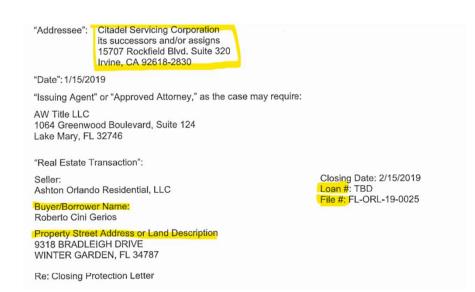
# How to Order CPLs and Wire Instructions

02/04/19

- Open file in DV and Byte, Confirm CPL and Wire Instructions have not been ordered
- Check DV to see if there is already a CPL and WI uploaded to the file
- If there is a CPL and/or WI, check if loan specific information was included
- <u>CPL should include</u>: Loan #, Borrower's Name(s), Property Address and Assignee CITADEL
   SERVICING CORPORATION ISAOA/ATIMA, 15707 ROCKFIELD BOULEVARD, SUITE 320 IRVINE, CA 92618-2830
- Wiring Instructions should include: Loan #, Borrower's Name(s), Property Address and Order #



PAYABLE TO: First American Title Insurance Company BANK: First American Trust, FSB

ACCOUNT NO.:
ROUTING NUMBER
BANK ADDRESS

5 First American Way, Santa Ana, CA 92707 (*Do not use* to mail checks. This address is for Wire Transfers only)

PLEASE REFERENCE THE FOLLOWING:

PROPERTY: 9318 Bradleigh Drive, Winter Garden, FL 34787

FILE NUMBER: 2238-2577748

Ex: <u>CPL (Right) is missing</u>: ISAOA/ATIMA under Assignee, and Loan Number

<u>Wiring Instructions (Top) are missing:</u> Loan Number, Borrower's Name, Order #

- Once you determine what needs to be requested, create a new email and select your CPL/WI request Signature
- Fill out all the loan specific information in the body of the email
- TO will be the Closing Agent, CC the Transaction Manager for the File
- Email Subject should be Order # / Property Address / Loan # / Last Name



### Hello April,

Can you help me with a few items that we need updated asap? Please see below.

- The Wiring Instructions to Include Loan # 7019909, the Borrower's Name (Roberto Cini Gerios), Order # (FL-ORL-19-0025), and Property Address (9318 Bradleigh Dr, Winter Garden, FL 34787)
- Closing Protection Letter with our Loan #7019909, Borrower's Name (Roberto Cini Gerios), Property Address (9318 Bradleigh Dr, Winter Garden, FL 34787), and Assignee: CITADEL SERVICING CORPORATION ISAOA/ATIMA, 15707 ROCKFIELD BOULEVARD, SUITE 320 IRVINE, CA 92618-2830

Thank You,

You should be able to find the email address for the Closing Agent to send it to on the Submission Sheet, if it is not there you can check the Prelim, or Estimated HUD if provided. If you are still unable to locate it, you can call the Title Company and ask them to provide you with an email address. See Examples Below:

Closing Agent information found on Submission Sheet -

CLOSING AGENT INFORMATION				
Company Name	First American Title		Agent Name:	April Alexander
E-mail Address:	awclosings@firstam.com	Phone #:	407614-6266	Title/Escrow Order #:

For title assistance on this order please contact: For closing assistance please contact: WFG National Title Company of Washington, LLC WFG National Title Company of Washington, LLC 2102 N Pearl Street, Suite 105 2102 N Pearl Street, Suite 105 Tacoma, WA 98406 Tacoma, WA 98406

Title Officer: Randy Hudson - WA Title Team 1

Phone No.: (253) 445-2147 Email: watitleteam1@wfgtitle.com

License No.: 713049

Escrow No. 18-235604

LPO No.: 3032

Escrow Officer: Carol Robson

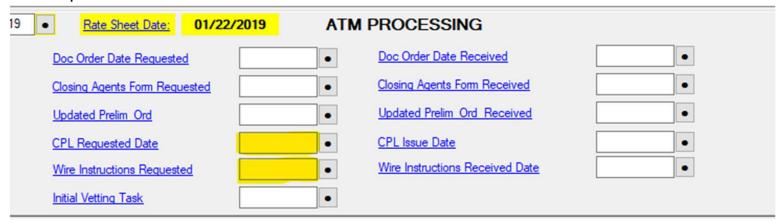
E-Mail: crobson@wfgtitle.com

Escrow Assistant: Krista Bechtold

Closing Agent information found on Estimated HUD -

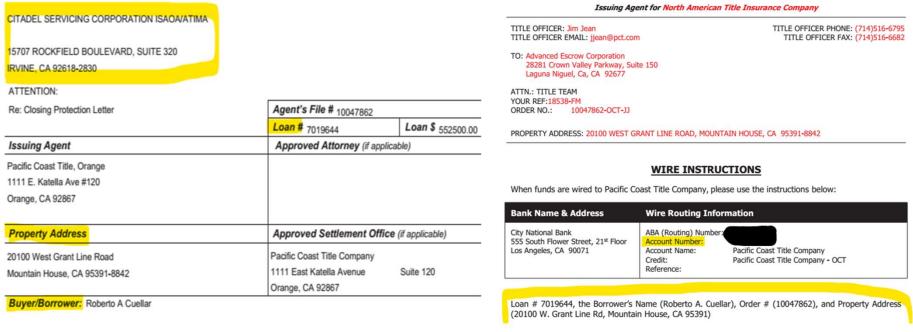
	Lender	Real Estate Broker(B)	Settlement Agent
Name	Citadel Servicing Corporation ISAOA/ATIMA	Gillen & Associates	Equity Land Title, LLC
Address		915 Bonita DR Winter Park, FL 32789	525 Okeechobee Blvd, Suite 900 West Palm Beach, FL 33401
NMLSID			FLE118822
FL License ID			
Contact		Jean Gillen	Terri Duran
Contact NMLS ID			
Contact			W129828
FL License ID			a to the state of
Email			Terri.Duran@equitylandtitle.cor

- Once you have entered all information for the email, you are okay to send
- Go into Byte, Under the Transaction Manager Screen and enter todays date for CPL and Wire Instructions Request Date boxes



- Notate "Ordered CPL and Wire Instructions" in Conversation Log
- Clear Task.

 When you receive the CPL and WI back, open the PDFs and check that all requested information was added to the documents. Also confirm there are no Xs listed on the Account # on the WI



 If documents provided look good, upload to DV. Save as Closing Protection Letter and Wiring Instructions, Tab over and put "Cond #4500" for both. Then hit CTRL+Shift+S and save as "New Condition", click Send.





- Go to Funding Log, under Approved Closing Agents and Search for the company listed on the WIRING INSTRUCTIONS

# **Major Title Company-**

- Conversation Log <u>Talked To</u>: Vetting <u>Comment</u>: Major Title Company (Company Name)
- Go to TM Screen, Enter in the CPL Issue Date (Date found on top of CPL) and the Wire Instructions Received Date
- Scroll Down to the bottom of the TM Screen and click N/A for Vetting Expiration Date
- Clear your "Preliminary Vetting Review Completed" task

2	Major Title Companies - 01/31/19
3	Attorney's Title Insurance
4	Chicago Title Insurance Company
5	Commonweatlh Land Title Company
6	DHI Title
7	Fidelity National Title Company
8	First American Title Insurance Company
9	Investors Title Company
10	LandAmerican Title Company
11	Lawyers Title Company
12	North American Title Insurance Company
13	Old Republic Title Company
14	Orange Coast Title Company - First Centennial Title Company of Nevad
15	Republic Title of Texas, Inc.
16	ServiceLink - executed Contract with CSC 2017 November
17	Stewart Title Company
18	Ticor Title Insurance Company
19	Title Resources Guaranty Company (TRG)
20	Westcor Land Title Company
21	WFG National Title Insurance Company

ATM PROCESSING				
•	Doc Order Date Received	•		
•	Closing Agents Form Received	•		
•	Updated Prelim Ord Received	•		
•	CPL Issue Date			
•	Wire Instructions Received Date	•		
•				
Vettine	Expiration Date	□ N/A		
vettiric	LADITATION Date			

## **Title Company is Listed on Funding Log**

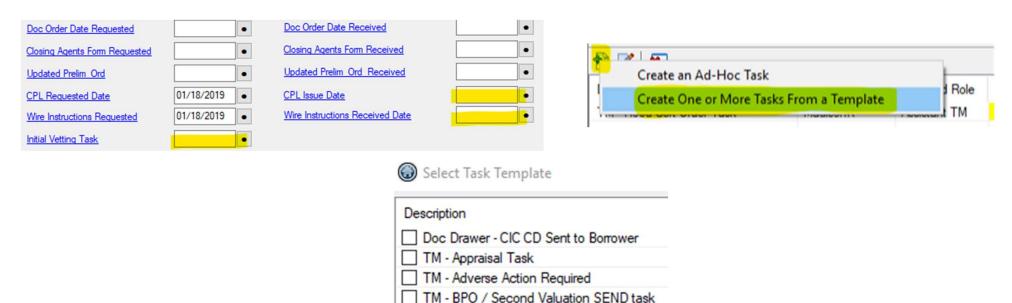
- Confirm the address listed on the WI is listed on the Funding Log
- If it is then go to Conversation Log, <u>Talked To</u>: Vetting <u>Comment</u>: Title Company Approved (Company Name)
- Go to TM Screen, Enter in the CPL Issue Date (Date found on top of CPL) and the Wire Instructions Received Date
- Scroll Down to the bottom of the TM Screen and Enter in the Vetting Expiration Date listed on the Funding Log
- Clear your "Preliminary Vetting Review Completed" task





### Title Company is Listed on Funding Log but branch address is not

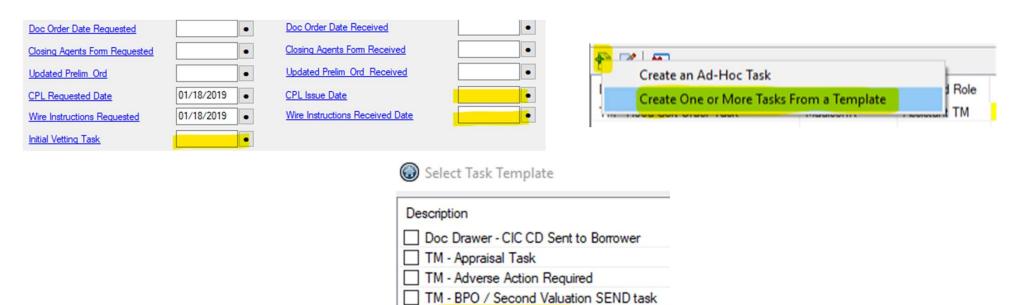
- If the address listed on the WI is not on the Funding Log then go to Conversation Log, <u>Talked To</u>: Vetting <u>Comment</u>:
   Branch Location Not Approved (Company Name, Address)
- Go to TM Screen, Enter in the CPL Issue Date (Date found on top of CPL) and the Wire Instructions Received Date
- Mark todays date for Initial Vetting Task box
- Go to Tasks, Add a task (Piece of paper with green +), Create One or More Tasks From a Template, check TM- Vetting Review Task and click OK
- Clear your "Preliminary Vetting Review Completed" task



TM - Vetting Review Task

### **Title Company Not Listed on Funding Log**

- If the Company is not on the Funding Log then go to Conversation Log, <u>Talked To</u>: Vetting <u>Comment</u>: Title Company Not Approved (Company Name,)
- Go to TM Screen, Enter in the CPL Issue Date (Date found on top of CPL) and the Wire Instructions Received Date
- Mark todays date for Initial Vetting Task box
- Go to Tasks, Add a task (Piece of paper with green +), Create One or More Tasks From a Template, check TM- Vetting Review Task and click OK
- Clear your "Preliminary Vetting Review Completed" task



M - Vetting Review Task