

**LE CONG HUYEN***Presales Consultant*

AUG 24, 1992

Male

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Ho Chi Minh, Vietnam

OBJECTIVE

Willing to study and work in a professional environment, enhance all knowledge related to System and Network. Accumulating experience and knowledge to improve myself in accordance with the development of the company. Looking forward to learning and consulting more new solutions and technologies

SKILLS

Office

Administrator Sharepoint

Photoshop, Illustrator

Basic English

**EDUCATION****UNIVERSITY OF TRANSPORT HO CHI MINH CITY****OCT 2010 - DEC 2014**

Major: Network and Communication

Bachelor Information Technology

**WORK EXPERIENCE****FPT TELECOM INTERNATIONAL (FTI)****JAN 2022 - PRESENT**

Presales

Main responsibilities:

- Consulting and System Design.
- Understanding of the following technologies: Juniper/HP Enterprise Solution/Products, Data Center Architecture, IT Security, Cloud Security, Data Security
- Upgrade knowledge and understanding of the following technologies: HPE, DELL, IBM, Cisco, Vmware, Veeam Backup, Trendmicro, fortigate....
- Examinations Certificate Aruba, Vmware NSX, Azure Administrator Associate
- Consulting and Planning mail solutions and migrating mail to O365 for many businesses.
- Consulting Higio cloud solutions of FPT
- Consulting and sizing the Rackspace private cloud system for ACB banking
- Consulting IT system upgrade for Loc Phuc Jewelry, Viet A Bank, Sunsteel.
- Consulting and sizing the Rackspace private cloud system for CB banking
- Consulting and sizing Higio cloud system for Viettravel
- Support Sales Person in quotation / bidding documentations.
- Support technical documentations in tendering processes
- Support for handling user-side issues. Consulting IT system upgrade for
- Take short-term training courses: IBM, HPE, Dell, Oracle, Microsoft, VMware, Cisco, Meraki...
- Complete azure administrator associate certificate (Az-104)

CMC TECHNOLOGY AND SOLUTION COMPANY LIMITED**MAY 2019 - JAN 2022**

Presales

Main responsibilities:

- Consulting and System Design.
- Understanding of the following technologies: Juniper/HP Enterprise Solution/Products, Data Center Architecture, IT Security, Cloud Security, Data Security
- Upgrade knowledge and understanding of the following technologies: HPE, DELL, IBM, Cisco, Vmware, Veeam Backup, Trendmicro....
- Examinations Certificate of Meraki, Dell and Hitachi
- POC TrendMicro encryption for Keppel land.
- POC Trendmicro ApexOne for Fujitsu.
- Consulting Replacement SAP HANA for Nguyen Kim
- Consulting IT system upgrade for Guyomarc'h, My Duc Hospital, Ly Tu Trong College HCMC.
- Support Sales Person in quotation / bidding documentations.

- Support technical documentations in tendering processes
- Support for handling user-side issues. Consulting IT system upgrade for
- Take short-term training courses: IBM, HPE, Dell, Oracle, Microsoft, VMware, Cisco, Meraki...
- Configuration firewall Fortigate, Sophos
- Consulting and system design Domain Controller and Backup system for Vissan.
- Upgrade and expand SAN system for Vinh Long.
- Implementation Scada system for EVN Dong Nai.
- Consulting on upgrading SAN system for Pebsteel.
- Migrate Mail Daemon to Office 365.
- Sync local Active Directory to Office 365.
- Migrate server On-premises to Cloud, Cut-off Mail Exchange to Office 365, Migrate File Server to SharePoint 365 for Phu Thai Cat
- Take short-term training courses: IBM, HPE, Dell, Oracle, Microsoft, VMware....
- Support for handling user-side issues.- Bidding, consulting solutions for customers.- Infrastructure and system solutions consultants for Tin Nghia Coffee- Configuration firewall Fortigate.
- Installed, upgrade Oracle, MS SQL

LAC VIET CORPORATION

JUL 2018 - APR 2019

Implementation Consultants

- Installed, configured and validated SharePoint 2016
- Administered SharePoint 2016 Enterprise.
- Created new Sites with Unique Permissions, List and Libraries, and included workflows and user groups.
- Implementation consultants electronic office system.
- Implementing Failover Clustering.
- Supported Microsoft SQLSERVER.
- Installing and maintaining databases.
- Administration of the database including performance monitoring and tuning.
- Populating a database with new information or transfer existing data into it.
- Creating back up copies of data.
- Participating in the planning of departmental software and hardware rollouts.
- Assisting users with technical queries, new equipment and software etc.
- Created and Managed SharePoint Groups and Permissions for Domain Users
- Deployed and created solution packages of Info Path forms, Lists, Web Parts.
- Created, configured and administered SharePoint sites and user permission rights.
- Defined metadata standards, profiles, and views
- Developed and conducted training 500+ personnel
- Communicated with company reps to identify software products would support and enhance company operations.

CAT THAI MANUFACTURING AND TRADING COMPANY - HCM CITY

OCT 2015 - MAY 2018

IT Support

- Managed over 300 user accounts in the company Active Directory also managed the SQL Server, Oracle and Exchange 2010, File server, DHCP...
- Support ERP (Epicor, Lemon 3 software).
- Manage Service Desk, Antivirus, VoIP.
- Implementing Failover Clustering, Distributed File System (DFS), FireServer.
- Resolve site level Incident management.
- To ensure that all staff follow the correct administrative and IT procedure
- To ensure that the machinery and ancillary support services remain fully operational at all

times.

- Assist in conducting end user training
- Load & verify software packages. Troubleshoot and resolve end user issues
- Troubleshooting PCs, Server, Network Equipment
- Support end user to resolve their problems
- Assisting users in person and remotely with hardware-related concerns.
- Maintenance and make sure server & networking working smoothly.
- Maintenance and manage office IT equipment: PC, Laptop, Printer, and Photocopy ...
- Weekly reporting to region IT Manager
- Provide Support via phone for offsite users
- Responsible for monitoring the Service Desk system queue and resolve tickets in a timely manner



CERTIFICATIONS

Microsoft Certified Solutions Associate 2008	2013
Linux professional Institute - LPI1	2013
HPE Accredited Technical Professional Hybrid IT Solution V1	2019
Certificated VMware vSphere 6.7	2019
IBM InfoSphere Data Replication - CDC Advanced - 2017	2019
IBM InfoSphere Data Replication - SQLand Q Replication Advanced - 2017	2019
IBM InfoSphere Data ReplicationFoundation - 2017	2019
VTSP - HCI (Hyper-Converged Infrastructure 2018)	2019
Hitachi Vantara Qualified Professional - Pre-sales Data Infrastructure Foundation certificate	2020
Hitachi Vantara Qualified Professional - Pre-sales Data Intelligence Foundation certificate	2020
Hitachi Vantara Qualified Professional - Pre-sales Data Intelligence Foundation certificate	2020
TRENDS Campus Advanced Certificate	2021
NetApp Accredited Technical SalesProfessional	2021
Professional VMware NSX-T Data Center	2021
Microsoft Certified: Azure Administrator Associate	2022



REFERENCES

(Mr) TRAN CONG HUAN
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