

# ETC3250 Business Analytics: Data Wrangling

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#### Handling missing values

- Need to know how the missings are coded, hopefully clearly missing, treated as NA in R, not 0, or -9, or -9999, or . Recode as need be.
- Study the distribution of missing vs not missing, which will help determine how to handle them.

### What ways can these affect analysis?

- If missings happen when conditions are special, eg sensor tends to stop when temperature drops below 3 degrees Celsius, estimation of model parameters may not reflect the population parameters
- Some techniques, particularly multivariate methods like many used in data mining require complete records over many variables. Just a few missing numbers can mean a lot of cases that cannot be used.

## **Terminology**

- missing completely at random (MCAR) means that values that are missing appaear to be independent of everything else, just sporadically occur
- missing at random (MAR) means that missings can dependent on other known information, eg temperature, and this information can be used to help estimate values to substitute the missing values
- missing not at random (MNAR) means that the missings are dependent on something else, but we may not have that information, which makes it impossible to appropriately estimate substitute values.

### Making it Easy - MissingDataGUI

- Methods for summarising missings in a data set
- Ways to plot to examine dependence between missing vs not missing
- Imputation methods to substitute missings