NGUYỄN THANH NAM

IT TECHNICAL SUPPORT

Male

May 21, 1997

0933306170

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TPHCM, Vietnam

SKILLS

Additional Skills:

- System management
- SQL Database
- HTML,CSS, javarscript
- Unix / Linux, Network protocol
- Microsoft office suite

INTERESTS

I like soccer, music..

OBJECTIVE

Take advantages of support skills & experience and understanding of IT to become a professional Staff and bring a lot value to company

EDUCATION

Industrial University of Ho Chi Minh City

Major: Computer science   August 2015 - August 2019

The main subject : software engineering

SUMMARY EXPERIENCE

FPT SOFTWARE COMPANY

Fresher Manual Tester   October 2020 - September 2021

Main responsibilities:
+ Worked as a Fresher tester of 25 tester staff to capture evidence and measure memory leaks according to test case software medical.
+ Research documents functional using X-ray software medical.
+ Reported defect in jira for test lead , Write checklist work.
+ Involved in Defect triage meeting.
+ Responsible for sending consolidated weekly report.

TRUNG MY TAY SERVICE TRADING COMPANY LIMITED

IT Technical Support engineer   October 2021 - Now

Main responsibilities:
+ Member a team of 3 technical support staff to Omnni POS payment system
+ Responsible for the hardware, printer, network connections, peripherals and ERP Software.
+ IT machinery management: install, restore, inventory IT assets.
+ Data transmission for food scales sold in supermarkets.
+ Write daily report for team leader.