

Xeno Shopify Data Ingestion & Insights Service

Technical Documentation

1. Assumptions

Business Assumptions

- **Multi-tenant SaaS Model:** Each Shopify store operates as an independent tenant with completely isolated data. This ensures data privacy.
- **Store Admin Access:** Users registering are assumed to have admin access to their Shopify store to generate API access tokens.
- **Data Sync Frequency:** Manual sync is sufficient for the MVP. Users can trigger data synchronization on-demand.
- **Single Currency:** The initial implementation assumes single currency per store.

Technical Assumptions

- **Shopify REST API:** Using version 2024-01 for wider compatibility.
- **PostgreSQL Database:** Chosen for ACID compliance, JSON support, and scalability.
- **JWT Authentication:** Stateless JWT-based authentication is used for the distributed architecture.
- **Development Store Limitations:** Note that Shopify development stores redact customer PII (name, email) in API responses.

Data Assumptions

- **Draft Orders as Orders:** Draft orders are treated as valid orders for revenue calculation.
- **Customer Spend Calculation:** Calculated by summing order totals linked to each customer.
- **Product Inventory:** Uses the first variant's inventory quantity when multiple variants exist.

2. High-Level Architecture

System Components

- **Client Layer:** Web browsers accessing via HTTPS.
- **Frontend Layer (Vercel):** [Next.js 14](#), React 18, Tailwind CSS, Recharts.

- **Backend Layer (Render):** Express.js server, Middleware (CORS, JWT), Shopify Services.
- **Database Layer:** Prisma ORM, PostgreSQL (Prisma Postgres Cloud).
- **External Services:** Shopify REST API v2024-01.

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Component Responsibilities

Component	Responsibilities
<u>Frontend</u>	Handles UI rendering, user interactions, form validation, data visualization, and API communication.
<u>Backend</u>	Manages API endpoints, business logic, authentication, authorization, and Shopify integration.
<u>Prisma ORM</u>	Provides type-safe database queries, schema migrations, and data modeling.
<u>PostgreSQL DB</u>	Stores tenants, users, customers, orders, and products with tenant isolation.
<u>Shopify API</u>	Source of truth for customer, order, and product data.

3. APIs and Data Models

3.1 REST API Endpoints

Category	Method / Endpoint	Description
Authentication	<u>POST /api/auth/register</u>	Registers tenant/user. Requires store URL & Access Token.
	<u>POST /api/auth/login</u>	Authenticates user. Returns JWT token.
	GET /api/auth/me	Returns current authenticated user info.
Dashboard	<u>GET /api/dashboard/stats</u>	Returns totals, revenue charts, top customers, order status.
Data Sync	<u>POST /api-sync/all</u>	Triggers sync for Customers, Orders, and Products.
	GET /api-sync/logs	Returns history of sync operations.
Resources	GET /api/customers GET /api/orders GET /api/products	Returns paginated lists with search/filter capabilities.

	GET /api/[resource]/:id	Returns detailed information for specific ID.
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3.2 Data Models

Model	Key Fields & Details
<u>Tenant</u>	UUID, Name, ShopifyStoreUrl (Unique), ShopifyAccessToken. References all other models for isolation.
<u>User</u>	UUID, Email (Unique), HashedPassword, Role (Admin/User), TenantId.
<u>Customer</u>	ShopifyCustomerId, Email, Name, OrdersCount, TotalSpent. <i>Constraint: Unique(ShopifyCustomerId + TenantId).</i>
<u>Order</u>	ShopifyOrderId, FinancialStatus, FulfillmentStatus, IsDraft, TotalPrice. <i>Constraint: Unique(ShopifyOrderId + TenantId).</i>
<u>Product</u>	ShopifyProductId, Title, InventoryQuantity, Status, ImageUrl. <i>Constraint: Unique(ShopifyProductId + TenantId).</i>
<u>SyncLog</u>	SyncType, Status, RecordsProcessed, ErrorMessage, Timestamps.

4. Next Steps to Productionize

Phase 1: Security and Reliability (2-4 weeks)

- **Rate Limiting:** Implement express-rate-limit.
- **Input Validation:** specific schemas using Zod/Joi.

Phase 2: Performance and Scalability (1-2 months)

- **Caching Layer:** Redis for dashboard stats.
- **Background Jobs:** BullMQ for async sync operations.
- **Webhooks:** Replace polling with Shopify Webhooks.

Phase 3: AI-Powered Features (2-3 months)

- **RFM Analysis:** Auto-segmentation (Champions, At Risk).
- **Churn Prediction:** ML models for retention.
- **Smart Alerts:** Anomaly detection for orders/inventory.

Project Links:

Frontend: <https://xeno-demo-chi.vercel.app>

Backend: <https://xeno-demo.onrender.com>

GitHub: <https://github.com/achennakeshavareddy1301/xeno-demo>



