

Subhakanta Pattnaik

☎: +91-7204133150

✉: pattnaik.subhakanta@yahoo.com

Summary:

- Dynamic and seasoned Software Test Lead with over 11 years of extensive experience in leading testing efforts and ensuring the delivery of high-quality software solutions.
- Proven track record of designing, implementing, and executing comprehensive test strategies across various domains.
- Specialized in coordinating and managing testing activities, I excel in driving efficiency, reliability, and scalability in testing processes.
- Proficient in identifying and mitigating complex issues, I thrive in challenging environments and continuously strive for process improvement.
- Adept at fostering collaboration and communication among cross-functional teams, I am committed to delivering reliable and scalable software products that meet and exceed customer expectations.
- Ready to leverage my leadership skills and technical expertise to drive success in software testing initiatives and contribute positively to organizational goals.

Professional Experience:

- Working as Quality Assurance Specialist with Shell India PVT LTD, Bangalore
- Worked as a Consultant with Capgemini, Bangalore from Aug 2018 to Oct 2021
- Worked as a Quality Assurance Engineer in Tangoe India Softek Services, Bangalore from April 2016 to July 2018.
- Worked as an Associate IT Consultant in ITC Infotech, Bangalore from Sept, 2013 to April, 2016.

Skills:

- | | |
|-----------------------------------------|------------------------------------------------------------|
| • Salesforce (Sales and Service clouds) | • Test Strategy, Test Planning, Defect Management |
| • SQL, SOQL | • Agile, Scrum |
| • Database Testing, ETL Testing | • Stakeholder Management, Team Management, Risk Management |
| • API Testing, Postman | • Training and Mentoring, Matrices and Reporting. |
| • Test Automation, Java, Selenium | • Jira, ALM, Azure DevOps |

Certifications:

- Salesforce Certified Administrator
- ISTQB - Advanced Level Test Automation Engineer
- ISTQB - Agile Tester Foundation Extension ISTQB
- ISTQB - Certified Tester Foundation Level

Projects Profile:

Integrated Deal Modeling

Role: Lead QA Engineer
Development Model: Agile Methodology / Scrum
Approach: Manual Testing
Responsibilities:

- Created Test Strategy and Test Plans for the project.
- Formed a QA team which can be accountable of test deliverables.
- Set up a QA process to be followed in the team.
- Worked closely with the project team on resource allocation, optimization and team restructuring.
- Set up a proper communication channel overcome the barriers in Integration Test phase.
- Involved in Bug Triage and Test Design reviews.
- Worked on test automation feasibility study and prepared automated test scripts for POCs.
- Provided project status to stake holders (clients) in weekly and monthly meetings.
- Worked closely with development team on impact analysis due to upgrades from Salesforce infrastructure.
- Prepared knowledge artifacts which could be used in train the trainer sessions.
- Mentored new QA team members and conducted training sessions on Salesforce organization wide as part of upskilling program.
- Involved in staff interview process.
- Volunteered for multiple events for organization/department.

CRM - PLDT

Role: QA Lead
Development Model: Agile Methodology / Scrum
Approach: Manual Testing
Responsibilities:

- Created, Enhanced and Executed the Business Scenarios for Sales Force work flows.
- Prepared and Executed Test Cases as per Requirements in Jira.
- Verification of end-to-end process flows of CPQ and CLM processes.
- Analyzed Source to Stage and Stage to Target mapping document based on Facts G Dimensions.
- Performed GUI testing on the Analytical reports/Dashboard reports generated after the data Migration and checked the report functionality such as drill up, drill down and drill through.
- Performed various black box testing Methodologies Like functional testing, Sanity Testing, Regression Testing.
- Attended client calls and Sprint Planning meetings for clarifications and better understanding of requirements and to provide status reports.
- Defect Logging and involved in defect triage meetings.
- Provided QA Estimations and prepared Test Closure documents.
- Involved in conducting Test Case review and KT (Knowledge Transfer) sessions to new Testers.

- Involved in UAT to train the testers and help them complete the UAT and a get sign off from the team.

TV Content Distribution

Role: QA Lead

Development Model: Agile Methodology / Scrum

Approach: Manual Testing, Report Testing

Responsibilities:

- Understanding the Requirements and Functional Specifications of the application.
- Preparation of Test Plan and Test Estimation.
- Participated in identifying the required Test scenarios.
- Prepared and Executed Test Cases as per System Requirements.
- Provided project status to stake holders (clients) in weekly and monthly meetings.
- Performed various testing Methodologies like functional testing, Smoke Testing, Regression testing & retesting.
- Validated Tableau reports by comparing the data populated with the source systems.
- Defects Reporting & Tracking through ALM.
- Prepared Test Summary and QA Sign-Off documents.
- Prepared daily, weekly and monthly status reports and participated in Status calls and updates with the On-shore team and Client.

Education:

Degree Specialization	Year of passing	Percentage
MTech CS&IS (KIIT UNIVERSITY)	2013	82.4
BTech CSE (Biju Patnaik University Of Technology, Odisha)	2010	70.3

I do hereby declare the above related information provided is true to the best of my knowledge and belief.

Subhakanta Pattnaik