

Arish Acharya

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SKILLS

Data Analytics:	Python (Pandas, Numpy) , SQL (MySQL, SQLite)
Data Visualization:	Tableau, Excel (Pivot Tables, Conditional Formatting)
Data Management:	Data Cleaning, Exploratory Data Analysis (EDA), CRM Software
Reporting & Insights:	KPI Tracking, Sales Performance, Data Reporting
Soft Skills:	Critical Thinking, Problem Solving, Stakeholder Management

WORK EXPERIENCE

Shoes and Sox **Melbourne, Australia**
Sales Analyst (Work from Home) **August 2022 – Current**

- Created **dashboards** and **sales reports** to communicate key data insights to **senior management**, enabling decision-making.
- Led the loyalty program rollout, ensuring smooth CRM integration and **training store managers** with detailed guidelines.
- Collected data from all stores and produced **weekly reports** with key stats, **KPIs**, and insights to highlight areas for improvement.
- Key Achievement:** Optimized Friday store hours, **saving AUD 500k in 2023** by aligning operations with customer traffic patterns.

AusTriathlon **Canberra, Australia**
Data Analyst Intern **March 2024 – July 2024**

- Automated and visualized datasets from international triathlons, analyzing laps of varying sizes to help coaches identify **performance patterns** and optimize training strategies for the **Australian Olympic team**.

Nepal Oil Corporation **Kathmandu, Nepal**
IT Data & Systems Analyst **November 2020 – November 2021**

- Collaborated with the project manager and **stakeholders** to lead teams in configuring networks across 25 branches nationwide.
- Resolved technical issues remotely and **documented IT systems**, including disaster recovery protocols and maintenance guides.
- Customized **SAP S4 Hana** to meet organizational needs and executed **SQL queries** to optimize system performance.

PROJECTS

- Wildlife Incidents in Canberra:** Personal research with **in-depth report** using government data to track wildlife incidents. **Automated ETL** with Python, featuring real-time updates. Deployed on AWS EC2 with a **CI/CD pipeline** from GitHub.
- Dog Breed Detector:** Developed a fun, interactive web game using **React** and **Node.js**, with **AWS RDS** as the database.
- Edtech Platform:** Helped improve **Paldip.com** usability for **University of Canberra** by fixing critical bugs, adding analytics with PostHog, implementing a QR code-based attendance system and **documenting guidelines**.

EDUCATION

- University of Canberra** , Canberra , Australia **August 2022- June 2024**
- Master of Data Science | Major: Business Intelligence, Project Management, Sports Analytics

BOOTCAMPS & CERTIFICATIONS

- MODIS Microsoft Bootcamp (2 Weeks) | Practera Study Australia Industry Experience Program (2 Weeks)
- Microsoft Azure (AZ-900 Certified)

REFERENCE

Available on request