Shailesh Jojare

✉ shailesh.jojare@gmail.com

+918793788302

Core Competencies

Project Management

Technical Lead, RICEW Expert, Unit, Integration & Regression Testing, BIP, FBDI, OIC

Business Process Automation

Thought Leadership

Technology Planning

Continuous Process Improvement

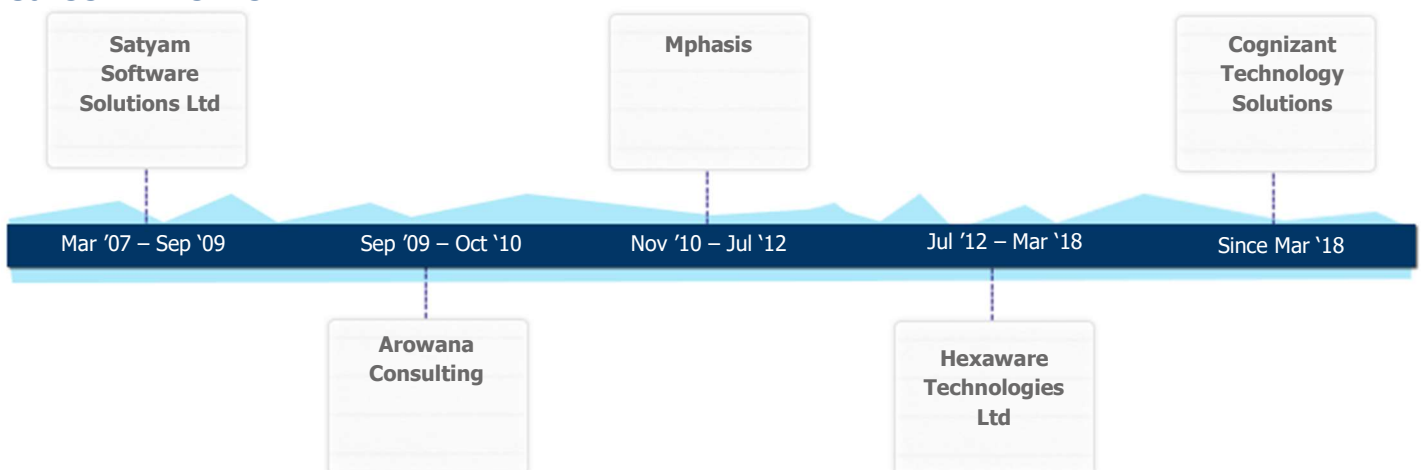Module Integration

Functional Consulting

Technical Documentation

Procure-to-Pay & Order-to-Cash Cycles , EAM , Advanced Collections,Core HR , Payroll

---

Result-driven professional with a verifiable track record targeting Lead \ Management and Architect techno-functional roles in **Oracle Application Development** in the **IT Industry**, with an organization of repute

Profile Summary

- **Achievement-driven professional** with rich & extensive experience of 18+ **years**
- Has good team leadership skills and invariably meets client expectations.
- **Strong onsite experience** across geographies England, North America, Netherlands, Mexico, Middle East & Africa
- Accomplished in working on **Oracle E-business Suites, Oracle Fusion** knowledge with exposure in ERP & MIS Projects
- Expertise in working with **Oracle Apps development tools RICEW** such as i.e. Reports, Forms, Discoverer, Workflow, Web ADI, Open Interfaces, Workflow, Form Personalization, Applications Open APIs, AME, knowledge of fusion technical, specialized in **performance tuning** and innovating solutions for soft and hard dollar savings
- Managed multiple projects through all **lifecycle phases** with focus on establishing direction and standards.
- Led various projects such as **EBS Implementaions**,**12.2.9**,**12.2.4 Upgrade**, **Excel Multi sheet import,** supported many SLA based projects
- Proper understanding of Implementations/Upgrade/Support & the overall **project lifecycle methodology** right from **Requirement Analysis** to **Design**, **UAT**, **Deployment** & **Post-Implementation Support, Run Book Preparation**
- Worked on various **modules of Oracle Financial** & **Supply Chain Management** including **General Ledger, Accounts Payable, Account Receivables, Advanced Collections, Fixed Assets**, **Inventory, Purchasing** , **Enterprise Asset Management, i-procurement**, **Core HR** and **Payroll**
- Coordinated with **cross-functional** departments of Finance, Billing, Procurement, Fulfillment, HR, Profession Services, AP, Sales department & other technical teams
- Performed **functional and integration testing** for determining **operational feasibility**

Career Timeline

Satyam Software Solutions Ltd	Arowana Consulting	Mphasis	Hexaware Technologies Ltd	Cognizant Technology Solutions
Mar '07 – Sep '09	Sep '09 – Oct '10	Nov '10 – Jul '12	Jul '12 – Mar '18	Since Mar '18

Work Experience Since Mar-18	Cognizant Technology Solutions, Pune, As Manager, Projects. **Current Designation:** Manager, Projects
Jul '12 – Mar-18	**Hexaware Technologies, Pune, as Technical Architect**

Designation: Technical Architect

Key Result Areas or Activities:
- Working as a Techno-Functional Consultant & leading development projects related to various module like GL, AP,AR,FA,IEX,INV,PO,Core HR, Payroll and bolt on modules
- Working on multiple tracks on a bolt on timesheet module integrated with Oracle Payroll, writing conversions for Core HR and Payroll
- Managing Multiple teams (Induction, KT, Scaleup of New Team Member), Appraisal, Maintaining Project Status, Addressing team members grievance.
- PMR Meetings, Steering Committee review with Stake Holders
- **As Finance Track Lead & Technical Developer-**
  Redesigned strategy process in advanced collection, improvised auto invoice import, integration with other legacy billing applications such as APRO, Single View, OSCAR, wrote APIs for balancing in Receivables, customer import & update, wrote GL balance extraction outbound, rigorous performance monitoring and improvisation with continuous monitoring and improvement
- Providing support to the Business user related to Oracle Applications – Troubleshooting Technical or Functional issues, Handling Enhancement, Automating of Existing and developing new functionality to facilitate better application function.
- Capable of producing well-written Functional documentation as BR100, Technical Solution Design MD070 & and User Testing document TE020 and TE040
- Hands on experience in Oracle Forms customization, Reports Development, AME, Workflow customization, Conversion, Data Migration, Interface (RICE component)
- Implementing multi org setup in Oracle application.
- Analysis of patches, Documenting the Test script for Unit testing as well as Integration Testing
- As a E-Business Super User from IT Performs regular maintenance set up task related to GL,AR,AP,INV,PO, Core HR, Payroll, Sub-ledger Accounting,
- Currently acting as a single point of contact for period closure Process issue for AR, GL.
- Very strong onsite experience of working into international projects (International locations) England, USA, Mexico, Netherlands, Saudi, Kenya Ghana essentially worked as lead and consultant for upgrades implementations and support and enhancements
- Developed and/or conduct trainings to business users as well other team members about the application functionality.
- Building DevOps Team, adapting agile methodology in true sense

Highlights:
- Received the Innovator of the Quarter Award in CTS for contributing towards CII values with a good soft and hard dollar savings.
- Received ACE Award in Hexaware for delivery excellence
- Received recognition for implementing presenting and implementing multiple excel import out of box innovation for a bolt on module in USA, designing complex approval process in i-procurement using AME, implementing run book for 12.2.4 upgrade ,implementation of run book for Bill Run Steps in Receivables , helped TELECOM client to achieve better NPS by strategically proving solution for all financial complaints and issues received by call Centre representatives .Trained team in advanced collection groomed testing members as business analyst prepared leaders from senior developers, started onsite rotation policy built confidence in team made them more client facing and open for any challenge. Upgrades at Parexel International and Apollo Group hugely applauded by client for completion in very short time

Previous Experience

Nov '10 – Jul '12   **Mphasis as Technical Consultant**

Sep '09 – Oct '10   **Arowana Consulting Ltd., as Technical Consultant**

Mar '07 – Sep '09   **Satyam Software Solutions, as Software Engineer**

Jan '05 – Mar '06   **Ajinkya Enterprises as Production Engineer**

May'04 – Dec '04   **Suyash Precisions as Production Engineer**

Knowledge Purview

- Expert in Agile , strong experience with JIRA
- Documenting test script for Unit & Integration Testing
- Developed few functionalities and conducted trainings to business users as well other team members about the application functionality.
- Developing & customizing reports, PL/SQL programs, apis, workflows, ame, form personalization, alerts, SQL*Loader & trained in Oracle Integrated Cloud (OIC)
- Creating technical documentations MD070 & installation documents
- Designing approval workflow using AME for i-procurement
- Implementing multiple sheet import which was not possible using sqlloader
- Performing regular maintenance of E-Business Super related to AP,AR, CE, GL, IEX INV,PO,EAM Sub ledger Accounting set up & so on
- Post R12 Implementation Plan
- Fusion Technical

Trainings Undertaken

- Professional OIC (ICS, PCS, VBCS) Training completed
- Oracle Certified Associate for OCI
- Oracle Financial Accounting Hub Training completed
- Internal soft skill training on Leadership, Project Management, Communication, Presentations Skills, Effective Time Management

Technical Skills

ERP: Oracle Applications E-Business Suite 11i/R.12.1.X, 12.2.X
Module: Financial Applications (GL, AP, AR, IEX, FA and INV, PO, i-proc) Core HRMS, Payroll
E.R.P: Oracle EBS 11i, R12.1.3, 12.2.4,
Tools: Oracle10g, SQLLoader, Toad, Workflow, Winscp, Putty, tortoise SVN, Harvest, ITG, Clarify, Service Now, GIT, Bit Bucket
Oracle tools: Oracle BI Discoverer, Wed ADI, Oracle Forms, Report, BI Publisher, Workflow, AME, Alerts, EDI, Oracle Database 8i, 9i and 10g,11g, 12c
Other Tools: Toad 7.3, SQL*Loader, XML Publisher, Oracle Workflow Builder 2.5., J-Developer

Education

- Bachelor of Mechanical Engineering in distinction, from MGM's College of Engineering, Nanded in 2003

Professional Certifications:
- Oracle Certified Associate 2024 (1085)

Personal Details

Nationality : Indian
Languages : English,Hindi,Marathi
VISA Status: H1B(Valid Petition)

(Refer to Annexure for major projects)

ANNEXURE (Projects Undertaken)

Project1:   Ocado Workforce Transformation
Duration: Feb-24 till Date
Client: Ocado Retails (London ,England)
Team Size: 12(Onsite), 48(Offshore)
Role: Architect , Integration Lead
Modules :   General Ledger, AP, Core HR, Payroll

Description: Ocado Group - a global, technology business redefining ecommerce, fulfilment and logistics in online grocery and beyond. Our market-leading, proprietary technology will enable our partners to win in their markets, develop a competitive advantage and offer an unparalleled customer proposition.

Responsibilities:

✓ Working on enhancement of C Hub tool propriety of cognizant tool, used for data conversion.
✓ Developing new application in pl\sql to read and load data from **xlsx** for payroll data conversion.
✓ Reading the files from objects storage and loading it on oracle cloud after generating HDL
✓ General Ledger Interface for Journal Import and Daily Rates, using FBDL
✓ Preparing Ad hoc BIP Reports, OTBI Report
✓ Leading integration team for Cloud Integration for various business object load

Project2:   Network Rail Time and Attendance
Duration: Sep-22 till Jan-24
Client: Network Rail
Team Size: 30(Onsite), 10(Offshore)
Role: Conversion Lead
Modules :   General Ledger,Core HR,Payroll, Custom Bolt On for Time and Attendance

Description: Client is owner and infrastructure manager of most of the railway network in Great Britain. Cognizant implemented Time and Attendance custom solution and integrated it with oracle Payroll.

Responsibilities:

• Been deputed to onsite from past one and half year acted as conversion lead, worked on multiple tracks development , testing reports , conversion based on project demand.
• Worked on assignment conversion, element definition conversion, grade rate conversion, formula results conversion, BACS Reports.
• Worked on Payroll to GL Transfer, period closing , GL Interfaces.
• Designed weekly payslip program which generated payslip data for all employees every week.
• During SIT worked with testing team to complete the testing in given time.
• Worked on Time and Attendance on overtime rules.
• Worked on critical APEX reports and performance monitoring of those APEX Reports
• Interfacing timesheet attendance with Payroll Element Entries.

Project3:   KCI Support
Duration: Oct-21 till Sep-22
Client: Kinetic Concepts
Team Size: 2(Onsite), 20(Offshore)
Role: Tower Lead
Modules :   GL, AP, AR, CRM, SCM

Description: Client is a global corporation that produces medical technology related to wounds and wound healing, it's been acquired by 3M

Responsibilities:

- As a Tower Lead was single point of contact for all SLA based support issues for EBS in a multi tower engagement managing a team of 22 people including functional and DBAs
- Strategically solved all post upgrade issues into the project which were pending from a long, building the client confidence.
- Found out and corrected flaws in client database architecture for OBIEE schema.
- Proactively being on top of support tickets, adhering to SLA , presented the statistics to client stake holders on day to day basis.
- Managed both onshore and offshore team for both USA and Non USA operations.
- Proactively identified the performance issues and implemented Database Health Monitoring system for client with the help of Cognizant CoE for database performance.

Project4:   1229 Implementation
Duration: Mar-21 till Oct-21
Client: Harsco Clean Earth LLC (Pittsburg, USA)
Team Size: 4(Onsite), 11(Offshore)
Role: SCM Conversion Lead, Report Lead
Modules :   GL, AR, INV, PO, AP

Description: This was implementation for one of the business unit of Harsco, client is into esssential processing, treatment, disposal and recycling solutions for a wide range of complex, highly recurring waste streams such as hazardous and non-hazardous waste, contaminated soil and dredged material.

Responsibilities:

- As a Reporting Lead responsible for all ongoing crucial business reports for financials and SCM
- Designed Item Master conversion for Inventory for 21 Inventory Orgs
- Worked on supplier conversion, crucial AR Customer Statement Report, ageing report, trial balance report.
- Designed AP Invoice Hold Approval

Project5:   1229 Upgrade
Duration: Oct-20 till Mar-21
Client: American Tire Distributors (Huntersville, USA)
Team Size: 1(Onsite), 10(Offshore)
Role: Technical Lead
Modules :   GL, AR, WMS, INV

Description: Client is a leader in assortment of tires, wheels, and shop supplies.
   This project was to design Upgrade of EBS from 1213 to 1228

Responsibilities:

- As a Technical Lead responsible for all ongoing retro fitment of existing customization and enhancement of the customization based on 1228 architecture
- Ensured smooth retro fitment of all customizations, with thorough testing.
- Ensured keeping stake holders updated with all ongoing developments.
- Day to day assessment of all the risks and mitigation plans for upgrade.
- Effective use of cognizant tool CUPID along with Oracle recommendation.

Project6:   Oracle EBS Support and Enhancement
Duration: March-18 till Date
Client: TELE2-T-MOBILE (Amsterdam, Netherlands)
Team Size: 1(Onsite), 10(Offshore)
Role: Project Lead and Solution Architect
Modules :   GL, AR, IEX, CM

Description: Client is a European telecommunications operator headquartered in the Kista Science City, Stockholm, Sweden. It is a major telephone operator in the Nordic and Baltic countries & an alternative provider in many others, with about 17 million customers in 8 countries.

This project was to support billing, payment and collections for TELE2 Netherlands

Responsibilities:

- As a Project Lead responsible for all ongoing developments and solution designing along with incident management
- Helped TELE2 NL to get rid of long pending financial issues in GL, AR which were bottleneck from past many years.
- Developed automation GL Daily Rates Interface, GL Import Interface
- Prepared run book for bill run and smooth month end closure for GL, AR
- Developed custom Account Analysis Report with Sub ledger Details
- Reconciliation of Accounts Receivables with APRO Baking Gateway for clearing and reconciling receipts in cash management
- APIs created for balancing in Accounts receivables.
- Built interface for importing invoices in Receivables
- Designing and modifying Strategies in receivables
- Writing logic for changing delinquencies based on client requirement
- Received quality quest award twice in a row.
- Improved performance for all key financial processes including Bill Run and Transfer to GL, closing periods.
- **DevOps** Team Continuous improvement and proactive monitoring of EBS.
- Worked on advanced collection in receivables modifying strategy work items wherever required.
- Had been at onsite in Amsterdam during initial phase for 5 months.

At Hexaware:

Project2:   Scholastic AMS Support
Duration: Feb-17 till March-18
Client: Scholastic (USA)
Team Size: 40 (Onsite + Offshore)
Role: Technical Consultant
Modules: GL, AP, AR, OM, Pricing

Description: Client is an American multinational publishing, education and media company known for Publishing, selling, and distributing books and educational materials for schools, teachers, Parents, and children. Products are distributed to schools and districts, to consumers Through the schools via reading clubs and fairs, and through retail stores and online sales

Responsibilities:

- Supporting issues for GL Interface, GL Budgets Interface, auto invoice interface ,customer interface, auto accounting , revenue recognition
- Changed strategy logic for Dunning Plans resolved long pending issues
- L1 Support for incidents raised in Service Now on usual business processes in GL AR based on priority of the ticket providing resolution
- Develop the enhancements requested by client, preparing deployment documentation.
- Attending regular meeting with business users,
- Maintaining SVN

Project3:   O2C Implementation
Duration: May-16 till Feb-17
Client: Parexel (USA)
Team Size: 48 (Onsite + Offshore)
Role: Architect
Modules: PA, AR

Description: Client is a global biopharmaceutical services organization, providing a broad range of expertise-based contract research, consulting, medical communications, and technology solutions and services to the worldwide pharmaceutical, biotechnology and medical device industries.

This project is about creating a bolt on module and integrate with standard project accounting

Responsibilities:

- Interfacing data from an excel with **multiple sheets (33 Tabs)** into multiple custom tables, it's like interfacing data from one source file for multiple interface table.
- Demonstrating various functionalities available in R12.2.4 upgraded version before client departments.
- Analyzing the business of client and designing a road map for modifying these processes in oracle e business for new enhancements.
- Perform a role of Single Point of Contact between Client and Hexaware Team.
- Attending regular meeting with business users.
- Understanding R12 Upgrade Objects, workflow, alert enhancements.
- Sending Daily Reports to the client about ongoing development.
- Attending weekly status meeting client and Hexaware management.
- Attending monthly steering committee meeting with Client IT Head and Hexaware Senior Management.
- Maintaining run book for deployment strategy across instances
- Maintaining SVN

Project4:   Oracle EBS Upgrade 12.2.4
Duration: Aug-15 till May-16
Client: Parexel (USA)
Team Size: 4 (Onsite), 4(Offshore)
Role: Technical Lead
Modules: i-procurement, PO,AP,AR,GL

Description: This project to migrate from 12.1.3 to 12.2.4 and implementing i-procurement and Redesigning requisition approval workflow

Responsibilities:

- Designing an Approval System in i-Procurement using AME
- Designing XML Bursting reports in payables and procurement
- Demonstrating various functionalities available in R12.2.4 upgraded version before client departments.
- Analyzing the business of client and designing a road map for modifying these processes in oracle e business for new enhancements.
- Perform a role of Single Point of Contact between Client and Hexaware Team.
- Attending regular meeting with business users.
- Understanding R12 Upgrade Objects, workflow, alert enhancements.

- Sending Daily Reports to the client about ongoing development.
- Attending weekly status meeting client and Hexaware management.
- Attending monthly steering committee meeting with Client IT Head and Hexaware Senior Management. Maintaining run book for deployment strategy across instances and code versions in SVN

Project5: Oracle EBS Support and Enhancement
Duration: Aug-14 till Jul-15
Client: TELE2-T-MOBILE (Amsterdam, Netherlands)
Team Size: 3(Onsite), 7(Offshore)
Role: Technical Lead
Modules : GL, AR, IEX, CM

Description: Client is a European telecommunications operator headquartered in the Kista Science City, Stockholm, Sweden. It is a major telephone operator in the Nordic and Baltic countries & an alternative provider in many others, with about 17 million customers in 8 countries.

This project was to support billing, payment and collections for TELE2 Netherlands

Responsibilities:

- As a Project Lead responsible for all ongoing developments and solution designing along with incident management
- As a technical lead responsible for all ongoing developments and tickets solving in day to day business at Tele2
- Generated a probe report to identify all the customizations in client environment during knowledge transfer from existing EBS partner.
- Analysis of key processes and identifying bottle necks in client business processes.
- Identified 300k unused orphan customers which was impacting performance for all the business processes, designed deactivation of those customers to improve the performance.
- Improved performance for process lock boxes and smoothened the month end closing process which was a painful activity earlier.
- Designed solution for sending SMS to the customers for rejections and pre suspension in strategy.
- Worked on advanced collection in receivables modifying strategy work items wherever required.
- Had been at onsite in Amsterdam for analysis and resolution of custom requirements.

Project6: R12 Implementation
Duration: Feb-14 till Jul-14
Client: International Baccalaureate(Singapore)
Team Size: 4(Onsite), 6(Offshore)
Role: Technical Lead
Modules: GL, AR, AP, PO, CM

Description: Client Organization offers four high quality international education programs to more than one million students in 146 countries.

Responsibilities:

- Had worked as team member and was involved in designing crucial financial reports and Interfaces
- Worked on Customer Interface and Auto invoice
- Developed Invoice Approval Status, Account Analysis, Aged Debtor Summary, Remittance Advise Report
- Designing MD070 for developed reports

Project7: eAM Implementation
Duration: Sep-13 till Feb-14
Client: Atul India Limited
Team Size: 4(Onsite)
Role: Technical Lead
Modules : eAM

Description: This project is for implementing Enterprise Asset Management which is very crucial to keep a track and automate maintenance activities for process industry like Atul

Responsibilities:

- Had worked as team member and was involved in designing crucial financial reports and Interfaces
- Working as Technical Lead for the project requirement understandings for this implementation.
- Developing and Leading the technical team for customizations required for implementation.
- Interacting with client with functional consultant to understand the requirement and gap analysis.
- Involved in creating Required Document RD, AS-IS and TO-BE during implementation with functional consultant.
- Attending weekly status meeting client and Hexaware management for project progress.
- Completed CRP1 at client side along with functional consultant at onsite.
- Designed and developed crucial customizations like automating Inter Organization Transfer by a single button click from work order page.
- Designing approval process for work orders in EAM using approval management engine AME.

Project8: R12 Upgrade and Enhancements
Duration: Jan-13 till Sep-13
Client: Apollo Group (USA)
Team Size: 1(Onsite), 6(Offshore)
Role: Technical Lead
Modules : GL, PO, AP, AR

Description: Client through its subsidiaries has established itself as a leading provider of higher education programs for working adults by focusing on servicing the needs of the working adults, existing system has to be upgraded to R12

Responsibilities:

- Demonstrating various functionalities available in R12 before client departments.
- Had been at onsite in Phoenix, USA as Team Lead for the project.
- Performed role of Single Point of Contact between Client and Hexaware Team at offshore and near shore.
- Understanding R12 Upgrade Objects, workflow, alert enhancements.
- Sending Daily Reports to the client about ongoing development.
- Attending weekly status meeting client and Hexaware management.
- Attending monthly steering committee meeting with Client IT Head and Hexaware Senior Management.
- Requirement gathering and understanding current business flow at client place.
- Understanding the client requirement and prepare a proposed solution strategy.
- Creation of PPTs for Daily Status, Weekly Status, Monthly steering committee.
- Understanding requirement on enhancement of workflows in Purchasing.
- Discussing and designing the R12 Upgrade Strategy with Client.
- Received special appreciation from the client for being single point of contact between client and Hexaware Team.

Project9: R12 Implementation for HRMS and Payroll and Finance Support
Duration: Jul-12 till Jan-13
Client: Indian Oil Infrastructure Limited
Team Size: 12
Role: Technical Lead
Modules : Oracle HRMS, Payroll, EAM,GL, AP, AR

Description: This project was about implementing R12 HRMS, Payroll, SSHR , Finance Support

Responsibilities:

- Coordinating meetings with Technical Team about issues in deliverables, decision making about approach for development
- Attending meetings with functional folks and client about requirement understanding, Gap Analysis
- Analyzing the functional Specifications and Preparing the Technical Specifications as per the analysis.
- Solution designing for data migration
- Development of Design Documents CV060, MD070
- Designing the customization for EAM workflows using AME
- Development and modification of XML Reports, creating alerts, form personalization
- Developed reports like Salary Register, Pay Slip, Manpower Status, Salary Annexure Report
- Analysis, Modification of fast formula and creation of formula functions
- Involved in migration of employees data, assignment data
- Participating in meetings with client about progress of ongoing developments
- Migration of components from UAT to PROD using FNDLOAD utility.
- Designing payables open invoice interface import.
- Development, Customization and Enhancements of AP, AR, GL Reports.
- It includes AP Aging Report, Creditors Ledger Report, Creditors Trial Balance, Liquidity Cash Report, Debtors Aging, Debtors Ledger, Debtors Trial Balance Report.

Project10: Project Da Vici Symantec R12 Implementation
Duration: May-12 till Jul-12
Client: Symantec,USA
Team Size: 20 (Offshore) + 4 (Onsite)
Role: Technical Consultant
Modules : GL, AP, AR
Description: This project was about re implementing EBS from 11i to R12

Responsibilities:

- Analyzing the functional Specifications and Preparing the Technical Specifications as per the analysis.
- Development of Design Documents CV060,MD070 for the Design Phase

Project11: 7-Eleven Application support and Enhancement
Duration: Nov-10 till May-12
Client: 7-Eleven, USA
Team Size: 12 (Offshore) + 1 (Onsite)
Role: Technical Consultant
Modules : Oracle Financials (GL,AP,FA,PA) ,SCM (PO,INV), HRMS, Payroll

Description: Oracle ERP of 7-Eleven has daily, weekly monthly cycles running in a UNIX atmosphere via Autosys. Autosys is a job scheduling tool which is used to schedule and run various Oracle ERP cycles like loading data to custom table etc in the form of Autosys Jobs.

Responsibilities:

- Analyzing the functional Specifications and Preparing the Technical Specifications as per the analysis
- Providing solutions for any issues in oracle AP, GL,PO,HRMS,Payroll ,FA,PA with the help of clarify tool.
- Working on Harvest and ITG Configuration management tools.
- Developed and modified discoverer reports for different modules using Discoverer Administrator and
- Discoverer Plus, monitoring the day to day business daily cycle with the help of Autosys tool and also troubleshoots and provide solution if any issue come in between cycle closure.
- Modifying the logic in the Existing HR,AP interfaces as per requirement.
- Won Best Employee Award for the contribution in project deliverables

Project12: Arab National Bank Support
Duration: Jul-10 till Oct-10
Client: Arab National Bank, Saudi Arabia
Team Size: + 1 (Onsite)
Role: Technical Consultant

Modules :   HRMS, Payroll

- **Description:** Arowana has implemented oracle HRMS, payroll and GL and the project mainly involves onsite support for issues related with payroll and GL integration.

Responsibilities:

- Development of Payroll XML reports as per client requirement.
- Resolving the issues reported in Payroll.
- Development and customization of Discoverer reports in Payroll.
- Understanding the payroll process, payroll elements, fast formulas and providing issue resolution
- Maintaining an issue-log for the support issues reported.

Project13:	Saudi Cement Company Implementation and Support
Duration:	Sep-09 till Jul-10
Client:	Saudi Cement Company, Saudi Arabia
Team Size:	2 (Onsite) + 4 (Offshore)
Role:	Technical Consultant
Modules :	GL,AP,AR,FA,INV,PO,OM

Description: Saudi Cement Company is leading manufacturer of cement and cement related products in Saudi Arabia. SCC operate two cement plants at hofuf and ain dar locations. The main objective of the project is to implement oracle application (R12) finance, manufacturing, distribution and custom module on.

Responsibilities:

- Trouble Shooting for Invoice Approval Workflow.
- Item Conversion, Item Categories Conversion, FA Mass Additions Conversion.
- Customization of Check Print Report, Developing XML Reports for AR Customer Statements, FA Schedule Report, and Sales Invoice Report OPM reports.
- Development of Operating Statement Report with current and last year YTD and PTD balances with YTD and PTD sales and production figures of cement production.
- Development of Operating statement Report Location wise with PTD and YTD balances.
- Development of Operating Statement Report with Average figures of previous months.
- Handling support issues by coordinating with functional consultants onsite.
- Development of custom module SHMS (Shareholder Management System).
- Development of custom module includes designing the table structure, development of forms as per the client requirement.
- Designing the interfaces for creating supplier for SHMS to create each shareholder as a supplier in oracle.

Project14:	IBM Vodafone CRM Support
Duration:	Aug-09 till Sep-09
Client:	IBM India Ltd
Team Size:	10 (Offshore)
Role:	Technical Consultant
Modules :	Oracle CRM

Description: Project to CRM implemented for Vodafone and address different change requests

Responsibilities:
- Customization of form for applying the validations against the reversal of services applied for a vodafone customer by a customer executive.
- Creating dashboard profiles for the newly introduced Toll Free Services

Project15:   Royal Jordan CPS Implementation
Duration: Aug-09 till Sep-09
Client: Royal Jordan Airways
Team Size: 10 (Offshore)
Role: Technical Consultant
Modules :   INV,PO

Description: Project was aimed to implement enhancements in CPS system already implemented by Satyam before two years. Project activities include Item Conversion, Reports, and Form Personalization

Responsibilities:

- Designing and executing Item Conversion.
- Development and customization of Reports in INV , PO

Project16:   Kenya Airways E-Biz Sup
Duration: May-08 till Aug-09
Client: Kenya Airways (Kenya)
Team Size: 6 (Onsite)
Role: Technical Consultant
Modules :   GL,AP,AR,XTR

Description: Kenya Airways is a diversified conglomerate with businesses in the fields of exports, imports and trading, freight forwarding & logistics, airline representation & operation, travels & tours, information technology. To meet requirements of its growing business, Kenya Airways is undergoing a business transformation to emerge as a world class company from African sub-continent region. As part of this strategic initiative, Kenya Airways is also planning to implement ERP Applications to streamline and standardize its back office processes.

Responsibilities:

- Interface strategy and execution for AP, AR, XTR.
- Enhancements in AP invoice interface, AR Transaction Interface, XTR Outbound interfaces.
- Involved actively in the Trial Balance fix issue.
- Study of legacy systems and Interface finalization and integration with UNIX.
- Customization of AP Invoice Approval Workflow.
- Report Output Mailing Strategy to corresponding cost centre manager.
- Involved in support development of reports.
- Working on New CR's, and Modifying existing one as per clients request.
- Requirement gathering of new CR's.
- Involved in technical & functional issues.
- Investigate issues within Oracle Apps functionality to determine problem.
- Maintaining the daily status log sheet for the issues faced in support activity.
- Analyzing problems reported on helpdesk.
- Troubleshooting errors faced in Oracle reports, Oracle Alerts, Oracle Workflows.
- Had been at onsite in Kenya for 7 months to support issues post implementation as the only Technical Consultant (Finance).
- Follow up for Sign off of MD050's and MD070's with client.

Project17:   Bank of Ghana Oracle Applications Support
Duration: Sep-07 till Apr-08
Client: Bank of Ghana (Ghana)
Team Size: 4 (Onsite) + 3 (Offshore)
Role: Technical Consultant
Modules :   GL,AP,INV,PO

Description: Bank of Ghana is the Central Bank of Ghana which plays a vital role in the economic development of the country. This project was for the support of application issues post implementation and to train the technical team of the client in oracle apps.

Responsibilities:

- Had been onsite for 4 months in Ghana to train the Technical Team of client and simultaneously handle the support issues. Given Technical Training to the client team about sql, pl/sql, d2k reports, alerts, AOL.
- Invoice Approval Workflow and issue handling in apps. Was actively involved in yearend closing of the project. Got an appreciation by the client about the training provided.
- Report Development (Funds Inquiry Report, Withholding Tax, VAT, Invoice Aging Reports).
- Report Customization.
- Testing of work done by self and team mate.
- Creating Alerts.

Project17: Impact 05
Duration: Mar-07 till Sep-07
Client: Bank of Ghana (Ghana)
Team Size: 6 (Onsite) + 6 (Offshore)
Role: Technical Consultant
Modules : GL,AP,INV,PO,EAM

Responsibilities:

- Had been onsite for 2 months in Ghana during Implementation.
- Conversion of the previous data into Oracle Applications with Validations.
- Completed conversions like Item Master Conversion, On Hand Quantity, Item Costs, Item Categories, Asset Group, Asset Numbers in Enterprise Asset Management, Supplier Conversion, Invoice conversion, GL Daily Rates Conversion.
- Defining Alerts, Doing Form Personalization as per the requirement.
- Developing reports, customizing standard reports, Creating value sets, concurrent programs registering with AOL.
- Creating tables, procedures, functions, packages, conversing with seniors, functional peoples about reports, interfaces and requirements.
- Implementing interfaces using sqlloader utility with logic written in procedures for validation of data.
- Had played a vital role in conversions when the functional currency code had been changed after go-live and the project went live for the second time with new currency code.