

### Education

**University of Washington** Seattle, WA

Professional Masters of Science, Human Centered Design & Engineering

GPA: 3.9/4.0

University of Illinois Urbana-Champaign

Bachelor of Science in Engineering, Industrial Engineering with Highest Honors

GPA: 3.97/4.00 Technical GPA: 3.94/4.00

**Technical Skills** 

• Experience conducting user-centered design, including various qualitative and quantitative methods

• Experience with Adobe Illustrator

• Experience with Java, Python, HTML, CSS, AMPL, GTK and LATEX

• Experience modeling with Autodesk AutoCAD, Inventor

• Proficient running discrete event simulations with ProModel

# Experience

Carnegie Mellon University

Interaction Design Research Intern Summer 2011

• Completed a literature review of robotic and human factors research applicable to Multi-User, multi-Robot Systems (MURS)

- Conducted multiple contextual inquiry sessions to research the needs of MURS operators
- Conducted multiple scenario-based interface walkthroughs to develop design recommendations for MURS control interfaces
- First authored and submitted a paper to 7th ACM/IEEE Conference on Human-Robot Interaction (In peer-review process)
- Developed agendas for and lead weekly meetings with advising professor and team members

#### Cermak Health Services / University of Illinois

Senior Design Project

Chicago / Champaign, IL Fall 2010

June 2013

May 2011

Pittsburgh, PA

Urbana-Champaign, IL

- Partnered with John H. Stroger Jr. Hospital to study and improve their infusion clinic patient-scheduling policies
- · Coded a discrete event simulation of the clinic's operation in ProModel using patient, medication, and information flow data
- Coded and ran over 100 future state simulations of possible scheduling system improvements
- Presented research and simulation test findings in an extensive technical report to hospital and university staff

**Intel Research** Pittsburgh, PA

Interaction Design Research Intern

- Performed a case study by ethnographic methods of a young man and his caregiver regarding their attitudes toward caregiving
- Applied findings of the case study to the interaction design of an assistive robot
- Prototyped the interface of an assistive robot using Python and GTK
- First authored and submitted a paper to the 6th ACM/IEEE Conference on Human-Robot Interaction

## Leadership

#### Koinonia Christian Cooperative House

President / Vice President

Champaign, IL

Summer 2010

Spring 2011 / Fall 2010

**University Baptist Church** 

Deacon

Champaign, IL Spring 2010-Spring 2011

## **Titles & Honors**

- University of Illinois Bronze Tablet, Top 3% by GPA, 2011
- Industrial and Enterprise Systems Engineering Outstanding Industrial Engineering Junior, Spring 2010
- University of Illinois Chancellor's Scholar, 125 per incoming class, 2008-2011
- University of Illinois James Newton Matthews Scholar, 2008-2011
- National Merit Scholar, 2008-2011
- College of Engineering Dean's List, 2008-2011