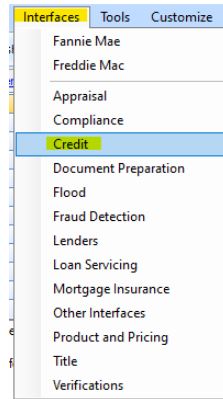


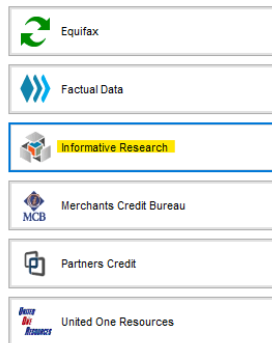
Reissuing Credit Report

Informative Research

After reviewing the information of the borrower matches the government issued documents provided at the time of submission, you will click "Interfaces" and then select "Credit"



You will then select "Informative Research" from the list of providers.



When the Informative Research window pops up you will change the "Request Type" to "Re-Issue Existing Report" and under "Reference No" you will add the reference number from the credit report that was provided. Then hit Submit. Once received, you will print to DV under "Lender Credit Report"

A screenshot of the 'Informative Research' window. The window has a title bar with the text 'Informative Research' and a close button. The main content area is divided into several sections. On the left, there is a 'Provider' section with a link to 'Informative Research Support' and a phone number. Below that is an 'Order' section with a 'Request Type' dropdown menu set to 'Re-Issue Existing Report', a 'Report Type' dropdown menu set to 'Order New Report', a 'Reference No' text field, a 'Lender Case No' text field with the value 'FX2209188', an 'Alt. Case No' text field, and a 'Default Bureaus' section with checkboxes for Equifax, Experian, and TransUnion. At the bottom left, there is a checkbox for 'Pay with Credit Card' and a link to 'Informative Research Defaults'. On the right, there is a 'Borrower' section with fields for Name (Bryan Garvey), Street, City, State, Zip, Social Security No, DOB, Age, and Marital Status. Below the Borrower section is a link to 'Click here to add a coborrower'. At the bottom of the window, there are buttons for 'Submit', 'View', 'Import Debts', and 'Supplements', and a 'Close' button in the bottom right corner.