

LOCK DESK GUIDE



# Lock Desk Guide

# Receiving a Rate Lock Request

Rate lock requests will be submitted to <u>Lockdesk@acralending.com</u>. A completed lock request form must be submitted for the rate lock to be processed.

## **External Portals**

The interest rate should be locked within 24 hours of receipt of a rate lock request or extension request. The rate must be locked with the investor prior to disclosing rate lock terms to the borrower. Investor interest rate lock terms should be 15 days longer than the term requested by the borrower (extensions should be the same term).

#### Goldman Sachs Portal:

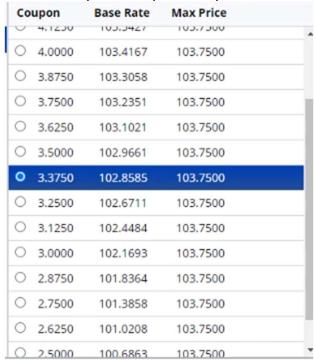
- 1. Navigate to the GS portal at <a href="https://loan-lock.amcfirst.com/pub">https://loan-lock.amcfirst.com/pub</a> homepage?redirect url=cust pipeline loan%2F301753%2F2000 41186
- 2. Enter Login Credentials (administered by GS)
- 3. 2 Factor Authentication via Google Authenticator (requires app download)
- 4. To Lock a new loan choose "Rate Lock" at the top of the page.



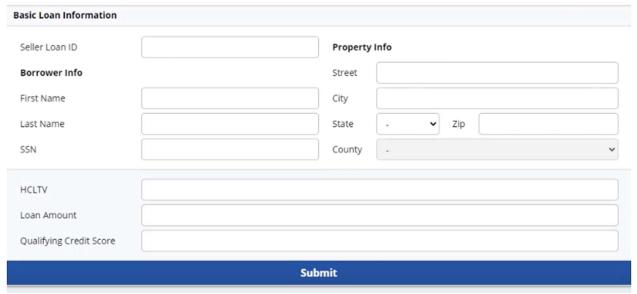
5. Choose GSMC- Prime Jumbo Fixed as the product



6. Choose Coupon rate option as specified on the Rate Lock Request Form



7. Enter the basic loan information as reflected in the LOS.



8. Click submit when done

- 9. Enter all adjustments as reflected in the LOS.
  - a. Calculate PITI reserves using rate sheet and REO table in LOS.



- 10. When complete click "Lock Loan" button on left side of screen.
- 11. 180 seconds provided to check work, click "Accept" button when ready
- 12. When disclaimer pops up click "I Agree" button.

# Lock In Information Screen

Fields have been added to the lock in information screen that will be used to track information related to the rate lock. The Investor Commitment Info should be used to track the terms of the rate lock. The Price Calculator should be used to document the adjustments made to achieve the final borrower price as referenced on the rate sheet. The Basic Loan Information section is available for quick reference when completing the investor lock or updating the locked terms.

			INVESTOR CO	MMI	TMENT INFO			
Investor Code		NP	]		Registered Date	•		
Investor			~		Commitment Days			
Investor Commitment Type		~			Extensions	Ext 1 Ext 2	Ext 3	
Investor Commitment No					Commitment Date	•		
Investor Program Name					Expiration Date	•		
Investor Loan No					Ship By Date	•		
Investor Price		Investor Price	(\$) (287,00	0.00)	Delivery Due Date	•		
Price		Price (\$)	(287,00	0.00)	Price Requires	Re-Disclosure		
BASIC LOAN INFORMATION PRICE CALCULATOR								
Seller Loan ID	7031783					Base Price		
Borrower Info			Interest Rate		6.750	FICO x CLTV		
First Name	Subhas		Occupancy	Inve	stment Property	Self Employed		
Last Name	Rajkumar		Purpose	Purc	chase	Purchase		
SSN	071-58-772	20	Refi Type			Cash Out Refi		
HCLTV		70.00	Property Type	Deta	ached PUD	Second Home		
LTV		70.00	DTI		0.00	Inv Prop		
Loan Amount		287,000.00	Escrow Account	Not	Waived	Condo		
Credit Score		655	Self-Employed	False	е	Units, 2-4		
Reconciled Val.		410,000.00	Interest Only			Extension 1 Cost		
Property Info						Extension 2 Cost		
Street	904 Royal	Court				Calculated Price	0.000	
City	Mansfield					Special Executive Pricing		
State	TX Z	76063				Rate Sheet Date		
County	ounty Tarrant					Rate Sheet Version	~	
Party Info								
UW	Danny DD Deinema							
TM	Lauren Hoppin							

When all information has been filled on the Lock In Information screen complete the following steps:

- 1. Choose the appropriate task from the list below
- 2. Create a note in the conversation log with details of rate lock
- 3. Print Acra Wholesale Jumbo Prime Rate Lock Confirmation (from the Lock In Screen)
  - a. Upload a copy to DocVelocity with the document tag "Lock Confirmation"
    - i. Add note to designate whether initial lock or lock extension.
- 4. Send notification email to Broker, AE, TM with Acra Wholesale Jumbo Prime Rate Lock Confirmation attached.
  - a. Also attach the rate sheet used for the broker's reference.
- 5. Upload a copy of Rate Lock Request for all loans to DV

# Changes to existing locks

The broker may update the terms of the loan by submitting a re-work request which will trigger the Underwriter to review the file. If changes are made to the loan which may affect the pricing the Underwriter will create a "Jumbo Prime Lock Update Request" task.

- 1. Upon receipt of a "Jumbo Prime Lock Update Request" task, The lock desk should review the new terms in Bytepro and update the investor portal.
- 2. If eligible the lock desk will then update the pricing on the Lock in Screen
- 3. If pricing on the loan was updated and requires redisclosure the lock desk must click the "Price Requires Re-disclosure checkbox" on the Lock In Screen.

ivestor Commitment No			Commitment Date	•
vestor Program Name			Expiration Date	•
vestor Loan No			Ship By Date	•
vestor Price	Investor Price (\$)	(287,000.00)	Delivery Due Date	•
rice	Price (\$)	(287,000.00)	Price Requires Re-Disclosure	

- 4. Print an updated "Acra Wholesale Jumbo Prime Rate Lock Confirmation" document in Bytepro and upload to DocVelocity with the Tag "Lock Confirmation".
- 5. Clear the "Jumbo Prime Lock Update Request" task
- 6. Create a "Jumbo Prime Lock Update Complete" task.

## Closed Loan Investor Lock Reconciliation

All closed Jumbo Prime Loans require the lock desk to confirm that the investor lock reflects the final terms of the loan. Upon status change to Closed a task will be auto generated to initiate the process. Use the following steps to complete:

- 1. Upon receipt of a "Jumbo Prime Investor Lock Reconciliation" task log into the investor portal and locate the rate lock for the specified loan.
- 2. Confirm that all terms match the information in Bytepro.
- 3. If any terms do not match update the investor lock to match the terms in Bytepro.
- 4. Once all terms match, Clear the "Jumbo Prime Investor Lock Reconciliation" task.

# **QM** Testing

The Lock Desk will need to complete a QM test in Bytepro to confirm that the rate lock terms are eligible.

The QM testing, once activated, will update when the button is clicked, the file is opened, or the screen is changed.



To Activate the automated QM testing, the lock desk must take the following steps.

1. Click on the QM test button in the top left panel in Bytepro.



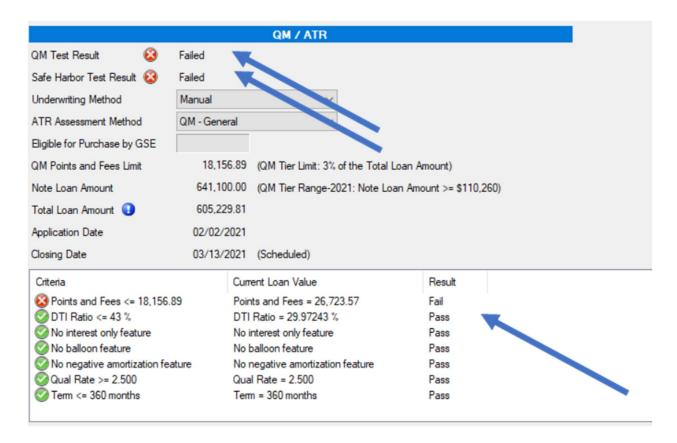
2. In the QM/ATR window that appears, for Underwriting Method; select "Manual", for ATR Assessment Method; select "QM – General".



3. Scroll down to the Points and Fees section and for the Discount Points Bona Fide; select "Bona Fide For All Tests".



Once these steps have been taken the full details can be reviewed in this window or on the Compliance screen to determine why the loan is passing or failing the QM test.



If the QM Test fails, the loan or rate lock will need to be re-worked.

## **New Tasks**

#### 1. Jumbo Prime Rate Lock Disclosure - LE

a. Mirrors Disclosure Draw Task

## 2. Jumbo Prime Rate Lock Disclosure CIC on CD

- a. Mirrors Disclosure Change Circumstance Request to Funding
- b. Manual task created by QC in the event the CIC for rate lock can be processed on the CD (assuming funding can accommodate the timing of the CD release)

## 3. Jumbo Prime Rate Lock Extension LE

a. Mirrors Disclosure Draw Task

# 4. Jumbo Prime Rate Lock Extension CD

- a. Assigned to: Doc Drawer
- b. Due: 3 business days after creation
- c. Visible to: AE, TM, ATM, Lock, Proc, LO, DOC, DOC2, FMNG, FUND, CLSR, CSS, AF, TMS
- d. Priority: High

# 5. Jumbo Prime Re-Lock/Extension Required – Wholesale

- a. Assigned To: TM
- b. Due: 1 business day after creation
- c. Visible to: AE, TM, JTM, ATM, DOC, DOC2, FUND, CLSR, CSS, AF, FMNG, Lock, QCA, TMS
- d. Priority: High
- e. This is for the closing department to request a relock or rate extension when they determine that the loan will not be able to fund before the current expiration.

# 6. Jumbo Prime Lock Update Request

- a. Assigned to: Lock Desk
- b. Due: 1 business day after creation
- c. Visible to: AE, TM, Lock, TMS, UW, UWS, QCA, LO, Proc
- d. Priority: High
- e. This is for the Underwriter to request a pricing update from the lock desk when a re-work request is processed. The Lock desk will update the pricing on the Lock In Screen and task back to the Underwriter when complete.

## 7. Jumbo Prime Lock Update Complete

- a. Assigned to: Underwriter
- b. Due: 0 business day after creation
- c. Visible to: AE, TM, Lock, TMS, UW, UWS, QCA, LO, Proc
- d. Priority: High
- e. This is for the Lock Desk to inform the underwriter that the rate lock has been updated and they are clear to proceed with the re-work/re-disclosure.

# 8. Jumbo Prime Investor Lock Reconciliation

- a. Assigned to: Lock Desk
- b. Due: 5 business days after creation
- c. Visible to: Lock, QCA
- d. Priority: Medium
- e. This is for the lock desk to confirm that the final terms of the loan are updated in the investor rate lock portal. This is automatically generated on Jumbo Prime loans when moved to Closed status.