

Take Card Payments with acceptcards®

Metro Bank provides a range of ways for you to accept card payments through our independent merchant services specialist, acceptcards®. acceptcards® will work with you to ensure you can accept payments simply, securely and reliably, whether you do business face to face, over the telephone, or online.

We have partnered with acceptcards® - the UK's leading independent brokers in merchant services, to give all our business Customers access to innovative payments technology backed by outstanding service from a range of carefully selected providers. Payments is a complex world and acceptcards® simplify the process by working with you to find the best solution for your business to accept payments from your customers.

Important Information Summary

Any agreement that you enter into with acceptcards® is a contract made between you (the customer) and the card acquirer. acceptcards® will provide terms and conditions, price lists and all servicing related to this contract. In consideration of Metro Bank's introduction, Metro Bank may receive a commission from acceptcards®. acceptcards® are Metro Bank's preferred supplier however you are of course able to use any suitable provider for merchant services.

If you have any other questions we would be happy to help, please contact your relationship manager or call us on 0345 08 08 508.

MORE THAN ONE WAY TO PAY

Whether you are a small business or a large multi-national company, it pays to give your customers freedom when it comes to choosing how and when to pay. acceptcards® will find the right solution to make it easy for you to accept a wide range of payments, supporting your card requirements as and when they change with new payment technologies.

KEY PRODUCT INFORMATION

Face-to-Face

acceptcards® will provide you with the most up to date terminals allowing you to process contactless payments – including Apple Pay. You can choose from a range of terminals including Fixed Counter-Top, Wi-Fi portable, and GPRS mobile devices to suit your business requirements. All terminals are secure and easy to use.

Telephone/Mail order

Accept payments by post or telephone with our range of safe, efficient and reliable 'card not present' (CNP) payment solutions tailored to suit your business. We work with providers who offer industry leading fraud protection measures and comply with strict security standards to help protect both you and your customers.

Online Payments

Whether you're new to taking payments online or looking to switch providers we offer a full suite of secure payment solutions to ensure your customers enjoy a simple yet engaging shopping experience resulting in the reduction of abandoned shopping carts. acceptcards® offer solutions from simple payment pages to fully-integrated online carts.



acceptcards® OFFER MANY BENEFITS TO YOUR BUSINESS

- Quick set up to ensure you are accepting card payments quickly and easily
- Expertise and advice to help you choose the best solution and get the most from card acceptance
- Flexible product and pricing options from a range of specialist providers
- Secure and compliant with all industry security standards including PCI DSS
- Flexible packages include options for Mobile Top-Up, cash back and Dynamic Currency Conversion
- A range of reporting tools provide invaluable data to help you track and manage your business.



Metro Bank PLC is working with acceptcards® to provide Merchant Solutions to their customers. acceptcards® is a registered trademark of UPG plc. acceptcards® is officially registered with Visa and MasterCard International as an Independent Sales Organisation and Member Service Provider. UPG PLC is registered in England and Wales - Company No: 4087620. Registered office: City House, Davidson Road, Lichfield, WS14 9DZ.

OPEN 7 DAYS

Monday - Friday: 8am - 8pm • Saturday: 8am - 6pm • Sunday: 11am - 5pm
Local Call Centre: 0345 08 08 500 • metrobankonline.co.uk • [MetroBank_Help](https://twitter.com/MetroBank_Help)