



Doug Heffernan

Passionate Driver

February 9, 1965
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Skills & Strengths

- Driving**
- Save and punctual delivery of packages to end consumers
 - Rudimentary vehicle maintenance task

- People Skills**
- Contributes significantly to collegial atmosphere

- BBQ**
- Your steaks, your bacons, your bratwursts
 - Definitely no tofu!

- Athletics**
- Tried out for Nassau Rebels semi-pro football team twice

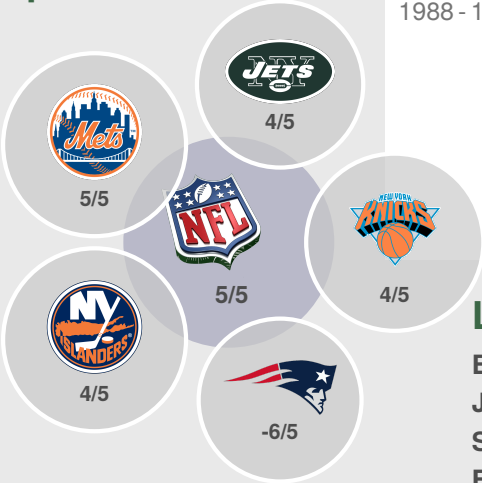
- Caregiving**
- Providing home (basement) for father-in-law for years

- creative problem solver
- keeping it light
- ultimate team player
- modest
- leader in spirit
- dependable driver

Eager to deepen knowledge about...

- ...baloney-darts
- ...getting back into shape
- ...containing cranky old people

Sports Teams



EDUCATION

- March, 2005 **Advanced Training** | internal ♡ **International Parcel Service (IPS)**
- Completed the IPS aptitude test for aspiring managerial staff
 - Subsequently decided to keep pursuing his passion for driving and delivering instead
- 1985 - 1986 **Junior College** | no degree ♡ **Nassau Community College**
- Coursework:**
College Preparatory English, Introduction to College Biology I, Contemporary Music, The History of Sports in America
- 1980 - 1984 **High School Diploma** | Ø 1.7 GPA ♡ **St. Gregory's High School, Queens, NY**
- Honors Classes:**
Physical Education, running back (All-County)

EXPERIENCE

- 1994 - now **Truck Driver** | Queens Area ♡ ♡ **International Parcel Service (IPS)**
- Delivered packages to costumers around New York City (mostly Queens)
 - Practiced solidarity as a union member during a driver strike in the year 2000
 - Occasionally chosen to move specialty items such as live animals between NY Zoos
 - Company-wide record holder for *number of days without an "incident" - no complaints or broken packages*
 - Was profiled in the company newsletter *IP-Yes*
- May, 1999 **Interim Shift Supervisor** | Queens Office ♡ ♡ **International Parcel Service (IPS)**
- Brief detour into white collar occupation when the team was in need
 - Provided temporary support to the office in the absense of supervisor O'Boyle (personal leave of absense)
 - Scheduled routes for drivers
 - Managed the budget
 - Contributed to the motivation of all drivers and loaders
- 1992 - 1993 **Truck Loader** | Packages & Cargo ♡ ♡ **International Parcel Service (IPS)**
- Loaded all packages securely and in a logical order for the drivers to deliver
 - Worked closely with the drivers to ensure maximum efficiency and safety
 - Briefly returned to loading duties due to an unfortunate test-taking incident in 2002
- 1988 - 1991 **Security Guard** | Nightclub & Bar ♡ **Sour Polly, Queens, NY**
- Providing rigorous access control of costumers
 - Making difficult and critical entry decisions
 - Keeping the customers safe and entertained

Queens, NY, May 14th, 2007

Languages

- English ●●●●●●●●
Japanese ●●●●●●●●
Spanish ●●●●●●●●
French ●●●●●●●●

Interests & Activities

- Football (watching, occasionally playing) | Rock Music |
Bruce Springsteen | Good Food
Bowling
Softball

Cooper's Onion Ringers since 1999
♡ board member from 1998-1999