



USER MANUAL

MODEL:

PL-01 / PL-31

NEW AND REFURBISHED

TABLE OF CONTENTS

WARNINGS AND SAFETY INFORMATION	04
SUPPORT	06
NOTICES	08
SPECIFICATIONS	10
SETTING UP THE BIKE	15
Location Requirements	15
Moving the Bike	16
Seat Height	17
Seat Depth	18
Handlebar Height	19
Body Position	20
Clipping In / Clipping Out	22
Adjusting Resistance	23
Locking the Bike	23

GETTING STARTED	24
Plugging In	24
Powering On and Off	25
Connecting To the Internet	25
Logging In	26
Adding a Profile	27
Peloton 101	27
Joining a Ride	27
Classes	27
CLASS SCREEN	28
MAINTENANCE AND CARE	30
WARRANTY	34

⚠ CAUTION: Read all precautions and instructions in this manual before using this equipment. Improper use or maintenance can void the warranty. Keep this manual for future reference. The information in this manual may not reflect recent updates as we continue to improve our product. Please see onepeloton.com/manuals for the latest version of the manual.

⚠️ WARNINGS AND SAFETY INFORMATION

Read all safety information before operating the Peloton Bike. It is the owner's responsibility to ensure that users are aware of all warnings and precautions.

Consult a physician before beginning a new fitness plan. Incorrect or excessive training can result in serious injury.

If you experience faintness, chest pain, or shortness of breath, stop exercising immediately and consult a physician.

Metrics on the screen, including heart rate monitoring, may be inaccurate. Values should be used for reference only.

The resistance knob can be used as an emergency brake. To stop immediately, push down on the resistance knob.

This Bike has a direct driven flywheel. If the flywheel is moving, the pedals are moving. Stop by reducing pedaling frequency in a controlled manner or by using the emergency brake. Do not remove your feet from the pedals until the flywheel stops moving. Spinning pedals can cause injury.

Use caution when mounting and dismounting.

To prevent injury, always adjust the seat and handlebars to your personal preference and verify that all adjustment handles are fully tightened. Loose seats or handlebars can lead to serious injury.

Keep children and pets away from the Bike at all times. People under the age of 14 and persons with reduced physical, sensory, or mental capabilities must not use the Bike. People with a lack of experience and knowledge must be given supervision or instruction before using the Bike. Do not allow children to perform maintenance or to play with the Bike. Always fully engage the brake when the Bike is not in use.

Keep hands, loose clothing, shoelaces, and accessories away from moving parts. Do not insert objects into openings on the equipment.

The Bike is equipped with Delta-compatible pedals. Always cycle using footwear equipped with appropriate cleats. Cycling barefoot or with inappropriate footwear can cause serious injury.

Make sure that your cleats are properly positioned and all bolts are fully

tightened before clipping in. Riding with loose cleats could lead to serious injury.

Do not attempt to walk in cycling shoes with cleats. Wear cycling shoes only while using the Peloton Bike and remove them immediately after clipping out. Walking on cleats may cause you to fall or twist your ankle, or otherwise result in serious injury.

Be careful when clipping in and out. While you may need to use some force, excessive force or aggressive movements could result in an ankle, foot, or leg injury.

Perform regular maintenance for optimal performance and longevity. To ensure safety, check the Bike for wear and damage on a regular basis. Replace any damaged or worn parts immediately. Do not use the Bike until the repair is performed.

Ensure that the power cable never passes under the Bike. Keep the power cord away from heated surfaces. Always keep the power cable clean and dry. Sweat, spills, and other damage to the power cable may result in property damage or bodily harm.

Use only original parts from the manufacturer. Changes or modifications to this unit not expressly approved by Peloton could void the warranty.

Always unplug the Bike immediately after use and before cleaning or performing maintenance. Service other than the procedures described here must be performed by an authorized technician.

The Bike should not be used by persons exceeding 297lb/135kg in weight.

This Bike is for indoor use only. Do not store the Bike outdoors, near water, or at high humidity levels.

This Bike is for home use only. Do not use in a commercial setting. Use the Bike only for its intended purpose.

Do not operate where aerosol (spray) products are being used, or where oxygen is being administered.

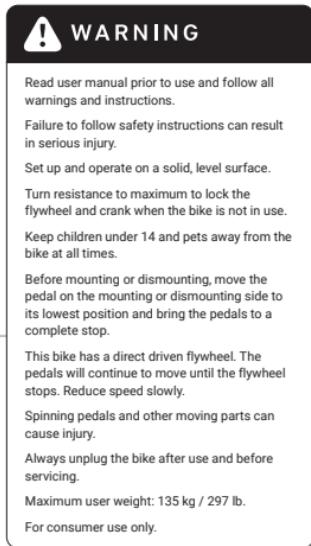
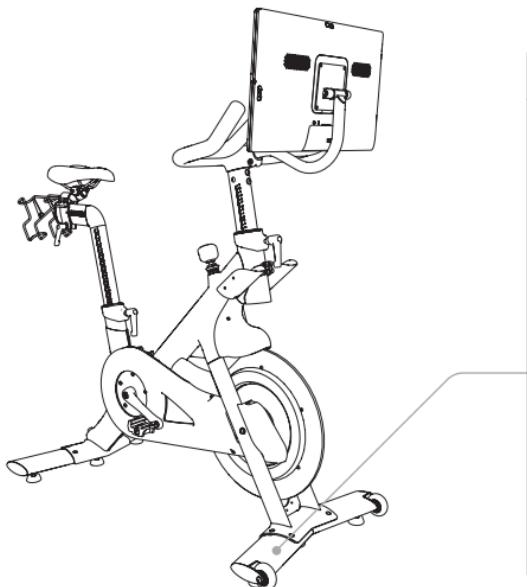
Do not carry this appliance by its cord or use the cord as a handle.

SUPPORT

QUESTIONS OR CONCERNS

Peloton's #1 concern is member satisfaction. If you require assistance or are experiencing issues with your Peloton Bike, please contact Member Support for additional help:

✉ support@onepeloton.com
support@onepeloton.ca



Familiarise yourself with all warnings on the Bike before use. If any label is damaged or lost, contact Member Support for a replacement immediately.

NOTICES

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device must not cause harmful interference, and (2) this device must not accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1** Reorient or relocate the receiving antenna.
- 2** Increase the separation between the equipment and receiver.
- 3** Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- 4** Consult the dealer or an experienced radio/TV technician for help.

CAUTION:

- 1** To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.
- 2** This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



Waste electrical products must be handed over to a designated collection point for disposal to be recycled in an environmentally sound manner. Improper disposal of this product could result in harm to the environment or to human health. Check with your local waste authority or the retailer where you purchased this product for available collection facilities or further recycling advice

Please avoid the generation of waste from electrical products as much as possible, e.g. by giving preference to products with a longer service life or by reusing used electrical products instead of disposing of them.

You are responsible for deleting any personal data from this product before disposing of it.



This product is ANT+™ certified and is compatible with ANT+ sensors that support heart rate monitoring.

DISTRIBUTED BY:

US/CANADA

Peloton Interactive, Inc.
441 9th Ave, 6th Floor
New York, NY 10001
USA

UK

Peloton Interactive UK Limited
1 Langley Street
London WC2H 9JG
United Kingdom

EU

Peloton Interactive Deutschland GmbH
Karl-Liebknecht-Straße 29A
10178 Berlin
Germany

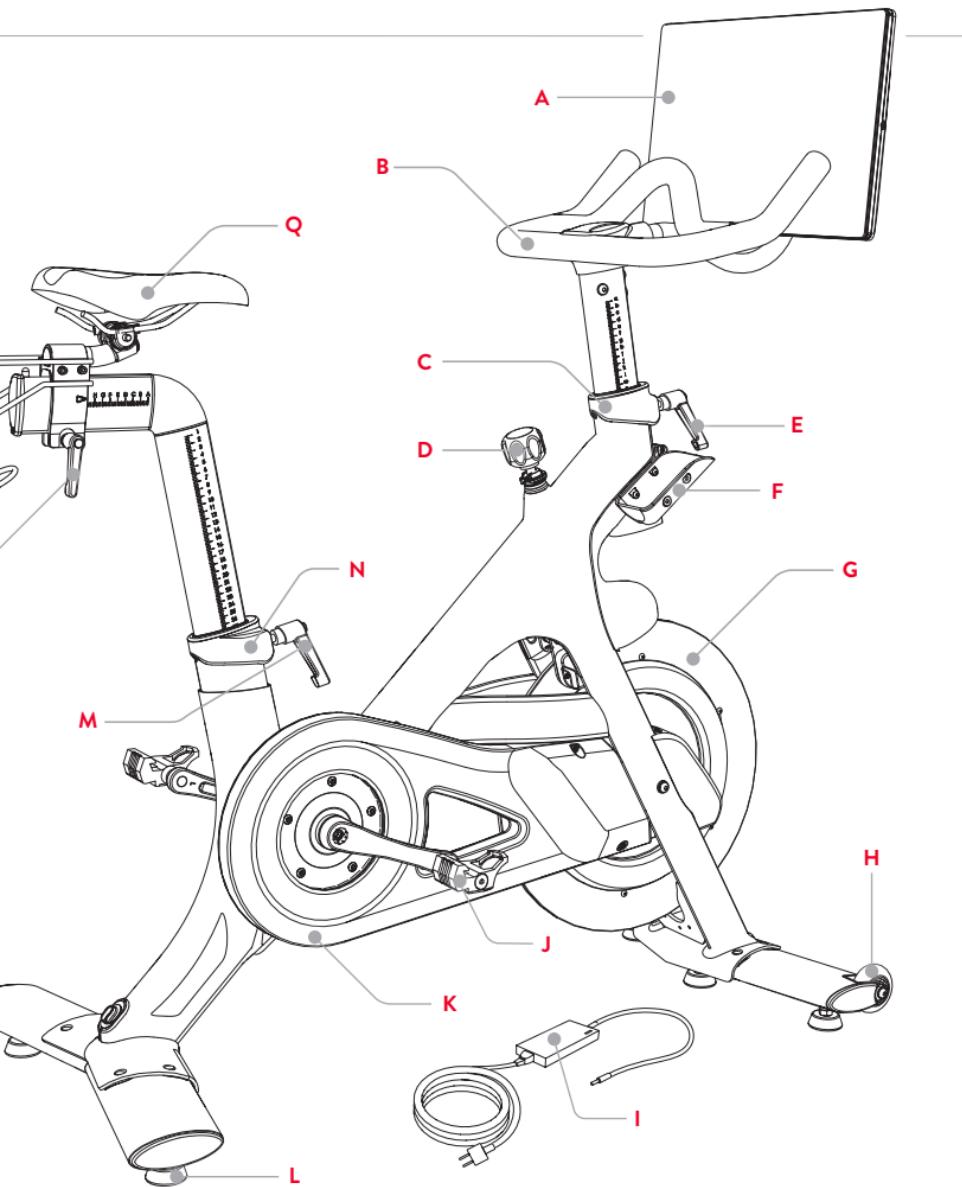
AUSTRALIA

Peloton Interactive Australia Pty Ltd
ACN 644 958 047
20 Martin Place
Sydney NSW 2000
Australia

SPECIFICATIONS

- A TOUCHSCREEN
- B HANDLEBARS
- C HANDLEBAR POST SLEEVE
- D RESISTANCE KNOB / EMERGENCY BRAKE
- E HANDLEBAR HEIGHT L-HANDLE
- F WATER BOTTLE HOLDER
- G FLYWHEEL
- H WHEELS
- I POWER SUPPLY
- J PEDALS
- K BELT GUARD
- L LEVELING FEET
- M SEAT HEIGHT L-HANDLE
- N SEAT POST SLEEVE
- O SEAT DEPTH L-HANDLE
- P WEIGHT HOLDERS
- Q SADDLE





SPECIFICATIONS CONTINUED

R POWER INPUT

S POWER BUTTON

T HEADPHONE JACK

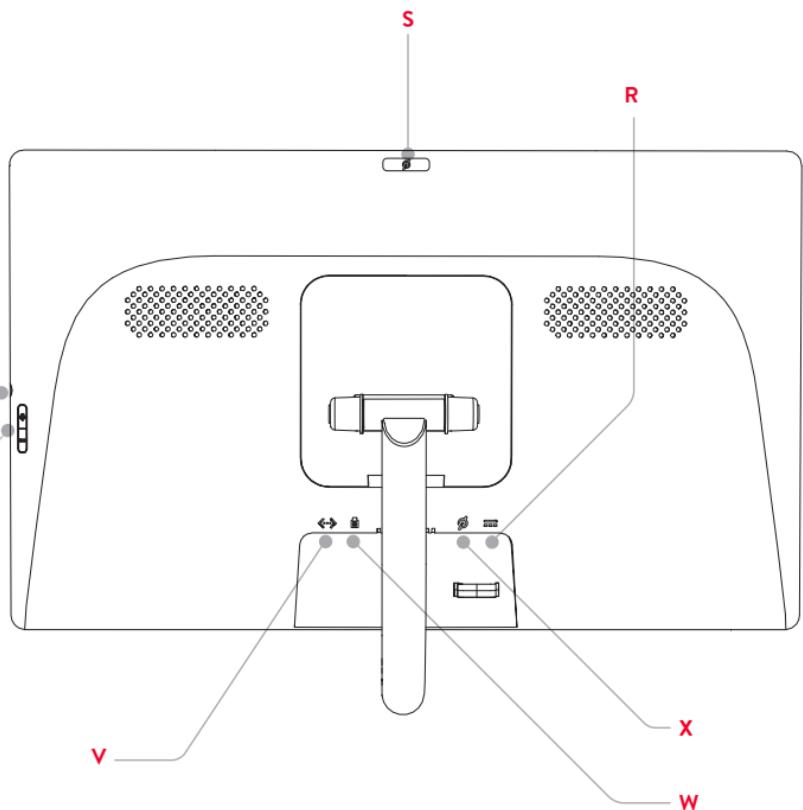
U VOLUME CONTROLS

V ETHERNET PORT

W USB PORT

X METRICS PORT





SPECIFICATIONS **CONTINUED**

BIKE

Footprint: 4ft x 2ft/120cm x 60cm

Weight: 135lb/61kg

Height: 4ft 10in/147cm

User Height Range: 4ft 11in - 6ft 5in/150cm - 195cm

Max User Weight: 297lb/135kg

Weight Holder Capacity: 3lb/1.36kg

TOUCHSCREEN

21.5in 1080P HD Touchscreen

WiFi 802.11 a/b/g/n/ac / 100 Mbps Ethernet

16 GB Internal Flash Storage

ANT+™ Wireless / Bluetooth® 4.0

2x10 Watt Stereo Speakers

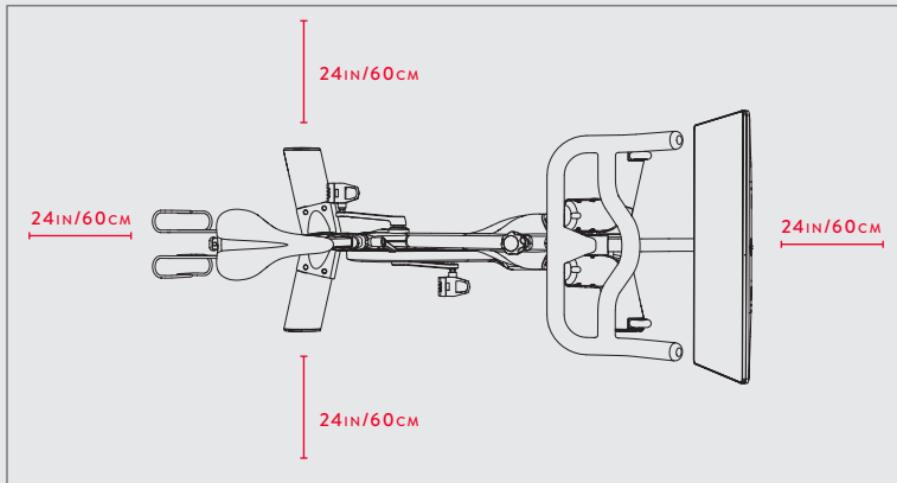
SETTING UP YOUR BIKE

For instructions on how to assemble the Peloton Bike, see the Peloton Bike Home Assembly Guide. If your Bike was not professionally assembled and did not come with a Home Assembly Kit (including additional tools), go to onepeloton.com/setup for instructions and contact Member Support for assembly tools.

LOCATION REQUIREMENTS

- Place the Bike on a solid, level and horizontal surface.
- Use a mat to avoid damage to the Bike and floor.
- Allow a clearance of 24in/60cm on each side of the Bike.

⚠ CAUTION: Ensure that the power cable never passes under the Bike. Always keep the power cable clean and dry. Sweat, spills, and other damage to the power cable may result in property damage or bodily harm.

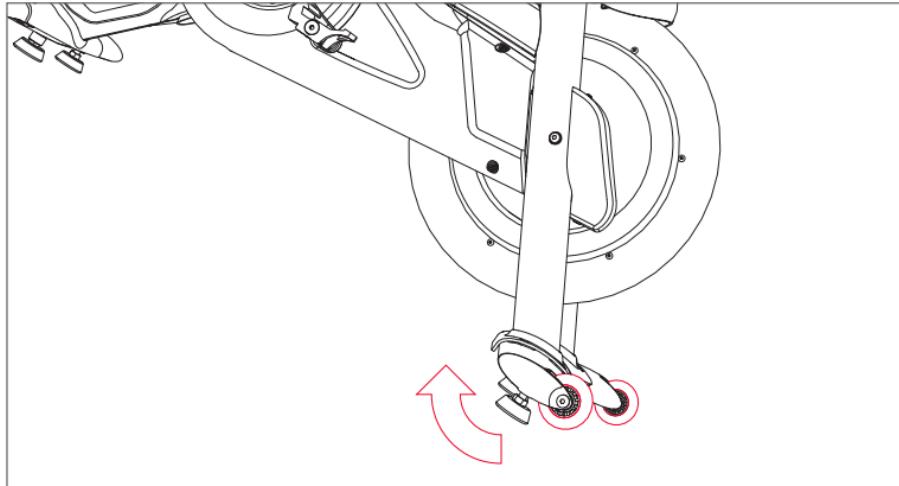


SETTING UP YOUR BIKE **CONTINUED**

MOVING THE BIKE

- Tilt the Bike forward onto the transport wheels. Lift the rear stabilizer while a second person holds the handlebars.
- Carefully roll the Bike to the new location. Avoid uneven surfaces.
- If the Bike rocks or wobbles after being set down, turn each leveling foot clockwise to lower it, or counterclockwise to raise it until it rests firmly on the floor.

If you need to take your Bike apart for a move, you can find instructions at onepeloton.com/support.



⚠ CAUTION: To prevent injury, always adjust the seat and handlebars to your personal requirements. Do not exceed maximum adjustment marks on seat and handlebar posts or seat slider.

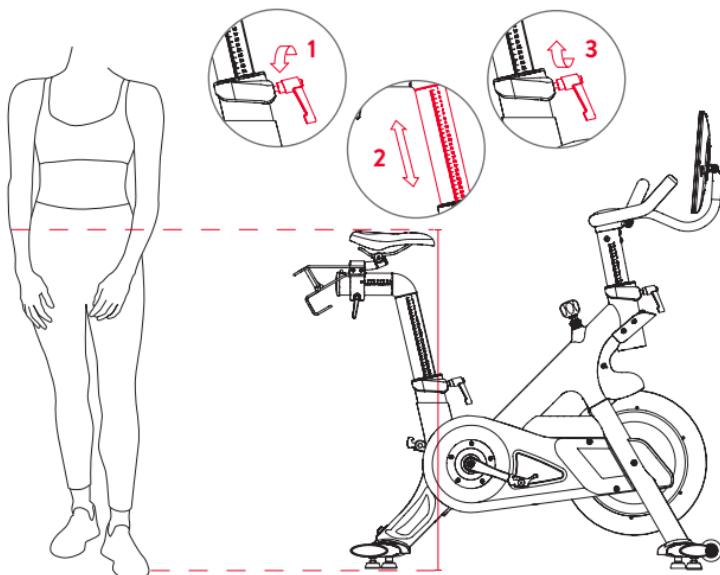
SEAT HEIGHT

⚠ CAUTION: Always remove any weights from the weight holder before adjusting the seat.

⚠ CAUTION: Verify that all adjustment handles are fully tightened. Loose seats or handlebars can lead to serious injury.

Set the seat height level with the top of your hip bone.

- 1** Turn L-handle counterclockwise to loosen.
- 2** Raise or lower seat.
- 3** Turn L-handle clockwise to tighten.



SETTING UP YOUR BIKE CONTINUED

SEAT DEPTH

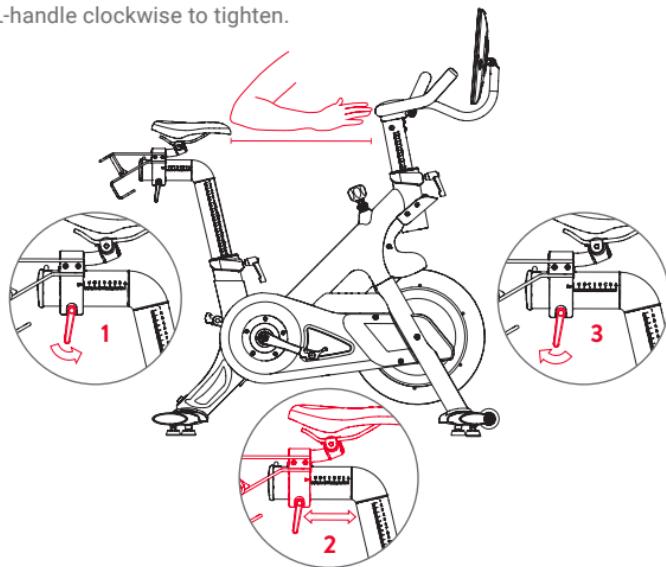
⚠ CAUTION: Always remove any weights from the weight holder before adjusting the seat.

⚠ CAUTION: Verify that all adjustment handles are fully tightened. Loose seats or handlebars can lead to serious injury.

⚠ CAUTION: Projecting adjustment handles could interfere with your movements. If any adjustment handle sticks out sideways, pull the handle out, rotate it to point down, and then release it.

Set the seat elbow-to-fingertips length from the handlebars.

- 1 Turn L-handle counterclockwise to loosen.
- 2 Move seat forward or back.
- 3 Turn L-handle clockwise to tighten.

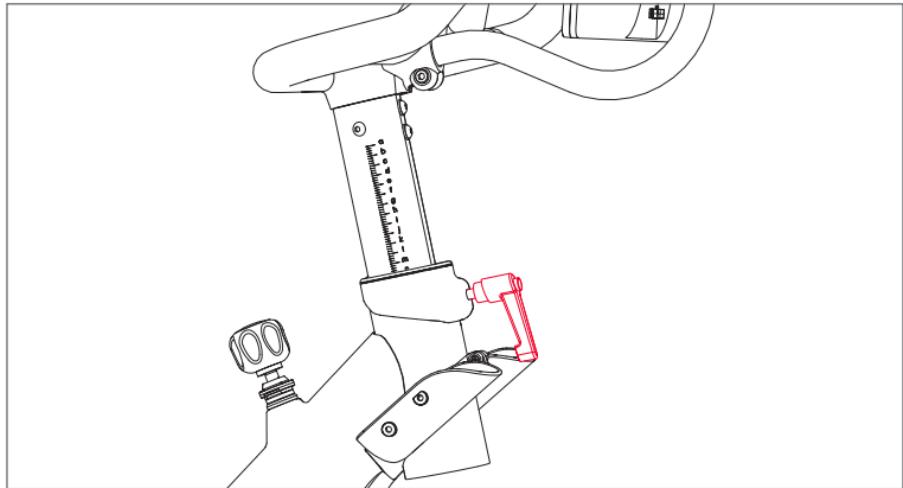


HANDLEBAR HEIGHT

⚠ CAUTION: Verify that all adjustment handles are fully tightened. Loose seats or handlebars can lead to serious injury.

Set the handlebars to seat height, then adjust until you feel comfortable.

- Turn L-handle counterclockwise to loosen.
- Raise or lower the handlebars
- Turn L-handle clockwise to tighten.

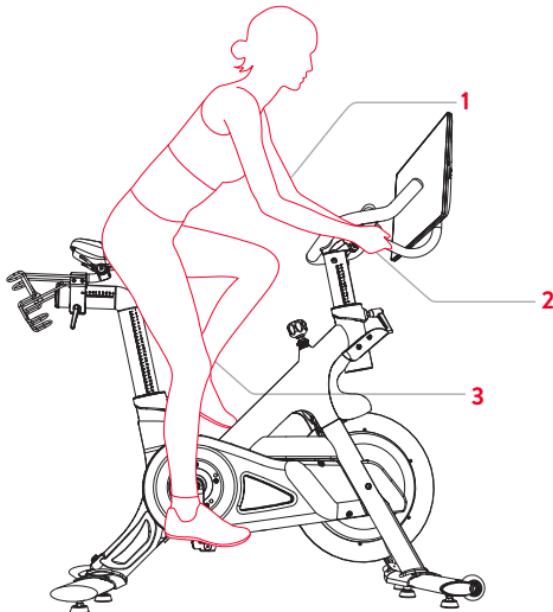


SETTING UP YOUR BIKE CONTINUED

BODY POSITION

- 1 Arms slightly bent
- 2 Hands rest on the handlebars without reaching
- 3 Leg slightly bent at the bottom of the stroke

These adjustments should get you started. If you're uncomfortable, or want to fine-tune your Peloton Bike's settings, access **Peloton 101** from the menu on your touchscreen or go to support.onepeloton.com.



WARNING AND SAFETY INSTRUCTIONS

The Peloton Bike is equipped with Delta-compatible pedals. Always cycle using footwear equipped with appropriate cleats. Cycling barefoot or with inappropriate footwear can cause serious injury.

Make sure that your cleats are properly positioned and all bolts are fully tightened before clipping in. Riding with loose cleats could lead to serious injury.

Do not attempt to walk in cycling shoes with cleats. Wear cycling shoes only while using the Bike and remove them immediately after clipping out. Walking on cleats may cause you to fall or twist your ankle, or otherwise result in serious injury.

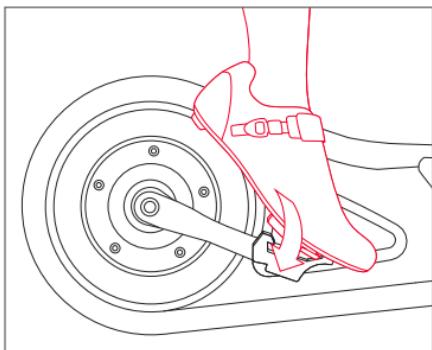
Be careful when clipping in and out. While you may need to use some force, excessive force or aggressive movements could result in an ankle, foot, or leg injury.

Use caution when mounting and dismounting.

SETTING UP YOUR BIKE CONTINUED

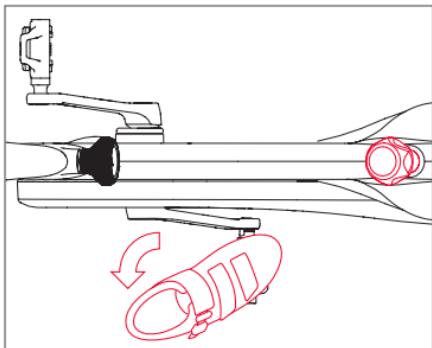
CLIPPING IN

Point your toes down to fit the cleat into the pedal, then push down through your heel.



CLIPPING OUT

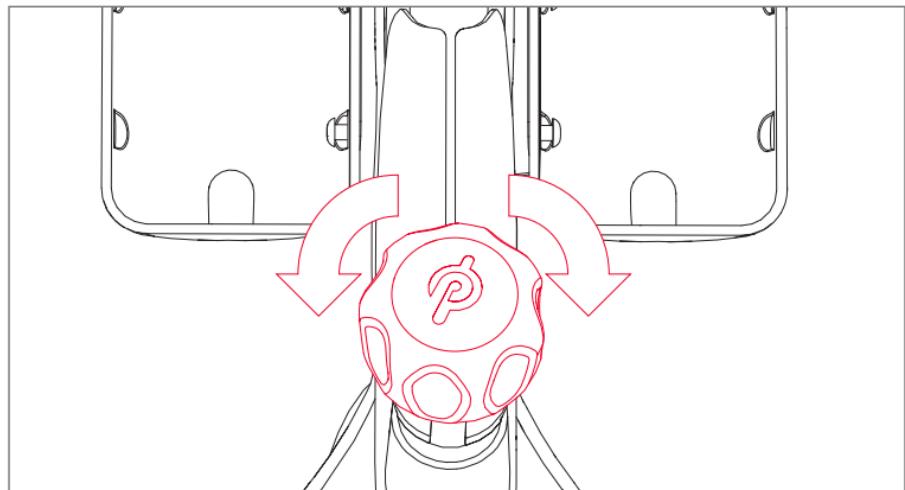
Hold down the resistance knob and kick your heel away from the Bike.



ADJUSTING RESISTANCE

⚠ CAUTION: The Peloton Bike has a direct driven flywheel; the pedals will continue to move until the flywheel stops. Reduce speed slowly. To stop the flywheel immediately, push down the resistance knob.

- Turn knob right to increase resistance.
- Turn knob left to decrease resistance.
- Press knob down for emergency brake.



LOCKING THE BIKE

Rotate the resistance knob all the way clockwise to immobilize the flywheel and crank arms.

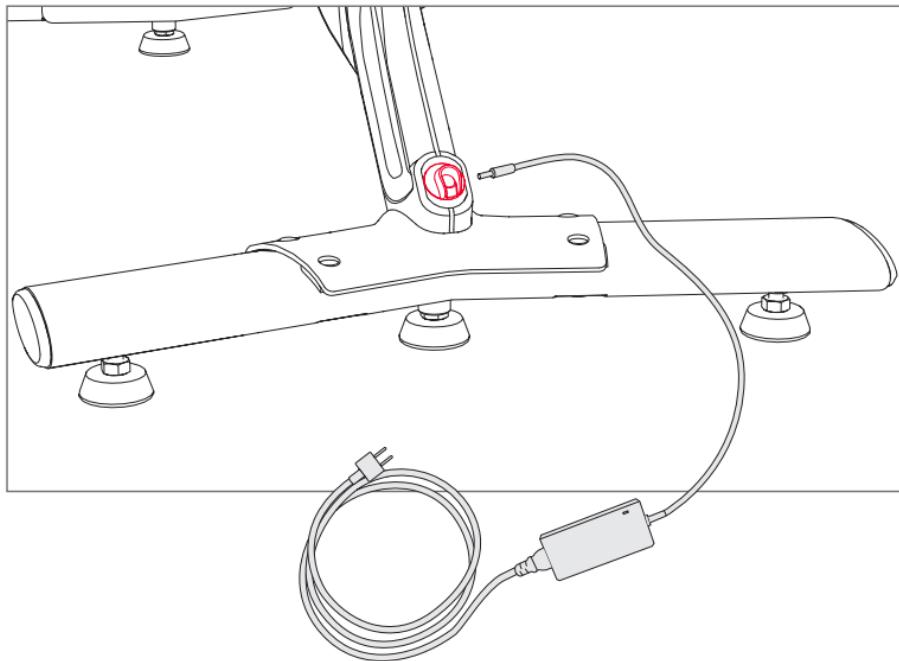
⚠ CAUTION: Always lock the Bike when not in use.

GETTING STARTED

PLUGGING IN

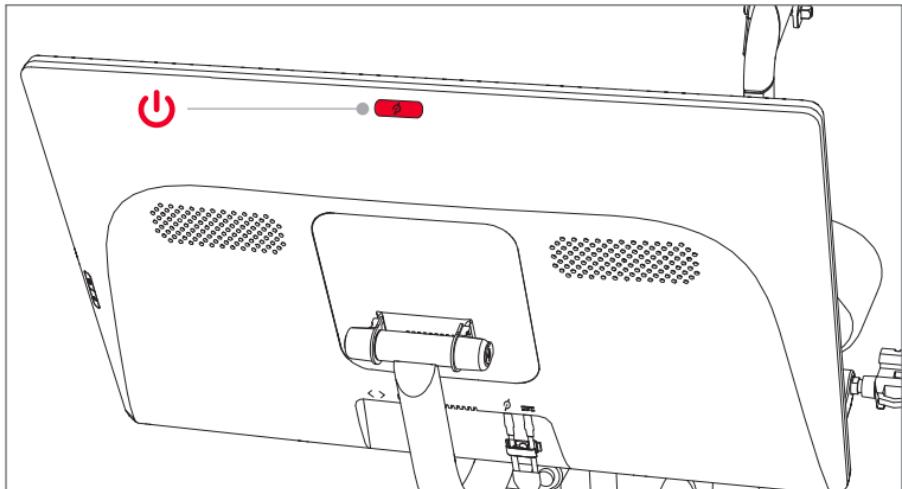
- Plug the power supply into the wall.
- Plug the power cord into the power jack at the back of the Bike.

⚠ CAUTION: Ensure that the power cable never passes under the Bike. Always keep the power cable clean and dry. Sweat, spills, and other damage to the power cable may result in property damage or bodily harm.



POWERING ON AND OFF

- Hold the power button for two seconds to power on the Bike.
- The Peloton Bike will sleep after about 20 minutes of inactivity. To wake the Bike, press the power button.
- To power down, hold the power button for two seconds. Select **Shut Down** when prompted.



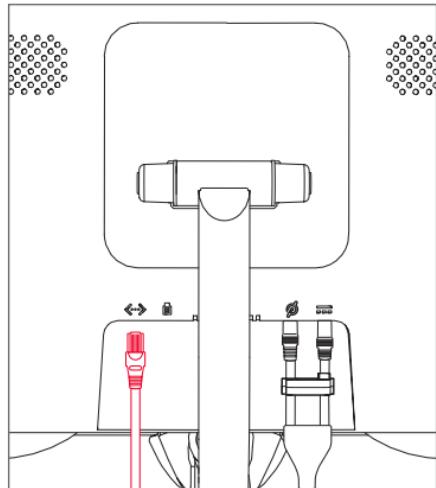
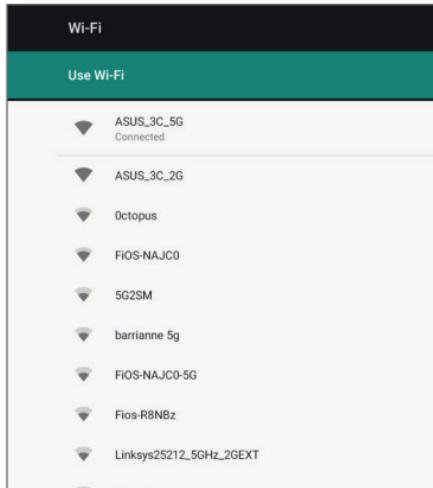
CONNECTING TO THE INTERNET

To connect to a WiFi network, tap the network name.

- If the network is not secured, the Bike will connect to the network.
- If the network is secured, you will be prompted to enter a password. Type in the password and tap **Connect**.

GETTING STARTED **CONTINUED**

To connect to a wired network, connect an Ethernet cable to the Ethernet port on the back of the touchscreen and to a wall jack or router used by your local area network. The Bike will connect to the network automatically.



LOGGING IN

When logging in for the first time, please have available your Subscription Activation Key or the login information you set up when you purchased the Peloton Bike.

Once a subscription is activated and associated with this Bike, any user can log in and access subscription content.

ADDING A PROFILE

To let another person use your Bike, tap the icon next to your username at the lower left of the screen and select **Add/Remove Profiles**. The new user can log in with an existing Peloton account or tap **Create an Account** to set up a new one.

PELOTON 101

Check out our introduction to Peloton for more on adjusting your Bike to fit your body and maintaining proper body position when you ride. To access Peloton 101, tap on the icon on the lower right of the home screen and select **Peloton 101**.

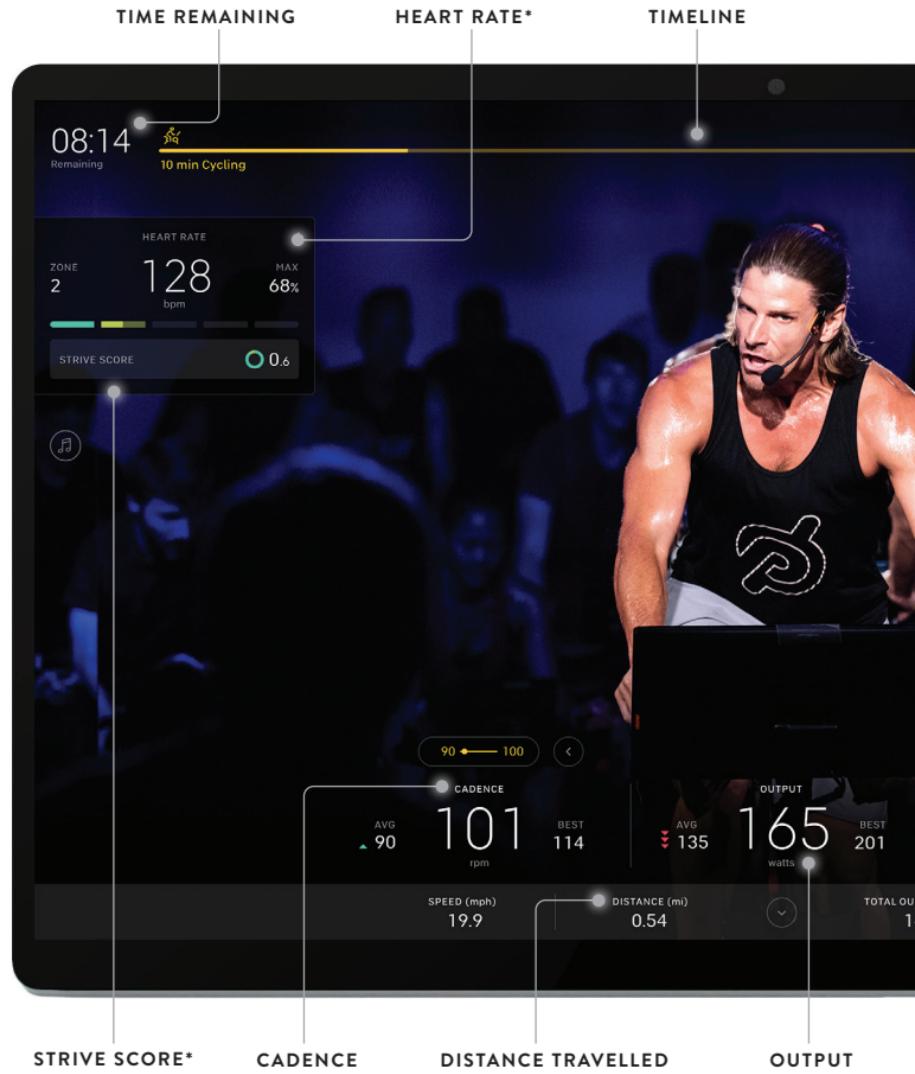
JOINING A RIDE

- Select a class to view details. Tap Start to enter the class screen.
- To connect a heart rate monitor or wireless headphones, select a class and press Start. You will have the chance to connect to an available device before the class begins.
- Your instructor will guide you through a workout that includes a warmup and cooldown.

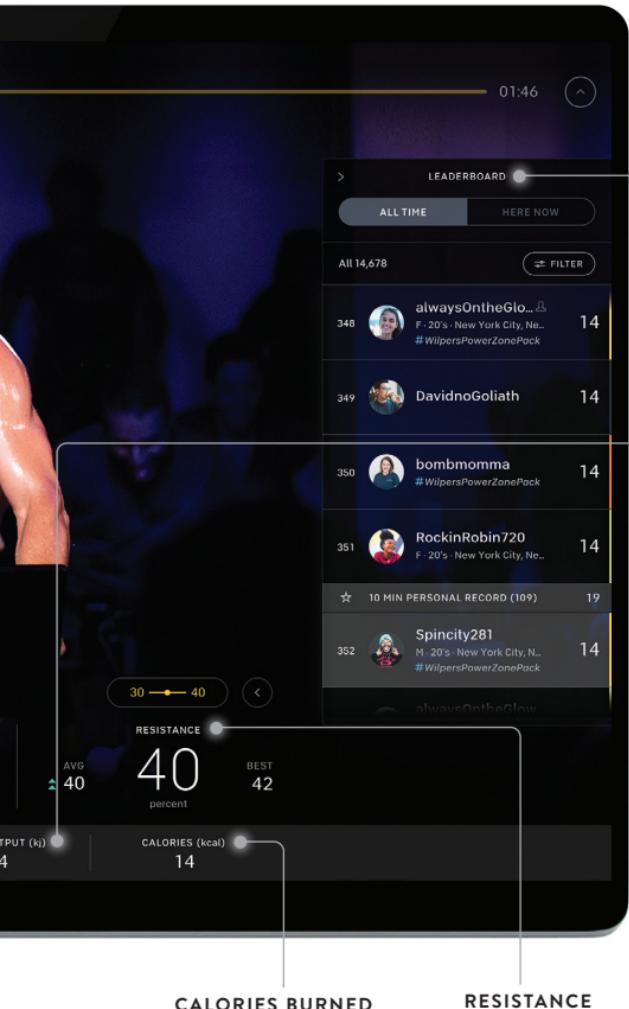
CLASSES

- Select a live or on-demand ride from the home screen, or tap **Classes** to filter and search thousands of on-demand rides by length, instructor, title, and featured music.
- Tap the icons at the top of the Classes screen to view classes in strength, stretching, yoga, and other disciplines.
- Use the buttons along the bottom of the screen to view a **Schedule** of upcoming classes, join **Challenges**, or view **Programs** of preselected classes.
- Tap **More** for a **Scenic Ride**, or to **Just Ride** without instruction or video.

CLASS SCREEN



TAP ELEMENTS TO
REVEAL OR HIDE THEM



*Appears only when a heart rate monitor is connected

⚠️ WARNING: Heart rate monitoring systems may be inaccurate. Over-exercising may result in serious injury or death. If you feel faint stop exercising immediately. Use metrics on the screen for reference only.

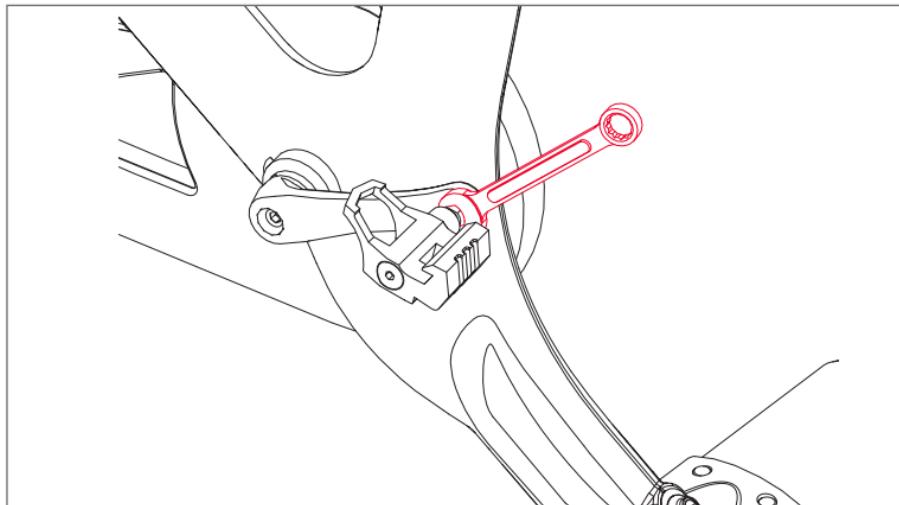
MAINTENANCE AND CARE

⚠ CAUTION: To ensure safe operation and optimal performance, check for wear and damage and perform maintenance on a regular basis. Replace any damaged or defective parts immediately. Do not use the Bike until the repair is performed. Only use original parts from the manufacturer. Changes or modifications to this unit not expressly approved by Peloton could void the warranty.

⚠ CAUTION: Always unplug the Peloton Bike immediately after use and before cleaning or performing maintenance. Service other than the procedures described here must be performed by an authorized technician.

AFTER YOUR FIRST FEW RIDES

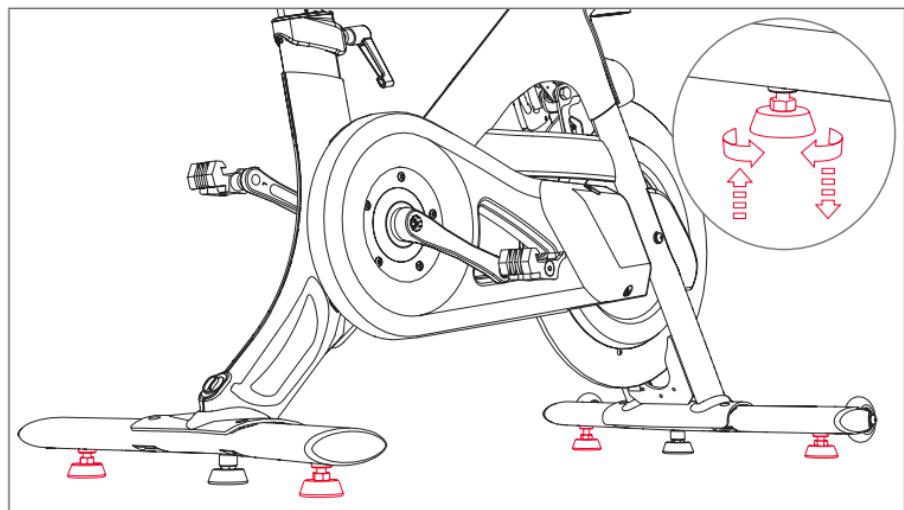
Pedals: Use the included 15 mm wrench to tighten pedals.



AFTER EVERY RIDE

Cleaning: Wipe down the Bike using a damp cloth.

Leveling Feet: If the Bike rocks back and forth, turn each leveling foot clockwise (when viewed from above) until it rests firmly on the ground.



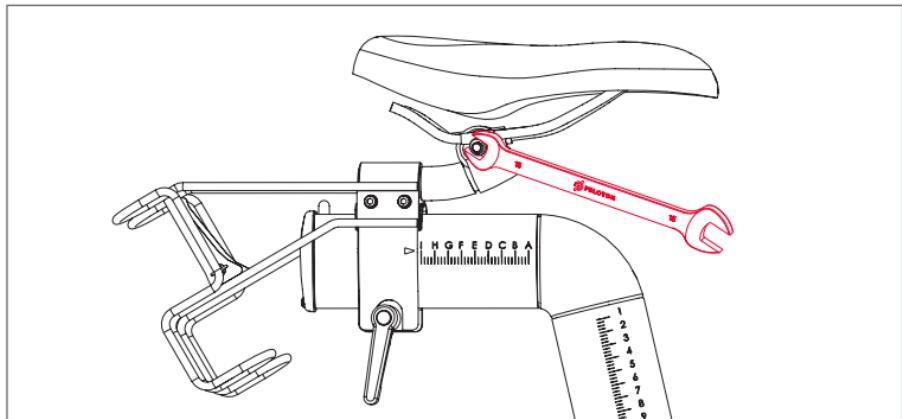
MAINTENANCE AND CARE CONTINUED

EVERY 3 TO 5 RIDES

Cleaning: Clean the Peloton Bike thoroughly using a damp cloth and a mild household cleaner diluted in water. Clean the touchscreen using an electronics wipe.

Cleats: Use a 4mm Allen wrench to tighten any loose screws attaching your cleats to your cycling shoes.

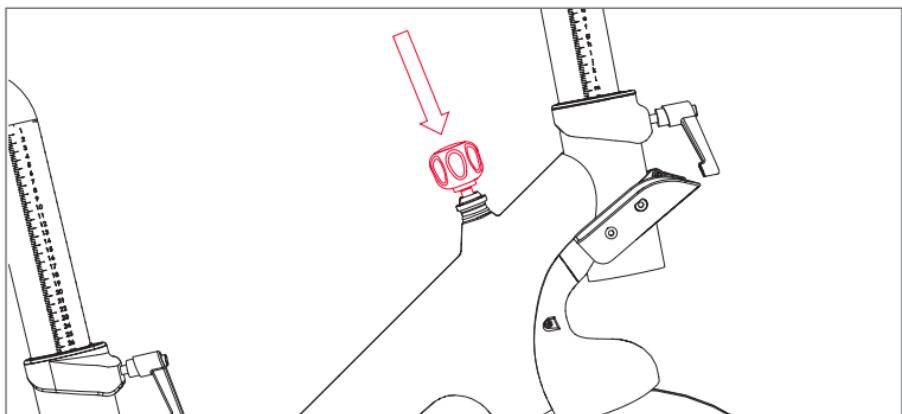
Saddle: Make sure the saddle is parallel to the ground. Then use the included 13mm wrench to tighten the seat-fixing nuts on both sides.



EVERY 15 TO 20 RIDES

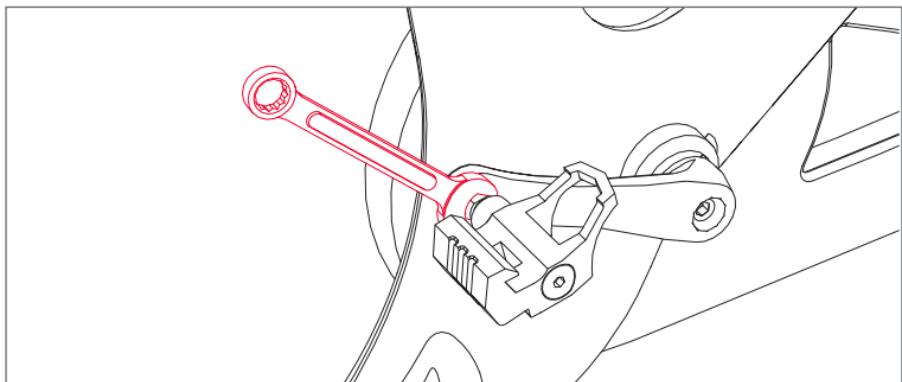
Emergency Brake: Press down on the resistance knob while pedaling slowly. The flywheel should come to a complete stop immediately. If it does not, stop using the Bike immediately and contact Peloton Support.

Frame: Check the entire frame for signs of wear and damage, and tighten any loose bolts.



ANNUALLY

Pedals: Replace pedals. For replacement instructions, see support.onepeloton.com.



LIMITED HOME USE WARRANTY

Peloton Interactive, Inc. ("Peloton") extends the following Limited Warranty, which applies only to the components and all original parts included with the new or refurbished Peloton Bike and Bike+ (together, the "Products") when used in a non-commercial, in-home, indoor setting. Any other use of the Products shall void this Limited Warranty. During the applicable Limited Warranty periods described below, Peloton warrants that the Products will be free of defects or malfunctions under normal use. Certain exclusions apply, as further described in this Limited Warranty.

WHAT IS COVERED BY THIS LIMITED WARRANTY:

The Limited Warranty applies to the following components of the Products only, for the time periods indicated. The Limited Warranty applies only against defects discovered within the applicable Limited Warranty period and only so long as the Product remains in the possession of the original purchaser, or, for a gifted Product, the owner of the original membership attached to the Product.

HD TOUCHSCREEN: 12 MONTHS

Peloton warrants the touchscreen against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law.

FRAME: FIVE YEARS

Peloton warrants the frame (excluding any moving parts attached to the structural frame) against defects in workmanship and materials under normal use for a period of five years from the date of original delivery, or for any additional period that is required by applicable law.

BIKE COMPONENTS: 12 MONTHS

Peloton warrants all other components and original parts of the Products other than pedals against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law.

BIKE PEDALS: 12 MONTHS

Peloton warrants the components and all original parts of the original pedals that come with the Products against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law. Product pedals are not warranted against normal wear and tear and it is important that you maintain the pedals by inspecting the pedals regularly for any damage, loose parts or other signs of wear and tear that could cause breakdowns or part failures.

Any pedal that shows signs of wear or damaged parts should be removed from service immediately. Please refer to Peloton's guide on maintaining your pedals, available on Peloton's website.

LABOR: 12 MONTHS

Peloton will cover the labor cost for the repair or replacement made under this Limited Warranty for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law. Except where applicable

law requires otherwise, repair labor is not covered if the Product is moved to a location that is outside of Peloton's sales area.

EXCLUSIONS AND LIMITATIONS

WHO IS COVERED BY THIS LIMITED WARRANTY?

- The original owner of the Product or original giftee of the Product. The Product must remain in the possession of the original purchaser, or, for a gifted Product, the owner of the original membership attached to that Product. This Limited Warranty is not transferable beyond the owner of the original membership attached to the Product.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY:

This Limited Warranty does not apply to:

- Any other Peloton products or services not expressly referred to under the heading "What is covered by this Limited Warranty?" above, non-Peloton products or labor not approved in advance by

LIMITED HOME USE WARRANTY CONTINUED

Peloton Member Support, Products that are, or that Peloton reasonably believes to be, stolen, counterfeit, or purchased from an unauthorized distributor or reseller, Products purchased or used outside the U.S. or Canada, Products that are moved outside of Peloton's sales area in the U.S. or Canada, and units missing serial numbers. Warranty coverage is limited to any area which Peloton sells the Product to in the United States and Canada.

- Software, even if sold with or embedded in the Products (except to the extent required by applicable law), or Internet connectivity. Peloton does not warrant that the operation of the Products will be uninterrupted or error-free.
- Data loss, including any damages or costs related to data recovery, removal, and installation. Peloton does not warrant that it will be able to repair or replace the Product under this Limited Warranty without risk to or loss of information or data stored on the Product.
- Damage or equipment failure due to unauthorized installation, relocation, repair, improper or negligent assembly of the Product or any accessories, or maintenance (other than in each case that is caused by a Peloton authorized service technician or at the direction of Peloton), normal wear and tear, use of the Product beyond its design and its intended purpose, use of the Product with parts or accessories from third parties, or with parts or accessories not originally intended for or compatible with the Product, or any use contrary to the instructions in the Peloton Bike and Bike+ User Manual, the technical specifications or other published guidelines relating to the Product.
- Damage or equipment failure due to accident, abuse, improper or abnormal use, neglect, corrosion, discoloration of paint or plastic (or any other change in cosmetic appearance that does not affect performance), theft, vandalism, fire, flood, wind, lightning, freezing or other natural disasters or acts of God of any kind, electrical wiring, power reduction, power fluctuation or power failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects, or modifications that are unauthorized or not recommended by Peloton.
- Incidental or consequential damages; or economic loss, loss of property or profits, or loss of enjoyment or use.

To the extent permitted by applicable law, Peloton is not responsible or liable for indirect, special, incidental or consequential damages, economic loss, loss of property or profits, loss of enjoyment or use, or other consequential or punitive damages of any nature whatsoever in connection with the purchase, use, repair or maintenance of equipment or parts, and Peloton will not provide monetary or other compensation for any such repairs or replacement parts costs, including but not limited to gym membership fees, work time lost, cost of substitute equipment, diagnostic visits, maintenance visits or transportation. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

- Use of the Products for commercial purposes or for any use other than normal use in a single family or household.
- Any attempt to move, repair, or assemble fitness equipment creates a risk of injury and property damage (including a risk of damage to the Product itself). Peloton is not

responsible or liable for any damage or injury incurred during, or as a result of, any move, repair, attempted repair or assembly of equipment by anyone other than a Peloton authorized service technician. All moves, repairs or assemblies attempted by you or your agents are undertaken AT YOUR OWN RISK and Peloton will have no liability for any injury to persons or property arising from such attempted moves, repairs or assemblies.

- Labor will no longer be covered by this Limited Warranty if the Product is moved outside of Peloton's sales area.

WHAT YOU MUST DO TO MAKE A CLAIM UNDER THE LIMITED WARRANTY

To make a claim under this Limited Warranty, you must, upon discovering any nonconformity or defect:

- cease using the Product;
- provide Peloton Member Support with the serial number or order number of your Product (if applicable); a copy of the dated receipt, or other proof of purchase indicating the date purchased; a description of the nonconformity

LIMITED HOME USE WARRANTY CONTINUED

or defect; and photographs of the nonconformity or defect where they may assist Peloton Member Support to assess the claim. If Peloton Member Support determines that it is necessary to return the Product or a component, Peloton Member Support will arrange for a collection of the Product or provide you with a pre-paid shipping label for the components. You must follow all directions provided by Peloton Member Support and ensure that the defective Product or components are properly packed to protect it from damage during shipping. If you do not do so, Peloton will not be responsible for any damage that occurs to the Product or component during shipment.

Contact Member Support if you believe you need services:

✉ support@onepeloton.com

Peloton Interactive, Inc.
441 9th Avenue, 6th Fl
New York, NY 10001
USA

Claims must be made within the specified warranty period.

WHAT HAPPENS AFTER YOU SUBMIT A CLAIM?

- If, within the applicable Limited Warranty period, a defect arises in the Products or a warranted component that is covered by this Limited Warranty and you submit a claim to Peloton under this Limited Warranty, then without excluding, restricting or modifying any other rights to which you may be entitled under applicable laws, Peloton will, at its option and as its sole obligation, either replace the defective or malfunctioning Product or component of the same or a comparable model, or repair it.
- Any replacement or repaired component shall be warranted for the remainder of the original Limited Warranty period or 30 days, whichever is longer, or for any additional period that is required by applicable law. Where permitted by law, replacement units, parts and electronic components reconditioned to as-new condition by Peloton or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms. Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.

- If a successful claim is made for a defect that is covered by this Limited Warranty within the Limited Warranty periods identified above, any shipping costs to return the relevant component to Peloton or the cost of Peloton collecting the relevant part(s) will be at Peloton's cost.
- To the extent that the Products or component is capable of retaining user generated data, you should be aware that repairs may result in the loss of that data.
- All exchanged components or Products replaced under this Limited Warranty become the property of Peloton after the repair or exchange.

Any disputes between you and Peloton related to this Limited Warranty or the Product will be governed by the then-current dispute resolution procedures in Peloton's Terms of Service, available at www.onepeloton.com/terms-of-service.

***THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY GIVEN BY PELOTON AND SUPERSEDES ANY PRIOR, CONTRARY OR ADDITIONAL REPRESENTATIONS. THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF**

MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THAT LIMITATION MAY NOT APPLY TO YOU.

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND PELOTON'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. PELOTON'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL PELOTON UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS, WHICH VARY FROM STATE TO STATE.

LIMITED HOME USE WARRANTY

Peloton Interactive, Inc. ("Peloton") extends the following Limited Warranty, which applies only to the components and all original parts included with the new or refurbished Peloton Bike and Bike+ (together, the "Products") when used in a non-commercial, in-home, indoor setting. Any other use of the Products shall void this Limited Warranty. During the applicable Limited Warranty periods described below, Peloton warrants that the Products will be free of defects or malfunctions under normal use. Certain exclusions apply, as further described in this Limited Warranty.

WHAT IS COVERED BY THIS LIMITED WARRANTY?

The Limited Warranty applies to the following components of the Products only, for the time periods indicated. The Limited Warranty applies only against defects discovered within the applicable Limited Warranty period and only so long as the Product remains in the possession of the original purchaser, or, for a gifted Product, the owner of the original membership attached to the Product.

HD TOUCHSCREEN: 12 MONTHS

Peloton warrants the touchscreen against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law.

FRAME: FIVE YEARS

Peloton warrants the frame (excluding any moving parts attached to the structural frame) against defects in workmanship and materials under normal use for a period of five years from the date of original delivery, or for any additional period that is required by applicable law.

BIKE COMPONENTS: 12 MONTHS

Peloton warrants all other components and original parts of the Products other than pedals against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law.

BIKE PEDALS: 12 MONTHS

Peloton warrants the components and all original parts of the original pedals that come with the Products against defects in workmanship and materials under normal use for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law. Product pedals are not warranted against normal wear and tear and it is important that you maintain the pedals by inspecting the pedals regularly for any damage, loose parts or other signs of wear and tear that could cause breakdowns or part failures.

Any pedal that shows signs of wear or damaged parts should be removed from service immediately. Please refer to Peloton's guide on maintaining your pedals, available on Peloton's website.

LABOR: 12 MONTHS

Peloton will cover the labor cost for the repair or replacement made under this Limited Warranty for a period of 12 months from the date of original delivery, or for any additional period that is required by applicable law. Except where applicable law requires otherwise, repair labor is not

covered if the Product is moved to a location that is outside of Peloton's sales area.

EXCLUSIONS AND LIMITATIONS

WHO IS COVERED BY THIS LIMITED WARRANTY:

- The original owner of the Product or original giftee of the Product. The Product must remain in the possession of the original purchaser, or, for a gifted Product, the owner of the original membership attached to that Product. This Limited Warranty is not transferable beyond the owner of the original membership attached to the Product.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

This Limited Warranty does not apply to:

- Any other Peloton products or services not expressly referred to under the heading "What is covered by this Limited Warranty?" above, non-Peloton products or labor not approved in advance by Peloton Member Support, Products that are, or that Peloton reasonably believes to be, stolen, counterfeit, or purchased

LIMITED HOME USE WARRANTY CONTINUED

from an unauthorized distributor or reseller, Products purchased or used outside the U.S. or Canada, Products that are moved outside of Peloton's sales area in the U.S. or Canada, and units missing serial numbers. Warranty coverage is limited to any area which Peloton sells the Product to in the United States and Canada.

- Software, even if sold with or embedded in the Products (except to the extent required by applicable law), or Internet connectivity. Peloton does not warrant that the operation of the Products will be uninterrupted or error-free.
- Data loss, including any damages or costs related to data recovery, removal, and installation. Peloton does not warrant that it will be able to repair or replace the Product under this Limited Warranty without risk to or loss of information or data stored on the Product.
- Damage or equipment failure due to normal wear and tear, unauthorized installation, relocation, repair, improper or negligent assembly of the Product or any accessories, or maintenance (other than in each case that is caused by a Peloton authorized service technician or at the direction of Peloton), normal wear and tear, use of the Product beyond its design and its intended purpose, use of the Product with parts or accessories from third parties, or with parts or accessories not originally intended for or compatible with the Product, or any use contrary to the instructions in the Peloton Bike and Bike+ User Manual, the technical specifications or other published guidelines relating to the Product.
- Damage or equipment failure due to accident, abuse, improper or abnormal use, neglect, corrosion, discoloration of paint or plastic (or any other change in cosmetic appearance that does not affect performance), theft, vandalism, fire, flood, wind, lightning, freezing or other natural disasters or acts of God of any kind, electrical wiring, power reduction, power fluctuation or power failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects, or modifications that are unauthorized or not recommended by Peloton.
- Incidental or consequential damages; or economic loss, loss of property or profits, or loss of enjoyment or use. To the extent permitted by applicable law, Peloton is not responsible or

liable for indirect, special, incidental or consequential damages, economic loss, loss of property or profits, loss of enjoyment or use, or other consequential or punitive damages of any nature whatsoever in connection with the purchase, use, repair or maintenance of equipment or parts, and Peloton will not provide monetary or other compensation for any such repairs or replacement parts costs, including but not limited to gym membership fees, work time lost, cost of substitute equipment, diagnostic visits, maintenance visits or transportation. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

- Use of the Products for commercial purposes or for any use other than normal use in a single family or household.
- Any attempt to move, repair, or assemble fitness equipment creates a risk of injury and property damage (including a risk of damage to the Product itself). Peloton is not responsible or liable for any damage or injury incurred during, or as a result of, any move, repair, attempted repair or assembly of equipment by

anyone other than a Peloton authorized service technician. All moves, repairs or assemblies attempted by you or your agents are undertaken AT YOUR OWN RISK and Peloton will have no liability for any injury to persons or property arising from such attempted moves, repairs or assemblies.

- Labor will no longer be covered by this Limited Warranty if the Product is moved outside of Peloton's sales area.

WHAT DO YOU NEED TO DO TO MAKE A CLAIM UNDER THE LIMITED WARRANTY?

To make a claim under this Limited Warranty, you must, upon discovering any nonconformity or defect:

To make a claim under this Limited Warranty, you must, upon discovering any nonconformity or defect:

- cease using the Product;
- provide Peloton Member Support with the serial number or order number of your Product (if applicable); a copy of the dated receipt, or other proof of purchase indicating the date purchased; a description of the nonconformity

LIMITED HOME USE WARRANTY CONTINUED

or defect; and photographs of the nonconformity or defect where they may assist Peloton Member Support to assess the claim. If Peloton Member Support determines that it is necessary to return the Product or a component, Peloton Member Support will arrange for a collection of the Product or provide you with a pre-paid shipping label for the components. You must follow all directions provided by Peloton Member Support and ensure that the defective Product or components are properly packed to protect it from damage during shipping. If you do not do so, Peloton will not be responsible for any damage that occurs to the Product or component during shipment.

Contact Member Support if you believe you need services:

✉ support@onepeloton.ca

Peloton Interactive, Inc.
441 9th Avenue, 6th Fl
New York, NY 10001
USA

Claims must be made within the specified warranty period.

WHAT HAPPENS AFTER YOU SUBMIT A CLAIM?

- If, within the applicable Limited Warranty period, a defect arises in the Products or a warranted component that is covered by this Limited Warranty and you submit a claim to Peloton under this Limited Warranty, then without excluding, restricting or modifying any other rights to which you may be entitled under applicable laws, Peloton will, at its option and as its sole obligation, either replace the defective or malfunctioning Product or component of the same or a comparable model, or repair it.
- Any replacement or repaired component shall be warranted for the remainder of the original Limited Warranty period or 30 days, whichever is longer, or for any additional period that is required by applicable law. Where permitted by law, replacement units, parts and electronic components reconditioned to as-new condition by Peloton or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms. Products presented for repair may be replaced by refurbished Products of the same type rather than

being repaired. Refurbished parts may be used to repair the Products.

- If a successful claim is made for a defect that is covered by this Limited Warranty within the Limited Warranty periods identified above, any shipping costs to return the relevant component to Peloton or the cost of Peloton collecting the relevant part(s) will be at Peloton's cost.
- To the extent that the Products or component is capable of retaining user generated data, you should be aware that repairs may result in the loss of that data.
- All exchanged components or Products replaced under this Limited Warranty become the property of Peloton after the repair or exchange.

DISPUTES; DISCLAIMER OF WARRANTIES, LIMITATION OF LIABILITY

Any disputes between you and Peloton related to this Limited Warranty or the Product will be governed by the then-current dispute resolution procedures in Peloton's Terms of Service, available at www.onepeloton.ca/terms-of-service.

***THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY GIVEN BY PELOTON AND SUPERSEDES ANY PRIOR, CONTRARY OR ADDITIONAL REPRESENTATIONS. THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THAT LIMITATION MAY NOT APPLY TO YOU.**

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND PELOTON'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. PELOTON'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL PELOTON UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

LIMITED HOME USE WARRANTY CONTINUED

SOME JURISDICTIONS DO NOT ALLOW
THE EXCLUSION OR LIMITATION OF
INCIDENTAL OR CONSEQUENTIAL
DAMAGES, SO THE ABOVE LIMITATION
MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU
SPECIFIC LEGAL RIGHTS, AND YOU MAY
ALSO HAVE OTHER LEGAL RIGHTS,
WHICH VARY FROM STATE TO STATE.



00001-5.0

© Peloton 2023, Peloton Interactive, Inc. All rights reserved.

onepeloton.com