

**Application Name :** Guru99 Banking Demo  
**Module Name :** New Customer  
**Test Suite Name :** Customer Management  
**Test Scenario :** Verify New Customer functionality  
**Test Type :** Functional Testing, UI Validation  
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**Date of Execution :** 01/07/2026  
**Version :** 1.0

Test Scenario	Test_New_Cust ID	Test Case Description	Test Case Steps	Test Data	Expected Result	Actual Result	Status
Verify Customer Name field	1	Verify that the Customer Name field does not accept numeric values	1.Visit banking site 2.Login with Manager Role 3.Enter numeric value in Name field	1234 ram23	Error message "Numbers are not allowed" should be displayed	Error message is displayed	Pass
	2	Verify that the Customer Name field does not accept special characters	1.Enter special characters in Name field	ram@ @ram!#	Error message "Special characters are not allowed" should be displayed	Error message is displayed	Pass
	3	Verify that the Customer Name Field is not empty	1. Do not enter value in Name field 2. Press TAB and move to next field	N/A	Error message "Name cant be blank" should be displayed	Error message is displayed	Pass
	4	Verify that the Customer Name Field does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
Verify Address field	5	Verify that the Address Field does not accept special characters	1.Enter special characters in Address field	Bara@ @Bara	Error message "Special characters are not allowed" should be displayed	Special characters are accepted	Fail
	6	Verify that the Address Field does not accept space as first character	2.Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	First character as space is accepted	Fail
	7	Verify that the Address Field is not empty	1. Do not enter value in Address field 2. Press TAB and move to next field	N/A	Error message "Address cant be blank" should be displayed	Empty field is accepted	Fail
Verify City field	8	Verify that the City Field does not accept special characters	1.Enter special characters in City field	@City City@	Error message Special characters are not allowed should be displayed	Error message is displayed	Pass
	9	Verify that the City Field does not accept numeric values	1.Enter numeric value in City field	City12 1234	Error message "Numbers are not allowed" should be displayed	Error message is displayed	Pass
	10	Verify that the City Field is not empty	1. Do not enter value in City field 2. Press TAB and move to next field	N/A	Error message "City cant be blank" should be displayed	Error message is displayed	Pass
	11	Verify that the City Field does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
Verify State field	12	Verify that the State Field does not accept numeric values	1.Enter numeric value in State field	State123 12345	Error message "Numbers are not allowed" should be displayed	Error message is displayed	Pass
	13	Verify that the State Field does not accept special characters	1.Enter special characters in State field	State@# !@State	Error message "Special characters are not allowed" should be displayed	Error message is displayed	Pass
	14	Verify that the State Field is not empty	1. Do not enter value in State field 2. Press TAB and move to next field	N/A	Error message "State cant be blank" should be displayed	Error message is displayed	Pass
	15	Verify that the State Field does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
Verify Pin field	16	Verify that the Pin Field does not accept characters	1.Enter character value in Pin field	Pin123 123pin	Error message "Characters are not allowed" should be displayed	Error message is displayed	Pass
	17	Verify that the Pin Field does not accept special characters	1.Enter special characters in Pin field	123@#	Error message "Special characters are not allowed" should be displayed	Error message is displayed	Pass
	18	Verify that the Pin Field is not empty	1. Do not enter value in Pin field 2. Press TAB and move to next field	N/A	Error message "Pin cant be blank" should be displayed	Error message is displayed	Pass
	19	Verify that the Pin Field has exact 6 digits	1. Enter digits more or less than 6 in Pin field	1234 1234567	Error message "Pin must be 6 digits" should be displayed	Error message is displayed	Pass
	20	Verify that the Pin Field does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
Verify Mobile Number field	21	Verify that the Phone Number does not accept characters	1.Enter character value in Mobile Number field	pho123 123phone	Error message "Characters are not allowed" should be displayed	Error message is displayed	Pass
	22	Verify that the Phone Number does not accept special characters	1.Enter special characters in Phone Number field	123456@#!	Error message "Special characters are not allowed" should be displayed	Error message is displayed	Pass
	23	Verify that the Phone Number is not empty	1. Do not enter value in Phone Number field 2. Press TAB and move to next field	N/A	Error message "Mobile Number cant be blank" should be displayed	Error message is displayed	Pass
	24	Verify that the Phone Number does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
Verify Email field	25	Verify that the Email does not accept space as first character	1. Enter first character Blank space	N/A	Error message "space as first character is not allowed" should be displayed	Error message "Numbers are not allowed" is displayed	Fail
	26	Verify that the Email is not empty	1. Do not enter value in Email field 2. Press TAB and move to next field	N/A	Error message "Email cant be blank" should be displayed	Error message is displayed	Pass
	27	Verify that the Email is in format course@guru.com	1.Enter invalid email in Email field	guru guru@gem	Error message "Invalid email" should be displayed	Error message is displayed	Pass

Verify Date of Birth field	28	Verify that the Date of Birth field is not empty	1. Do not enter or select any value in Date of Birth field 2.Press TAB and move to next field	N/A	Error message "Date of Birth cant be blank" should be displayed	Empty field is accepted	Fail
Verify the Gender option	29	Verify that option is chosen other than default for Gender option field	1. Choose option other than default for Gender option field	N/A	Option other than default should be chosen	Option other than default is chosen	Pass
Verify Submit button functionality	30	Verify the submission after clicking the Submit button	1.Fill up the all mandatory fields 2.Click the Submit button	N/A	Submission should be done	Submission is done	Pass
Verify Reset button functionality	31	Verify the successful reset of the data enter after clicking the Reset button	1.Fill up the fields 2.Click the Reset button	N/A	Form should be cleared	Form is cleared	Pass