



**Tushar Pawar** 

*Project Manager – Xcaliber  
Infotech Private Limited*

Pune, India

+91 9028204659

[tushar7pawar@gmail.com](mailto:tushar7pawar@gmail.com)

[www.linkedin.com/in/tushar7](https://www.linkedin.com/in/tushar7pawar/)

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#### **CERTIFICATIONS**

PRINCE2 Agile Practitioner -  
2019

PowerBI (Developer) -2020

ITIL v3 Foundation – 2014

German Language(A1) - 2014

#### **PROFESSIONAL TRAININGS**

Internship @ Lanxess India –  
2013 (6 months)

PMP Methodology - 2017

Managing Difficult

Conversations – 2020

Leadforward Leadership

Excellence Program at Phoenix

Group - 2025

#### **PROJECT MANAGEMENT TOOLS**

Microsoft Project

Jira

YouTrack

#### **ACADEMIC CREDENTIALS**

PGPBA (MBA) - 2014

BE Computer - 2011

#### **PROFESSIONAL SUMMARY:**

Versatile and results-driven Project Manager with over 11 years of experience leading enterprise-wide IT, Program Governance, Digital, and AI transformation projects in IT and manufacturing sectors. Proven ability to manage end-to-end delivery lifecycles, drive cross-functional teams, tracking financials and implement secure, scalable platforms. Certified PRINCE2 Agile Practitioner with deep expertise in Agile/Scrum, stakeholder management, and IT service delivery.

#### **CORE COMPETENCIES:**

- Agile Program & Project Management
- Agile & Scaled Agile (Scrum, Kanban)
- Cross-Functional Team Leadership
- AI/ML Use Case Delivery (Anomaly Detection, Forecasting, Chatbots)
- Risk, Audit & Quality Management
- Cloud & Infrastructure (AWS, VMware, NetApp)
- Cybersecurity & Risk Management
- Resource & Capacity Management
- Stakeholder & Vendor Management
- Strategic Planning & Execution
- Performance metrics & Compliance reviews

#### **EXPERIENCE:**

**Xcaliber Infotech Pvt. Ltd. – Project Manager**

**Feb 2023 – Present | Pune, India**

- Lead Agile delivery of an AI-enabled Supply Chain Analytics platform with 130+ engineers including BAs, Developers, and QAs.
- Managed delivery of AI/ML initiatives like Anomaly Detection, Forecasting Engines, and C-Suite Analytics Portals.
- Delivered real-time Chatbot & RCA automation systems improving operational decision-making.
- Oversaw product infrastructure, cloud deployment (AWS), and vulnerability management lifecycle.
- Reported directly to India and US-based executive stakeholders through bi-weekly strategic updates.
- Ensured sprint goals and releases aligned with long-term product vision and KPIs.

**SKODA AUTO Volkswagen India Pvt. Ltd. – IT Service Delivery & Project Manager**

**2020 – 2023 | Pune, India**

- Managed service delivery across APAC for IaaS and hybrid infrastructure support
- Led transition of new clients and ensured SLA/OLA compliance across critical processes and platforms.
- Oversaw cybersecurity compliance, patching, and data center governance to support IT readiness.
- Participated in internal/external audits focused on IT controls, compliance, and operational resilience.

## TECHNICAL SUMMARY

### Infrastructure & Security

AWS  
Splunk  
Tenable Nessus  
HP Service Center  
Governance of various other tools

### Personal Information

DOB : 7<sup>th</sup> Dec 1988  
Address: Pune  
Languages: English, Marathi, Hindi, German (A1)

## **Volkswagen IT Services India Pvt. Ltd. – Program Manager & Process Consultant 2014 – 2020 | Pune, India**

- Delivered software and IT security projects using Agile methodology across global programs.
- Managed the rollout of global security initiatives including SIEM (Splunk), Nessus, and vulnerability remediation.
- Led development of analytics tools, reporting dashboards, and customer experience platforms aligned to digital goals.
- Mapped and optimized over 500+ business processes (finance, procurement, logistics, IT, etc.) for operational efficiency and automation as well as audit readiness.

### **KEY PROJECTS:**

- **AI/ML Projects:** Anomaly Detection, Forecasting (Weather/Geopolitical), Automated RCA, Chatbot Analytics
- **Data Visualization & Portals:** Supply Chain Control Tower, Metrics Scorecard, C-Suite Dashboard, Reporting Central
- **Process & Tools:** Budget Tools, Complaint Management, Knowledge Repositories
- **Infrastructure & Security:** AWS Implementations, IT Integration, Splunk SIEM, Nessus, CyberArk, Patch Management, IT Security Program Management