

Education

University of Washington Seattle, WA

Professional Masters of Science, Human Centered Design & Engineering

June 2013 GPA: 3.95/4.00

University of Illinois Urbana-Champaign

Urbana-Champaign, IL Bachelor of Science in Engineering, Industrial Engineering with Highest Honors May 2011

GPA: 3.97/4.00 Technical GPA: 3.94/4.00

Technical Skills

• Experience conducting heuristic evaluation, think-aloud protocols, contextual inquiries, and field studies • Experience using Adobe Illustrator for wireframing

• Experience with Java, Python, HTML, CSS, AMPL, GTK and LATEX

• Experience modeling with Autodesk AutoCAD, Inventor

• Proficient running discrete event simulations with ProModel

Experience

Carnegie Mellon University Pittsburgh, PA User Research Intern Summer 2011

• Completed a literature review of robotic and human factors research applicable to Multi-User, multi-Robot Systems (MURS)

• Conducted multiple contextual inquiry sessions to research the needs of MURS operators

• Conducted multiple scenario-based interface walkthroughs to develop design recommendations for MURS control interfaces

• First authored a paper accepted to the 7th ACM/IEEE Conference on Human-Robot Interaction

• Developed agendas for and lead weekly meetings with advising professor and team members

Cermak Health Services / University of Illinois

Chicago / Champaign, IL Fall 2010 Senior Design Project

• Partnered with John H. Stroger Jr. Hospital to study and improve their infusion clinic patient-scheduling policies

· Coded a discrete event simulation of the clinic's operation in ProModel using patient, medication, and information flow data

• Coded and ran over 100 future state simulations of possible scheduling system improvements

· Presented research and simulation test findings in an extensive technical report to hospital and university staff

Intel Research Pittsburgh, PA User Research Intern Summer 2010

• Performed a case study by ethnographic methods of a young man and his caregiver regarding their attitudes toward caregiving

• Applied findings of the case study to the interaction design of an assistive robot

• Prototyped the interface of an assistive robot using Python and GTK

• First authored and submitted a paper to the 6th ACM/IEEE Conference on Human-Robot Interaction

Leadership

Koinonia Christian Cooperative House

President / Vice President

Champaign, IL

Spring 2011 / Fall 2010

University Baptist Church

Deacon

Champaign, IL Spring 2010-Spring 2011

Titles & Honors

- University of Illinois Bronze Tablet, Top 3% by GPA, 2011
- Industrial and Enterprise Systems Engineering Outstanding Industrial Engineering Junior, Spring 2010
- University of Illinois Chancellor's Scholar, 125 per incoming class, 2008-2011
- University of Illinois James Newton Matthews Scholar, 2008-2011
- National Merit Scholar, 2008-2011
- College of Engineering Dean's List, 2008-2011