

Mohd Jamal

Technology Test Analyst/Lead

Location: India

Phone: +91-9776820650 | Email: ncjamal@gmail.com

Open to Relocate: Foreign Nation

Professional Summary

Dynamic and detail-oriented Software Testing Professional with 13.5 years of experience in INFOSYS LIMITED manual testing, including functional, UAT, regression, end-to-end, mobile, and web application testing. Strong exposure to Oracle ERP, banking AML systems, and student portal platforms. Excellent communication and stakeholder coordination skills with 2 years of onsite client-facing experience in the UK. Currently looking to relaunch career after a planned personal break, and open to exciting QA opportunities.

Skilled in agile methodologies, ensuring streamlined communication and efficient cross-functional collaboration for global clients in diverse industries.

Core Competencies

- Manual Testing (Web, Mobile, E2E, UAT, Regression)
- Test Planning, Execution & Defect Management
- Oracle ERP (Finance Modules)
- Anti-Money Laundering (AML) Systems
- SDLC & Agile/Scrum Methodologies
- Client Handling & Stakeholder Communication
- Bug Reporting Tools (JIRA, HP ALM)
- Test Documentation (Test Approach, Test Plan, Test Scenarios, Cases, and Reports)
- Basic Knowledge of Automation with Selenium
- Content Management System (CMS)
- Mainframe Testing

Professional Experience

- Infosys Limited

Location: India & UK | **Duration:** July 2011 – November 2024

Role: Senior Test Analyst / Test Lead

Key Highlights:

- Led and executed manual testing initiatives across US and UK-based clients in banking, healthcare, and education.
- Maintained strong relationships with stakeholders for smooth System, Regression, E2E, Integration and UAT cycles and timely defect resolution.
- Onsite UK (Open University): Maintained student portals, registration workflows, and marketing integrations.
- Developed detailed test plans, test cases, and traceability matrices for mission-critical apps.
- Experienced in testing Oracle finance ERP suite (GL, AP, PO, FAH), Mainframe, ETL process, Website content management system (CMS) and basics of Automation testing in selenium with JAVA.
- Experienced in both waterfall and agile testing methodologies and followed all stages of testing life cycle.
- Established regular communication channels between onsite and offshore team members, ensuring seamless coordination despite geographical barriers.
- Ensure that team has proper knowledge of system by having robust and continuous knowledge transfer session within team.

Major Client Engagements & Projects:**Anti-Money Laundering - US based Banking project:**

- I was part of the financial crime technology (FCT) team where US government has regulation on banks to identify suspicious financial transactions.
- Sourcing team would collect all the financial transactions from various sources and push these transactions to detection team after loading to staging database.
- Detection team would apply business logics and try to identify the suspicious transactions and they will forward these suspicious records to verification team.
- Verification team would then verify whether these suspicious transactions are valid or not and the valid ones would be then shared with government agency for further action.

Open University - UK based university:

- I was part of the university marketing, registration and student welcome portals maintenance team.
- The Marketing portal would list variety of courses offered by university to attract students from all around the world for registration.
- The students are navigated to online registration portal based on the courses they select.
- A student welcome page created on successful registration where student can track their academics records and association with university.

- Content management system (CMS) product is used for testing and maintaining these portals.

Corporate Domain - US based health care project:

I was part of the corporate area of health care industry which uses Oracle financial ERP product to administer its financial transactions within the organization. So any activity related to finance needs to be processed through General ledger (GL) where financial reporting are fetched and shared to different stakeholder for analysis, forecasting and planning purposes.

Education

B.Tech – Information Technology (Kurukshetra University, India)

Graduated in 2011 | Selected by Infosys during 8th semester and completed Internship

Career Break Note

Took a 6-month career break from December 2024 to June 2025 due to a personal family responsibility. Now actively seeking QA/Testing roles.

Additional Information

- Languages: English (fluent), Hindi (native)
- Availability: Immediate
- Nationality: Indian
- Gender: Male