Phạm Văn Vũ

IT Executive/ IT System

Date of birth:	May 19, 1997
Gender:	Male
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OBJECTIVE

With the knowledge that I have learned and accumulated over the years, I am looking for a new opportunity in developing my skills as an Business Analyst (VMware, Windows Server, Linux, MS SQL).

EDUCATION

Oct 2015 - February 2020

Graduated from The HCM City University of Transport.
Major:Telecommunication and Computer Network.
Graduation classification: Good

Oct 2015 - February 2020

Research
  - Leaning MCSA (Microsoft Certified Solution Associate).
  - Researching about Firewall (Pfsense, Fortinet).
  - Knowledge of programming languages (VBA,HTML,PHP,etc)
  - Knowledge of SQL and MySQL server.
  - Researching about NAS Synology.

WORK EXPERIENCE

Apr 2022 - Present

THANH THANH CONG TOURIST JOINT STOCK COMPANY
IT Executive
Main responsibilities:
IT Support:
* Managed and corporated with 12 properties relating to information technology and computer systems management.
* Support end-users in resolving IT issues such as Network, Email, Security and Applications.
* Manage access accounts and implement IT Security Policies.
* Manage Domain AD system, File & Print server and Remote Desktop Gateway.
* Monitored the system smoothly.
* Responsible for the design, installation, administration and optimization of the company servers (Windows Server, Esxi),

network system and related components to achieve high performance of the business' requests.
- Perform and maintain daily backup of data for users and servers.
- Organized training lessons in IT professions for relevant departments of outlet.

Application Executive:
- Operated software systems in the hospitality industry (CRS, FO, BO, POS, etc).
- Received, surveyed and collected business requirements from clients.Analyzed requirements and provide models and solutions based on collected requirements.
- Participated in software building and development progress according to the business' requests.
- Collected data information from sources such as API, DB, Excel, etc.
- Strong SQL skill, familiar with spreadsheet tools as Google sheets or Excel.
- Knowledge with PowerBI.
- Built reports for departments and BOD's needs.
- Organized training lessons in IT professions for relevant departments of the outlet.

July 2019 - 21 March 2022	**SPORTS MARKETING SOFWARE SERVICES ONE MEMBER LIMITED COMPANY (SMS)**
	IT System
	Main responsibilities:
	- Support users with the scale of more than 500 users.
	- Manage Domain AD system, File & Print server and DNS Filter (Nxfilter).
	- Monitor network service monitoring system as Zabbix.
	- Create scripts and write internal software in batch language, VB.net, PHP..
	- Manage Softether VPN and Radius server (Freeradius) on Centos 8 and Ubuntu.
	- Installing and maintaining of computer and system.
	- Installing and configuring computer hardware, OS (Windows, Linux) and new applications.
	- Performing related tasks according to the assignment.

June 2018 - December 2018	**VIEN TIN VINH Company**
	IT Technicians
	Main responsibilities:
	- Responsible for remote customer support.
	- The work experience with Switch, Modem...

CERTIFICATIONS

2017	CCNA (Cisco Certified Network Associate) Certificate.
2019	TOEIC 515.

SKILLS

Language (English)	Basic communication.
Windows Server	Knowledge about Windows Server, Active Directory, DNS.
VMware	Knowledge about Vmware vSphere.
Programming	Create scripts and write website and window applications by batch language, VBA, PHP.
Data Analysis	Strong SQL skill, familiar with spreadsheet tools as Google sheets or Excel.
Linux	Knowledge on Linux (Centos 8 and Ubuntu 20).
Monitoring	Zabbix and MRTG.
Firewall	Pfsense, FortiGate.
Backup Solution	Always On SQL Server and Replication.
Reporting	Knowledge with PowerBI.

HONORS

2020	Certificate Employee of the year 2020 at SMS Company.

REFERENCES

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