Arish Acharya

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SKILLS

Data Analytics:	Python (Pandas, Numpy, Matplotlib) , SQL (MySQL, SQLite)
Data Visualization:	Tableau, Excel (Pivot Tables, Conditional Formatting)
Database & Data Management:	Data Cleaning, Exploratory Data Analysis (EDA), CRM Software
Reporting & Insights:	Sales Performance, KPI Monitoring, Process Improvement
Soft Skills:	Communication, Problem-Solving, Stakeholder Management

WORK EXPERIENCE

Shoes and Sox   **Canberra, Australia**
Sales Analyst   **August 2022 - Current**
- Developed and maintained automated Excel dashboards for real-time sales reporting to the management.
- Analyzed **sales trends and KPIs**, helping the team optimize store performance and cut costs by **AUD 500k annually**.
- Contributed to launching a new loyalty program, wrote **technical documentation**, and trained team members on the new system.

AusTriathlon   **Canberra, Australia**
Data Analyst Intern   **March 2024 – July 2024**
- Collaborated with the **Data Lead** to automate and visualize complex triathlon race datasets, helping coaches make smarter decisions and improve athlete performance. Used Python, R packages and MySQL for **data analysis** and visualizations.

Nepal Oil Corporation   **Kathmandu, Nepal**
IT Data & Systems Analyst   **November 2020 – November 2021**
- Collaborated with the project manager and **stakeholders** to lead teams in configuring networks across 25 branches nationwide.
- Resolved technical issues remotely and documented IT systems, including disaster recovery protocols and maintenance guides.
- Customized **SAP S4 Hana** to meet organizational needs and executed **SQL queries** to optimize system performance.

PROJECTS

- **Wildlife Incidents in Canberra:** Personal research with **in-depth report** using government data to track wildlife incidents. **Automated ETL** with Python, featuring real-time updates. Deployed on AWS EC2 with a **CI/CD pipeline** from GitHub.

- **Retail Sales Dashboard Analysis**: Created an Excel dashboard to learn **data cleaning** and **sales analysis**, uncovering key insights like top-selling items and revenue trends from 100,000+ rows of data.

- **Dog Breed Detector**: Created a fun, web-based game using React and Node.js, with **AWS RDS** for database. Integrated the Dog CEO API to identify dog breeds, combining data with a playful user experience.

- **Edtech Platform**: Helped improve **Paldip.com** usability for **University of Canberra** by fixing critical bugs, adding analytics with PostHog, implementing a QR code-based attendance system and **documenting guidelines**.

EDUCATION

- **University of Canberra** , Canberra , Australia   **August 2022- June 2024**
- Master of Data Science | Major: Business Intelligence, Project Management, Sports Analytics

BOOTCAMPS & CERTIFICATIONS

- MODIS Microsoft Bootcamp | Practera Study Australia Industry Experience Program (2 Weeks)
- **Microsoft Azure (AZ-900 Certified)**

REFERENCE

Available on request