£8M

4283

£473

4.94

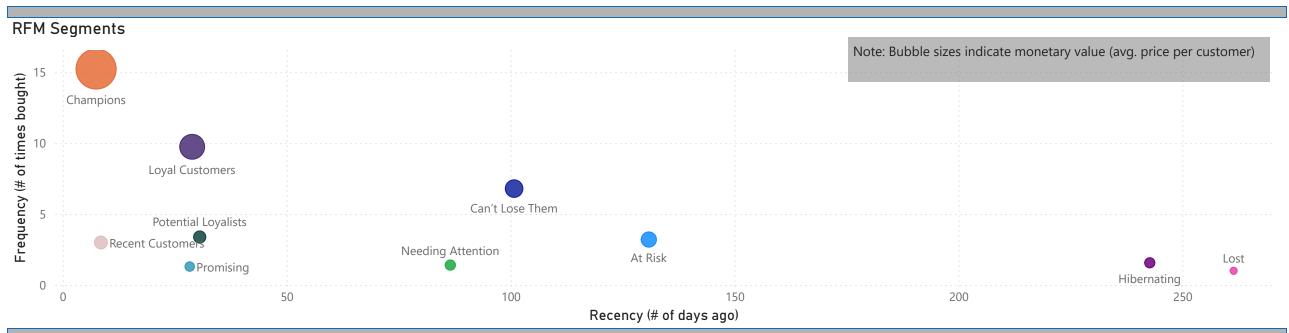


Total Sales

of Customers

Avg. Order Value

Avg. Orders



rfm_segment	# of Customers	% of Customers	Recency (Avg days ago)	Frequency (Avg sales per customer)	Monetary (Avg \$ per customer)
Can't Lose Them	266	6.21%	100.78	6.80	£2,510
Potential Loyalists	295	6.89%	30.59	3.38	£921
Lost	382	8.92%	261.43	1.00	£155
Loyal Customers	389	9.08%	28.90	9.75	£3,803
Hibernating	435	10.16%	242.71	1.57	£390
Promising	445	10.39%	28.36	1.30	£310
Recent Customers	454	10.60%	8.53	3.00	£689
Needing Attention	490	11.44%	86.54	1.40	£346
At Risk	522	12.19%	130.86	3.20	£905
Champions	605	14.13%	7.46	15.23	£6,989
Total	4283	100.00%	89.71	4.94	£1,860

