



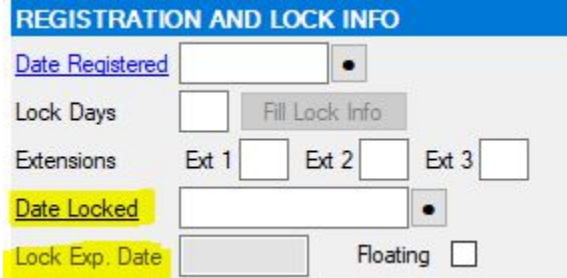
CITADEL
SERVICING CORPORATION

Rate Lock
Expiration Date
60 Day Retail Lock
– Byte Update
Overview

BytePro Development

Retail Rate Lock Update

Previously all CSC loans were locked for 30 days from the Approved date in Byte. The logic in Byte has been updated to lock retail loan files for 60 days from the Approved date.



REGISTRATION AND LOCK INFO

Date Registered

Lock Days

Extensions Ext 1 Ext 2 Ext 3

Date Locked

Lock Exp. Date Floating ☐

All retail loans in the approved status have had the lock expiration manually extended to a 60-day rate lock.

Manual Rate Lock Edit Permission

The permissions on the Lock Expiration Date field have been updated to allow only certain roles to make changes once the system has auto populated the field based on the above logic. The roles with access to edit this field are the Disclosure Supervisor and QC Analyst.

Any questions can be directed to CSCQC@citadelservicing.com. Technical issues should be directed to ITSupport@citadelservicing.com.