

Andrea Croak

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**About:** I am a highly creative and dedicated Illustrator and Developer. With a history in computer repair, fine art, and web development studies I am a powerhouse of creative intuition with a core of logic and problem-solving looking to develop or design your perfect web page or app!

**Skills:**

**Front-end:** HTML5, CSS3, JavaScript ES6, Node.JS, LESS/SASS, Python, Django

**Back-end:** ReactJS, JQuery, Bootstrap, MySQL, MongoDB, REST API, Mongoose, REST, JSON, API

**Related:** SCRUM/Agile, Git, Version control, JIRA/Rally, Adobe Creative Suite, Microsoft Office Suite, GDrive, Time Management, analyze/design/code/test/implement applications, eCommerce, B2B, B2C

**Experience:**

**Blackhawk Network (CashStar) – Senior Web Developer** May 2020-Present

*Client Support Web Developer* November 2018- May 2020

- Work within Cashstar B2B and B2C platforms to complete new client and application implementations, change requests, programs, and business infrastructure enhancements.
- This position utilized HTML, CSS/LESS, Bootstrap, Javascript, JSON, Django and Python to update internal templates and design custom skins for emails and web applications to customer specification
- Work closely with Product Managers, Technical Account Managers, and other SCRUM/Product teams to deliver quality code quickly
- Production Deployment responsibilities

**General Assembly - Web Development Fellow**

May 2018 - August 2018

- Participated in a full-time immersive web development course, completing in-class projects and personal projects focused on real-world applications of web development principles, tools, and best practices. Developed a portfolio of individually and collaboratively focused in-class projects

**TechPort, Portland ME - Lead Apple Certified Mac and PC Technician**

June 2014 - June 2018

- Macintosh Computer (in and out of Warranty) and PC repair
- Business Keyholder (Opener/closer)
- Customer communications, education/training, and support for power users, average users and high profile clientele (Doctors, Lawyers)
- Repair Ticket creation(Repair Shopr), completion and keeping up to date notes on process, diagnostics and troubleshooting as well as in GSX as an Apple Authorized Service Provider (AASP) Location. Generation of Repair estimates and receipt of pre-payment
- Familiarity with Data Recovery programs such as Disk Drill, DiskWarrior, Data Rescue.

**Junior Web Developer, Westbrook ME - Marketing Exchange**

Aug 2013 - October 2013

- This position involved developing templates for automated data-driven publishing as well as configuring online user forms to collect real-time data to be used in the current automated process/template.
- Utilization of the Wave 2 configuration tool and rules engine in conjunction with Adobe Indesign template editing and photo editing, to complete this project.

**Education:**

**Certified ScrumMaster (CSM) – Scrum Alliance, 05/2019-05/2023 ID# 1054115**

**Maine College of Art, Portland ME - Bachelors of Fine Arts in Illustration with Honors**

**Burren College of Art, Ballyvaughan, Co. Clare IRE - Creativity and Collaboration**