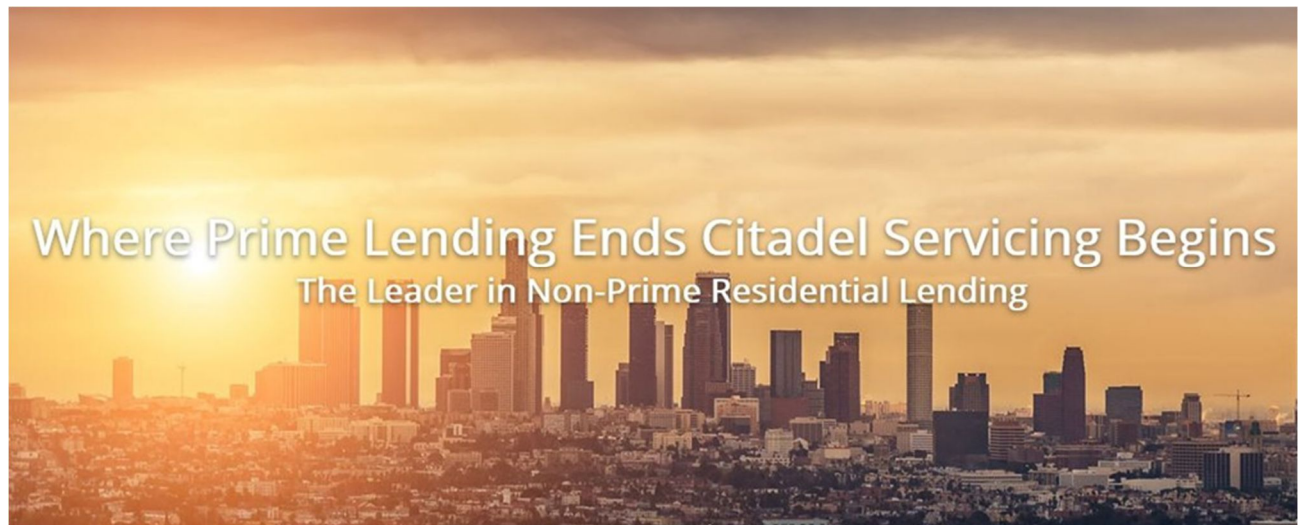


# Collections Module

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## Servicing

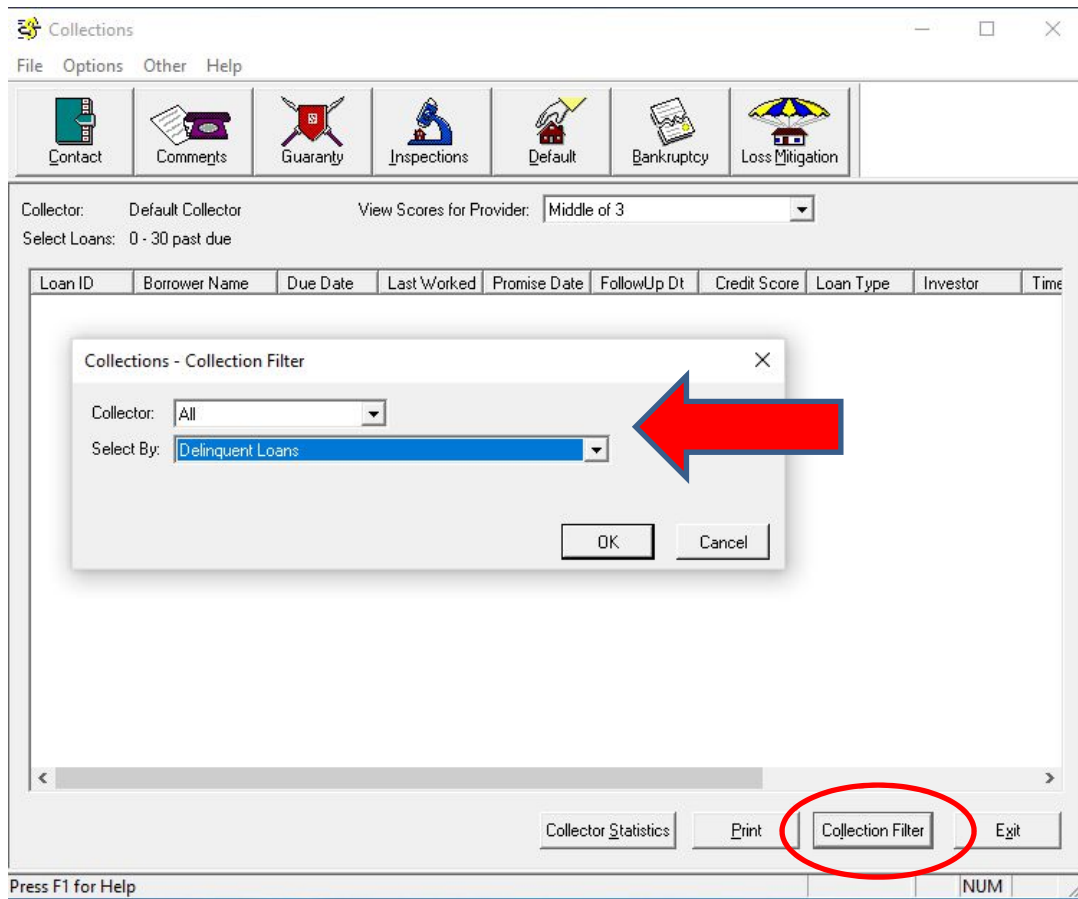




# Collections Module



From the Start menu you will select the collections button click to begin.



A pop-up will appear. From the drop downs, select All and Delinquent Loans.



# Collections Module

Collections

File Options Other Help



Collector: All View Scores for Provider: Middle of 3

Select Loans: Delinquent Loans

Loan ID	Borrower Name	Due Date	Last Worked	Promise Date	Follow Up Dt	Credit Score	Loan Type	Investor	Time Zone	Branch	Principal	Legal
000003305	Leon, Yeanaray	11/01/2015	09/19/2017			552	Conventional	Citadel Sec	Unknown	Corporate	\$1,394,904.00	FC
0007003489	Burch, Timothy	08/01/2016	12/01/2017			631	Conventional	LVS Title	Unknown	Corporate	\$117,819.37	BK13
0006006679	Bailey, Susan R	11/01/2016	01/22/2018	01/26/2018			Conventional	Narverie Fl.	Unknown	Corporate	\$8,745.72	FC
0006003145	Gama Bana, Lud...	02/01/2017	10/06/2017				Conventional	RCD 2015	Unknown	Corporate	\$231,917.12	FC
0007005146	Bell, Benjamin B	02/01/2017	11/17/2017			637	Conventional	LVS Title	Unknown	Corporate	\$129,768.06	FC
0007003956	Weiss, Earl	04/01/2017	09/27/2017			476	Conventional	LVS II Title	Unknown	Corporate	\$99,466.84	FC
0007003496	Ladino, Alvaro	05/01/2017	12/04/2017				Conventional	LVS Title	Unknown	Corporate	\$208,238.02	FC
0007001238	Sundbakken, A...	06/01/2017				668	Conventional	LVS II Title	Unknown	Corporate	\$187,821.33	BK13
0006002025	Faye, Vianen R	07/01/2017	01/12/2018	01/19/2018		631	Conventional	LVS II Title	Unknown	Corporate	\$395,044.28	FC
0007002664	Jeanry, Rosemond	08/01/2017	01/19/2018	01/24/2018		571	Conventional	LVS Title	Unknown	Corporate	\$100,629.97	FC
0007004704	Glass, Edward J	08/01/2017	01/09/2018			608	Conventional	LVS Title	Unknown	Corporate	\$126,970.63	NOI
0007002499	Symborski, Jr., ...	09/01/2017	10/19/2017			613	Conventional	LVS Title	Unknown	Corporate	\$521,930.26	BK13
0007007052	Milton, Kelley E	09/01/2017	01/22/2018			573	Conventional	Morgan St.	Unknown	Corporate	\$84,891.22	FC
0007001596	Lough, Debra	10/01/2017	01/22/2018	02/02/2018	01/29/2018	596	Conventional	RCD 2015	Unknown	Corporate	\$73,696.32	NOI
0007002918	Alvarez, David	10/01/2017	01/19/2018			634	Conventional	LVS Title	Unknown	Corporate	\$257,188.21	NOI
0007003403	Edwards Barnes...	10/01/2017	01/24/2018		01/26/2018	716	Conventional	LVS Title	Unknown	Corporate	\$246,140.45	NOI
0007004396	Hypolite, Legu...	10/01/2017	01/24/2018			606	Conventional	LVS Title	Unknown	Corporate	\$253,640.34	NOI
0007004367	Eisenbarth, And...	10/01/2017	01/24/2018	01/26/2018	01/25/2018	617	Conventional	LVS Title	Unknown	Corporate	\$110,877.97	NOI
0006001952	Lugo, Karen	11/01/2017	01/22/2018			680	Conventional	LVS II Title	Unknown	Corporate	\$341,591.11	
0006003034	Ortiz, George A	11/01/2017	01/23/2018			611	Conventional	S10 Reside...	Unknown	Corporate	\$257,400.40	NOI
0007001628	Woodward, Vile...	11/01/2017	01/23/2018	01/24/2018	01/23/2018	481	Conventional	Kyle Gund...	Unknown	Corporate	\$117,640.72	NOI
0007002267	Johnson, Judith L	11/01/2017	01/23/2018			523	Conventional	LVS Title	Unknown	Corporate	\$62,339.10	NOI
0007002644	Khali, Ashfaq A	11/01/2017	01/19/2018			806	Conventional	LVS Title	Unknown	Corporate	\$175,306.83	NOI
0007003215	Copeland, Antho...	11/01/2017	01/03/2018			680	Conventional	LVS Title	Unknown	Corporate	\$205,115.32	FB
0007003929	Perez, Abel	11/01/2017	01/19/2018			647	Conventional	LVS Title	Unknown	Corporate	\$328,563.38	NOI
0007004044	Kirball, Jeffrey L	11/01/2017	01/19/2018	01/22/2018	01/29/2018	524	Conventional	LVS Title	Unknown	Corporate	\$98,068.43	NOI
0007004672	Cardinal, Jose O	11/01/2017	01/24/2018		01/04/2018	638	Conventional	LVS Title	Unknown	Corporate	\$127,828.60	NOI
0007005939	Kune, Jennifer A	11/01/2017	01/23/2018			657	Conventional	LVS Title	Unknown	Corporate	\$242,043.98	
0007005639	Lopez, Alfredo	11/01/2017	01/19/2018	12/15/2017	01/04/2018	654	Conventional	LVS Title	Unknown	Corporate	\$178,625.88	NOI
0007005695	Pardo, Evelyn	11/01/2017	01/23/2018			518	Conventional	Morgan St.	Unknown	Corporate	\$338,052.79	NOI
0007006008	Powell, Ernest W	11/01/2017	01/23/2018		01/30/2018	658	Conventional	LVS Title	Unknown	Corporate	\$476,839.40	NOI
0007006244	Fitchett, Maudie J	11/01/2017	01/23/2018			659	Conventional	Citadel Sec.	Unknown	Corporate	\$701,720.63	NOI
0007006970	Murphy, Cinda	11/01/2017	01/22/2018	01/25/2018	01/25/2018	613	Conventional	Morgan St.	Unknown	Corporate	\$122,405.99	NOI
0007006808	Penas, Testino	11/01/2017	01/11/2018	01/11/2018			Conventional	LVS VI Gra.	Unknown	Corporate	\$538,899.77	NOI
0007007679	Bukowski, Andro...	11/01/2017	01/24/2018			664	Conventional	LVS VI Gra.	Unknown	Corporate	\$150,091.98	NOI
0007007837	Baneto Garcia, ...	11/01/2017	01/24/2018	01/31/2018	01/31/2018		Conventional	Morgan St.	Unknown	Corporate	\$202,955.55	NOI
0007008166	Gullen, Josefa D	11/01/2017	01/23/2018	02/01/2018	02/01/2018		Conventional	LVS VI Gra.	Unknown	Corporate	\$209,840.20	NOI
0007008697	Bukowski, Andro...	11/01/2017	01/24/2018				Conventional	LVS Title T.	Unknown	Corporate	\$143,306.79	NOI
0005001060	Ferguson, Josep	12/01/2017	01/23/2018			492	Conventional	LVS Title	Unknown	Corporate	\$74,534.03	
0005001195	Fishbein, Jennife	12/01/2017	01/23/2018				Conventional	TDCU Gra.	Unknown	Corporate	\$175,297.32	
0005001164	Magill, Julia J.	12/01/2017	01/23/2018	01/27/2018	02/02/2018		Conventional	LVS VI Gra.	Unknown	Corporate	\$129,693.92	NOI
0005001207	Walker, Jr., Jam...	12/01/2017	01/23/2018	01/19/2018	01/26/2018		Conventional	Citadel Sec.	Unknown	Corporate	\$123,390.66	
0006000448	McCune, Frank	12/01/2017	01/19/2018				Conventional	Estadno C.	Eastern	Corporate	\$18,089.99	BK13
0006001211	Valadez, Genard...	12/01/2017	01/23/2018	01/31/2018	02/01/2018	582	Conventional	Residential	Unknown	Corporate	\$212,268.95	
0006001785	Jones, Melvin E	12/01/2017	01/24/2018			580	Conventional	Residential	Unknown	Corporate	\$131,728.38	
0006001921	Liddicot, Micha...	12/01/2017	01/24/2018		12/23/2017	546	Conventional	LVS II Title	Unknown	Corporate	\$127,127.05	
0006002141	Penas, Mercedes	12/01/2017	01/23/2018			681	Conventional	LVS II Title	Unknown	Corporate	\$136,007.38	
0006002205	Leos, Samuel J	12/01/2017	01/24/2018	01/23/2018	01/26/2018	468	Conventional	Sounds Go...	Unknown	Corporate	\$161,276.51	
0006002205	Leos, Samuel J	12/01/2017	01/24/2018	01/23/2018	01/26/2018	468	Conventional	Sounds Go...	Unknown	Corporate	\$161,276.51	

Collector Statistics Print Collection Filter

From this screen you will select Sort. The select the Borrower by moving the cursor down and clicking on the loan number.

## Notes:

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## Collections Module

**Collections - Contact**

Loan ID: 0006003034 # of Payments Due: 3 Type: Conventional  
Interest Rate: 8.50000% Total Due: \$7,971.36 Collector: Yesenia Arceo  
Due Date: 11/01/2017 Payment Amount: \$2,556.20 SPOC: Returned Mail: No

Primary: Active  
Warning: CERTF  
Legal: NOI  
Additional Status: Yes  
Currency: US Dollars  
Investor: 510RLF-510 Residential Loz  
Investor Loan ID: 0006003034  
Accelerated Loan: No  
Date Accelerated:  
Reinstatement Allowed: No

Borrower: Ortiz, George A  
SSN: [REDACTED]  
Language:  
Deceased: No Date Deceased:  
Best Time to Call: None Time Zone: Unknown

Co Borrower: Ortiz, Maria  
Language:  
Deceased: No Date Deceased:  
Best Time to Call: None Time Zone: Unknown

Contact (1) | Total Due / Credit(2) | Info (3) | Statistics (4)

Current

Name: Ortiz, George A Phone Number: (626)260-2427 Ext: No Status: Active Type: Land Primary: Yes  
Contact Made: ☐ Borrower: (951)893-7233 No Active Land Yes

Promise Date 1: Promise Amt 1: \$0.00 Outcome: Spoke with Primary Borrower  
Promise Date 2: Promise Amt 2: \$0.00 Follow Up: New Outcome  
Promise Date 3: Promise Amt 3: \$0.00 Time Zone: Unknown

Reason: Default Reason  
Demeanor: [REDACTED] Right Party Contact: ☐ Quality Right Party Contact: ☐

Permanent Comments  
Loan fully reinstated on 8/15/17

Comment History

Date	Time	Setup By	Comment	Additional Notes
01/23/2018	08:42:00 AM	randles	internal note	Mailed out NOI to borrower Tracking # 7...
01/18/2018	12:36:32 PM	yeseniaa	Contacted Customer	Received email from borrower asking for ...
12/21/2017	03:33:10 PM	randles	Internal Note: Mailed	dau plus letter 12/21

Contact - History

Last Contact:	Last Payment:	Last Insp Received:
01/18/2018	10/16/2017	12/31/2017
Last Outcome:	Last Transaction:	Last Credit Reported:
Spoke with Primary	11/14/2017	
Last Promise:	Last Letter:	Last NSF Check #:
	01/19/2018	
	Last NSF:	

Choose ID Next Loan OK Cancel

The Collections Contact Screen will appear. From this screen you will verify the Borrowers Name, Social Security, and Telephone Numbers.

If contact is made, you will notate who the contact was made with, verify the telephone number and select the promise amount.



# Collections Module

**Collections - Contact**

Loan ID: 0006003034 # of Payments Due: 3 Type: Conventional  
Interest Rate: 8.50000% Total Due: \$7,971.36 Collector: Yesenia Arceo  
Due Date: 11/01/2017 Payment Amount: \$2,556.20 SPOC:  
Returned Mail: No

Primary: Active  
Warning: CERTF  
Legal: NOI  
Additional Status: Yes  
Currency: US Dollars  
Investor: 510RLF-510 Residential Loz  
Investor Loan ID: 0006003034  
Accelerated Loan: No  
Date Accelerated:  
Reinstatement Allowed: No

Borrower  
Ortiz, George A  
SSN: [REDACTED]  
Language:  
Deceased: No Date Deceased:  
Best Time to Call: None Time Zone: Unknown

Co Borrower  
Ortiz, Maria  
[REDACTED]  
Language:  
Deceased: No Date Deceased:  
Best Time to Call: None Time Zone: Unknown

Contact (1) **Total Due / Credit(2)** Info (3) Statistics (4)

Balances

Original Amount:	\$262,500.00
Principal Balance:	\$257,400.40
Deferred Principal Balance:	\$0.00
Escrow Balance:	\$1,238.29
Other Funds Balance:	\$0.00
Loss Draft Balance:	\$0.00
Partial Paid:	\$0.00
Non Recoverable Fee Balance:	\$0.00
3rd Party Recoverable Fee Bal:	\$0.00
Prepetition Unapplied Balance:	\$0.00
Stipulation Unapplied Balance:	\$0.00
DSI Interest:	\$0.00
Deferred Interest:	\$0.00
Reserve Accounts Total:	\$0.00
Down Payment:	\$0.00
Closing Costs:	\$0.00
Equity Balance:	\$0.00
Default Interest Balance:	\$0.00

Total Due Details

Total Payments:	\$7,668.60
Total Late Charges:	\$302.76
Total NSF Fees:	\$0.00
Total Legal Fees:	\$0.00
Total Other Fees:	\$0.00
Total Default Int:	\$0.00
Less Unapplied Balance:	\$0.00
Total Due Amount:	\$7,971.36

P & I Payment: \$2,018.40  
Escrow Payment: \$537.80  
Other Funds Payment: \$0.00  
Reserve Acct Payment: \$0.00  
Assistance Payment: \$0.00  
Payment: \$2,556.20  
Last Late Charge: \$100.92  
Next Late Charge: \$100.92  
Unapplied Option ☐

Misc Info

Pending Arm Changes:	No
Pending Escrow Pmt:	No
Date Last LC Waived:	
Last LC Waived Amount:	\$0.00

Other Loans: 0006003034

Borrower Status & Stops  
Borrower Phones(2) Loan Info (J)  
Authorized Users(W) Dates (G)  
Credit Scores Financials  
Payment Amts(4) Task Tracking  
Payment History Inspections  
Payment (G) Property (K)  
Payoff Lien Holder  
Unapplied Detail Letters  
Corp Advance Mailing Address  
Add Comment Repayment(X)  
Comments Loan Modification(S)  
Comment History Default(S)  
Bankruptcy(Z) REO Info  
Referral(S) Eviction  
Credit Bureau(S)  
Scheduled Pmts(0)  
Loss Mitigation

Choose ID Next Loan OK Cancel

On this screen you will the Past Due amounts and discuss with the borrower.







As the agent this will assist you in the discovery of the borrowers pay history and credit history

As the agent this will assist you in the discovery of the borrowers pay history and credit history



# Collections Module

**Collections - Contact**

Loan ID: 0006003034 # of Payments Due: 3 Type: Conventional  
Interest Rate: 8.50000% Total Due: \$7,971.36 Collector: Yesenia Arceo

**collections - Property**

Ortiz, George A. Loan ID: 0006003034  
Interest Rate: 8.50000% Due: 11/09/2017

**Property Address**  
Country: UNITED STATES ☐ Address Unavailable  
Line 1: 2461 Valley View Avenue  
Line 2:  
City: Norco  
State: California Zip Code: 92860 Mailing  
IRS 1098 Export:

**Property Info**  
County: Riverside  
Site Location:  
IPMSA Code: 0 # of Units: 1  
Census Tract: 0.00  
Occupancy: Owner Occupied  
Occupancy Change Date:  
Property Type: Single Family  
Classification:  
Property Zone:  
Property Class: None  
Tax Service: Lereta Corp  
Date Sent to Tax Outsource:  
Inspection Request: Unknown  
Flood Zone: ☐ New Construction: ☐

**Original Appraisal Info**  
Date: 04/07/2015  
Value: \$427,500.00  
Original LTV: 61.4000%  
Sales Price: \$0.00  
CLTV: 0.0000%  
Appraisal Type: Exterior/Interior  
Appraisal Details

**Current Appraisal Info**  
Date:  
Value: \$0.00  
LTV: 0.0000%  
Valuation Type: Unknown  
Site and Dwelling Values  
Site Value: \$0.00  
Replacement Cost New: \$0.00  
Zone: 00

**Appraisal History**  
Collateral  
Doc Tracking  
State & County  
Flood Info  
Legal Description  
Listing Info  
UCC  
Repl Cost History  
Grades/Review

**Other Loans:** 0006003034  
Borrower: Stages & Stops  
Borrower Phones: Loan Info  
Authorized Users: Dates  
Credit Scores: Financials  
Payment Amts: Task Tracking  
Payment History: **Property**  
Payment: User Holder  
Unapplied Detail: Letters  
Corp Advance: Mailing Address  
Add Comment: Repayment  
Comments: Loan Modification  
Comment History: Default  
Bankruptcy: REO Info  
Referral: Eviction  
Credit Bureau  
Scheduled Pmts  
Loss Mitigation

Choose ID...  
OK  
Cancel

OK Cancel

This screen will allow you to review the information in depth, such as if the borrower has multiple properties.



# Collections Module

**Collections - Contact**

Loan ID: 0006003034  
Interest Rate: 8.50000%  
Due Date: 11/01/2017  
# of Payments Due: 3  
Total Due: \$7,971.36  
Payment Amount: \$2,556.20  
Type: Conventional  
Collector: Yesenia Arceo  
SPIC: Returned Mail No

Borrower: Ortiz, George A  
SSN: 545-55-5667  
Language: English

Co Borrower: Ortiz, Maria  
SSN: 607-09-4088  
Language: Spanish

Primary: Active  
Warning: CERTIF  
Legal: NOI  
Additional Status: Yes  
Currency: US Dollars  
Investor: 510RLF-510 Residential Los  
Investor Loan ID: 0006003034  
Accelerated Loan: No  
Date Accelerated:  
Reinstatement Allowed: No

Other Loans: 0006003034

**Collections - Select Comment**

Ortiz, George A  
Interest Rate: 8.50000%  
Due: 11/01/2017

Limit Selection:  
☒ All Comments  
☐ Select by Type  
☐ Select by Department

Date	Record	Comment	User
01/23/2018	Comment	Internal note	randles
01/19/2018	Letter	Periodic Billing Statement	Loan Servicing
01/18/2018	Collection W/ork	Contacted Customer	yeseniaa
12/21/2017	Comment	Internal Note: Mailed out 45	randles
12/19/2017	Letter	Periodic Billing Statement	Loan Servicing
12/13/2017	Collection W/ork	Account Updated	Sweetel
12/12/2017	Collection W/ork	Mailed out No Contact Letter	Sweetel
12/07/2017	Collection W/ork	Account Updated	Sweetel
12/06/2017	Collection W/ork	Account Updated	Sweetel
12/04/2017	Collection W/ork	Account Updated	Sweetel
11/28/2017	Comment	11/1 payment atmp	GeorgeV
11/27/2017	Comment	11/1 2nd payment attempt c...	GeorgeV
11/21/2017	Comment	11/1 payment call attempt	Discom

**Collections - New Comment**

Ortiz, George A  
Interest Rate: 8.50000%  
Due: 11/01/2017

Information:  
Record Type: Comment  
Department: Collection  
Comment:  
☒ Retain Permanently  
☐ Right Party Contact  
☐ Quality Right Party Contact  
☐ Exclude from Servicing File  
Admin

Setup Info:  
Set Up By: davidt  
Date & Time:  
Additional Notes

Reminder Details:  
Days Advance Notice: 0  
Due Date:  
Completion Date:  
Frequency: Not Recurring  
Completed By:

OK Cancel

**Collections - Select Standard Comments**

Department	Comments
Collection	Mailed NOI Reminders
Collection	Presented Loss Mitig. Options
Collection	Paid Prop. Inspection Invoice
Collection	Mailed out Financial Package
Collection	Mailed out NSF/AUTL Letter
Collection	Mailed out No Contact Letter
Collection	Recvd. Property Insp. Report

Select

**Collections - New Comment**

Ortiz, George A  
Interest Rate: 8.50000%  
Due: 11/01/2017

Information:  
Record Type: Comment  
Department: Collection  
Comment:  
☒ Retain Permanently  
☐ Right Party Contact  
☐ Quality Right Party Contact  
☐ Exclude from Servicing File  
Admin

Setup Info:  
Set Up By: davidt  
Date & Time:  
Additional Notes

Reminder Details:  
Days Advance Notice: 0  
Due Date:  
Completion Date:  
Frequency: Not Recurring  
Completed By:

OK Cancel

This screen shows how the Comments section works. Each comment once entered will be in chronological order.



# Collection Module

**Collections - Select Default**

Ortiz, George A 0006003034 Due: 11/01/2017

Interest Rate: 8.500000%

Default Number Default Date Date Reinstated

New Edit Delete Foreclosure

Events

Default Type	Type	Description	Due Date	Date Completed	Scheduled Days	Actual Days	Servicer Only

New Edit Delete Print

Choose ID... Close

Other Loans: 0006003034

Accelerated Loan: No  
Date Accelerated:  
Reinstatement Allowed: No

Comment History Default(s)

**Collections - New Default**

Ortiz, George A 0006003034 Investor ID: 510FLF Legal Status: NOI  
Interest Rate: 8.500000% Due: 11/01/2017 Investor Loan #: 0006003034 Varning Status: CERTF  
Loan Type: Conventional Mtg Insurer: Uninsured Status: Active

Data

Default Number: 1  
Default Due Date:  
Occupancy: Owner Occupied  
Event Last Comp:  
Date Last Comp:

Details

Date Sent To Atty:   
Sent To:   
Reason:   
Date Reinstated:   
Recourse Type: Unknown   
MI Removal Code: Delinquent Loan   
Delinquency Status: None   
Date Effective:   
Orig Default Reason:   
Delq Status Completion:   
☐ Special Servicing ☐ Lien Holders Notified   
☐ Impaired ☐ Assigned to Collections

VA Loans

Mtg Holder FMS Vendor Id:   
Payee Loan Id:   
EDN Date:   
EDN on Credit Report Date:

Claim Info

Claim Paid Amount: \$0.00  
Claim Paid Date:

Accelerated Loans

Accelerated Loan: No  
Date Accelerated:  
Accelerated Amount: \$0.00  
Accelerated Amt Good Through:   
Reinstatement Allowed: No  
Reinstatement Amount: \$0.00  
Reinstatement Amt Good Through:

New Edit Delete Print

Choose ID... Next Loan OK Cancel

The following screens are used for setting up Foreclosure and Notices of Intent to Foreclose. You will only use these screens when applicable.



## Collection Module

**Collections - New Default**

Ortiz, George A	0006003034	Investor ID: 510RLF	Legal Status: NOI
Interest Rate: 8.50000%	Due: 11/01/2017	Investor Loan #: 0006003034	Warning Status: CERTF
Loan Type: Conventional	Mtg Insurer: Uninsured	Status: Active	

<b>Data</b>	<b>VA Loans</b>
Default Number: 1	Mtg Holder FMS Vendor Id: <input type="text"/>
Default Due Date:	Payee Loan Id: <input type="text"/>
Occupancy: Owner Occupied	EDN Date: <input type="text"/>
Event Last Comp:	EDN on Credit Report Date: <input type="text"/>
Date Last Comp:	

<b>Details</b>	<b>Claim Info</b>
Date Sent To Attny: 01/24/2018	Claim Paid Amount: <input type="text"/> \$0.00
Sent To: Aldridge Pite LLC.	Claim Paid Date: <input type="text"/>
Reason: Business Failure	
Date Reinstated:	
Recourse Type: Unknown	
MI Removal Code: Delinquent Loan	
Delinquency Status: Foreclosure	
Date Effective:	
Orig Default Reason: Business Failure	
Delq Status Completion:	

<b>Accelerated Loans</b>
Accelerated Loan: No
Date Accelerated:
Accelerated Amount: <input type="text"/> \$0.00
Accelerated Amt Good Through: <input type="text"/>
Reinstatement Allowed: No
Reinstatement Amount: <input type="text"/> \$0.00
Reinstatement Amt Good Through: <input type="text"/>

<input type="checkbox"/> Special Servicing	<input type="checkbox"/> Lien Holders Notified
<input type="checkbox"/> Impaired	<input type="checkbox"/> Assigned to Collections

The above is a completed screen as an example.



# Collection Module

Date Added	Type	Status	Added By	Expiration Dt
08/15/2017	Warning	CERTIF	devill	
08/15/2017	Legal	FC	devill	
08/10/2017	Warning	FCQuote	devill	08/24/2017
08/10/2017	Warning	FCQuote	devill	09/24/2017

In the first drop down you will select the legal action; Notice of Intent etc. The second and third drop downs will show additional information such as correspondence.

The middle screen area is for notes.



# Collection Module

The screenshot displays the 'Collections - Edit Status & Stops' window. A red box highlights the 'Collections - Critical Warning' dialog box, which contains the text: 'And referred out to Legal Action for Foreclosure to Adverse File'. The dialog has 'OK' and 'Cancel' buttons. The background window shows various fields for loan status, dates, and flags, along with a table of 'Additional Status Information'.

Date Added	Type	Status	Added By	Expiration Dt
08/15/2017	Warning	CERTIF	devdt	
08/15/2017	Legal	FC	devdt	
08/10/2017	Warning	POQuote	devdt	09/24/2017
08/10/2017	Warning	POQuote	devdt	09/24/2017
11/24/2018	Legal	FC	devdt	

**Warning Display** – shows Critical Warning information. This could include, when a file has been referred to the Legal Department for review or other important information related to the file.



# Collection Module

The screenshot shows two overlapping windows from the Collection Module. The top window, titled "Collections - Select Default", displays loan information for "Ortiz, George A" with Loan ID "0006003034" and Due Date "11/01/2017". It contains a table with one row: Default Number "1", Default Date "11/01/2017", and Date Reinstated. To the right of this table are buttons for "New", "Edit", and "Delete". The "New" button is circled in red. Below this table is a "Foreclosure" button, also circled in red. A red arrow points from the "Foreclosure" button to the "Collections - Select Foreclosure" window below it. This second window displays the same loan information and a table with one row: Collateral # "0", Description "Primary", Foreclosure Type "None", and Foreclosure Status "None". To the right of this table are buttons for "New", "Edit", and "Delete". The "New" button in this window is also circled in red. At the bottom of the "Collections - Select Foreclosure" window is a "Close" button. The background shows a sidebar with various navigation links like "Listing Info", "REO Info", "Workout Info", "Status & Steps", "Loan Info", "Dates", "Financials", "Task Tracking", "Inspections", "Property", "Lien Holder", "Letters", "Mailing Address", "Repayment", "Loan Modification", "Default", "REO Info", and "Eviction".

To capture the Default information Select New





## Collections Module

Collections - Edit Foreclosure Tracking

Ortiz, George A      0006003034      Investor ID: 510RLF      Legal: FC  
Interest Rate: 8.50000000      Due Date: 11/01/2017      Investor Loan #: 0006003034      Warning: CERTF  
Loan Type: Conventional      Mtg Insurer: Uninsured      Status: Active

Collateral  
Collateral Number: 0 - Primary

Trustee Details  
Trustee: Aldridge Pte LLP      Country: USA  
Name: Aldridge Pte LLP  
Address Line 1: P.O. Box 935333  
Address Line 2:  
City, State, Zip Code: Atlanta      Georgia      31193-5333  
Country Code, Phone #:      (877) 319-8840  
Email Address:

Foreclosure Details  
Foreclosure Type: Non Judicial  
Foreclosure Status: Active  
Sheriff's Appraised Value: \$0.00  
Successful Bidder: None  
Amount of Successful Bid: \$0.00  
Net Value: \$0.00  
Total Eligible Indebtedness: \$0.00  
Payoff of 1st Mtg on Short Sale: \$0.00

Pre-Foreclosure Details  
Trustee Sale Number:      NOD to Trustee for Filing Date:      First Publication Date:        
Trustee Sale Date:      NOD Filing Date:      Pre-Publication End Date:        
TSG Received Date:      Date of First Notice or Filing:     

Events

Description	Due Date	Date Completed	Sched Days	Actual Days	Services Only

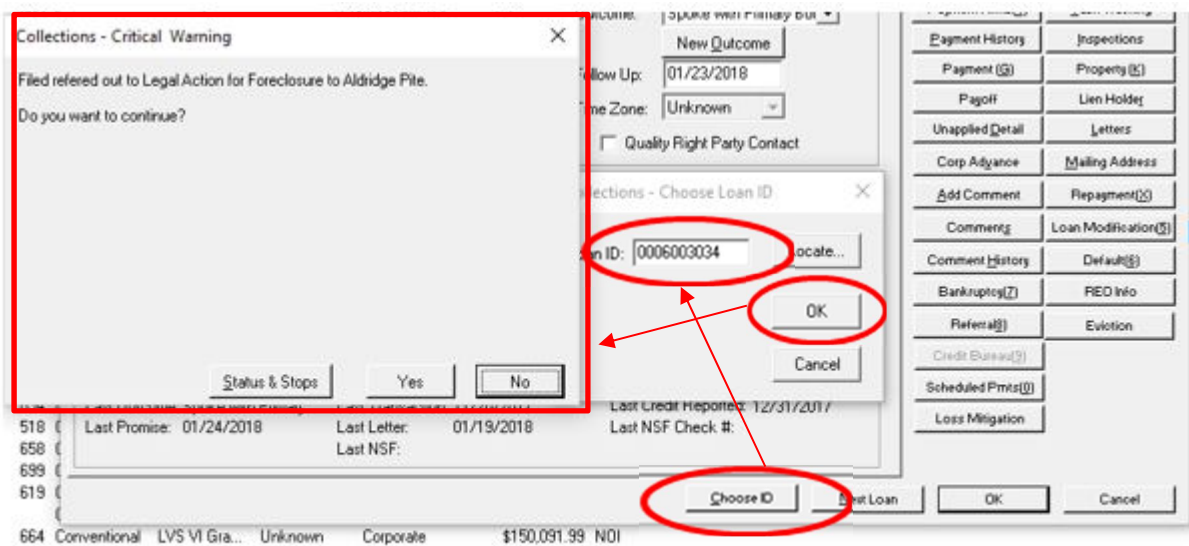
New      Edit      Delete

Property      BEO Info  
Eviction      Listing Info  
Trustee Sale History

OK      Cancel

This screen will appear after the prior screen and will show you the approved Attorney's and/or Trustees

## Collections Module



By selecting Choose ID with the ID number, then pressing the OK button the Critical Warning information will appear if activated.