

ILD AE Box Access – Secure Submission Delivery

STEP 1. Login to your BOX account, input your email address and password if logging in for the first time then select NEXT.

Acra Lending - Fix And Flip x Box | Login x +

citadelservicing.account.box.com/login

Cintranet | Dashboa... Box | Login Citadel Servicing C... Acra Lending - Non... Broker Portal - Acra... Acra Lending Corre... Ocrolos Paylocity Secure Insight

CITADEL English (US)

Sign In to Your Account

Email Address

trudyb@citadelservicing.com

Next

Reset Password

STEP 2. Select LOGIN.

Acra Lending - Fix And Flip x Box | Login x +

citadelservicing.account.box.com/login?redirect_url=%2F

Cintranet | Dashboa... Box | Login Citadel Servicing C... Acra Lending - Non... Broker Portal - Acra... Acra Lending Corre... Ocrolos Paylocity Secure Insight

CITADEL English (US)

Sign In to Your Account

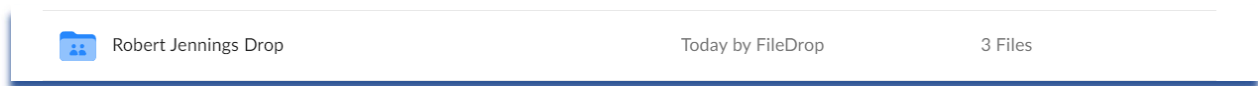
Signing in as trudyb@citadelservicing.com. Not you?

Password

Log In

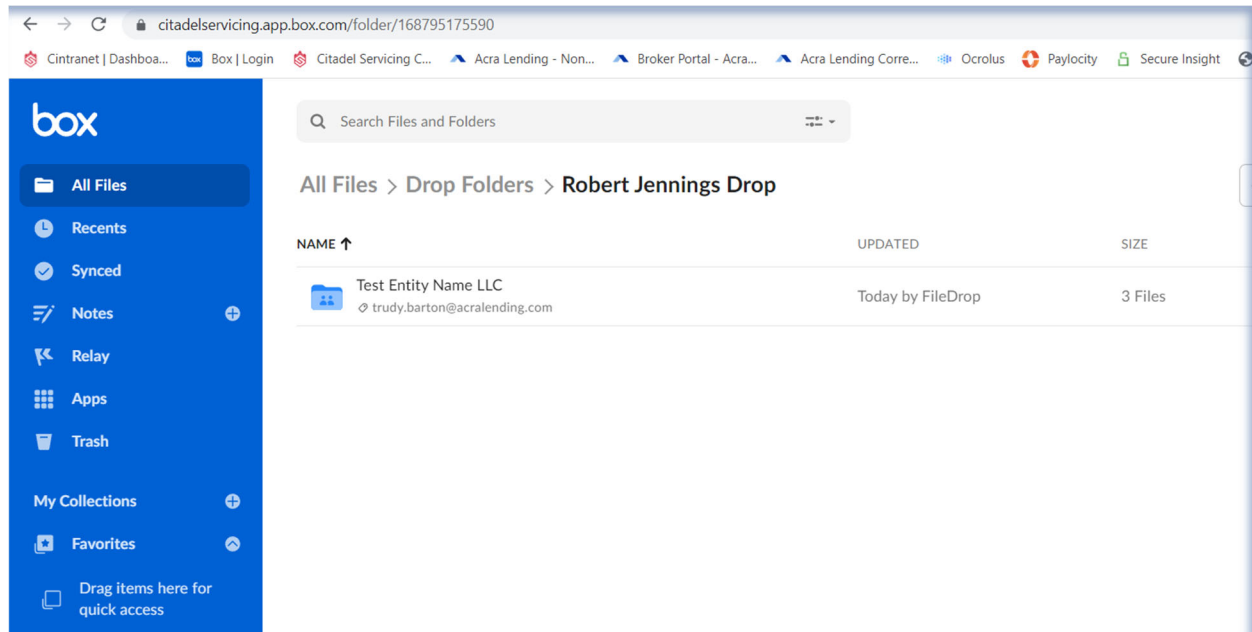
Reset Password

STEP 3. Locate your assigned “DROP” folder.



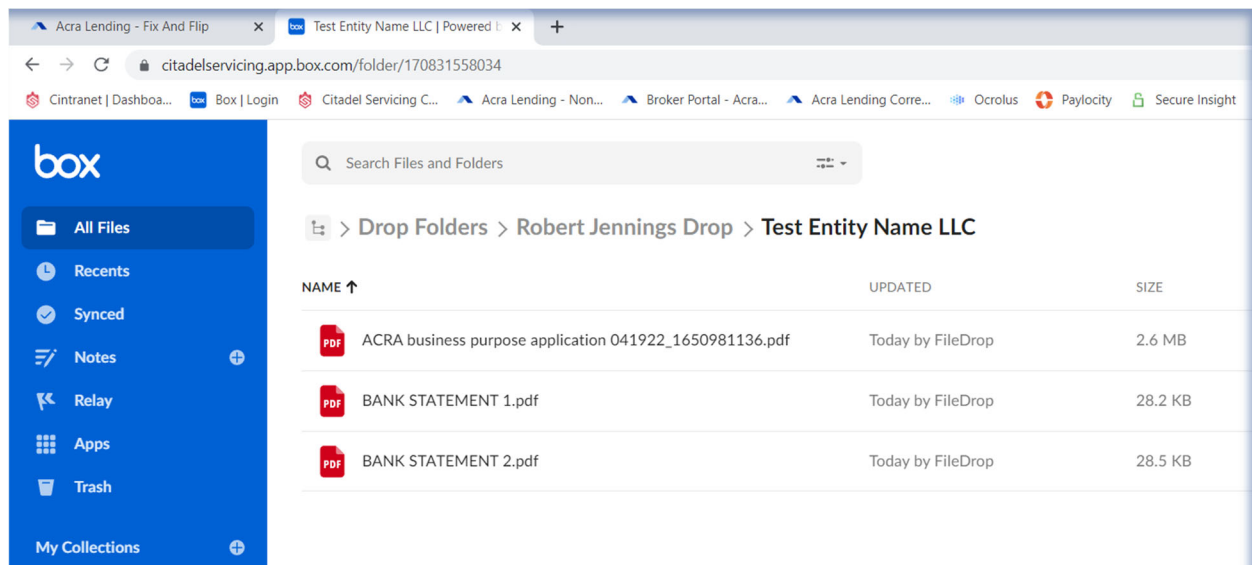
This DROP folder will contain items that a user delivered through the Acra Lending Fix & Flip website.

<https://acrafixandflip.com/newfileupload>



STEP 4. Open the FOLDER to view the content uploaded.

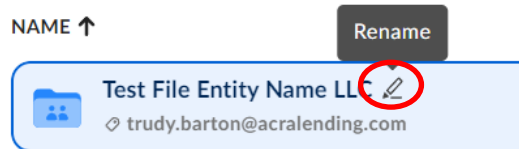
If the file is incomplete, obtain the missing documentation and add those PDFs to this folder PRIOR to sending the file to Loan Set Up.



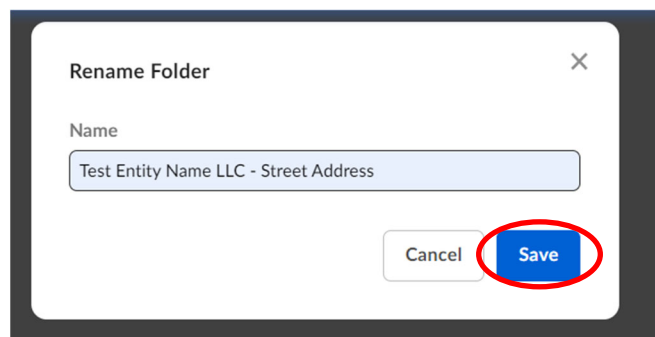
STEP 5. Once determined that you have received the minimum submission requirements, you should rename the folder to include the ENTITY NAME – STREET ADDRESS.

TO RENAME THE FOLDER:

Select the  to the right of the existing folder name.



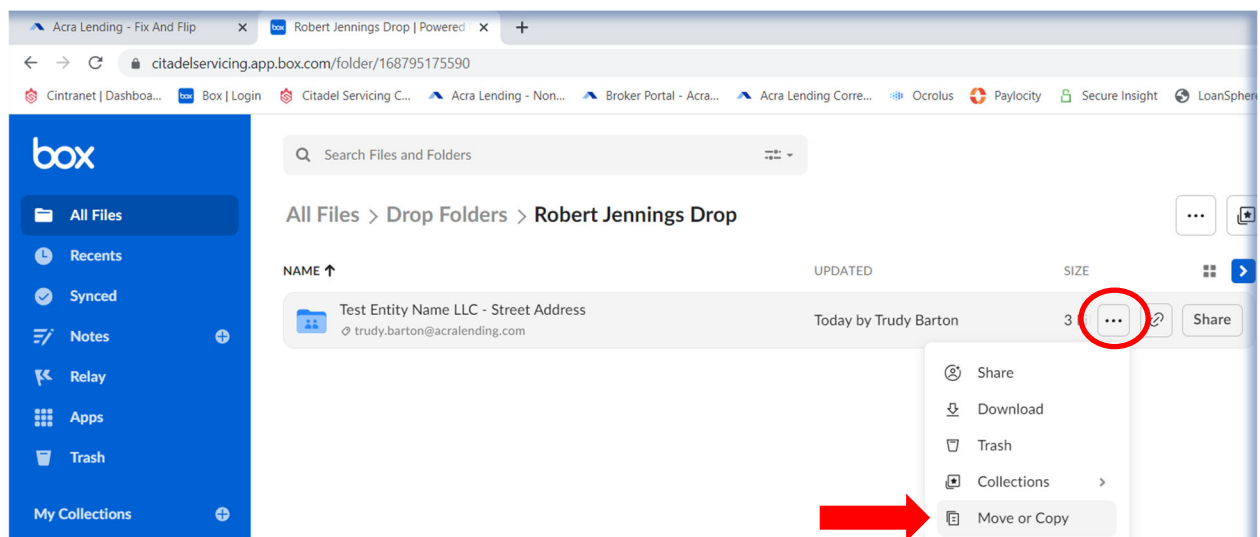
The FOLDER name should include the ENTITY NAME and the STREET ADDRESS. Click SAVE.



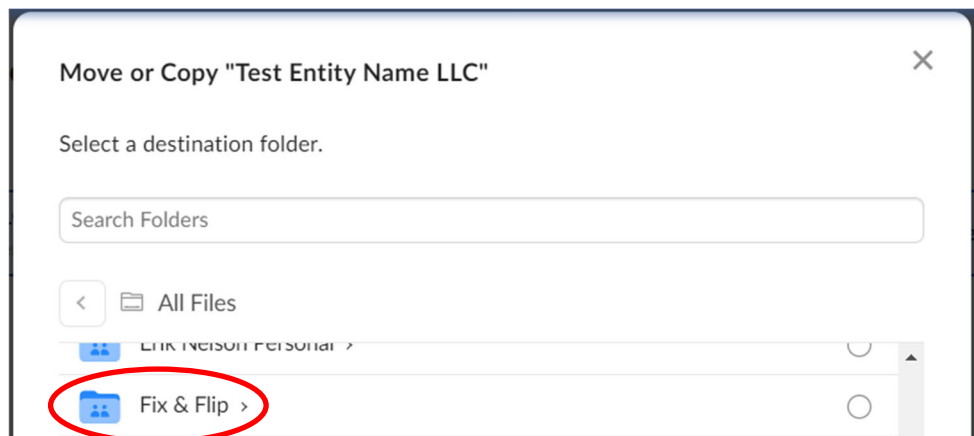
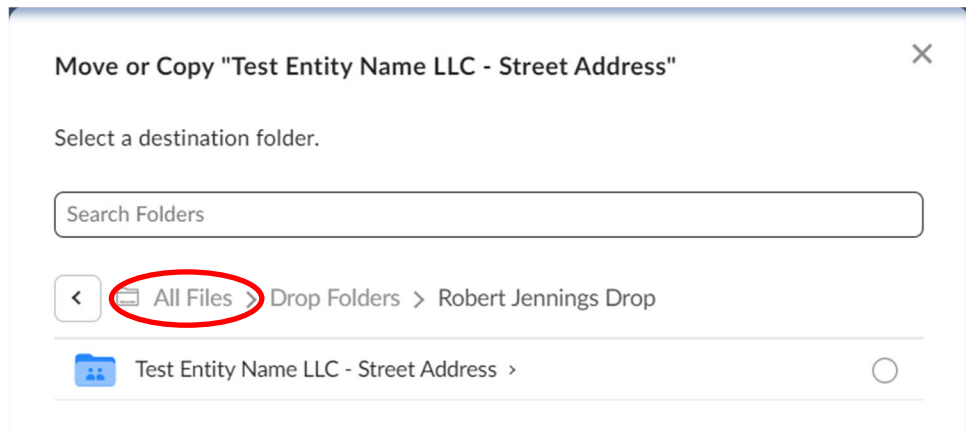
STEP 6. Right click the  and select MOVE OR COPY option.

You will need to locate the submission folder to COPY your new submission to.

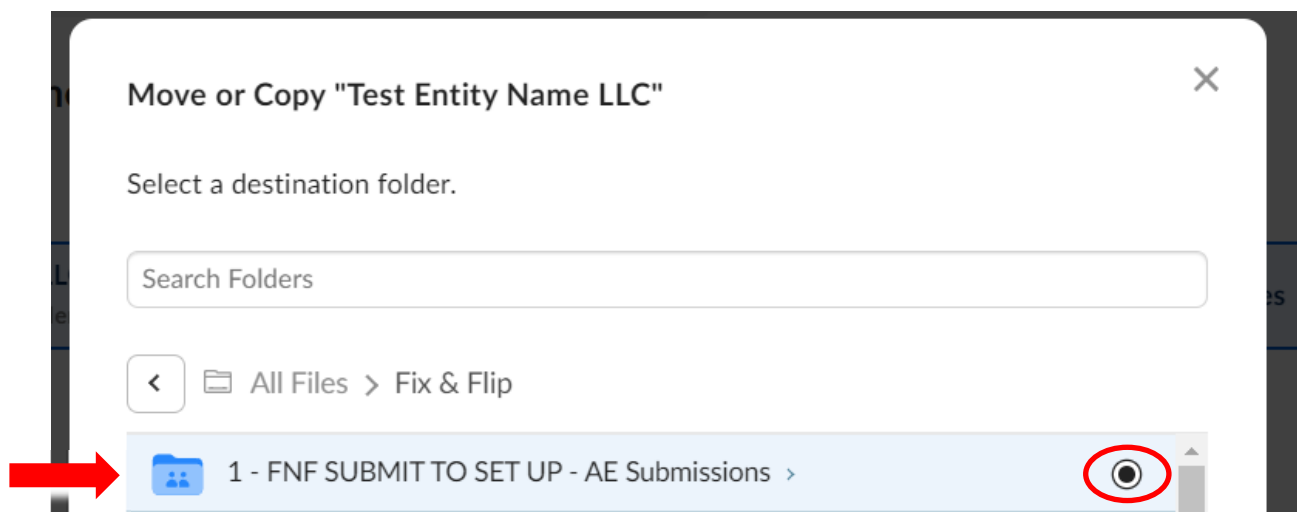
➤ **Select ALL FILES > FIX & FLIP > 1 – FNF SUBMIT TO SET UP – AE Submissions**



➤ **CLICK ALL FILES > FIX & FLIP > 1 – FNF SUBMIT TO SET UP – AE Submissions**



Select the **1 – FNF SUBMIT TO SET UP – AE Submissions** with the dial button to identify that this is where the file should be COPIED to.



Select the COPY button.

Cancel

Move

Copy

NOTE: Once ILD Loan Set Up is completed with this file, this folder will no longer be accessible to you.

STEP 7. Once you have 'submitted' the file to set up, you should MOVE the folder into your PERSONAL Box Folder. Review STEP 6, but locate your PERSONAL folder and select MOVE rather than COPY.

Your DROP folder should remain 'clean' so that you can easily identify new items being uploaded from the website.

 **Robert Jennings personal**
Sales • Aug 1, 2022 by Joshua Porras

< All Files > Sales > Robert Jennings personal



There are no subfolders in this folder.

Cancel

Move

Copy

All Files > Sales > Robert Jennings personal

NAME ↑

UPDATED

SIZE



Test File Entity Name LLC - Street Address
trudy.barton@acralending.com

Today by Trudy Barton

1 File