

# ANNA CHONG, B.Pharm

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## PROFESSIONAL SUMMARY

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Motivated future web developer able to perform under pressure with impeccable focus and accuracy. Skilled in working independently as well as collaborating with team members to expedite urgent requests while upholding composure.

Areas of professional expertise:

- Excellent verbal and written communication
- Keep patients' best interest at heart
- Multi-tasking and time management
- Attention to detail
- Problem solving
- Quick learner

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## PROFESSIONAL SKILLS DEMONSTRATED

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### CHEMIST WAREHOUSE CASTLE TOWERS

#### **Pharmacist**

**[Jan 2019 – Current]**

Educate and mentor the team and ensure the proper standards and procedures are adhered. Delegate tasks and ensure optimal flow of a dispensary dispensing +5,000 scripts a week.

- **Excellent verbal and written communication:** Concisely communicate tasks at hand with team members to efficiently complete goals and objectives. Communicate with doctors and specialists to resolve issues or prevent potential problems in regards to the patients' health and medications.
- **Mentor and teacher:** Guide students to follow standards and keep up to date with the latest health information
- **Leadership:** Manage the operations of the pharmacy and delegate tasks to achieve goals and objectives.

#### **Intern Pharmacist**

**[Dec 2017 – Dec 2018]**

Following and learning the procedures of a pharmacy in supervision of a pharmacist. Providing feedback and improvements to procedures.

- **Attention to detail:** Supervise dispensary technicians and students to ensure medications are dispensed correctly and monthly webster packs are prepared for 28 patients in accordance to the 6CPA.
- **Problem solving:** Handle customer complaints, face daily challenges and solve problems with the optimal outcome at interest.
- **Keep patients' best interest at heart:** Counsel and give advice to patients which will benefit their quality of life in a kind and friendly manner.

#### **Student Pharmacist**

**[Mar 2015 – Nov 2017]**

Assist in counselling patients and dispensing medications

- **Works well independently and a team player:** Operated the pharmacy as the sole pharmacist and ensured the dispensary and store front ran smoothly while supervising staff. Also, worked in a team to delegate and expedite prioritised tasks.

- **Quick learner:** Quickly adapted to the pharmacy's operations and procedures to work as an effective team member.
- **Multi-tasking and time management:** Efficiently completed daily tasks including stock ordering while providing the best customer service.

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## PLACEMENT EXPERIENCE

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### RYDE HOSPITAL – PLACEMENT STUDENT

**August 2017**

Hospital with 199 beds providing a range of services such as rehabilitation and methadone dosing. Learned how hospital pharmacies operate and provide services for inpatients and the community. Assisted in dispensing scripts and performing medication reconciliation as well as patient counselling on the wards.

### POISONS INFORMATION CENTRE – PLACEMENT STUDENT

**May 2017**

Call centre for anyone, from consumers to health professionals, where comprehensive information on poisoning is available. Learned the role of a Poisons Information Specialist and contributed in the application process for scheduling ayahuasca through the Therapeutic Goods Administration (TGA).

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## EDUCATION

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**Bachelor of Pharmacy.** The University of Sydney (Camperdown, NSW)

**2013-2017**

**NAPE Intern Training Program.** The University of Sydney (Camperdown, NSW)

**2018**

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## OTHER RELEVANT INFORMATION

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**Languages:** English (native), Korean (proficient)

**Dispensing Software Knowledge:** MyScripts, LOTS, FRED (limited)