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## Daily Report

The screenshot shows the Redmine web interface. At the top, there's a navigation bar with links for Home, My page, Projects, Help, and a search bar. Below the navigation is a header for 'Lootbx' with tabs for Overview, Activity, Issues (which is selected), Spent time, Gantt, Calendar, News, Documents, Wiki, Files, Repository, and Settings. A 'New issue' button is also present.

The main area is titled 'Issues' and contains a table of bugs. The columns are: #, Tracker, Status, Priority, Subject, Assignee, and Updated. The bugs listed are:

#	Tracker	Status	Priority	Subject	Assignee	Updated
654	Bug	New	Normal	[BUG] Incorrect validation for Profile Image Upload		01/26/2026 01:01 PM
653	Bug	New	Normal	[BUG] Clicking "About" Redirects to Landing Page and Logs Out User		01/26/2026 12:29 PM
652	Bug	New	Normal	[BUG] Re-Ticket: Spend Options images in Wallet page show only alt text		01/26/2026 12:16 PM
651	Bug	New	Normal	[BUG] Conflicting Username Rules		01/26/2026 11:32 AM
650	Support	New	Normal	[SUPPORT] Subscribe Button Does Not Respond When User Has Insufficient Currency		01/26/2026 11:11 AM
645	Bug	New	Normal	[BUG] Claim Rewards redirects to blank page and logs User out		01/26/2026 10:38 AM
641	Bug	New	Normal	[BUG] No link on Terms of Service and Privacy Policy		01/26/2026 09:59 AM

Below the table, a specific bug is detailed: Bug #645 (Open) titled '[BUG] Claim Rewards redirects to blank page and logs User out'. The ticket was added by Princess Lucille Acnam about 3 hours ago. It has a status of New, priority Normal, and no assignee. The description states: 'User is redirected to a blank white page after claiming a reward. Refreshing the page logs the user out of their account.' Steps to reproduce: 1. Log in to a user account. 2. View the daily reward pop-up, dismiss or ignore it. 3. Navigate manually to the Rewards page. 4. Click 'Claim Reward'. Expected result: Reward is successfully claimed. User remains logged in. User is redirected to the rewards confirmation or remains on the rewards page. There are two attachments: DailyRewards-1.png (28.2 KB) and DailyRewards-2.png (962 KB), both uploaded by Princess Lucille Acnam on 01/26/2026 10:34 AM. The ticket also lists Subtasks and Related issues.

Today, I learned about the tool Redmine and the basic concept of Quality Assurance. Initially, I was tasked to just explore and identify or report possible bugs, which I found some. When I couldn't find more, my trainer, Wahid, instructed me to validate "Fixed" tickets and put them on "Resolved". After that, he asked me to attend "Updated" status tickets. For that task, I need to check if the update is working properly then set it to "Feedback" status. I observed that even though a bug got fixed and resolved, it often results in another bug coming up. As someone who is slightly obsessed with making things perfect, this role is appropriate for me.

As the day ends, Wahid introduces me to concepts such as cross-browser testing and determining whether a bug is a frontend or backend problem using networks from chrome's devtools. He also showed me my next assignment, APC. I'm very excited to do more and to learn more.