

Andrea Croak

Portland, ME · 401.862.8198

acroak@live.com · <https://acroak.github.io/>

About: I am a highly creative and dedicated Illustrator and Developer. From drawing on the floor with crayons to developing and designing web page layouts -- my curious and artistic nature is always looking for something new to tackle. With a history in computer repair, fine art, and web development studies I am a powerhouse of creative intuition with a core of logic and problem-solving looking to develop or design your perfect web page or app!

Skills:

Front-end: HTML5, CSS3, JavaScript ES6, Node.JS, Ruby, SquareSpace

Back-end: MongoDB, React, REST API, Git, JQuery, Bootstrap, MySQL, MongoDB, Mongoose, REST, CRUD, JSON, API, MVC, Angular, Ruby on Rails

Related: Troubleshooting, Adobe Photoshop, Adobe Indesign, Adobe Bridge, Adobe Illustrator, Adobe Flash,, Microsoft Office Suite, GDrive, Time Management, Customer Service, Analyze/design/code/test/implement applications, documentation, troubleshooting

Experience:

General Assembly - *Web Development Fellow*

May 2018 - August 2018

- Participated in a full-time immersive web development course, completing in-class projects and personal projects focused on real-world applications of web development principles, tools, and best practices. Developed a portfolio of individually and collaboratively focused in-class projects

TechPort, Portland ME - *Lead Apple Certified Mac and PC Technician*

June 2014 - June 2018

- Macintosh Computer (in and out of Warranty) and PC repair
- Business Keyholder (Opener/closer)
- Customer communications, education, and support for power users, average users and high profile clientele (Doctors, Lawyers)
- Able to deal with sensitive information (confidential files).
- Repair Ticket creation, completion and keeping up to date notes on process and troubleshooting.
- Generation of Repair estimates and receipt of pre-payment
- Work within the shops Ticket System (Repair Shopr) as well as updating notes and diagnostics in GSX as an Apple Authorized Service Provider (AASP) Location
- Familiarity with Data Recovery programs such as Disk Drill, DiskWarrior, Data Rescue.

Junior Web Developer, Westbrook ME - *Marketing Exchange*

Aug 2013 - October 2013

- This position involved developing templates for automated data-driven publishing as well as configuring online user forms to collect real-time data to be used in the current automated process/template.
- Utilization of the the Wave 2 configuration tool and rules engine in conjunction with Adobe Indesign to complete this project.
- Adobe Indesign template editing and photo editing.

Education:

Maine College of Art, Portland ME - *Bachelors of Fine Arts in Illustration with Honors*

Burren College of Art, Ballyvaughan, Co. Clare IRE - *Creativity and Collaboration*