**Skills**

**Programming Languages –** Java, R, Python

**Tools and Technologies –** Salesforce, Financial Force, JIRA, STATA, AMPL, Word, Excel, Access, PowerPoint, GitHub

**Professional –** Data Analysis, Problem Solving, Data Science, Organization, Team building, Communication, Data Modeling, Stochastic Modeling, Presenting

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**Projects**

## [https://achuml.github.io/projects/](about:blank)

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**Education**

**University of North Carolina at Chapel Hill (Expecting in 05/2023) –** Statistics and Operations Research BS, Economics BS, Data Science Minor

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**Experience**

**Red Hat | Business Systems Analyst Intern | 05/2022 to present**

* Created dozens of User Stories and Features in Jira to facilitate the transition from Salesforce Classic to Lightning Experience
* Created and managed multiple dynamic spreadsheets to track, organize, and analyze data
* Coordinated with business interests and IT developers to determine and fulfill the necessary requirements over the life of the project
* Identified, analyzed, and found working solutions to issues in the Salesforce PSA Platform as they arose through the development and implementation processes

**CarterJett | Inventory and Analytics Intern | 12/2020 to 08/2021**

* Kept track of over 100 product types and shipped thousands of individual product units to Amazon in order to maintain stock levels over multiple months
* Analyzed the selling velocity of product types to determine replenishment times and quantities weeks in advance
* Conducted inventory foreshadowing to determine what and how many products to include in purchase orders months in advance
* Interacted with the Amazon seller interface to download data as well as create shipments and update product quantities in dynamic spreadsheets

**Customer Service Positions**

**Stoney River Steakhouse and Grill | Server/Bartender/Expo | 12/2020 to 08/2022**

**Publix | Grocery Clerk | 03/2020 to 08/2020**

**Prestonwood Country Club | Cart Attendant | 03/2017 to 08/2020**