

# Curriculum Vitae



## **Manpreet Singh**

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SAP S/4 Hana Sales 2021 Certified(<https://www.credly.com/go/ynAP2YZh1gRLCPe94W23CA>)

Seeking a challenging, growth-oriented position with an organization that will make full use of my talent, experience and interpersonal skills, to fulfill the overall objectives of the organization.

### **Employment Summary**

Date	Organization	Profile and Role
Aug 2022-Present	Accenture Strategy and Consulting	Management Consultant/TL, SAP SD/CS/MM
Feb 2021 – July 2022	Deloitte	Consultant/Assistant Manager SAP SD/CS
Nov 2019 – Feb 2021	KPMG	Consultant -SAP SD/SAP RAR/SAP LE
July 2017- Nov 2019	TATA Consultancy Services Ltd.	Assistant System Analyst- Functional Consultant SAP SD
Feb 2017- July 2017	Accenture	Business Operations Associate- Prospect Management Analyst

### **Work Experience**

#### **Management Consultant Accenture Strategy and Consulting (Period: Aug 2022 till date)**

##### **Roles and Responsibilities-**

##### **SAP S4 Hana Sales/SD Consultant for global client- Belden Inc.**

- Working as OTC/SAP SD workstream consultant with global team members to manage E2E Greenfield S4 Hana client engagement.
- Conducting the Solution confirmation workshops for educating the S4 HANA capabilities to the client and gathering the requirements.
- Understanding the existing client landscape, EDI Integrations and third-party systems.
- Designing and defining the workshop materials, decks, Key Design Decisions, Business Process Documents (As-Is and To-Be). Conducted the client Demo for the Prototype.
- Configure SAP S4 Hana and document the Config rationale documents.
- Prepare the Functional Design Documents (Functional Specification) and get the WRICEF's objects developed from ABAP team.
- Designing the test scripts and perform the Unit Testing, System Integration test and helping the user to perform User Acceptance Testing (UAT).
- Leveraging the Agile delivery framework and using Azure DevOps: Initial Sprints readiness, User stories definition, backlogs generation, Bugs/Issue resolution, etc.
- Involved in capability/practice level initiatives like- Brown Bag/ Knowledge Sharing sessions, RFP/RFI/BD work, KX Documents/Assets, Presentations, Resource Hiring and Mentoring.

### **SAP SD/CS Consultant for global High-Tech industry client-Tokyo Electron (TEL)**

- Confer with client to identify and document requirements.
- Design, develop, integrate, test and implement information systems business solutions
- Handle the client interactions and delivery of the required work in given time frame.
- Project Involves integration of CRM with ERP to handle opportunity to cash.
- Gathering Requirements from Business, configuring/customizing them with help of developers, Conducting Acceptance demos and assisting the user in doing UAT.
- Handling multiple Stakeholders across the world.
- Work in business processes of SAP SD and SAP CS like Contracts, Billing, Work orders, etc.
- Creation of documents like Functional Requirement Specification (FRS), Test scripts and Quality management documents, etc

### **Consultant Deloitte (Period: Feb 2021 to July 2022)**

#### **Roles and Responsibilities-**

#### **SAP SD/CS Consultant for Philips (Request to Resolution Project)**

- Working in an Agile delivery framework as a Business Analyst and as a part of Scrum Team with Product Owners, Scrum Master, Business Process Executives.
- Gathering requirements for the User Stories, analyzing and completing the development with the development team. User stories comprise of new requirements, Rollouts, Change requests, etc.
- Managing a team of 4 and working with multiple stakeholders as the project involves integration with ServiceMax(Salesforce) via Dell-Boomi. Also worked with integration using IDOCS and Webservices. Conducted Acceptance demos, Unit testing, SIT and assisted the users in UAT.
- Define, design, and implement complex business solutions using custom built and third-party systems in partnership with the internal systems and supply chain business users.
- As a part of client's solutioning team, helped them in User story designing, Acceptance criteria's, story sizing, backlog planning for the release, designing the solution for the requirements.
- Work with cross-functional teams to understand process and system dependencies.
- Collaborate with business users to translate data requirements into clearly defined technical requirements. Design and develop the solutions for the requirements.
- Participate in system implementation projects (e.g., requirements documentation, systems configuration, test documentation/execution, issue identification, and/or resolution).
- Worked on SAP CS/SD objects like Service orders, Debit Memo Requests, Equipment's, Functional Locations, Contracts, Service Notifications, RRB, etc.
- Guide projects from concept (requirements, functional design) to launch (testing, sign offs) and work with cross-functional stakeholders to gather requirements, manage implementation, and drive delivery of projects.

### **SAP SD Functional Consultant KPMG Advisory Services Ltd. (Period: Nov 2019 to Feb 2021)**

#### **Roles and Responsibilities-**

#### **SAP GST E-Invoicing for Philips**

- Involved in the technical development and Presales of for KPMG's GST E-invoicing solution.
- Handling client meetings and Preparing Minutes of Meeting for all the stakeholders.
- Requirement gathering in order management from business/client and analyzing the feasibility of requirements.
- Preparing Impact assessment report.
- Configure and Customize the SAP S4 HANA to meet requirements for GST.
- Testing the existing system and assisting the Client in doing the UAT for Order management, Delivery, Billing and inventory management areas.
- Preparing Cut-Over document and Test Scripts.

#### **SAP SD/RAR implementation for Marlab's Innovation Ltd**

- Handling client meetings and Preparing Minutes of Meeting for all the stakeholders.
- Working with multi-functional teams and multiple cross-functional stakeholders.
- Requirement gathering from business/client and analyzing the feasibility of requirements.
- Preparing As-Is and To-be documents.
- Configure and Customize the SAP S4 HANA and ECC to meet customer requirements.

- Testing the existing system and assisting the Client in doing the UAT.
- Preparing Functional specification, Cut-Over document, Test Scripts etc.
- Handling issue arising in Hypercare and Support.

#### **SAP S4 HANA 2020 Implementation for FMPBW Ltd**

- Requirement gathering from business/client and analyzing the feasibility of requirements.
- Preparing As-Is, To-be documents, KDS, Mater data formats.
- Configure order management processes and Customize the SAP S4 HANA to meet customer requirements.
- Testing the existing system and assisting the Client in doing the UT.

#### **ERP Evaluation for Utility Powertech Ltd.**

- Understanding the AS-IS for the client.
- Preparing the MOM's and sharing with stakeholders.
- Requirements Gathering, Preparation of Business Requirement Document (BRD), Analyzing the requirements as Critical/Desirable and getting Sign-Off.

#### **SAP SD Functional Consultant SAP SD at TATA Consultancy Services Ltd. (Period: July 2017 to Nov 2019)**

**Project- Volvo Eicher Commercial Vehicles (SAP Implementation, Rollout and AMS)**

**Onsite- Gurgaon, India**

#### **Roles and Responsibilities-**

- Requirement gathering from business and dealerships and analyzing the feasibility of requirements.
- Configure and Customize the SAP ERP of meet customer requirements.
- Testing the existing system and assisting the Client in doing the UAT.
- Handling end to end SAP ECC implementation following ASAP methodology and also helping in post implementation support.
- Working with multi-functional teams and multiple cross-functional stakeholders.
- Resolving Change Requests (Enhancements) and Problem records (Bugs) raised by the Client/Users.
- Analyzing the Root cause of the issue by replicating them in Quality systems and permanently fixing them.
- Creating documents – AS-IS, TO-BE, Business Understanding (BUD), Functional Specification (FS), Unit Testing, Process Flow, Configuration Document, Business Process Master List (BPML), Known Error Database (KEDB), User Manuals and giving Knowledge Transfer and Web-Ex Sessions.
- Some of the implementations in which I was involved-
  - Miscellaneous Claims: Claims process for Finance related claims
  - Activity Claim: Claim process for Campaigns raised in CRM
  - Fiori Developments regarding Activity and Miscellaneous claims
  - Providing logics for Reports development in Sap ECC and SAP BI.
  - Rollouts of new company codes, sales organizations and plants.

#### **Business Operations Associate at Accenture. (Period: Feb 2017 to July 2017)**

**Project- Google AdWords**

**Onsite- Gurgaon, India**

#### **Roles and Responsibilities-**

- Attending meetings with Client and understanding their requirements.
- Business Model Evaluation for Google Adwords: Analyzing various companies via their website quality, their Usp's, products and services they offer, prices of the product, their turnover etc. to find out that if they can be potential client for Google ADWORDS and Preparing the company reports accordingly.
- Mapping C-level and Top-Level Management Information for the companies of America and Nordic Regions.

### Qualifications

Degree/ Education level	Course Name	University /Board	Start and End date	Specialization	Marks/ CGPA
Post Graduation	PGDM/MBA	Jagan Institute of Management Studies (JIMS Rohini)	2015 - 2017	Marketing and Operations	68.7%
Graduation	B.Tech.	Guru Tegh Bahadur Institute of Technology, GGSIPU	2011 - 2015	Computer Science Engineering	75%
12th		CBSE	2010 - 2011	Non-Medical	84%
10 <sup>th</sup>		CBSE	2008 - 2009		78.2%

### Internships

Training	Company	Start & End	Role
Summer Training	Tata Housing and Development Company, Delhi	May 2016 - June 2016	<ul style="list-style-type: none"> <li>Sales and Marketing for Tata La-Vida.</li> <li>Prospects Handling</li> <li>Analysis of Prospect feedback for La-Vida</li> <li>Comparative analysis of Application Forms</li> <li>Increasing channel size for Goa Paradise Project.</li> </ul>
Live Project	Vodafone, Delhi	April 2016	<ul style="list-style-type: none"> <li>Management Trainee in Vodafone Business Service Department.</li> </ul>
Summer Training	Skilltrix Ltd, Delhi	June 2014 - July 2014	<ul style="list-style-type: none"> <li>Building Dynamic E-commerce Website using PHP,CSS and HTML5</li> </ul>
Summer Training	CMC Ltd, Delhi	June 2013 - July 2013	<ul style="list-style-type: none"> <li>Worked on Core JAVA-Password Keeper project using Serialization.</li> </ul>

### Extra Curricular Activities

- Won Above and Beyond award, Champions of Quarter, Core Value Champion at Accenture Strategy and received multiple appreciations.
- Won Move the Dot Award at Deloitte.
- Handled new initiatives along with project manager to increase the efficiency at Client site. Managed Fun organizing committee at the Client site Volvo-Eicher during TCS. Also got multiple appreciations from Client.
- Got Record of Achievement by doing Certifications from OPENSAP regarding SAP S/4 HANA.
- Won God Medal in the Cricket tournament organized by TCS-North.
- Managed Marketing Society at Jagan Institute of Management Studies.
- Became the First Runner Up of Mr Fresher at Jagan Institute of Management Studies
- Won 3<sup>rd</sup> prize in inter college debate competition at Jagan Institute of Management Studies
- Won 3<sup>rd</sup> prize in Inter College Fashion Show competition at Jims.

### Strengths

- Hardworking.
- Punctuality.
- Adaptability.

### Personal Details

- Name: Manpreet Singh.
- DOB: 20-09-1993.
- Permanent Address: C-1/15 Printers Appartment, Sector-13, Rohini, Delhi-110085.
- Languages known: English, Hindi and Punjabi.

