

**Pratikshya Mohapatra**

IT Consultant | Oracle EBS Techno Functional

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Highly motivated and result-oriented Oracle E-Business Suite (EBS) professional with **10+ years of experience** in **Oracle EBS R12 Financial Modules**, including **Accounts Payables (AP), General Ledger (GL), Fixed Assets (FA), and Project Management**. Proficient in **Oracle Implementations, Enhancements, Support, Interfaces/Conversions, Integrations, and Change Management**. Sound technical expertise in **PL/SQL** combined with sound functional knowledge of **SLA, Purchase Order (PO), and iExpense**.  
Demonstrated ability in **requirement analysis, issue resolution, and project delivery**. Skilled in preparing **user cases, test plans, technical and functional design documents**, and ensuring business compliance with organizational and global standards. Excellent problem-solving abilities with strong interpersonal and client-facing skills.

# Skills Summary

* **ERP Expertise:** Oracle E-Business Suite R12 (AP, GL, FA, Project Management)
* **Technical Skills:** PL/SQL, Shell Scripting
* **Tools:** TOAD, PL/SQL Developer, Control-M, ServiceNow (SNOW), JIRA, Bit bucket
* **Methodologies:** Agile, Waterfall Model
* **Other Skills:** SLA Configuration, Integration Handling, Impact Analysis, Month-End Closing

# Experience

### **Tata Consultancy Services** – **Support Lead (Onsite)**

### **Client:** Westpac Banking Corporation – Sydney, Australia **June 2021 – Present**

* **Led end-to-end support and maintenance for Oracle E-Business Suite R12 Financial Modules** (Accounts Payables, General Ledger, Fixed Assets, and Project Management), ensuring **uninterrupted business operations across multiple financial streams**.
* Oversaw **200+ inbound and outbound integrations** between Oracle EBS and third-party banking, procurement, and payment systems, ensuring **seamless data flow, accuracy, and compliance with internal controls**.
* Partnered with **business stakeholders, project managers, and enhancement teams** to **analyze business requirements**, identify gaps, and deliver **solutions aligned with financial governance and compliance standards**.
* Spearheaded **critical incident management** by driving **root cause analysis and quick resolution of P1/P2/P3 issues**, reducing downtime and ensuring **adherence to SLA commitments for high-priority finance processes**.
* Managed **Accounts Payable (AP) invoice processing and payment runs**, including **month-end closing activities**, improving operational accuracy and cycle time efficiency.
* Resolved General Ledger (GL) integration challenges, including journal import, validation, and posting, ensuring timely and accurate financial reporting.
* Configured and maintained **Sub ledger Accounting (SLA) rules** for various financial flows and interfaces, ensuring regulatory compliance and accurate accounting entries across modules.
* Conducted impact assessment for global change requests, implemented system updates, and executed regression testing to maintain **application stability** during enhancements and major upgrades.
* Provided **functional and technical leadership to offshore/onshore support teams**, establishing best practices for **issue triage, RCA documentation, and knowledge transfer sessions**.

### **Tata Consultancy Services** – **Support Engineer Consultant**

### **Client:** Virgin Media – London, UK **June 2019 – May 2020**

* Provided **production support for Oracle E-Business Suite R12 Financial Modules**, primarily **Accounts Payables (AP)** and **General Ledger (GL)**, ensuring **business continuity and minimal disruption to financial operations**.
* Resolved **daily incident tickets and service requests** by performing **root cause analysis**, troubleshooting complex issues, and implementing permanent fixes to enhance **system reliability and performance**.
* Managed **end-to-end invoice lifecycle** in Accounts Payables, including **invoice validation, holds resolution, and payment processing**, while ensuring compliance with **corporate finance policies**.
* Executed **month-end and period-close activities** for AP and GL modules, ensuring **accurate sub-ledger reconciliation, timely period closure, and compliance with accounting standards**.
* Addressed **GL integration and interface failures**, ensuring successful **import, validation, and posting of journals** to the General Ledger for accurate financial reporting.
* Collaborated with **business users and finance teams** to resolve critical issues during **financial close cycles**, ensuring adherence to **tight reporting deadlines**.
* Assisted in **testing, defect resolution, and post-deployment validations** for system enhancements, ensuring smooth transition into production with minimal business impact.

### **Tata Consultancy Services** – **Developer**

### **Client:** McGraw-Hill Financial – USA **Sept 2014 – 2019**

* Worked in **client-facing roles** for requirement gathering, analysis, and solution design.
* Extensive experience in **P2P cycle** and Oracle Financials modules with daily coordination across teams.
* Supported **iExpense and Travel & Expenditure (T&E) transactions** including **credit card integrations** with CitiBank through **SFTP and Informatica tools**.
* Designed and maintained processes for **employee expense claims**, **approval workflows**, and **payment processing through EFT**.
* Conducted **unit and integration testing**, documentation, and post-implementation support.

### **Tata Consultancy Services** – **Developer**

### **Client:** McGraw-Hill Financial – USA **Sept 2014 – 2015**

* Involved in **business process flow design, configuration, testing, documentation, and end-user training**.
* Developed new **interfaces and reports** and integrated systems like **CONCUR, ARIBA, GENPACT, ASCENT**.
* Worked on multiple tools including **Informatica, JavaScript**, and ticketing tools like **SDM12**.
* Performed **unit testing and migration** using PPM and PVCS tools.

# Education

* **Indira Gandhi Institute of Technology** Sarang, IN

*BTech GPA: 8.4*