

# **Mortgage Application**

Please use black or blue ink and write clearly in the spaces provided in BLOCK CAPITAL letters. Mark relevant boxes with a clear cross.

1. YOUR PERSONAL DETAILS				
First Applicant	Second Applicant			
Title First Name(s)	Title First Name(s)			
Surname	Surname			
If you have had any other names (Title, First Name, middle name, surname) in the last three years please provide details below	If you have had any other names (Title, First Name, middle name, surname) in the last three years please provide details below			
Previous name	Previous name			
Date of Birth Sex Male Female	Date of Birth Sex Male Female			
National Insurance Number	National Insurance Number			
Country of birth	Country of birth			
Permanent right to Yes No Nationality reside in UK	Permanent right to Yes No Nationality reside in UK			
Since (date) or Since birth	Since (date) or Since birth			
Address	Address			
Postcode	Postcode			
Date Occupied To	Date Occupied To			
Residential Status	Residential Status			
Are you an existing Metro Bank customer?  Yes  No	Are you an existing Metro Bank customer?			
Actual/ Anticipated Retirement Age	Actual/ Anticipated Retirement Age			
Your Marital Status (eg. Married, Single, Divorced, Separated, Widow/er, Living Together)	Your Marital Status (eg. Married, Single, Divorced, Separated, Widow/er, Living Together)			
Number of Are You a First Time Buyer? Dependents Yes No	Number of Are You a First Time Buyer? Dependents Yes No			
If you have lived at your current address for less than 3 years, please				
If necessary, use Additional Information section (Section 12).				
Previous Address 1	Previous Address 1			
Postcode	Postcode			
Date Occupied To	Date Occupied To			
Residential Status	Residential Status			
Home Telephone Number	Home Telephone Number			

1. YOUR PE	ERSONAL DETAILS (continued)	
First Applicant		Second Applicant
Work Telephone Number		Work Telephone Number
Mobile Number (mandatory)		Mobile Number (mandatory)
Preferred contact method		Preferred contact method
Email Address		Email Address
2. CURREN	T HOUSING DETAILS	
First Applicant		Second Applicant
Residential Status (C	Owner occupier, tenant, living with parents, etc.)	Residential Status (Owner occupier, tenant, living with parents, etc.)
If you are an owner of	occupier please state your current Lender details	If you are an owner occupier please state your current Lender details
Name of lender		Name of lender
Account number		Account number
Mortgage holders name		Mortgage holders name
Will you be redeeming on completion?	ng your current mortgage Yes No	Will you be redeeming your current mortgage on completion?
If no, please give details		If no, please give details
Monthly Mortgage		Monthly Mortgage
Payment /Rent  Mortgage Balance	£	Payment /Rent L
Outstanding	£	Outstanding
Existing Mortgage Account Number		Existing Mortgage Account Number
Date Current Mortgage Taken Out		Date Current Mortgage Taken Out
Estimated value of current residential property	£	Estimated value of current residential property
If renting [	Local Authority Private	If renting Local Authority Private
Name of Landlord/ Letting Agent		Name of Landlord/ Letting Agent
Contact number		Contact number
<b>3a.</b> YOUR E	MPLOYMENT DETAILS - <b>IF SELF E</b>	MPLOYED GO TO SECTION 3b
First Applicant		Second Applicant
Your Job Title		Your Job Title
Date Started Current Job		Date Started Current Job

	MPLOYED GO TO SECTION 3b (continued)
First Applicant	Second Applicant
Current Employer Information	Current Employer Information
Name	Name
Address	Address
Postcode	Postcode
Telephone Number	Telephone Number
Is this the address for an employer's reference?	Is this the address for an employer's reference?
Employment status	Employment status
Full Time (permanent)	Full Time (permanent)
Part Time (permanent)	Part Time (permanent)
Fixed Term Contract	Fixed Term Contract
Retired	Retired
Unemployed	Unemployed
Homemaker	Homemaker
If employed - nature of business	If employed - nature of business
If contracted - date of contract	If contracted - date of contract
If Fixed Term contract: Start date End date	If Fixed Term contract: Start date End date
Has the contract previously been renewed?	Has the contract previously been renewed?
Secondary employment? Yes No	Secondary employment? Yes No
Employment status	Employment status
	• •
Full Time (permanent)	Full Time (permanent)
Full Time (permanent)  Part Time (permanent)	Full Time (permanent)  Part Time (permanent)
Part Time (permanent)	Part Time (permanent)
Part Time (permanent)  Fixed Term Contract	Part Time (permanent)  Fixed Term Contract
Part Time (permanent)  Fixed Term Contract  Retired	Part Time (permanent)  Fixed Term Contract  Retired
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted -	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted -
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract:  Start  End	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Eixed Term contract: Start  End
Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract:  Start date  End date	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract:  Start date  End date
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Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract: Start date  Has the contract previously been renewed? Yes No  Allowance  Do you foresee a reduction in the level of your income within the next three months?  If yes, please give	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract: Start date  Has the contract previously been renewed?  Do you foresee a reduction in the level of your income within the next three months?  Yes No  If yes, please give
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Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract: Start date  Has the contract previously been renewed? Yes No  Allowance  Do you foresee a reduction in the level of your income within the next three months? Yes No  If yes, please give details  Previous Employment Details (1 year history): Please provide full details	Part Time (permanent)  Fixed Term Contract  Retired  Unemployed  Homemaker  If employed - nature of business  If contracted - date of contract  If Fixed Term contract: Start date  Has the contract previously been renewed?  Do you foresee a reduction in the level of your income within the next three months?  Yes No  If yes, please give details  of your employment if you have been less than 1 year with your current employer  Title

<b>3b.</b> YOUR I	EMPLOYMEN	IT DETAIL	S (FO	R SELF	EMPLOYED)				
If you are Self Er	mployed or are a d	irector of a lin	nited co	mpany with	n a share holding of ı	more than 25% p	lease comple	te this s	ection
First Applicant					Second Applican	t			
Business Name					Business Name				
Percentage Shareholding	%				Percentage Shareholding	%			
Job title					Job title				
Address					Address				
Postcode					Postcode				
Telephone Number					Telephone Number				
Nature of Business					Nature of Business				
Company type	Sole Trader	Partner	Limite	d Company	Business Status	Sole Trader	Partner [	Limite	ed Company
Registration Number (if Ltd)					Registration Number (if Ltd)				
Date commenced trading					Date commenced trading				
Is an accountant us	sed to prepare your ac	ccounts?	Ye	s No	If yes, please provid	ed to prepare your a	ccounts?	Ye	es No
Accountant Name					Accountant Name				
Company Name					Company Name				
Address					Address				
Postcode					Postcode				
Telephone No.					Telephone No.				
Fax No.					Fax No.				
Email Address					Email Address				
Number of years A	ccountant has been a	cting for you			Number of years Acc	countant has been a	cting for you		
Qualifications					Qualifications				
Your Self employ	ved income: State yo	our earnings de	erived fro	om the busin	ess for the last 3 year	S			
Earnings		Year Ending	Actual	Projected	Earnings		Year Ending	Actual	Projected
3					£				
£					€ □				
£					£				

4. CREDIT INFORMATION			
Please use the additional information section on page 1	1 if necessary.		
First Applicant		Second Applicant	
Have you ever been in arrears?	Yes No	Have you ever been in arrears?	Yes No
Type of commitment		Type of commitment	
Highest number of missed payments in last 12 months		Highest number of missed payments in last 12 months	
Highest number of missed payments in last 2 years		Highest number of missed payments in last 2 years	
Have you ever had a default registered?	Yes No	Have you ever had a default registered?	Yes No
Date registered		Date registered	
Amount		Amount	
Satisfied	Yes No	Satisfied	Yes No
Date satisfied		Date satisfied	
Have you ever had a CCJ (County Court Judgement)?	Yes No	Have you ever had a CCJ (County Court Judgement)?	Yes No
Date registered		Date registered	
Amount		Amount	
Satisfied	Yes No	Satisfied	Yes No
Date satisfied		Date satisfied	
Have you ever been subject to an IVA (Individual Voluntary Arrangement)?	Yes No	Have you ever been subject to an IVA (Individual Voluntary Arrangement)?	Yes No
Date of IVA		Date of IVA	
Date satisfied		Date satisfied	
Have you ever been bankrupt?	Yes No	Have you ever been bankrupt?	Yes No
Date of bankruptcy order		Date of bankruptcy order	
Date bankruptcy discharged		Date bankruptcy discharged	
Have you ever had a property repossessed?	Yes No	Have you ever had a property repossessed?	Yes No
Date of repossession?		Date of repossession?	
Have you ever been declined for a mortgage?	Yes No	Have you ever been declined for a mortgage?	Yes No
If yes, please provide details		If yes, please provide details	

5. BUDGET PLANNER FOR NEW PROPERTY				
Please use the additional information section on page 11	if necessary. First applicant	Second applicant		
Income - employed:	C .			
Gross basic annual salary	<u>t</u>	£		
Overtime	<u>t.                                    </u>	£		
Commission	£	£		
Bonus	£	£		
Allowance	£	£		
Income - self-employed:				
Most recent year's earnings	£	£		
Most recent year's salary	£	£		
Most recent year's dividend	£	£		
Pension income	£	£		
Net rental income (after all costs)	£	£		
Other	£	£		
Total	£	£		
Credit Cards:		<del></del>		
Do you have any credit cards with outstanding balances'	? Yes No	Yes No		
To be repaid?	Yes No	Yes No		
Issuer				
Balance	£	£		
To be repaid?	Yes No	Yes No		
Issuer				
Balance	£	£		
Unsecured Loans and Hire Purchase:				
Do you have any loans/hire purchases?	Yes No	Yes No		
To be repaid?	Yes No	Yes No		
Lender				
End date				
Balance	£	£		
Monthly payment	£	£		
Secured Loans:				
Do you have any other secured loans (excluding Buy-to-Let)?	Yes No	Yes No		
To be repaid?	Yes No	Yes No		
Lender				
Balance	£	£		
Other Committed Expenditure:				
Do you have any other committed expenditure?	Yes No	Yes No		
To be repaid?	Yes No	Yes No		
Expense (eg child maintenance)				
Details				
Monthly payment	£	£		
	<u>:                                    </u>	· · · · · · · · · · · · · · · · · · ·		

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5. BUDGET PLANNER FOR NEW PROPERTY (continued)				
	First applicant	Second applicant		
Buy-to-Let portfolio:				
Do you have any investment/buy-to-let properties?	Yes No	Yes No		
Total number of properties				
Total current outstanding balance	£	£		
Total monthly rent received	£	£		
Basic essential expenditure:				
Household (food and drink)	£			
Housekeeping (gas, electricity, other heating)	£			
Water and sewage	£			
Building and contents insurance				
Ground rent - leasehold property	£			
Service charge - leasehold property	£			
Medical expenses/insurance	£			
Essential travel costs	£			
Car insurance	£			
Telephone - land line	£			
Telephone - mobile	£			
Broadband	£			
Laundry/dry cleaning	£			
Council tax	£			
Other	£			
Total	£			
Basic quality of living costs:				
Eating out, restaurants and hotels	£			
Alcohol and cigarettes	£			
Recreation (eg TV subscriptions, gym membership, non-essential travel, socialising)	£			
Clothing and footwear	£			
Household goods and repairs	£			
Childcare and education	£			
Personal goods (eg toiletries)	£			
Total	£			

<b>6.</b> PROPERTY TO BE MORTGAGED	
Address	Purchase Price £
	Estimated Value  From whom are you
Postcode	buying the property?
Is this to be used as your main residence?  Yes No	Are you buying under any purchase scheme? Yes No
Is there a mortgage on this property? Yes No (for remortgage only)	If Right To Buy:
Will any part of the property be used for business purposes?	When did you buy it?
If yes, provide details	Are you still in the pre-emption period?
	If yes, provide details
Property description (House, Flat, Maisonette)	
	Is the property a Buy to Let?
Property type (Detached, Semi-detached)	If Yes, will the property be let to a close family member?  Yes No  If yes, provide details
	ii yes, provide details
Tenure Freehold Feuhold Leasehold	
If the tenure is Leasehold, please	
state the unexpired term of the lease YEARS	If Yes, what is the estimated monthly rental?
Annual Service or Management Charge	F.
Annual Ground Rent or Feu Duty	
Is the property a new build? Yes No	Are building certificates available? Yes No
If property is a flat:	
On what floor is the flat?	Is the flat above commercial premises? Yes No If yes, please give details of the commercial use of the premises
Total number of storeys and housing units in the building?	
Is there balcony access to the flat?  Yes  No	
Other Property Details	
Construction type - walls	Are there any Agricultural restrictions?
Construction type - roof	Will full vacant possession be obtained on completion?  Yes No If no, give details
	7,5
Year of Construction	
Number of bedrooms: Number of kitchens: Number	of bathrooms:
Full names of anybody 17 years or older, excluding the Customers, who will residue.	
Full Name(s)	Date of Birth Relationship

7. DETAILS	OF THE MORTGAGE YOU REQUIR	E				
Mortgage Term		Is the booking fee to	be added to the	loan?	Yes No	
	YEARS MONTHS	Fee Description Amount		mount		
Total Mortgage Amount	£	·		£		
Loan purpose?	Purchase Re-mortgage	Please state the source of the deposit you are going to use to purchase				
Loan type?	Residential Buy-to-let	the property:	rce of the deposi	it you are going t	o use to purcnase	
Mortgage Amount on a Repayment Basis	£	Source		Amount	£	
Mortgage Amount on an Interest Only Basis	£	Source		Amount	C	
Which day of the more repayments to be ma		Source		Amount	£	
	be named on the deed? Yes No	Have you included ar above the mortgage		rowing over and	Yes No	
If no, give details		If yes, how much?	3			
		If yes, for what purpo	se? (e.g. home im	nprovements, debt	repayment etc.)	
	nortgage is on an interest only basis, how do you intend e at the end of the mortgage term?					
Strategy						
Amount						
Amount	£					
Name of the product you have chosen						
,						
8. REMORTO	GAGE DETAILS					
Date current mortgage	9	Original Purchase	£			
commenced  When did ownership of	yf	Price Estimated Current				
the property commend		Value	£			
		Current Balance Outstanding	£			
9. ARRANGE	EMENTS FOR INSPECTION OF THE	PROPERTY				
Inspection Valuation Type (basic	c/ home buyer/ full buildings)					
Name of landlord/ letting agent		Telephone Number				
	the valuer to gain access to inspect the property if diff	ferent to the current la	andlord/letting	agent		
Contact Name	J	Contact telephone Number				
Additional						
information						

10. SOLICIT	OR DETAILS				
Solicitor  Please note that Solicitors need to meet the Bank's panel requirements in order to act under dual instruction. Where your Solicitors firm does not meet the Bank's requirements, a Panel Solicitor will be instructed to act for the Bank at your expense.					
Do you want to use a	Do you want to use a Metro Bank approved solicitor?  Yes No				
If no, please provide o	details:				
Name of Conveyancing Firm		Address			
Telephone Number					
Fax Number		Postcode			
Name of Person Acting for You					
11. YOUR BA	NK ACCOUNT				
Account holders name					
Account Number			Sort Code		

12. ADDITIONAL INFORMATION
Please use this page to detail any additional information that you want to provide or have been unable to detail fully in the boxes provided.

## **13.** IMPORTANT INFORMATION

### 1. The information we may collect about you

- 1.1 We may collect personal information about you in a number of ways in the course of your relationship with us. Your private information includes all of your personal data which we obtain when dealing with you or your application, operating and reviewing your mortgage account and liaising with other organisations in connection with your mortgage account, such as credit reference agencies and fraud prevention agencies
- 1.2 You must not give us private information about someone else (such as a joint applicant) without first getting their consent for it to be used and disclosed in the ways described in this Section 13. We will assume that he or she has consented, although we may still ask for confirmation.
- 1.3 More information is available about how Metro Bank will use your information. You can find this at the beginning of the document "Our Service Relationship with Personal Customers" included in your Welcome Pack. More detailed information is also available in our "Guide to the use of your information" which can be provided on request.
- 1.4 By signing this form you agree to Metro Bank using your information as set out above and in the ways described in those leaflets.

### 2. Our obligation to keep your information confidential

- 2.1 We are obliged by law to keep your private information secure. We will not use or disclose your private information to anyone else, unless:
  - we are allowed to do so under paragraphs 3 to 8 below;
  - you consent to such use or disclosure;
  - · we need to do so in order to collect money that you owe us or to perform services under this agreement;
  - HM Revenue & Customs, the Financial Conduct Authority, Prudential Regulation Authority, voluntary organisations to whose codes or standards we adhere or other authorities (whether in the UK or abroad) require it;
  - we are required or permitted by law or the public interest;
  - we are required to disclose it to third parties that help us to provide our services to you (in which case, we will ensure that they are subject to appropriate obligations of confidentiality and data security in relation to your private information);
  - it is required by a mortgage guarantor or a joint applicant or their legal advisor in connection with this application or mortgage;
  - we are to be sold to or integrated with another business, in which case we may disclose your information to prospective purchasers and their advisers, on the understanding they keep it confidential; or
  - it is required by others to investigate or prevent crime or terrorism.

We will take appropriate measures to ensure that your private information is processed securely and confidentially.

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## **13.** IMPORTANT INFORMATION (continued)

### 3. When we may use your information

- 3.1 We may use your private information for any of the following purposes:
  - processing your mortgage application and completing your mortgage;
  - identity verification purposes;
  - tracing your whereabouts;
  - · collecting money that you owe us;
  - updating, consolidating and improving records;
  - crime or terrorism detection, prevention and prosecution;
  - responding to your enquiries and complaints;
  - administering offers, competitions and promotions;
  - evaluating the effectiveness of marketing and for research, training and statistical analysis with the aim of improving services;
  - · assessing lending and insurance risks;
  - identifying products, services and facilities that may be of interest to you;
  - · checking details of job applicants and employees; and
  - where we have your consent to do so, telling carefully selected third parties about you if we think that you may be interested in hearing from them about their products and services.

We may, from time to time, tell you of other ways in which your private information may be used by us.

- 3.2 We may apply to your current and previous employers, your accountant, landlord, lenders, insurance and/or pension providers to obtain references, details of your income, your existing financial commitments and any other information required to assess or review lending risks, recover debts or prevent fraud. We may disclose your personal information to your conveyancer (and if different our legal advisor) in connection with the work they do on your or our behalf in relation to the mortgage or the property. If you remortgage the property with another lender, we may disclose to them the amount you must pay to us to repay your mortgage loan. Where you are applying for a remortgage, we may obtain a repayment figure from your current lender(s). You authorise the people referred to in this paragraph to release that information to us.
- 3.3 We may disclose details of the property and the purchase price (but not your name) to other organisations so that it may be held on a residential property database which we and other organisations may use to value properties as well as for administration, research and statistical purposes.
- 3.4 We may disclose your private information to insurers, reinsurers and their respective advisors and agents for any purpose relating to insurance which we arrange in connection with the property.
- 3.5 We may contact you about our other services that we believe might be of interest to you where you have agreed we may do this. We may do this by post, by phone, by email, text or other electronic means where we have your consent to do so. The carefully selected third parties referred to in clause 3.1 above may contact you about services they offer which they believe might be of interest to you where you have given your consent for this. You may notify us if you would prefer us or third parties not to contact you with marketing materials or if you would prefer that we did not contact you by certain means (for example, if you change your mind about receiving marketing materials by post, phone, email or text message).

### 4. Credit reference agencies and the Council of Mortgage Lenders

- 4.1 We will search your record at credit reference agencies ('CRAs') and the Council of Mortgage Lenders' Possessions
  Register when considering your application. We may share your private information with CRAs to verify your identity and suitability for a
  mortgage or as part of our fraud prevention measures. CRAs use information from a number of different public sources (for example, the
  Electoral Roll, County Court judgments and bankruptcies), as well as information from other banks or lenders on how you manage your
  other banking or credit arrangements. We may use details of your credit history to assess your ability to meet your payment obligations
  under the mortgage for which you have applied.
- 4.2 CRAs will record details of your application and our search which will form part of your credit history. They will do this whether or not you proceed with your application. These details will be seen by other organisations that examine your record. Records relating to one or more of your partners may already be linked to your record and we may consider such 'associated' records when considering your application.
- 4.3 If you get into financial difficulties, we have procedures to deal with you sympathetically and positively. You are encouraged to contact us. If we think that you may be heading for financial difficulties, we may contact you. We will give you at least 28 calendar days' notice before we disclose information about any default (which is not being disputed) by you to the CRAs. We may give you this notice at the time we take formal action against you. This will give you at least 28 calendar days to try to repay or come to some other satisfactory arrangement with us before we pass your default information to the CRAs. If we do disclose your default information to the CRAs, this may affect your ability to obtain further credit.
- 4.4 If this is a joint application, an 'association' linking your financial records with those of your fellow applicant(s) will be created by the CRAs. This will be entered into each of your financial records until one of you successfully applies to the CRAs for a disassociation.
  - Records relating to one or more of your partners may already be linked to your record and we may consider such 'associated' records when considering your application. You must not give us private information about someone else (such as a joint applicant) without first getting their consent for it to be used and disclosed.
- 4.5 All details of this agreement may be added to your record, as well as any other private information you provide and information relating to payments you make under this agreement (including any breach of this agreement).
- 4.6 If you ask, we will tell you which CRAs we have used so you can get a copy of your details from them. The CRA will charge a fee for this information.

### 5. Crime prevention, debt recovery and repossession

### Crime prevention

- 5.1 We may exchange your private information (including copies of your identification, photographs, signature and any other personal data that we hold about you) with fraud prevention or law enforcement agencies and other organisations (including CRAs, other lenders and operators of card schemes) both within the UK and abroad. We may do this to assist with the investigation or prevention of crime or terrorism, to verify your identity or to meet our legal obligations.
- 5.2 If you give us false or inaccurate information and fraud is identified or suspected, details may be passed to fraud prevention agencies and/or CRAs. Law enforcement agencies may access and use this information.

## **13.** IMPORTANT INFORMATION (continued)

- 5.3 We and other organisations may access and use your private information to prevent fraud and money laundering, for example, when:
  - checking details on applications for credit and credit related or other facilities;
  - managing credit and credit related accounts or facilities;
  - · recovering debts;
  - · checking details on proposals and claims for all types of insurance;
  - · checking details of job applicants and employees.
  - Please contact us at One Southampton Row, London WC1B 5HA if you wish to receive details of the relevant fraud prevention agencies.
- 5.4 We and other organisations may access and use from other countries the information recorded by fraud prevention agencies and/or CRAs.

#### **Debt recovery**

5.5 We may exchange your private information (both within the UK and abroad) with debt recovery agencies and other organisations (including CRAs and other lenders). We may do this if we think this would help to recover money you owe us.

#### Repossession

5.6 We may disclose information about you and your mortgage account to the Council of Mortgage Lenders' Possessions Register if we repossess your property. This may adversely affect lending or other credit decisions made about you.

### 6. Transferring your information abroad

6.1 The UK and other countries in the EEA have similar standards of data protection laws for your private information. A third party that helps us to provide our services to you may, in connection with the provision of our services to you, send your private information for processing to a country outside the EEA (for example, India) which does not have a similar standard of data protection laws to the UK. If this is to be the case, we will require such third parties to ensure that your private information is protected in accordance with the requirements of data protection laws in the UK.

#### 7. Accessing and updating your information

- 7.1 Under data protection laws, you can make a written request for a copy of certain private information that we hold about you. We may charge a small administrative fee for this. We may require proof of your identity before doing so. You can ask us to change your private information in order to keep it accurate and current (and please remember that it is your responsibility to advise us of any updates to your details, although we may check with you that everything is up to date from time to time).
- 7.2 We may make and retain copies of passports, driving licences or other identification evidence that you provide for our own internal security and business needs.
- 7.3 If we receive a request from another bank or financial institution to verify your identity for money laundering prevention purposes, we may provide this information without seeking your consent.

#### 8. Credit scoring

- 8.1 We are responsible lenders. We take into account your personal circumstances to establish whether to lend to you. To help us to do this, we may have regard to a process called 'credit scoring' used by us or CRAs. We or the relevant CRA take into account available information about you such as your ability to repay, your credit history and stability factors such as how long you have lived at your present address. Points are allocated for each piece of relevant information. These points are then added up to produce a score. When your score reaches a certain level, we may use this together with other relevant factors to help determine whether we will agree to your application. If your score does not reach this level, then we may not do so or we may only agree to make limited facilities available to you. Additionally, we have policy rules to determine whether we will lend. These reflect our commercial experience and requirements. We make the decision whether or not to lend to you.
- 8.2 In addition to using the credit score information for your mortgage application, we may also make various checks to verify your identity and to prevent and detect crime and money laundering.
- 8.3 The points allocated under credit scoring are based on a thorough analysis of large numbers of repayment histories over many years of providing credit. This statistical analysis enables us or CRAs to identify characteristics that predict a likelihood of future performance. We believe it is fair and impartial, and helps to produce consistent decisions. It also helps us to determine the affordability of our facilities for you. We try to assess the impact that any borrowing you request may have on your overall financial well-being.
- 8.4 Every credit or loan application involves a certain level of repayment risk for a lender, no matter how reliable or responsible an applicant is. Credit scoring helps us to calculate the level of repayment risk for each applicant based on available information. If that level of risk is unacceptable for us, having regard to your credit score and other matters, we will decline the application. This simply means that based on the available information, we are not prepared to take the risk of granting the loan. We, like other lenders, are not obliged to accept an application. Different lenders have different lending policies and systems. This means that another lender may accept your application, even if we do not. If you are making a joint application, an "association" linking your financial records with those of your fellow applicants will be created by the CRAs. This will be entered into your financial records until one of you successfully applies to the CRA for a disassociation.
- 8.5 If we are unable to accept your application, we will tell you. If we can, we will also tell you the principal reason why we did not accept your application. If your application is declined, we will not pass this information on to a CRA. You may contact us and ask us to reconsider our decision. If you do, we will generally ask you to provide us with additional information that we need.
- 8.6 CRAs will record details of your application and our search which will form part of your credit history whether or not you proceed with this application. We will also share details with CRAs of how you manage any overdraft. If you do not make repayments in full and on time, a record of this outstanding debt will be made by the CRAs. These details will be seen by other organisations which examine your record and may affect your ability to obtain further credit.

## Fraud prevention agencies

If you give false or inaccurate information and fraud is identified or suspected, details may be passed to fraud prevention agencies and/or CRAs to prevent fraud and money laundering. Law enforcement agencies may access and use this information.

### 9. Miscellaneous

- 9.1 We may monitor and record any phone calls with you to check we have carried out your instructions correctly, to resolve complaints, to help improve our services and to help investigate or prevent fraud or other crimes. Any recordings we make will belong to us.
- 9.2 You can contact us in writing about our use of your data at:
  - Data Protection Officer, Metro Bank PLC, One Southampton Row, London, WC1B 5HA; and
  - enquiries@metrobank.plc.uk

## **14.** DECLARATION

#### 1. Your information

Metro Bank's decision on whether to lend to you, is based on the information you have provided in this application. You declare that the information given in this application is, to the best of your knowledge and belief, correct and not misleading. If it alters, you must promptly tell Metro Bank in writing. We may demand repayment of your mortgage loan if your application is inaccurate or misleading. Deliberately or recklessly making false, misleading or inaccurate declarations is fraud, which is a criminal offence, for which you may be prosecuted. If you commit mortgage fraud then you also risk being sued for recovery of the sums loaned under the mortgage, which means your home could be at risk.

Before signing this form you should carefully read "Our Service Relationship with Customers" and the "Important Information Summary". If there is any term that you do not understand then please discuss it with a Metro Bank Customer Service Representative before signing.

#### 2. Your financial commitment

You declare that you are aware of the approximate monthly payments under the mortgage. If you have chosen a variable interest rate and the interest rate increases, your monthly payments would increase. Taking on new or additional financial commitments at any time during the period of the mortgage, where you have not received any corresponding increase in income, could affect your ability to meet the mortgage payments as they fall due. Your home will be at risk if you fail to maintain the mortgage payments.

#### 3. Non-refundable costs and fees

- (a) You agree to pay a valuation fee of £ \_\_\_\_\_ when you submit this application form. This fee is not refundable once the valuation has taken place, even if Metro Bank does not offer you a mortgage.
- (b) if you have decided to add the booking fee to the mortgage (see section 7) Metro Bank will deduct this upon completion of your mortgage. If you **do not** want to add the fee to your mortgage, you must agree to pay a booking fee of £\_\_\_\_\_\_ when you submit this application form. Metro Bank will not refund the booking fee if Metro Bank offers you a mortgage, even if the mortgage does not complete.
- (c) You agree to pay a funds transfer fee of £35 when you submit this form. Metro Bank will refund this fee to you if you do not take out a mortgage with Metro Bank.
- (d) You are responsible for the costs and fees of your conveyancer, including fees and costs they charge you when acting for Metro Bank, whether or not Metro Bank offers you a mortgage.

#### 4. Conveyancer

You must appoint a solicitor to act both for you and us. The solicitor must be regulated by the Solicitors Regulation Authority, must practice in a firm with at least two partners and their firm must have professional indemnity insurance cover of not less than £2,000,000.

### 5. Withdrawing from the application process. You agree that:

- Metro Bank may reject or refuse your application; and
- Before offering you a mortgage, Metro Bank may withdraw or revise any indication Metro Bank has made about the availability of a particular mortgage.

### 6. Personalised Illustration

You acknowledge that you have been provided with an Initial Disclosure Document and a Key Facts Illustration for the mortgage loan you are now applying for.

### 7. Insurance

You acknowledge that if you are buying a freehold property, you must purchase buildings insurance for the property. If you are not sure whether the property is freehold, you should ask your conveyancer. You also acknowledge that Metro Bank recommends that you have contents insurance in place. You acknowledge that if you are taking out the mortgage jointly with another person, it is your responsibility to ensure that you have suitable life cover or other means of repayment in place to repay the mortgage in the event of your death.

## 8. Valuation report is for Metro Bank's use

You acknowledge that the valuation report Metro Bank obtains is solely for Metro Bank's benefit to determine whether and how much Metro Bank will lend you. The report will not be detailed and will be based on a limited inspection. If Metro Bank provides you or your conveyancer with a copy, you must not rely on the report and should obtain your own detailed report or structural survey.

## 9. Use of the property

For Residential applications: You confirm that you are at least 18 years old, that you or a member of your immediate family will live in at least 40% of the property as a dwelling and the property will not be used for business purposes. "Immediate family" means your parent, brother, sister, child, grandparent, grandchild, spouse, civil partner or any person whose relationship with you has the characteristics of the relationship between husband and wife.

For Buy to Let applications: You confirm that you are at least 21 years old, that the property will be used for rental purposes contracted by means of an assured shorthold tenancy and that you or a member of your immediate family (as explained above) will not reside in more than 40% of the property as a dwelling.

### 10. Remortgage applications

Where you are applying for a remortgage, you authorise us to obtain a repayment figure from your existing lender(s). You must pay any fees charged by your existing lender(s) relating to the remortgage, such as fees for providing a repayment figure to us and any repayment fees in connection with your existing mortgage.

s described in section 13 of this form.				
Please tick all relevant boxes in this section.  12. Contacting you about other products and services  Metro Bank would like to contact you to tell you about other products and services that we think you might be interested in. If you would like to be contacted by any of the following means, please let us know by ticking the relevant box(es) below.  First Applicant  Post  SMS  Phone  Email  Post  SMS  Phone  Email  Post  SMS  Phone  Email  13. Is the mortgage loan for the benefit of all applicants?  Please tick this box to confirm if ALL of the following are true:  a: when the mortgage completes, no person other than the applicants will own a share of the property used as security for the mortgage loan; AND  b: each applicant:  • will use the mortgage loan only to buy their share of that property; AND  • is buying their share of that property from someone who is not related to or in a business or personal relationship with any applicant.  First Applicant  Second Applicant  14. If you are applying for an interest only mortgage  Each person applying for an interest only mortgage  Each person applying for an interest only mortgage acknowledges that it is their responsibility to ensure that they have a repayment plan to repay the mortgage at the end of the term. Each person applying for this mortgage acknowledges that if they cannot repay the mortgage at the end of the term then their home could be at risk.  First Applicant  Second Applicant  Second Applicant				
on which Metro Bank intends to rely.  mortgage literature we have given you;  ortgage; and BEFORE signing.  onts, declarations and consents which are given by signing  econd Applicant Signature				
ate				

YOUR HOME MAY BE REPOSSESSED IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR MORTGAGE

For Office Use Only			
Case Reference			
Date Processed		Date Funds Received	
Branch Code		Mortgage Advisor Number	