**Anthony Charles Malone, Jr.**

Macon, GA 31210 478-228-2499 [**AnthonyMalone1989@gmail.com**](mailto:AnthonyMalone1989@gmail.com)

**Portfolio: https://acmalone.github.io/cv/index.html**

OBJECTIVE:

Talented Information Technology specialist seeking a full-time position in Software Development. Strong educational background with 7 years’ experience in the information technology field. Solid communication skills, excellent with time management and knowledge of object-orientated programming and web design.

TECHNICAL SKILLS:

* **Software Development Technologies:** Java, Python3
* **Web Design Technology:** HTML5, CSS, JavaScript
* **Limited database:** MySQL, Microsoft SQL Server
* **Operating Systems:** UNIX/Linux, Windows 7/Windows 10, Windows Server 2003/2012 R2
* **Server Technology:** FTP, Domain Name Server (DNS), NTP
* **Network Technology:** Switches, Routers Wireless-Wired; Virtual Private Network (VPN)
* **Testing Tools:** Kali Linux - PenTest, NMAP, WireShark
* **Protocols:** TCP/IP, HTML/HTTP, DHCP, FTP, NTP
* **Hardware:** Server Integration
* **Other tools**: VMware, Oracle Virtual Box, PuTTY, RDP, VNC, Salesforce, ServiceNow, Tidal, Control-M, GitHub, GIT
* **Help Desk:** Tier 1, Tier 2 /customer service
* **Hardware:** Troubleshooting and repair
* Microsoft SharePoint 2010 & Microsoft SharePoint Designer 2010 & SharePoint & SharePoint Designer 2013

EDUCATION:

**Bachelor of Science: Software Development Current – 2022**

Western Governors University

**Associate of Applied Science: In Information and Network Technologies Graduated May 2013**

Westwood College, Atlanta Georgia

PROFESSIONAL EXPERIENCE:

**Ricoh-USA**

* Computer Operations Specialist **December 2016 – Current**

**Macon Bibb County July 2015 – December 2016**

* Mainframe Operator

**Arbor Pro INC. July 2014 – February 2015**

* Entry level Java developer
* Tier 2 - Call Center Representative / Technical Support

**Hewlett Packard Data Center, Alpharetta, GA May 2013** – **August 2013**

* IT Developer
* Analyst Intern
* Worked in the Global Data Center Engineering & Automation team.

**Duties/Accomplishments:**

* Received training in datacenter monitoring technology
* Participated in weekly meetings to performed datacenter infrastructure health check
* Provided a report on issues uncovered during health check meetings.
* Was provided SharePoint Training environment
* Created and maintained a SharePoint server to produce a consolidated internal website for the entire data center infrastructure that monitors various server performance data.
* Rebuild HP servers with Windows 2008 R2 and Installed SharePoint Server 2013.
* Collaborate with departments on multiple projects regarding server upgrades and analytical devices
* Participate in daily meetings to discuss project developments and work toward common I.T. goals

**Westwood College, Atlanta, GA**

**Student Center Helpdesk Aug 2012 – Dec 2013**

* Designed IT support strategy to defined workflow between students and faculty
* Troubleshoot routers and switch
* Designed a network for a virtual environment
* Created a Network Design Plan
* Configured and managed an email server from a virtual environment
* Installed and configured a variety of software and applications
* Assist the Campus Systems Administrator in technical tasks, including Ghosting several hundred PCs and repairing failing units, replacing faulty hardware, and updating software packages
* Install new systems and set up new users with appropriate stations
* Assist students with printing, and copying needs

**Linux Help Center, Virtual Environment**

**Software Help Consultant Volunteer Mar 2009 - Current**

* Diagnose problems with Linux and Ubuntu software and assist website forum visitors with questions, providing technical support

**Sony Style/ Sony Electronics at Lenox Mall, Atlanta, GA**

**Digital and Home Theater Sales Specialist Aug 2010 – March 2011**

* Created Sony Brand experience for current and future guests
* Gained extensive product and brand knowledge so information was disseminated accurately and with this knowledge help guest build a personal relationship with Sony and convert to customers
* Created effective skills in team building and contributed to a high gross revenue to the store, easily surpassing sales goals
* Managed accounts with SFS (Sony Financial Services)
* Achieved top 5 in sold service for the month of February 2011