Zubot – Call with Nemanja Ninkovic (Zuehlke Belgrade)

<https://zuehlke-bot.herokuapp.com/>

Method

* Kind of a rule based (there are entity groups and for every group the bot answers the same)
* The entity groups are found out by wit.ai (owned by Facebook and its free). They do not know what is behind it (some learning): Algorithm is from wit.ai
* Manual work is then that every entity group has to have an answer
* Only 70% are understood
* herokuapp is only the cloud platform

They want to get rid of this mechanism☺

Next step: Implement from Book: NLTK (www.nltk.org/book)

Where get the bot its knowledge?

* First local job with frequently asked questions from HR
* Manually rules
* Learn only if people asking it (Then one have to categorize the right answer. If it has no answer one have to implement a new entity group and set the rule for it)

Can it answer insurance questions?

* It can answer everything and nothing
* Was created for hr operations Belgrade as a tool to answer the frequently asked questions (Job-related)