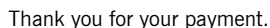


For service May 31 - Jun 29
30 days

Account number **9101 1711 0582**

Previous Amount Due	\$15.81
<i>Payment Received Jun 23</i>	-15.81
Electric Delivery	12.86
Dynegy Energy Services	
Electric Generation Supply	5.85
Total Amount Due Jul 24	\$18.71



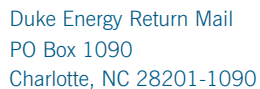
The chart displays the monthly electric usage in kWh. The y-axis ranges from 0 to 168 kWh in increments of 19. The x-axis shows months from June 2022 to June 2023. The data for 2022 is shown in dark blue, and the data for 2023 is shown in green.

Month	Year	kWh
Jun	2022	0
Jul	2022	131
Aug	2022	0
Sep	2022	19
Oct	2022	149
Nov	2022	145
Dec	2022	131
Jan	2023	117
Feb	2023	93
Mar	2023	93
Apr	2023	80
May	2023	85
Jun	2023	85

72° 76° 73° 66° 52° 43° 35° 39° 42° 43° 54° 62° 67°

	Current Month	Jun 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	86	0	1,111	93
12-month usage based on most recent history				

Please return this portion with your payment. Thank you for your business.



Account number
9101 1711 0582

\$18.71
by Jul 24

After Jul 24, the amount due will increase to \$18.71.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

FAIRFIELD FALLS HOA BLOCK
7517 DIMMICK RD
WEST CHESTER OH 45241-1115

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

889101171105820002200000000000000000000187100000018713

We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Jul 28

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$90 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$38 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - Continued

Choice Service ID 910117110582Z110335899		
Current Electric Usage		
<u>Meter Number</u>	<u>Usage Type</u>	<u>Billing Period</u>
108177107	Actual	May 31 - Jun 29
<u>Usage Values</u>		
Measured kWh		85.528 kWh
Billed kWh		85.528 kWh
Billed On Peak kWh		5.854 kWh
Billed Off Peak kWh		79.674 kWh

Billing details - Electric

Billing Period - May 31 23 to Jun 29 23	
Meter - 108177107	
Duke Energy Delivery	
Service Delivery	
Distribution-Customer Charge	\$8.00
Distribution-Energy Charge	
85.528 kWh @ \$0.03969300	3.39
Delivery Riders	1.42
Generation Riders	0.05
Total Delivery Charges	\$12.86
DYNEGY	
Dynegy Energy Services	
Choice Supplier Energy Charge	
85.528 kWh @ \$0.06840000	5.85
Total Current Charges	\$18.71

Your current rate is Residential Service (RS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates



Your current generation rate with Dynegy Energy Services is TF35. Your Dynegy Energy Services account number is A0B1C00000HKHJMUA1. If you have any questions about your electric supplier's service or charges, contact Dynegy Energy Services at 888.682.2170 or write to them at 6555 SIERRA RD, IRVING TX 75039.

Price to compare: If you're considering using a different electric supplier, their rate would have to be lower than 10.17 cents per kWh for you to save money. Visit energychoice.ohio.gov to compare rates of all electric suppliers or contact Duke Energy for a written explanation.

To obtain a comparison of available competitive electric supplier offers, visit the Ohio Electric Choice website at energychoice.ohio.gov.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.