

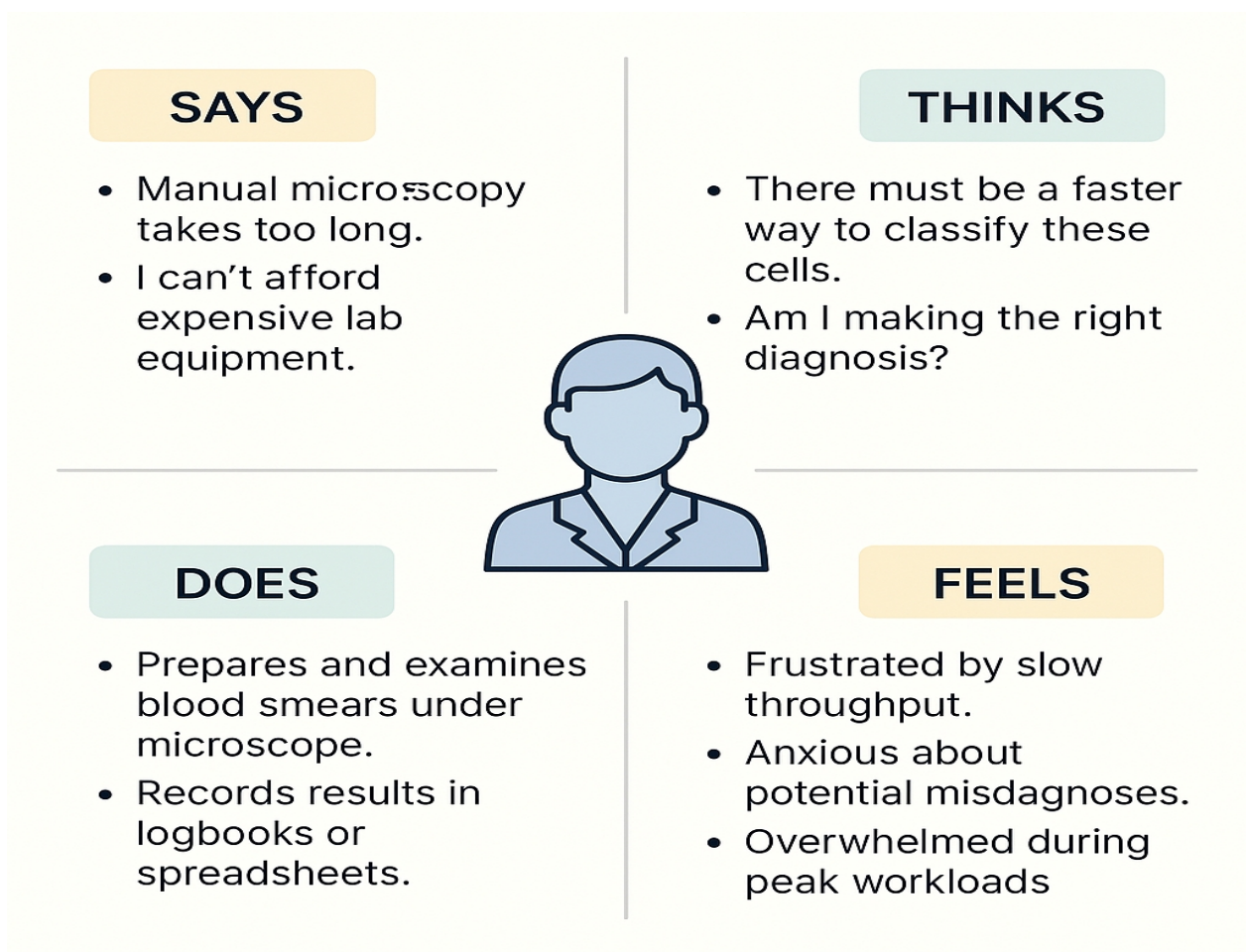
## Ideation Phase

### Empathize & Discover

Date	26/06/2025
Team ID	LTVIP2025TMID33042
Project Name	HematoVision-Blood Cell Classifier
Maximum Marks	4 Marks

**Section Overview** An Empathy Map helps us step into our user's shoes—understanding what they say, think, do, and feel—so HematoVision really addresses their core needs.

### Empathy Chart



	<b>Complaints by the customers</b>
<b>Says</b>	<ul style="list-style-type: none"> <li>• “Manual microscopy takes too long</li> <li>• “I can’t afford expensive lab equipment.”</li> </ul>
<b>Thinks</b>	<ul style="list-style-type: none"> <li>• “There must be a faster way to classify these cells</li> <li>• “Am I making the right diagnosis?”</li> </ul>
<b>Does</b>	<ul style="list-style-type: none"> <li>• Prepares and examines blood smears under microscope</li> <li>• Records results in logbooks or spreadsheets</li> <li>• Requests second opinions when unsure.</li> </ul>
<b>Feels</b>	<ul style="list-style-type: none"> <li>• Frustrated by slow throughput</li> <li>• Anxious about potential misdiagnoses</li> <li>• Overwhelmed during peak workloads.</li> </ul>