

# **Subhakanta Pattnaik**

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## **Summary:**

- Dynamic and seasoned Software Test Lead with over 11 years of extensive experience in leading testing efforts and ensuring the delivery of high-quality software solutions.
- Proven track record of designing, implementing, and executing comprehensive test strategies across various domains.
- Specialized in coordinating and managing testing activities, I excel in driving efficiency, reliability, and scalability in testing processes.
- Proficient in identifying and mitigating complex issues, I thrive in challenging environments and continuously strive for process improvement.
- Adept at fostering collaboration and communication among cross-functional teams, I am committed to delivering reliable and scalable software products that meet and exceed customer expectations.
- Ready to leverage my leadership skills and technical expertise to drive success in software testing initiatives and contribute positively to organizational goals.

## **Professional Experience:**

- Working as Quality Assurance Specialist with Shell India PVT LTD, Bangalore
- Worked as a Consultant with Capgemini, Bangalore from Aug 2018 to Oct 2021
- Worked as a Quality Assurance Engineer in Tangoe India Softek Services, Bangalore from April 2016 to July 2018.
- Worked as an Associate IT Consultant in ITC Infotech, Bangalore from Sept, 2013 to April, 2016.

## **Skills:**

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| <ul style="list-style-type: none"><li>• Salesforce (Sales and Service clouds)</li><li>• SQL, SOQL</li><li>• Database Testing, ETL Testing</li><li>• API Testing, Postman</li><li>• Test Automation, Java, Selenium</li></ul> | <ul style="list-style-type: none"><li>• Test Strategy, Test Planning, Defect Management</li><li>• Agile, Scrum</li><li>• Stakeholder Management, Team Management, Risk Management</li><li>• Training and Mentoring, Matrices and Reporting.</li><li>• Jira, ALM, Azure DevOps</li></ul> |
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## **Certifications:**

- Salesforce Certified Administrator
- ISTQB - Advanced Level Test Automation Engineer
- ISTQB - Agile Tester Foundation Extension ISTQB
- ISTQB - Certified Tester Foundation Level

**Projects Profile:****Integrated Deal Modeling**

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Role:	Lead QA Engineer
Development Model:	Agile Methodology / Scrum
Approach:	Manual Testing
Responsibilities:	
<ul style="list-style-type: none"><li>▪ Created Test Strategy and Test Plans for the project.</li><li>▪ Formed a QA team which can be accountable of test deliverables.</li><li>▪ Set up a QA process to be followed in the team.</li><li>▪ Worked closely with the project team on resource allocation, optimization and team restructuring.</li><li>▪ Set up a proper communication channel overcome the barriers in Integration Test phase.</li><li>▪ Involved in Bug Triage and Test Design reviews.</li><li>▪ Worked on test automation feasibility study and prepared automated test scripts for POCs.</li><li>▪ Provided project status to stake holders (clients) in weekly and monthly meetings.</li><li>▪ Worked closely with development team on impact analysis due to upgrades from Salesforce infrastructure.</li><li>▪ Prepared knowledge artifacts which could be used in train the trainer sessions.</li><li>▪ Mentored new QA team members and conducted training sessions on Salesforce organization wide as part of upskilling program.</li><li>▪ Involved in staff interview process.</li><li>▪ Volunteered for multiple events for organization/department.</li></ul>	

**CRM - PLDT**

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Role:	QA Lead
Development Model:	Agile Methodology / Scrum
Approach:	Manual Testing
Responsibilities:	
<ul style="list-style-type: none"><li>▪ Created, Enhanced and Executed the Business Scenarios for Sales Force work flows.</li><li>▪ Prepared and Executed Test Cases as per Requirements in Jira.</li><li>▪ Verification of end-to-end process flows of CPQ and CLM processes.</li><li>▪ Analyzed Source to Stage and Stage to Target mapping document based on Facts G Dimensions.</li><li>▪ Performed GUI testing on the Analytical reports/Dashboard reports generated after the data Migration and checked the report functionality such as drill up, drill down and drill through.</li><li>▪ Performed various black box testing Methodologies Like functional testing, Sanity Testing, Regression Testing.</li><li>▪ Attended client calls and Sprint Planning meetings for clarifications and better understanding of requirements and to provide status reports.</li><li>▪ Defect Logging and involved in defect triage meetings.</li><li>▪ Provided QA Estimations and prepared Test Closure documents.</li><li>▪ Involved in conducting Test Case review and KT (Knowledge Transfer) sessions to new Testers.</li></ul>	

- Involved in UAT to train the testers and help them complete the UAT and get sign off from the team.

#### **TV Content Distribution**

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Role:	QA Lead	
Development Model:	Agile Methodology / Scrum	
Approach:	Manual Testing, Report Testing	
Responsibilities:	<ul style="list-style-type: none"> <li>▪ Understanding the Requirements and Functional Specifications of the application.</li> <li>▪ Preparation of Test Plan and Test Estimation.</li> <li>▪ Participated in identifying the required Test scenarios.</li> <li>▪ Prepared and Executed Test Cases as per System Requirements.</li> <li>▪ Provided project status to stakeholders (clients) in weekly and monthly meetings.</li> <li>▪ Performed various testing Methodologies like functional testing, Smoke Testing, Regression testing &amp; retesting.</li> <li>▪ Validated Tableau reports by comparing the data populated with the source systems.</li> <li>▪ Defects Reporting &amp; Tracking through ALM.</li> <li>▪ Prepared Test Summary and QA Sign-Off documents.</li> <li>▪ Prepared daily, weekly and monthly status reports and participated in Status calls and updates with the On-shore team and Client.</li> </ul>	

#### **Education:**

Degree Specialization	Year of passing	Percentage
MTech CS&IS (KIIT UNIVERSITY)	2013	82.4
BTech CSE (Biju Patnaik University Of Technology, Odisha)	2010	70.3

I do hereby declare the above related information provided is true to the best of my knowledge and belief.

**Subhakanta Patnaik**