



San Francisco
**Water
Power
Sewer**

SAN FRANCISCO WATER, POWER AND SEWER
Services of the San Francisco Public Utilities Commission

Payment Remittance Address
P.O. Box 7369
San Francisco, CA 94120-7369

Account Number:
0801120000

Bill Date: 07/12/2023
Payment Due Date: 07/27/2023
Total Amount Due: \$1,328.54

Website Address
www.sfwater.org

Service Address:
73 Sumner St

Questions?
Please call us at 415-551-3000

Customer Name:
Hauser, George

New water and sewer rates are coming to your bill starting July 1, 2023. Visit sfpub.org/2023Rates to learn more. For questions, email us at ratesinfo@sfpuc.org. Having trouble paying your bill? You may qualify for our Customer Assistance Program. Visit sfpub.org/WaterCAP.

We are now accepting AmEx as an additional credit card option for online and pay-by-phone payments only. We are still accepting VISA, MC, debit, eCheck or cash payments via our online payment service provider, KUBRA, at sfpub.org/waterzpay or Pay-By-Phone at 844-737-8222 or 415-551-3000, free of any processing charges to you! The cash option only allows for payments at 7-Eleven stores using a barcode downloaded from the ezipay site. For more information, visit sfpub.org/paymentoptions.

If you would like to make a donation to the SFPUC's Community Assistance Program (Angel Fund) to help low-income San Franciscans pay their utility bill, please visit www.sfpuc.org/learning/how-you-can-help/gifts-and-donations or call 415-551-3000. Thank you for your generosity and support of this program.

Summary of Charges as of 07/12/2023

Previous Balance	\$1,328.54	
Bill Correction	-1,328.54	
Total Previous Balance		\$0.00
Current Charges - See Below	\$1,328.54	
Total Current Charges		\$1,328.54
Total Amount Due		\$1,328.54

Calculation of Current Charges

Water Service - Commercial	\$585.01
Service from 06/03/2023 to 07/05/2023	
Water Service Charge	75.53
Water Consumption Charge 40.64 units @ \$10.55 (for 28 of 33 days)	428.75
Water Consumption Charge 7.26 units @ \$11.12 (for 5 of 33 days)	80.73
Utility Tax (7.5%)	\$43.88
Service from 06/03/2023 to 07/05/2023	
Utility Tax	43.88
Sewer Services	\$699.65
Live/Work/Lofts	
90% Wastewater Flow Factor	
Total Discharge 43.11 units (47.90 units X 90%)@ \$16.2295/unit	
Service from 06/03/2023 to 07/05/2023	
Wastewater Service Charge	4.42
Wastewater Service Charge	0.73
Wastewater Charge	694.50
Current Charges	\$1,328.54

Meter Reading 06/02/2023 - 07/05/2023

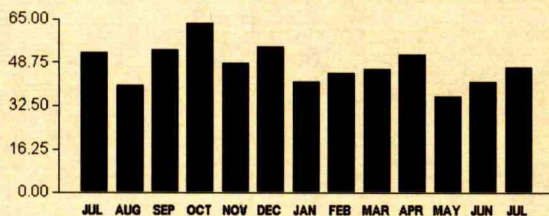
Meter Number	Meter Size	Previous Reading	Current Reading	Consumption
0021084448	2"	6900.10	6948.00	47.90

Total consumption in units of water: 47.90
Total consumption in gallons of water: 35,829

Next scheduled meter reading on or about 08/02/2023

Compare Your Water Consumption

(in units of water)



A unit of water is 748 gallons

Bill Period	Days	Gallons	Gals/Day	Cost/Day
This Year	33	35829	1085	\$40.25
Last Year	33	39943	1210	\$46.26

Please see reverse side for important information.

Please detach and return this bottom portion with your payment.



SAN FRANCISCO WATER, POWER AND SEWER
Services of the San Francisco Public Utilities Commission

Account Number: 0801120000
Service Address: 73 Sumner St

☐ Please check here if you have comments on the reverse side.

Due Date: July 27, 2023
Total Amount Due: \$1,328.54

Enter Payment Amount: \$ _____

Make check payable to:

SF - WATER
P O BOX 7369
SAN FRANCISCO CA 94120-7369

Hauser, George
c/o Dept. 375-PMC, Inc.
PO Box 4579
Houston TX 77210-4579

08011200006 000132854

Please review your bill carefully. A bill will be considered a proper charge unless a protest is made to Customer Services within 15 days after the original bill date.

Contact Us

Email customerservice@sfgwater.org or call (415) 551-3000
TTY Hearing/Speech Impaired, call (415) 551-3052
To report water, power and sewer issues, Call 311



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

San Francisco Water, Power, and Sewer
Customer Services
525 Golden Gate Avenue, First Floor
San Francisco, CA 94102

Sign Up for My Account

My Account is an easy way to pay your bill online, but it can also help you manage and reduce your water use. Sign up today to learn how much water your home or building uses hourly/daily and see how your water use affects your bill. Visit myaccount.sfgwater.org for more info.

Payment Information

Bills are due and payable 15 days after the bill date. The following payment options are available for your convenience:



Online: For online payment options visit sfpuc.org/paymentoptions.



From Your Bank: Visit directpaymentplan.com. Allow 4-6 weeks for new sign-ups.



By Phone: Call (415) 551-3000 or 1-844-737-8222 to pay by credit card.



By Mail: Do not mail cash. Return the bottom portion of the bill with a check or money order to: P.O. Box 7369 San Francisco, CA 94120-7369.



In Person: To pay with cash at participating 7-Eleven stores, download a barcode at sfpuc.org/waterezipay.

We Can Help You Save Water!

Replacing old water-wasting plumbing fixtures with new, water-efficient ones is the best way to reduce your water use. We are here to help!

Take advantage of our free Water-Wise Evaluations, which can help you locate costly leaks and identify inefficient fixtures. Our expert technicians can provide tips on how to save water indoors and outdoors.

Qualifying customers can receive free water-efficient devices including toilets, efficient showerheads, faucet aerators, toilet replacement parts and more. We also offer rebates for water efficient washing machines.

Visit us at sfpuc.org/savewater to sign up for our services, rebates and incentives. You can also reach us at waterconservation@sfgwater.org or (415) 551-4730 to learn more.

Is Your Household Water Efficient?

Use	Non-Conserving	Conserving
10 minute shower	Standard showerhead: 25 gallons	Efficient showerhead: 15 gallons
Toilet flushing	Inefficient toilet: 3-5 gallons per flush	High-efficiency toilet: 1.28 gallons per flush
Dish washing	Tap running: 30 gallons	Efficient dishwasher: 3.5 gallons or less
Clothes washing machine	Inefficient, top loading model: 40 gallons or more	High-efficiency model: 15 gallons or less

Definition of Charges and Terms

Water Service Charge: The charge associated with maintaining the account (i.e. meter reading, billing, etc.). This charge is based on the size of the meter or on the size of the service line.

Water Consumption Charge: The charge of each unit (748 gallons) of water actually used in a billing cycle.

Utility Tax: Utility tax levied on all non-residential accounts.

Wastewater Service Charge: The charge associated with wastewater customer service and billing costs.

Wastewater Charge: Calculated charge based on the cost of collection, transporting, treating and disposing of each unit of wastewater discharged into the sewer system. Wastewater charges are calculated by multiplying water consumption by an assigned flow factor.

Discharge Unit: Each discharge unit is equal to 748 gallons of wastewater returned to the sewer system.

Flow Factor: The percentage of metered water use returned to the sewer system as wastewater. For purposes of determining applicable charges, the percentage of water use returned to the sewers is assumed to be 90% for single family residential users and non-residential users, and 95% for multifamily residential users. Residential users may appeal their assigned flow factor on the basis that a portion of water used is for irrigation purposes by contacting the Customer Services High Consumption Unit at (415) 551-4780.

Deposit Charge: The deposit charge is a pledge by the customer to keep the account in good standing. This charge is returned to the customer after one year if the account has remained in good standing.

Late Payment Charge: Any charges not paid fifteen (15) days from the due date will be assessed a late payment penalty fee. The fee is one-half of one percent (1/2%) for each thirty (30) days or fraction thereof on the amount owed. A reminder notice may be sent 30 days from the due date if amount remains unpaid. Thereafter, a delinquent account may be subject to disconnection of water and/or assessment of a lien against the property.

CAP Discount: The Community Assistance Program (CAP) is the water and sewer services discount for qualified low-income single family residential customers.

Water and Sewer Rate Information will be provided upon request.

Comments:

☐ New Mailing Address:

Name: ☐ Mobile Phone:

Email: ☐ Alternate Phone: