014 - Apr 2018	**AMA Computer Learning Center of Butuan**
	Bachelor's / College Degree
	Bachelor of Science in Computer Science

Licenses / Certifications

| Sep 01, 2023 | **Google Cybersecurity Specialization** |
| | KAG2675Y2SDM |

| Sep 29, 2022 | **AWS Essential Training for Administrators** |
| | Aao9XYtamay18QA-KBRUNPhcrEpx |

Sep 17, 2022	**Microsoft 365 Essential Training for Administrators** AYdFBdyZYvTf9IzQlh-hWNFhuFXi
Sep 06, 2022	**Server Administration Essential Training** Ae516e439wQytP59IqEjySeRXzas
Apr 25, 2022	**CCNA - Implementing and Administering Cisco Solutions** 74826001074
Sep 24, 2020	**Google IT Support Specialization** 5Y4DUSPVHBXR
Sep 24, 2020	**Technical Support Fundamentals** A2VG2KFHYTYW
Nov 09, 2017	**Visual Graphic and Design NC-III** 17160203005239
Oct 21, 2016	**Computer Systems Servicing NC-II** 16160202003901

Trainings / Seminars

Apr 25, 2022 - Apr 29, 2022	**CCNA - Implementing and Administering Cisco Solutions** RIVAN IT SCHOOL OF TECHNOLOGY Cebu City
Sep 21, 2020 - Sep 03, 2022	**Google IT Support** Google Coursera

May 27, 2019 - May 30, 2019	**International Science, Technology and Engineering Conference** Polytechnic University of the Philippines Hennan Hotel, Panglao, Bohol, Philippines
Aug 25, 2018 - Aug 26, 2018	**Cyber Conference Asia 2018** Worldtech Information Solutions Cebu, Philippines
Oct 28, 2017 - Oct 28, 2017	**Photoshop and Design Workshop** AMA Computer Learning Center of Butuan 999 J.C. Aquino Avenue, Butuan City Ah 26, Butuan City, Agusan Del Norte
Sep 02, 2016 - Sep 02, 2016	**Graphic Design Training** AMA Computer Learning Center of Butuan 999 J.C. Aquino Avenue, Butuan City Ah 26, Butuan City, Agusan Del Norte

Skills

Computer Troubleshooting | Computer Programming | Media and Graphic Desig Setup | Virtualization | Agile | CI/CD | Systems Administration | AWS | Linux | Ansible | Terraform | Salt | Puppet | Chef | I Solving | Time Management | Teamwork

Languages

English | Tagalog | Bisaya

Character References

Zelmar B. Obediente	**Technical Head & Assets Coordinator** *AMA Computer Learning Center College of Butuan* 09487335524 zelmarobediente@gmail.com

Cristopher A. Abalorio

CS Instructor

AMA Computer Learning Center College of Butuan

+639103523937

cca.aclcbutuan@gmail.com