Vacancies

We are looking for candidates to be part of our project team at our client, an Oil and Gas Company HQ located in Jakarta.

For Inqury and application kindly contact Akhmad (WA) @082 111 035 787

Position	: Junior Application Engineer
Placement	: IDX Tower, Sudirman, Jakarta (ONSITE)
Qualification	
Academic	: Bachelor degree in Computer Science/ Informatics
Skill	: Node JS, PostgreSQL, Container, docker, kubernetes
Experience	: 1-3 years
Employement	: Contract (1 year)
	Salary (IDR 8.500.000, include PPh), BPJS, Religious Holiday Allowance (THR), End of Contract
Benefits	: Allowance as per Omnibus Law)
Scope of Work	: Application Daily Support as Second Level from Helpdesk Ticket User Request

· Resolve user requests and application issues escalated from the helpdesk (first level support)

· Diagnose and resolve application problems efficiently and effectively.
· Assist in testing and validating fixes or new features before deployment.
· Provide technical support and guidance to end-users.
· Document issues, resolution steps, and status updates in the ticketing system.
· Collaborate with the development team to identify and fix more complex bugs or issues.
· Monitor applications and systems to ensure optimal performance.
· Provide weekly reports on resolved issues and user requests

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Position	: Technical Documentation Engineer (Female only)
Placement	: IDX Tower, Sudirman, Jakarta (ONSITE)
Qualification	
Academic	: Bachelor degree in Computer Science/ Informatics
Skill	: Node JS, PostgreSQL, Container, docker, kubernetes
Experience	: 1-3 years
	Salary (IDR 7.200.000, include PPh), BPJS, Religious Holiday Allowance (THR), End of Contract
Benefits	: Allowance as per Omnibus Law)
Scope of Work	: · Develop and maintain technical documentation for internal applications and systems,
	· including user manuals, installation guides, and developer documentation.

· Translate technical specifications into easily understandable documents for both technical and non-technical audiences.
· Collaborate with development teams and stakeholders to gather business requirements and translate them into well-structured use cases.
· Create flowcharts, process diagrams, and other supporting documentation to illustrate use cases.
· Prepare UAT documents, including test plans, test scenarios, and acceptance criteria.
· Support teams in executing UAT and document the results effectively.
· Develop business manuals outlining workflows, processes, and operational guidelines to support the adoption of new technologies.
· Ensure manuals align with company policies and procedures.
· Regularly review documentation for relevance and accuracy.
· Utilize modern tools and technologies to enhance documentation efficiency and quality.