## *Mentor Meeting 4/2*

- Customer ticket dataset not so good → new dataset (with tornadoes)
- Implementing GUI to display urgency level based on text input
    - User input text in textbox that will represent any customer ticket description
    - GUI will output
- Implementing distilbert model with new dataset
- Updates to project:
    - Work in GUI
    - NEW DATASET (customer_support_ticket.csv → tornado.csv)
        - Old dataset includes many duplicate rows, and inaccurate urgency levels which made model worse
        - Found a new dataset (tornado.csv) which we believe had more accurate urgency levels for each text description.
- To work on for next session:
    - Finalize distilbert model to output urgency level (float probability value) to be able to convert into urgency rating (1-10)
    - Implement GUI to be able to take urgency rating, and output visual to represent urgency (emojis)
        - Also add text box for users to be able to input individual unique text
    - Create READ.me file