



Computershare - Access to ICS Application

Use this application to monitor collateral status of WET loans, collateral exceptions, shipment status for shipment to investor's custodian.

Trailing documents outstanding will also display within ICS for loans that are "ON HAND" (OH) and "Released" (RL) but not yet settled.

<https://www.ctslink.com>

- New users need to REGISTER for access to the ICS application.
- Access to this cost is \$200 per seat.
- This application updates every 15 minutes.

Customer Service Email:

ctslink.customerservice@computershare.com

Toll Free: 866-846-4526

Available Monday through Friday 8:00AM to 5:30PM Eastern Time

CTSLink User Authentication Update

Effective 3/13/23, Computershare has migrated to a new user authentication platform for the CTSLink websites. After signing in with your existing credentials, you will be prompted to activate your account and create a new password. Please contact customer service at ctslink.customerservice@computershare.com with any questions.



STEP 1. Select SPECIAL SERVICES

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Home

Welcome to CTSLink®

CTSLink® Web Services provides secure reporting and data delivery to Computershare Corporate Trust global customers and business partners. Computershare Corporate Trust provides comprehensive quality data delivered in industry-standard formats.

Information on securities issued by Wells Fargo Bank, N.A. may also be found at the [SecuritiesLink](#) Website.

*****New CTSLink Customer Service Email*****

Effective January 2023, please begin using the new Computershare CTSLink Customer Service email address. We will continue to monitor the CTSLink Wells Fargo inbox until March 2023. Please email us at ctslink.customerservice@computershare.com

Payment Information

Follow the link to access [Central library for payment, factor & redemption file publications](#).

The file layout is provided below.

BMA5 Factor File Layout

Fraud Protection

STEP 2. Select DOCUMENT CUSTODY

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| | |
|--|--|
| Interactive Portfolio Surveillance | Portfolio Direct |
| Document Custody | Legal Document Standards |

in industry standard formats



STEP 3. Click INTERACTIVE CUSTODIAL SERVICES.



Securities Reports Special Services Additional Services

Home > DocCustody

Document Custody Applications

Custodial Portfolio Management

More effectively manage your trade position and mitigate risk

ICS provides immediate access to the status of your custody portfolio and enables you to more effectively manage your asset positions:

- Quickly view and respond to custodial items requiring immediate attention
- Monitor certification time frames of your pools
- Track and monitor aging of exceptions
- Download and export loan-level data, graphs, and charts with a single click of your mouse

Your Document Custody Applications

Interactive Custodial Services

[Interactive Custodial Services User Guide](#)

STEP 4. Click “YES” to the “General Disclaimer” to access the dashboards.

MyCTSLink My Account Change Password Contact Us Help Sign Off

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Home > DOCCUSTODY

~ General Disclaimer ~

By your access to and through this Interactive Custodial Services (the “ICS”), you hereby (A) represent and warrant that you and/or your company is a party to an Interactive Custodial Services user agreement with Computershare Trust Company, N.A. that has not been terminated, and you are duly authorized to act on behalf of such company; and (B) acknowledge and agree that any and all access to and through the ICS and any and all access or use of any reports or information obtained through the use of the ICS are subject to all of the terms and conditions of the ICS agreement

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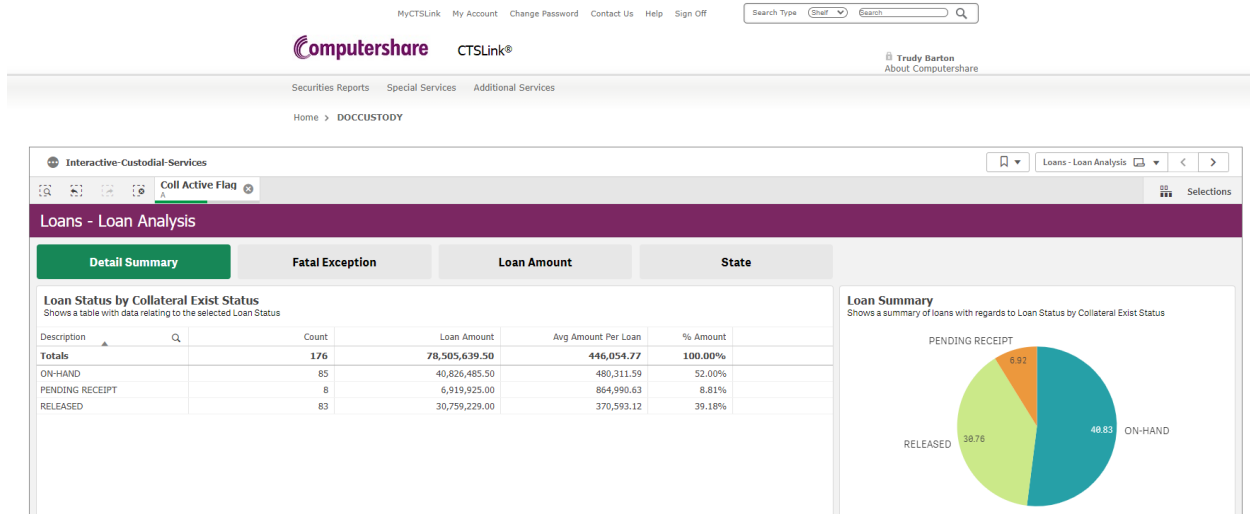
Please Select Yes, If You Agree

Yes

No



DASHBOARD/REPORT VIEWS



Perform a morning daily audit of “LOANS – LOAN ANALYSIS” to identify “PENDING RECEIPT”.

You can export report by selecting PENDING RECEIPT, then navigate to the lower half of the screen to EXPORT “Data” report.

Interactive-Custodial-Services

Coll Active Flag

Loans - Loan Analysis

Detail Summary Fatal Exception Loan Amount State

Loan Status by Collateral Exist Status
Shows a table with data relating to the selected Loan Status

| Description | Count | Loan Amount | Avg Amount Per Loan | % Amount |
|-----------------|------------|-----------------------|---------------------|----------------|
| Totals | 342 | 169,345,840.00 | 495,163.27 | 100.00% |
| ON-HAND | 156 | 82,903,515.00 | 531,432.79 | 48.96% |
| PENDING RECEIPT | 41 | 18,239,100.00 | 444,856.10 | 10.77% |
| RELEASED | 145 | 68,203,225.00 | 470,367.07 | 40.27% |



Export the Loan Detail Report by selecting PENDING RECEIPT, then navigate to the lower half of the screen.

Right click within the Loan Detail report and select “View Data”.

| U186_XT - Loan Detail Report (Summary) | | |
|---|---------------------|---------|
| Report provides a summary that shows data regarding the U186_XT | | |
| Collat... ID | Customer Account ID | Pool ID |
| 5003725 | CITS-CITSCS | CITSCS |
| 7043454 | CITS-CITSCS | CITSCS |
| 7042701 | CITS-CITSCS | CITSCS |
| 7047032 | CITS-CITSCS | CITSCS |
| 7047001 | CITS-CITSCS | CITSCS |

Copy cell value

Full screen

View data

Share

Storytelling snapshots

Download as...

Within this view, select “Data” to export the details in EXCEL format.

| U186_XT - Loan Detail Report (Summary) | | | | | | |
|--|---------------------|---------|---------------|---------------|------------------------|----------|
| Report provides a summary that shows data regarding the U186_XT - Loan Detail Report | | | | | | |
| Collateral ID | Customer Account ID | Pool ID | Customer Code | Servicer Code | Borrower Name | Address |
| 5003725 | CITS-CITSCS | CITSCS | CITS | CITS | | PA |
| 7043454 | CITS-CITSCS | CITSCS | CITS | CITS | | SO UE |
| 7042701 | CITS-CITSCS | CITSCS | CITS | CITS | Chavez Ramirez, Daniel | 546 27TI |

View chart

Data

Run the “Daily Collateral Report”, located in the REPORTS tab in Byte Pro.

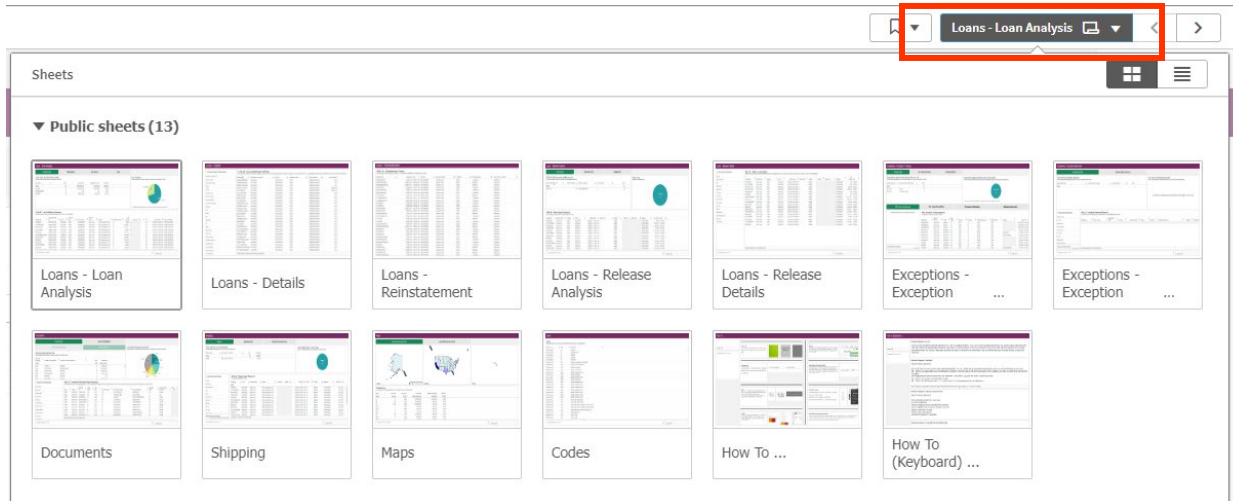
This report will capture funded loans with shipping info. Use this report to AUDIT wet collateral for each warehouse line.

PRIORITIZE Credit Suisse. Loans must DRY out including any FATAL EXCEPTIONS within 12 calendar days of funding. On day 13, Acra will be required to wire curtailment funds for the entire loan amount.

| | |
|-------------------------|--------------|
| Daily Collateral Report | Excel (.xls) |
|-------------------------|--------------|



- Access additional report views can by selecting this drop down.



The U186_XT Loan Detail Report (Summary) This report will summarize loans ON HAND, PENDING RECEIPT, and RELEASED (not yet settled).

Exception Tracking – U002 When the Exception Tracking window opens, the system defaults to the Exceptions Tracking (Summary) report. The user has three options for exception tracking reports: Tracking by Age, Track by Doc Type/Except, and Tracking by Pool ID. Each report provides a different perspective and filtering roll-up for exceptions and a related chart.

Reinstatement Report – U045 The U045_XT Reinstatement Report reflects information when collateral was reinstated with Computershare Document Custody, including the reinstatement date, pool ID, and track location.

Release Report – U003 Release reports provide details surrounding when files are released to include, but not limited to, who requested the release and the reason code.

Shipping Report – ID U009 The shipping report displayed U009_X1 – Shipping Report (Summary) provides the user with several key fields of the overall shipping report. In order to populate the shipping summary, users are required to enter transaction dates in the Ship Date (Transaction Date) box