

| Advertising | | Required Disclosures | | | | | | Display Requirements |
|---|---|--|--|--|--|--|---|---|
| Ads and Solicitation Material | Media | Full Name(s), Business Address, & Telephone Number *** | Logo(s) | Unique Identifier *** | Rates, Terms, and Conditions | Opt-Out Option * | CA DBO License Language | |
| First Point of Contact Solicitation Materials (including print ads) | Business cards, stationary, flyers, television ads, (newspapers, periodicals, etc.), electronic media ads (internet, social media, radio, cinema, video, audio, etc.), brochures, leaflets, etc., mail (regular & email) for sale, rent, lease, open house, and directional signs | Sales Representative; Citadel Servicing Corporation | Equal Housing Logo; and Citadel Servicing Corporation Logo | Citadel Servicing Corporation (NMLS and applicable state license number) | Restrictions may apply. Contact your (Loan Officer or Account Executive) for details. Rates, programs, and terms are subject to change without notice. This is not a commitment to make a loan or approval of particular loan terms. Offer of credit subject to credit approval per applicable program and underwriting guidelines, applicant eligibility and market conditions. Not all applicants may qualify. Citadel Servicing Corporation is an equal opportunity lender. | Link that allows the recipient to opt out of future notifications and/or advertisements from Citadel Servicing Corporation | Licensed under the Department of Business Oversight Under the California Residential Mortgage Lending Act license # 41DBO-74196 and #CA- DBO1630549; Finance Lenders License # 60DB094450 | Font size of the disclosures must not be less than the smallest font size used in the advertisement and solicitation material |

The above required disclosures are applicable to all advertisements, unless otherwise noted.

^{*** =} Additional requirement for **Retail Department**, must also include Loan Officer's applicable information as it appears on their NMLS.

^{* =} Applies to Email Advertisements Only.