

Michael Owusu Achaw

370 Twin River Road W. Lethbridge, AB T1J 4C8

Email: michael.owusu_achaw@lethbridgecollege.ca Tel: (403)-929-4039

Professional Summary

Passionate and dedicated Computer Information Technology student with a strong interest in cybersecurity and database management. Adept at identifying vulnerabilities, managing security systems, and troubleshooting complex technical issues. Proven experience in developing applications, managing databases, and providing technical support. Eager to contribute to dynamic cybersecurity teams and further develop skills in incident response, digital forensics, and threat analysis.

Skills

- Developed a Java-based palindrome checker program and a book rental database using Excel and Access.
- Demonstrated exceptional problem-solving, troubleshooting, and active listening skills in both team settings and individual tasks.
- Proven ability to create and execute action plans to meet tight deadlines.
- Proficient in computer networking and database management.
- Skilled in multiple programming languages, including Java, C#, C++, and JavaScript.

Work History

**Client Support Worker,
SASHA - Lethbridge, AB**

(November 2023 - Present)

- Supported clients with daily living skills, community integration, recreation, residential living, and individual goal achievement.
- Collaborated effectively with team members to achieve Health and Safety goals, including inventory management and excellent customer service.
- Monitored medications, documented compliance, and reported concerns to Case Managers with accurate detail.
- Managed schedules, appointments, personal care routines, and crisis interactions with clients and community resources.

**Assistant Press Operator,
Lema Printing Press – Accra, Ghana**

(August 2022 - August 2023)

- Operated and maintained printing presses, ensuring proper setup, alignment, color registration, and ink distribution.
- Collaborated with team members to meet production deadlines and quality standards and handled pre-press tasks and error corrections.
- Produced various printed materials, including newspapers, magazines, brochures, and flyers.

**Tech support,
Municipal Computer Lab – Kumasi, Ghana**

(September 2021 - July 2022)

- Assisted patrons with computer lab resources, software applications, and troubleshooting for an average of seven users daily.
- Managed lab schedules, reservations, and monitored usage policies to ensure equitable access.
- Collaborated with team members to complete projects before deadlines.

Education

Lethbridge College - Lethbridge, AB

(September 2023 - Present)

Diploma: Computer Information Technology.

OLAG Senior High School - Kumasi, Ghana

(September 2017 – September 2020)

West Africa Senior Secondary Certificate Examination: General Science

References

LEMA BOATENG

Owner

Lema Printing Press – Accra, Ghana

+233 24-167-2617

Lemaboateng01@gmail.com