

Ace D. Baugh

4627 Cumbrian Lakes Dr., Kissimmee, FL 34746, (208) 557-9223, ace@digitalelegance.com
Portfolio: <https://DigitalElegance.com>

Education

Wilmington University Bachelor of Science – Marketing

December 2022

- Certificate of Mobile Application Development
- Certificate of Digital Marketing

December 2020

September 2020

Udemy Certificate: Colt Steele Full Stack Web Development

August 2021

Skills and Service

Computers/Technology:

- Mac and Windows, Microsoft Office Suite including Access, Powerpoint, Word and Excel, Open Office Suite
- 20+ years of HTML, Adobe Suite
- 10+ years of CSS, PHP, MySQL
- 1 year of JavaScript, Node.js, React, AJAX, Firebase, MongoDB, GitHub
- 6 months C#

Service:

- Outlook Development: Mentor to students, ages 16 and up, to improve life with proprietary goal system
- Key Club: Worked closely with Kiwanis Club and Association of Retarded Citizens (ARC) to perform many service projects
- Ecclesiastical Service: 2 years, self-paid service trip in Germany and Switzerland
- Boy Scouts: Countless hours of service projects

Professional Experience

Walt Disney Company

Orlando, FL

May 2014 – Current

Disney Photo Imaging PhotoPass Photographer

September 2018 – Present

- Worked effectively capturing memories for families as a personalized photographer
- Recognized by leaders, performers and guests for high-level energy and quality of product
- Specifically chosen for one-of-a-kind photoshoots and given many specialty-training responsibilities

Disney Special Activities – VIP Tour Guide

March 2018 – April 2020

- Shared passion & knowledge of Disney Products with Guests through scripted and non-scripted tours for affluent guests throughout Disney Property while maintaining discretion and Guest confidentiality
- Upheld a professional demeanor when reacting to quick-changing circumstances and proactively seeking out creative solutions by partnering with many lines of business

Multiple Attractions – Relief Coordinator and Opening Team (OT) Trainer

May 2014 – September 2018

DinoLand USA Attractions | Star Tours | Star Wars Launch Bay (OT) | Avatar: Flight of Passage (OT) | Na'vi River Journey

- Worked closely with Disney Imagineering team to improve attractions prior to launch
- Provided legendary guest service and assisted 1500+ guests per hour at the newly opened, fast-paced attractions
- Trained newly employed Cast Members, trainers, and seasoned managers on all aspects of the company and ride
- Recognized by guests, peers, and leaders for yearly award for exceptional work ethic

RFinity – Tech Support

Rexburg, ID

May 2010 – June 2011

- Assisted merchants and customers with emerging, proprietary NFC technology by phone and in person
- Maintained POS systems for over a dozen merchants and 500+ registers test users
- Conducted surveys, technical trials, and focus groups about the government-grade encryption service