

#### **Non-Prime Lock Extension Desk Process**

Revised 05/13/22

The lock process below is based on our current "Fee Based" extension requests. Fee Based extensions can only be applied to loans that are eligible under the 02/03/22 45 Day Lock Policy roll out.

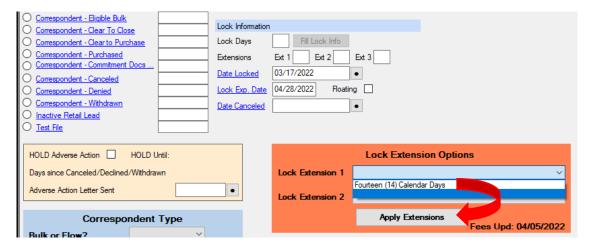
Pricing exceptions for reduced extension fees approved by Executive Management would not follow this workflow and would require a manual lock extension by the UW to be processed.

## **APPLYING A RATE LOCK EXTENSION:**

- Broker or Retail LO must submit a Non-Prime Lock Extension Request detailing the lock extension details.
- 2. Request should be emailed to lockdesk@acralending.com
- 3. Lock Extension Desk will upload the Lock Extension request into DV and label:
  - Lock Extension Request (add the date in the comments section 00/00/00)



- 4. Lock Extension Desk will navigate to the Status screen in Byte Pro.
- 5. Review the LOCK EXP DATE to verify that the rate lock has not already expired.
- 6. Select lock extension to be applied from the Lock Extension dropdown.



- 7. You MUST select the "Apply Extension" button located below the dropdown list to capture the automated processes tied to the extension.
  - Review and validate that the Lock Expiration Date calculated as expected
- 8. Generate the Acra Non-Prime Lock Extension Form and upload to DV label: Lock Confirmation

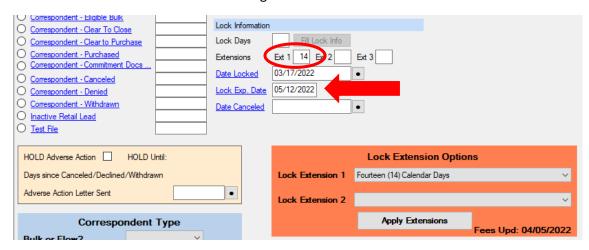
New Document Dock Confirmation 05/09/22

9. Email the LOCK EXTENSION CONFIRMATION to:

Wholesale: Broker and "cc" Account Executive and Transaction Manager Consumer Direct Lending: Loan Originator and Loan Processor



**NOTE:** Once you Apply Extension, you should NOT remove or alter the request. Escalate to QC if there was an error in selection. Fees are automatically added to the fee screen and would need to be reviewed/cleared by QC IF the extension was applied in error. Any manual extensions or exceptions should be documented on the conversation log.



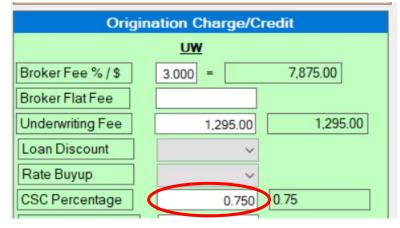
#### Automated processes once a user has triggered the "Apply Extension" button:

- Applies the appropriate Extension Days
   (Calculation is 45 days from "Submitted Date" plus the extension request)
- Updates the Lock Expiration Date
- Auto Adds an entry to the Conversation Log

05/09/2022 Lock extension of Fourteen (14) Calendar Days and were selected. New Lock Expiration Date is Sun May 22 00:00:00 PDT 2022 Lock Extension Fee: 0.75 New Fee amount: 0.75

NOTE: Initials with who applied lock extension will include their INITIALS for reference

- TRID LOANS: Creates the appropriate CIC task
  - o If CD exists, create "UW CD Sent Change In Circumstance Request" task
  - o If LE exists, create "RE-Disclosure Draw Task (Changed Circumstances)" task
- Updates the field CSC Percentage on the ULA Screen

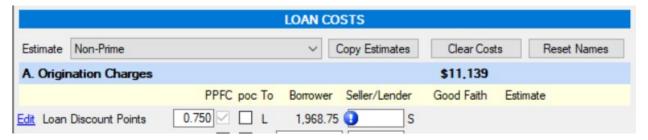


Updates the Loan Discount points on LE/CD page

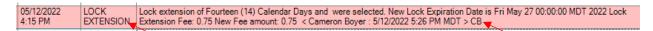


<u>NOTE:</u> The discount fee for the lock extension fee will be ADDED to any prior UW Discount Fees already applied to the loan. The Disclosure Clerk and/or funding/closing team must review all discount fees to ensure we are disclosing correctly.

Discount fees should NEVER be removed without validating any conflicting information with the UW.

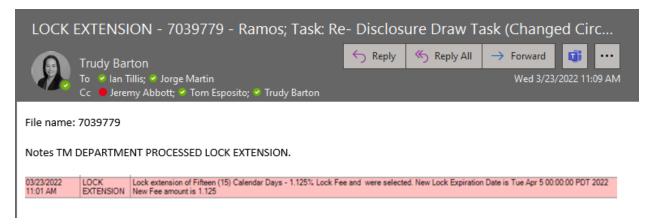


Lock Extension Desk should email the Disclosure Processor, CD Doc Drawer and 'cc' the Transaction Manager when the Re-Disclosure or CIC CD task are created. There may NOT be an updated Approval or Underwriting Worksheet uploaded to DV by the Lock Extension Desk when processing extension fees. The CIC will be documented on the conversation log.



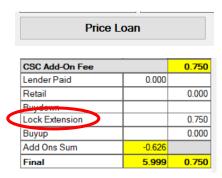
**NOTE:** Person processing lock extension will update the conversation log NOTE using the RED FLAG, add LOCK EXTENSION in the "Talked To" field and add their initials for reference. A SNAP SHOT of this conversationg log note should be pasted into the Re-Disclosure or CIC CD Disclosure task.

#### **EXAMPLE TASK EMAIL:**





IMPORTANT: As identified above, the CSC Percentage will auto add the Lock Extension Fee however, the UW needs to PRICE LOAN for the "Loan Extension Fee" to populate on the ULA Screen and UW Worksheet.



## RATE BUYUP PROCESS

In the event a broker chooses to "Buy Up" the rate to offset the extension fee, <u>the broker must submit</u> <u>a Re-Work Request</u> form to be processed by Underwriting. The lock extension should be processed by the Lock Extension Desk **PRIOR** to sending the file to UW for the rate buyup.

## STEP 1.

The Lock Extension Desk would apply the FEE EXTENSION request.

The TM would then task the file to the UW to re-work the BuyUp.

The discount points for the extension would be disclosed as the FULL amount specified on the Acra Lock Extension form. The rate buyup would allow the disclosure processor to apply a "Lender Credit", which will reduce the discount fee.

A modified extension discount fee should not be adjusted by the Underwriter or Disclosure Clerk.

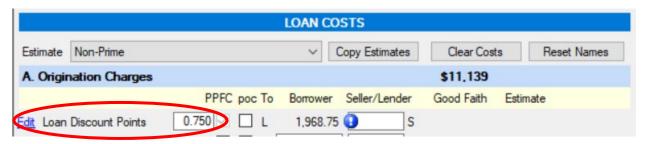
Pricing exceptions for reduced extension fees approved by Executive Management would not be completed by the Lock Extension Desk on the status screen and would require a manual lock extension by the UW to be processed.

Lock Extension Desk will apply the FEE Lock Extension request to capture the Discount Fee for the extension.





\*Discount Fee for the Lock Extension is automatically added to the fees screen after you select APPLY.



#### STEP 2.

TM should upload re-work form detailing the rate buy up requested and task the file to the UW for condition review/re-work request.

Rate Buyups are processed on a 3:1 basis. The "Lender Credit" applied from the rate buyup cannot exceed the lock extension fee.

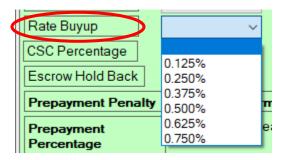
File needs to be tasked to UW as a "Re-Work" and the "Re-Work" form should detail the BuyUp request. UW will process the re-work request to add the Rate BuyUp using the ULA Screen.

The rate Buyup would allow for a Lender Credit to be applied to offset the Lock Extension Discount Fee.

## Offsetting Fees with a Rate Buyup:

- 1. Navigate to the ULA Screen
- 2. Locate the Rate Buyup dropdown in the Origination Charge/Credit section of the ULA
- 3. Select the appropriate rate buyup from the dropdown
- 4. Re-run pricing on the loan

NOTE: BuyUp is limited to cover cost of extension fees.



The ULA Screen (UW Worksheet) will list the BuyUp fee for reference.

Note: When a Rate Buyup option is selected, the Lender Credit % will display in on the ULA screen, however, will need to be manually updated in by the Disclosure Processor or CD Doc Drawer. There is a validation in place to ensure the Lender Credit from the Buyup doesn't exceed the Lock Extension Fee (see below).



Please note that the actual Discount Fee charged to the borrower is the FINAL FEE that will be displayed on the Underwriting Worksheet. The BuyUp will be shown as a "Lender Credit" to the borrower to offset the "Discount Fee".

CSC Add-On Fee		2.000	
Lender Paid	1.250		
Retail		0.000	
Buydown			
Lock Extension		2.000	
Buyup	0.500	-1.500	
Add Ons Sum	1.874		
Final	8.499	2.000	4

Rate Buyups are processed on a 3:1 basis. The "Lender Credit" applied from the rate buyup cannot exceed the lock extension fee.

#### **EXAMPLE:**

RATE BUYUP	"LENDER CREDIT" TO OFFSET TOTAL EXTENSION FEES
.125	.375
.25	.75
.375	1.125
.50	1.50
.625	1.875
.75	2.25

## Validations:

#### Buyup Fee

If lender credit from Buyup Fee exceeds Lock Extension Fee, the following Error (Hard-stop) will appear when attempting to print an Approval.

If you have any questions, please contact your manager."

<sup>&</sup>quot;Buyup Fee exceeds the Lock Extension Fee.

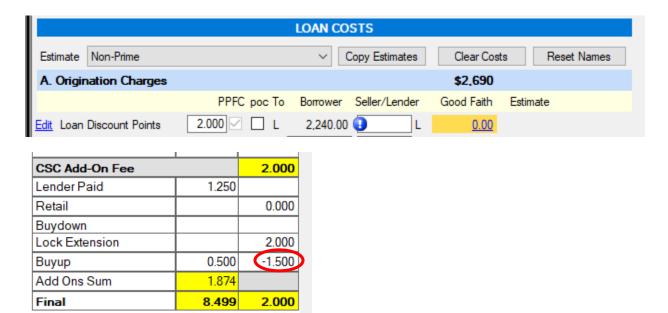


# DISCLOSING THE LENDER CREDIT: DISCLOSURE OR CD PROCESSOR

Review the Underwriting Worksheet to identify the lender credit that is to be applied to the Lock Extension Fee because of a rate buyup.

The Disclosure Clerk or CD Doc Drawer will need to "EDIT" the Loan Discount Point fee field on the fee screen to disclose the lender credit that was a result of the Rate BuyUp.

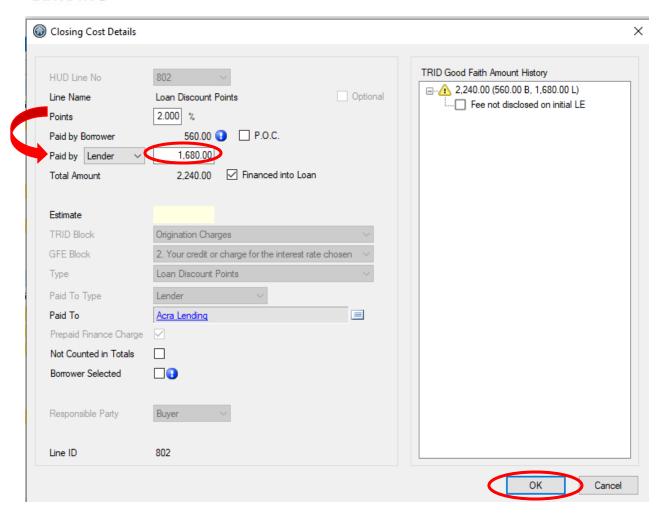
- Select EDIT.
- Input the dollar amount based on the % of the Lender Credit to be applied from BuyUp.
- Select PAID BY LENDER in the drop down.
- Select OK to save the changes.



**LENDER CREDIT CALCULATION:** 

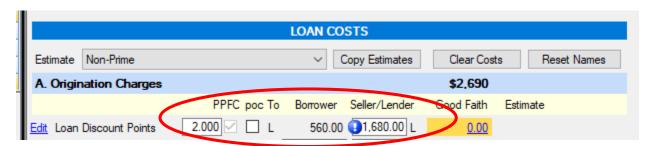
Loan Amount \$112,000 x 1.50% = \$1,680.00 Lender Credit





The Loan Discount Point will now reflect the breakdown of the discount fee paid by the borrower and lender credit applied.

As you can see the 2.00% total discount fee is still reflected but they breakdown in how the fee is disclosed now includes the Lender Credit.





# **UW CONFIRMED WORST CASE PRICING IS CURRENT MARKET RATE SHEET:**

In the event the rate lock has expired, and the lock extension previously applied has also expired, the UW should contact the Lock Extension Desk and request removal of "Lock Extension" from the status screen to trigger the removal the discount fee from the ULA screen and prevent errors from firing. The email request by The UW to the Lock Extension Desk should include the new pricing that will replace the prevailing price/extension fee applied.

Once worst case pricing validation is completed, the Lock Extension Desk can select the BLANK item in the drop down and select APPLY EXTENSION in order to remove the extension fee that was previously applied.

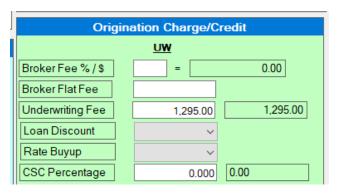
Correspondent - Clear To Close         Lock Information           Correspondent - Clear to Purchase         Lock Days           Correspondent - Purchased         Extensions           Correspondent - Commitment Docs         Date Locked           Correspondent - Canceled         Lock Exp. Date           Correspondent - Withdrawn         Date Canceled           Inactive Retail Lead         Date Canceled	Fill Lock Info  Ext 1 14 Ext 2 Ext 3 03/17/2022 • 05/12/2022 Floating
O Test File  HOLD Adverse Action	Lock Extension Options  Lock Extension 1  Fourteen (14) Calendar Days
Correspondent Type	Apply Extensions  Fees Upd: 04/05/2022

The extension fee should automatically be removed from the fee screens as well as from the ULA pricing section once you select to PRICE LOAN.

This should NOT be removed by the TM, TM Lead, Loan Processor, or QC. Worst Case pricing must be validated by the Lock Extension Desk.







<u>IMPORTANT:</u> The UW needs to PRICE LOAN for the "Loan Extension Fee" previously applied to be removed from the ULA Screen and UW Worksheet.

