

Ordering the Data Verify Fraud Report

RETAIL

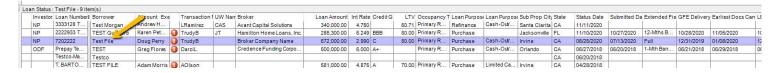


How to order a Data Verify Fraud Report

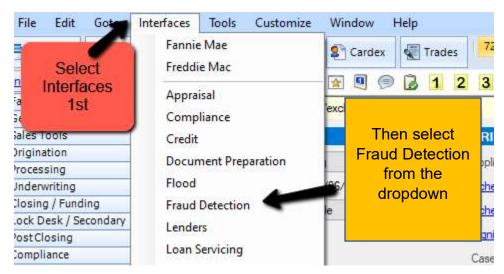
Each file will need a Data Verify Fraud Report.

This report is for the Underwriter to review and will need to be pulled and uploaded into each file at the same time your order the Appraisal Report.

Go into the borrowers file in BytePro by double clicking on the mouse while hovering over the borrower file.

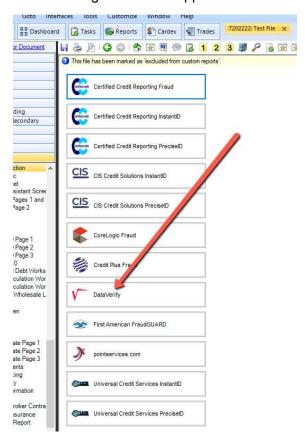


Once in the file Select Interfaces on the top tool bar, then select Fraud Detection from the drop down:

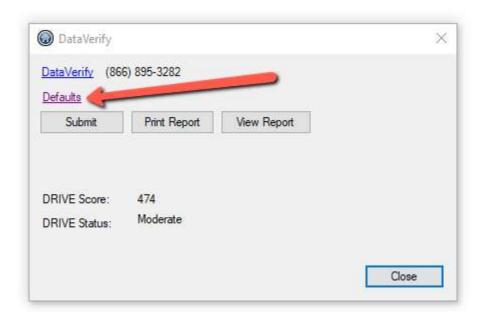




The following screen will appear – select Data Verify

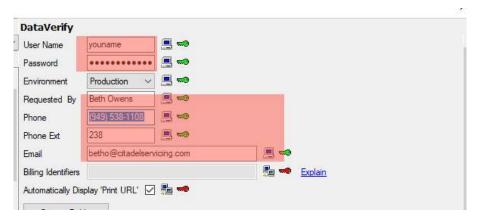


NOTE: IF THIS IS THE FIRST TIME YOU ARE PULLING THIS REPORT YOU MUST ENTER IN YOUR LOGIN INFORMATION UNDER "DEFAULTS"

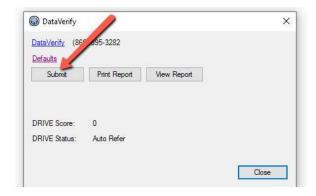


Enter in the login information given to you by IT. If you did not receive a login, email ITsupport@citadelservicing.com ask for a login and password. They should respond within 24 hours with your login information.

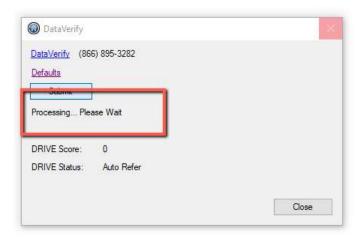
Once you have entered in your login information it will be saved.



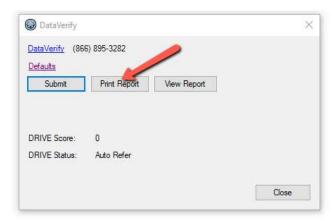
Select the "Submit button"



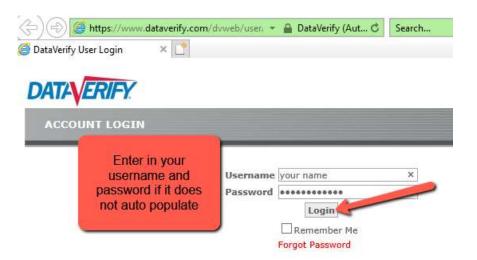
The system will show it is being run by the following message



In this step you will need to go to "Print Report"



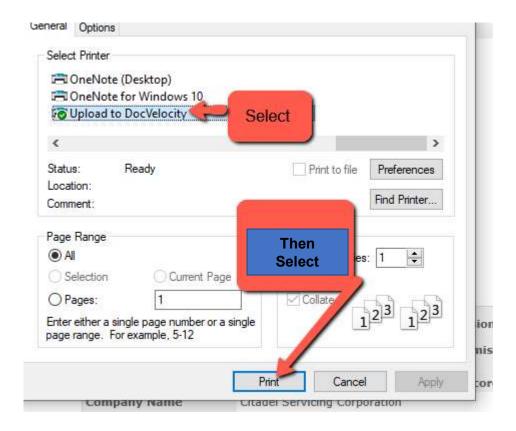
The screen will automatically direct you to the DataVerify website, your use name and password should automatically enter in or you can reenter if it does not.



The report will automatically be pulled showing the following, select Print

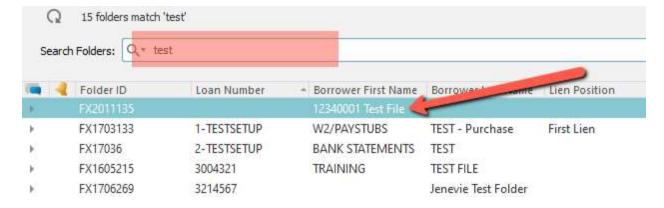


In the "Select Printer" section chose "Upload to Doc Velocity" then select "Print".



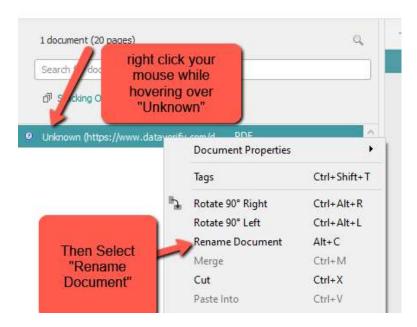
Then go to Search Folders where you will locate the file.

Select the file and open by double clicking on the appropriate file.

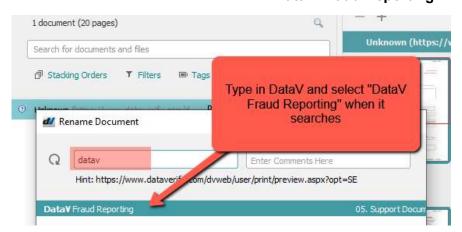


Naming the document in DocVelocity.

You will right click while hovering over "Unknown"



Select the name of this document - this will be named: DataV Fraud Reporting



Save document in DocVelocity by selecting the **SAVE** button.

