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## Daily Report

The screenshot displays the Lootbx web application interface. The top navigation bar includes links for Home, My page, Projects, and Help. Below this, a secondary bar contains various project management tools like Overview, Activity, Issues, Spent time, Gantt, Calendar, News, Documents, Wiki, Files, Repository, and Settings. The 'Issues' section is active, showing a list of bugs with columns for #, Tracker, Status, Priority, Subject, Assignee, and Updated. Bug #645 is highlighted, titled '[BUG] Claim Rewards redirects to blank page and logs User out'. A detailed view of this bug is shown below, including its status (New), priority (Normal), start date (01/26/2026), and a description of the issue. The description states that after claiming a reward, the user is redirected to a blank white page and logged out. Steps to reproduce the issue are listed, along with the expected result. Two files, 'DailyRewards-1.png' and 'DailyRewards-2.png', are attached to the bug report. The right sidebar shows custom queries for issues assigned to the user, reported issues, updated issues, and watched issues.

#	Tracker	Status	Priority	Subject	Assignee	Updated
654	Bug	New	Normal	[BUG] Incorrect validation for Profile Image Upload		01/26/2026 01:01 PM
653	Bug	New	Normal	[BUG] Clicking "About" Redirects to Landing Page and Logs Out User		01/26/2026 12:29 PM
652	Bug	New	Normal	[BUG] Re-Ticket: Spend Options images in Wallet page show only alt text		01/26/2026 12:16 PM
651	Bug	New	Normal	[BUG] Conflicting Username Rules		01/26/2026 11:32 AM
650	Support	New	Normal	[SUPPORT] Subscribe Button Does Not Respond When User Has Insufficient Currency		01/26/2026 11:11 AM
645	Bug	New	Normal	[BUG] Claim Rewards redirects to blank page and logs User out		01/26/2026 10:38 AM
641	Bug	New	Normal	[BUG] No link on Terms of Service and Privacy Policy		01/26/2026 09:59 AM

**Bug #645** [OPEN] [Edit](#) [Log time](#) [Watch](#)

**[BUG] Claim Rewards redirects to blank page and logs User out**  
Added by Princess Lucille Acnam about 3 hours ago. Updated about 3 hours ago.

« Previous | 6 of 201 | Next »

**Status:** New  
**Priority:** Normal  
**Assignee:** -

**Start date:** 01/26/2026  
**Due date:** -  
**% Done:** 0%  
**Estimated time:** -

**Description**

User is redirected to a blank white page after claiming a reward. Refreshing the page logs the user out of their account.

Steps to reproduce:

1. Log in to a user account.
2. When the daily reward pop-up appears, dismiss or ignore it.
3. Navigate manually to the Rewards page.
4. Click Claim Reward.

**Expected Result**

- Reward is successfully claimed.
- User remains logged in.
- User is redirected to the rewards confirmation or remains on the rewards page.

**Files**

- DailyRewards-1.png (28.2 KB) Princess Lucille Acnam, 01/26/2026 10:34 AM
- DailyRewards-2.png (962 KB) Princess Lucille Acnam, 01/26/2026 10:34 AM

**Subtasks** [Add](#)

**Related issues** [Add](#)

**Custom queries**

- Issues assigned to me
- Reported issues
- Updated issues
- Watched issues

Today, I learned about the tool Redmine and the basic concept of Quality Assurance. Initially, I was tasked to just explore and identify or report possible bugs, which I found some. When I couldn't find more, my trainer, Wahid, instructed me to validate "Fixed" tickets and put them on "Resolved". After that, he asked me to attend "Updated" status tickets. For that task, I need to check if the update is working properly then set it to "Feedback" status. I observed that even though a bug got fixed and resolved, it often results in another bug coming up. As someone who is slightly obsessed with making things perfect, this role is appropriate for me.

As the day ends, Wahid introduces me to concepts such as cross-browser testing and determining whether a bug is a frontend or backend problem using networks from chrome's devtools. He also showed me my next assignment, APC. I'm very excited to do more and to learn more.