acroak@live.com

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Skills

- Expertise in HTML5, CSS3, JavaScript ES6, Django, Bootstrap
- Experience with ReactJS, JQuery, mySQL, and NodeJS
- Adobe Creative Suite Applications
- Wireframes
- Agile best practices

Education & Certifications

05/2013
Bachelor of Arts:
Illustration
Maine College of Art & Design
Graduated with honors, GPA of 3.8. Pursued course work in graphic design and illustration. Familiar with the Adobe Creative suite, critique/review, wireframing, type design.

08/2018
Bootcamp:
Full Stack Development
General Assembly
Participated in a full-time immersive bootcamp focused on Full Stack technologies.

Certified Scrum Master
Scrum Alliance, Inc. - May 2019 - May 2023

Hobbies

- Pottery
- Hiking Coastal Maine
- Fantasy Books
- Belgian Beer lover
- D&D party member

Andrea Croak

Summary

User-minded Front End Developer prioritizes usability and adaptability during all projects. History of working effectively in Agile environments. Disciplined and hardworking team player with strong critical thinking skills and a solution-driven approach. Comfortable working within large-scale collaborations or on individually-developed assets.

Experience

Blackhawk Network – Senior Front End Developer
05/2020 – Current
Blackhawk Network - Client Support Web Developer
11/2018 - 05/2020

- Built page layouts and email templates according to customer parameters utilizing reusable code and leveraging HTML5, CSS3, LESS, Bootstrap, Python(Django), and JSON. Updated database entries utilizing mySQL.
- Implemented web design and development principles to build stable software for B2B and B2C SaaS platforms.
- Monitored websites utilizing Sentry and Splunk to quickly rectify front-end-related issues.
- Documented bug reports, tickets, and code changes into JIRA, RALLY, Bitbucket and GIT commit messages.
- Consistently updated and added to internal WIKI documentation on Confluence.
- Identified UX pain points and provided knowledgeable recommendations
- Peer reviewed code (Bitbucket), troubleshot, tested, and remedied issues before software deployment. Monitored and troubleshot Jenkins builds.
- Mentored team members and worked to provide a wide variety of knowledge and insight on internal platforms and their usages.
- Worked closely with Product Managers, Product Owners, and other Product teams to deliver quality code quicky (SCRUM and Kanban).

TechPort - Lead Apple Certified Mac Technician
06/2014 - 06/2018
Lead Apple Certified Mac Technician, primary responsibilities included opening/closing of business, diagnosis and repair of Windows, Linux, and Mac software and hardware issues. Generated repair estimates/time frames within RepairShopr and GSX while juggling intake and customer training across multiple platforms.

Marketing Exchange - Junior Web Developer
08/2013 - 10/2013
Working in a fast-paced startup company environment, this position involved developing XML encoded templates for automated data-driven publishing as well as configuring online user forms to collect real-time data to be used in dynamic publications. We leveraged the Wave2 portal/engine as well as Adobe InDesign to quickly launch the service.