

Ansible Advanced Topics: Loops, Conditionals, and Templating

Comprehensive PowerPoint Outline for Labs 08-11

Course Overview & Learning Objectives

Today's Focus: Advanced Ansible automation techniques

Learning Objectives:

- Master loops and iteration in Ansible playbooks
- Implement advanced loop control mechanisms
- Apply conditional logic for dynamic task execution
- Create and use Jinja2 templates for dynamic configuration

Lab Preparation: Understanding concepts for Labs 08-11

Review - Ansible Fundamentals

Key Concepts Recap:

Playbooks

YAML-based automation scripts

Tasks

Individual units of work

Modules

Built-in Ansible functions (e.g., user, package, file)

Variables

Data storage (`{{ variable_name }}`)

Inventory

Host definitions and groups

Facts

System information gathered automatically

SECTION 1: ANSIBLE LOOPS

Introduction to Loops

Why Use Loops?

Eliminate repetitive tasks

Reduce code duplication

Increase maintainability

Scale operations efficiently

Example Problem:

```
# Without loops - repetitive and error-prone
- name: Create user alice
  user: name=alice state=present
- name: Create user bob
  user: name=bob state=present
- name: Create user charlie
  user: name=charlie state=present
```

The loop Keyword

Modern Ansible Looping Syntax:

```
- name: Create multiple users
  user:
    name: "{{ item }}"
    state: present
  loop:
    - alice
    - bob
    - charlie
```

Key Points:

- `loop` is the modern, preferred method → `{{ item }}` represents each list element
- More readable than legacy with_* constructs → Better error handling

Loop with Simple Lists

String Lists:

```
- name: Install packages
  package:
    name: "{{ item }}"
    state: present
  loop:
    - nginx
    - curl
    - git
```

Number Lists:

```
- name: Create numbered directories
  file:
    path: "/tmp/dir_{{ item }}"
    state: directory
  loop: "{{ range(1, 6) | list }}"
  # Creates dir_1 through dir_5
```

Loop with Complex Data Structures

Dictionaries in Lists:

```
- name: Create users with specific properties
  user:
    name: "{{ item.name }}"
    shell: "{{ item.shell }}"
    uid: "{{ item.uid }}"
    state: present
  loop:
    - { name: 'alice', shell: '/bin/bash', uid: 1001 }
    - { name: 'bob', shell: '/bin/zsh', uid: 1002 }
    - { name: 'charlie', shell: '/bin/bash', uid: 1003 }
```

Accessing Nested Data:

- `item.name` accesses the 'name' key
- `item.shell` accesses the 'shell' key
- `item.uid` accesses the 'uid' key

Loop with Variables

Using Variables for Dynamic Lists:

```
- name: Manage dynamic content
  hosts: all
  vars:
    packages_list:
      - httpd
      - php
      - mysql
    users_data:
      - { username: 'dev1', group: 'developers' }
      - { username: 'admin1', group: 'administrators' }
  tasks:
    - name: Install packages from variable
      package:
        name: "{{ item }}"
        state: present
      loop: "{{ packages_list }}"
    - name: Create users from complex variable
      user:
        name: "{{ item.username }}"
        group: "{{ item.group }}"
      loop: "{{ users_data }}
```

Loop with Registered Variables

Using Results from Previous Tasks:

```
- name: Get list of log files
  find:
    paths: /var/log
    patterns: "*.log"
  register: log_files
- name: Display each log file
  debug:
    msg: "Found log file: {{ item.path }}"
  loop: "{{ log_files.files }}"
```

Key Points:

01

register stores task output

02

Loop over registered results

03

Access nested attributes (e.g.,
item.path)

Legacy Loop Constructs (with_items)

Understanding with_items:

```
# Legacy syntax (still functional)
- name: Create users with with_items
  user:
    name: "{{ item }}"
    state: present
  with_items:
    - alice
    - bob
    - charlie
```

Migration to Modern Syntax:



with_items → loop

with_dict → loop: "{{ dict | dict2items }}"

with_nested → loop: "{{ list1 | product(list2) | list }}"

Why Modernize?

Better error messages

Consistent syntax

Enhanced features

Future-proof code

SECTION 2: LOOP CONTROL

Introduction to Loop Control

What is Loop Control?



Fine-tune loop behavior



Control output verbosity



Add timing controls



Manage variable scope



Implement break conditions

Basic Syntax:

```
- name: Task with loop control
  module_name:
    # module parameters
  loop: "{{ list_variable }}"
  loop_control:
    # loop control directives
```

Loop Control - Label

Simplifying Console Output:

```
- name: Create servers with clean output
  debug:
    msg: "Creating {{ item.name }} with {{ item.ram }} RAM"
  loop:
    - { name: 'web-server', ram: '8GB', disk: '100GB' }
    - { name: 'db-server', ram: '16GB', disk: '500GB' }
  loop_control:
    label: "{{ item.name }}"
```

Benefits:



Reduced console clutter



Focus on relevant information



Easier debugging



Professional output appearance

Loop Control - Index Variable

Tracking Loop Position:

```
- name: Create numbered configuration files
  template:
    src: config.j2
    dest: "/etc/app/config_{{ my_idx }}.conf"
  loop: "{{ server_configs }}"
  loop_control:
    index_var: my_idx
```

Custom Index Names:

```
- name: Process items with custom counter
  debug:
    msg: "Processing item {{ counter + 1 }}: {{ item }}"
  loop: "{{ item_list }}"
  loop_control:
    index_var: counter
```

Loop Control - Pause

Adding Delays Between Iterations:

```
- name: Create servers with delay
  ec2_instance:
    name: "{{ item }}"
    state: present
  loop:
    - web-server-1
    - web-server-2
    - web-server-3
  loop_control:
    pause: 30 # Wait 30 seconds between each server creation
```

Use Cases:



Loop Control - Break When

Conditional Loop Exit:

```
- name: Search for configuration file
  stat:
    path: "{{ item }}"
  loop:
    - "/etc/app/config.yml"
    - "/opt/app/config.yml"
    - "/home/user/config.yml"
  register: config_search
  loop_control:
    break_when: config_search.stat.exists
```

Complex Break Conditions:

```
- name: Generate password until criteria met
  set_fact:
    password: "{{ lookup('password', '/dev/null chars=ascii_letters,digits,punctuation length=12') }}"
  loop: "{{ range(0, 10) }}"
  loop_control:
    break_when: password is match('^(?=.*[A-Z])(?=.*[a-z])(?=.*[0-9])(?=.*[@#$%^&*]).*$')
```

Loop Control - Custom Loop Variable

Renaming the Loop Variable:

```
- name: Configure services with custom variable names
  service:
    name: "{{ service_item.name }}"
    state: "{{ service_item.state }}"
  loop:
    - { name: 'nginx', state: 'started' }
    - { name: 'mysql', state: 'started' }
  loop_control:
    loop_var: service_item
```

Avoiding Variable Conflicts:

```
- name: Nested loop scenario
  include_tasks: configure_service.yml
  loop: "{{ services }}"
  loop_control:
    loop_var: outer_item
```

SECTION 3: CONDITIONALS

Introduction to Conditionals

Why Use Conditionals?

Dynamic task execution

Environment-specific behaviors

Error handling and recovery

Platform compatibility

Conditional configuration

The when Statement:

```
- name: Install Apache on Debian-based systems
  apt:
    name: apache2
    state: present
  when: ansible_os_family == "Debian"
```

Basic Conditional Syntax

Simple Conditions:

```
- name: Run task only when variable is true
  debug:
    msg: "Condition is met!"
  when: enable_feature == true
- name: Check if variable is defined
  debug:
    msg: "Variable exists"
  when: my_variable is defined
```

Important Notes:

No `{{ }}` brackets in `when` statements

Raw Jinja2 expressions

Boolean evaluation

Conditionals with Facts

Using Ansible Facts:

```
- name: Install package based on OS
  package:
    name: "{{ item }}"
    state: present
  loop:
    - nginx
    - curl
  when: ansible_distribution == "Ubuntu"
- name: Configure firewall on specific OS versions
  firewalld:
    service: http
    permanent: yes
    state: enabled
  when:
    - ansible_distribution == "CentOS"
    - ansible_distribution_major_version == "8"
```

Common Facts for Conditions:

OS	DIST	VER	ARCH
ansible_os_family	ansible_distribution	ansible_distribution_version	ansible_architecture
OS family (Debian, RedHat, etc.)	Specific OS (Ubuntu, CentOS, etc.)	OS version	System architecture

Logical Operators

AND Conditions (Multiple conditions as list):

```
- name: Install Docker on specific systems
  package:
    name: docker
    state: present
  when:
    - ansible_distribution == "Ubuntu"
    - ansible_distribution_version >= "18.04"
    - ansible_architecture == "x86_64"
```

OR Conditions:

```
- name: Install package on multiple OS families
  package:
    name: vim
    state: present
  when: ansible_os_family == "Debian" or ansible_os_family == "RedHat"
```

NOT Conditions:

```
- name: Skip on production environment
  debug:
    msg: "Running in non-production"
  when: environment != "production"
```

Conditionals with Registered Variables

Using Task Results:

```
- name: Check if service exists
  command: systemctl is-enabled nginx
  register: service_check
  ignore_errors: yes
- name: Configure nginx if it exists
  template:
    src: nginx.conf.j2
    dest: /etc/nginx/nginx.conf
  when: service_check.rc == 0
- name: Handle service failure
  debug:
    msg: "Nginx service not found"
  when: service_check.rc != 0
```

Common Registered Variable Attributes:

result.rc

Return code

result.stdout

Standard output

result.stderr

Standard error

result.changed

Whether task changed anything

Complex Conditional Expressions

String Operations:

```
- name: Check if string contains value
  debug:
    msg: "Production environment detected"
  when: inventory_hostname.find('prod') != -1
- name: Check if string starts with prefix
  debug:
    msg: "Web server detected"
  when: inventory_hostname.startswith('web')
```

List and Dictionary Conditionals:

```
- name: Check if item in list
  debug:
    msg: "Required package found"
  when: "'nginx' in required_packages"
- name: Check dictionary key exists
  debug:
    msg: "Database configuration present"
  when: "'database' in config_dict"
```

Conditionals in Loops

Per-Item Conditions:

```
- name: Install packages conditionally
  package:
    name: "{{ item.name }}"
    state: present
  loop:
    - { name: 'nginx', condition: true }
    - { name: 'apache2', condition: false }
    - { name: 'mysql', condition: true }
  when: item.condition == true
```

Fact-Based Loop Conditions:

```
- name: Configure services per OS
  service:
    name: "{{ item }}"
    state: started
  loop:
    - nginx
    - mysql
  when: ansible_os_family == "Debian"
```

SECTION 4: JINJA2 TEMPLATING

Introduction to Jinja2 Templating

What is Jinja2?



Powerful templating engine for Python



Native integration with Ansible



Dynamic file generation



Variable manipulation and logic

Template Structure:

```
# Basic template syntax
Welcome to {{ ansible_hostname }}!
System: {{ ansible_distribution }} {{ ansible_distribution_version }}
Architecture: {{ ansible_architecture }}
```

Template File Extension: .j2

Template Module Basics

Using the Template Module:

```
- name: Deploy configuration from template
  template:
    src: config.conf.j2
    dest: /etc/app/config.conf
    owner: root
    group: root
    mode: '0644'
```

Directory Structure:

```
playbook_directory/
├── templates/
│   └── config.conf.j2
└── playbook.yml
└── inventory
```

Variables in Templates

Simple Variable Substitution:

```
# config.conf.j2
server_name = {{ server_name }}
port = {{ server_port }}
debug_mode = {{ debug_enabled }}
```

Using in Playbook:

```
- name: Deploy application config
  template:
    src: config.conf.j2
    dest: /etc/app/config.conf
  vars:
    server_name: "web-server-01"
    server_port: 8080
    debug_enabled: true
```

Complex Variable Access:

```
# Accessing nested variables
Database Host: {{ database.host }}
Database Port: {{ database.port }}
Database Name: {{ database.name }}
# Accessing list items
Primary DNS: {{ dns_servers[0] }}
Secondary DNS: {{ dns_servers[1] }}
```

Conditionals in Templates

If-Else Statements:

```
# nginx.conf.j2
server {
    listen {{ port }};
    server_name {{ server_name }};
    {% if enable_ssl %}
        listen 443 ssl;
        ssl_certificate {{ ssl_cert_path }};
        ssl_certificate_key {{ ssl_key_path }};
    {% endif %}
    {% if environment == "production" %}
        access_log /var/log/nginx/access.log;
        error_log /var/log/nginx/error.log;
    {% else %}
        access_log /var/log/nginx/debug_access.log;
        error_log /var/log/nginx/debug_error.log;
    {% endif %}
}
```

Boolean Checks:

```
{% if backup_enabled %}
# Backup configuration
backup_path = {{ backup_directory }}
backup_frequency = {{ backup_interval }}
{% endif %}
```

Loops in Templates

Basic Loop Structure:

```
# Generate user list
{% for user in users %}
User: {{ user.name }}
Shell: {{ user.shell }}
UID: {{ user.uid }}

{% endfor %}
```

Loop with Conditions:

```
# hosts.j2 - Generate hosts file entries
{% for host in web_servers %}
{% if host.environment == "production" %}
{{ host.ip }} {{ host.hostname }}.prod.example.com {{ host.hostname }}
{% endif %}
{% endfor %}
```

Loop Variables:

```
# Using loop variables
{% for item in items %}
Item {{ loop.index }}: {{ item.name }}
{% if not loop.last %}, {% endif %}
{% endfor %}
```

Jinja2 Filters

Common String Filters:

```
# String manipulation
Name (uppercase): {{ user_name | upper }}
Name (lowercase): {{ user_name | lower }}
Name (title case): {{ user_name | title }}
# String operations
Trimmed: "{{ message | trim }}"
Default value: {{ undefined_var | default('N/A') }}
```

List and Dictionary Filters:

```
# List operations
Total servers: {{ web_servers | length }}
First server: {{ web_servers | first }}
Unique items: {{ server_list | unique }}
# Dictionary operations
{% for key, value in config_dict | dictsort %}
{{ key }}: {{ value }}
{% endfor %}
```

Date and Number Filters:

```
# Date formatting
Generated: {{ ansible_date_time.iso8601 | to_datetime | strftime('%Y-%m-%d %H:%M:%S') }}
# Math operations
Total memory: {{ (ansible_memtotal_mb / 1024) | round(2) }} GB
```

Advanced Template Techniques

Template Inheritance and Includes:

```
# base.j2  
  
{% block content %}{% endblock %}
```

```
# page.j2  
{% extends "base.j2" %}  
{% block content %}
```

Welcome to {{ site_name }}!

```
{% endblock %}
```

Macros (Reusable Template Functions):

```
# macros.j2  
{% macro render_user(user) %}  
username: {{ user.name }}  
shell: {{ user.shell }}  
home: /home/{{ user.name }}  
{% endmacro %}  
# Using macro  
{% from 'macros.j2' import render_user %}  
{% for user in users %}  
{{ render_user(user) }}  
{% endfor %}
```

Template Error Handling

Debugging Templates:

```
# Debug output
{% if debug_mode %}
DEBUG: ansible_hostname = {{ ansible_hostname }}
DEBUG: server_list = {{ server_list }}
{% endif %}
# Safe variable access
{% if database is defined %}
Database configured: {{ database.host }}:{{ database.port }}
{% else %}
No database configuration found
{% endif %}
```

Default Values and Error Prevention:

```
# Provide defaults for undefined variables
Server: {{ server_name | default('localhost') }}
Port: {{ server_port | default(80) }}
# Check if variables exist before using
{% if ssl_config is defined and ssl_config.enabled %}
SSL Certificate: {{ ssl_config.cert_path }}
{% endif %}
```

Real-World Template Examples

Apache Virtual Host Template:

```
# apache-vhost.j2

ServerName {{ server_name }}
{% if server_aliases is defined %}
{% for alias in server_aliases %}
ServerAlias {{ alias }}
{% endfor %}
{% endif %}
DocumentRoot {{ document_root }}
{% if enable_logging %}
ErrorLog {{ log_directory }}/{{ server_name }}_error.log
CustomLog {{ log_directory }}/{{ server_name }}_access.log combined
{% endif %}

{% if allow_override %}
AllowOverride All
{% else %}
AllowOverride None
{% endif %}
Require all granted
```

SECTION 5: INTEGRATION & BEST PRACTICES

MySQL Configuration Template Example

```
# my.cnf.j2
[mysqld]
port = {{ db_port | default(3306) }}
bind-address = {{ db_host }}
datadir = {{ mysql_datadir }}

{% if enable_ssl %}
ssl-ca = {{ ssl_ca_cert }}
ssl-cert = {{ ssl_server_cert }}
ssl-key = {{ ssl_server_key }}
{% endif %}

# User permissions
{% for user in db_users %}
GRANT {{ user.privileges }} ON {{ user.database }}.* TO '{{ user.name }}'@'{{ user.host }}' IDENTIFIED BY '{{ user.password }}';
{% endfor %}

# Replication settings
{% if replication_enabled %}
server-id = {{ server_id }}
log-bin = mysql-bin
binlog-format = ROW
read-only = {% if is_replica %}1{% else %}0{% endif %}
{% endif %}
```

Combining Loops, Conditionals, and Templates

Complex Integration Example:

```
- name: Configure web servers dynamically
  template:
    src: "{{ item.template }}"
    dest: "/etc/{{ item.service }}/{{ item.config_name }}"
  loop:
    - { service: 'nginx', template: 'nginx.conf.j2', config_name: 'nginx.conf' }
    - { service: 'apache2', template: 'apache.conf.j2', config_name: 'apache2.conf' }
  when:
    - item.service in enabled_services
    - ansible_os_family == "Debian"
  loop_control:
    label: "{{ item.service }}
```

Dynamic Template with Nested Logic

```
# complex_config.j2
{% for environment in environments %}
# Environment: {{ environment.name }}
{% for server in environment.servers %}
# Server: {{ server.hostname }} ({{ server.ip_address }})
{% if server.role == 'web' %}
# Web server configuration
Listen {{ server.web_port | default(80) }}
{% if environment.ssl_enabled %}
SSLEngine on
SSLCertificateFile {{ environment.ssl_cert_path }}
SSLCertificateKeyFile {{ environment.ssl_key_path }}
{% endif %}
{% elif server.role == 'database' %}
# Database server configuration
[mysqld]
port = {{ server.db_port | default(3306) }}
{% if environment.replication_enabled %}
server-id = {{ loop.index }}
log-bin = mysql-bin
{% endif %}
{% endif %}

# Common services
{% for service in server.services %}
{% if service.enabled %}
Start service: {{ service.name }}
{% if service.params is defined %}
Parameters: {{ service.params | join(',') }}
{% endif %}
{% else %}
Service {{ service.name }} is disabled.
{% endif %}
{% endfor %}
{% endfor %}
{% endfor %}
```

Performance Considerations

Loop Optimization:

- Use `loop` instead of `with_*` constructs
- Implement `loop_control.label` for large datasets
- Use `changed_when` and `failed_when` appropriately
- Consider async operations for time-consuming tasks

Template Optimization:

- Keep templates simple and readable
- Use includes for common template sections
- Minimize complex logic in templates
- Cache template results when possible

Conditional Optimization:

- Place most likely conditions first
- Use facts caching to improve performance
- Group related conditions logically

Error Handling and Debugging

Common Loop Issues:

```
# Handle undefined variables in loops
- name: Safe loop with undefined check
  debug:
    msg: "Processing {{ item }}"
  loop: "{{ undefined_list | default([]) }}"
# Error handling in loops
- name: Continue on failure
  command: "process {{ item }}"
  loop: "{{ file_list }}"
  ignore_errors: yes
  register: process_results
```

Template Debugging:

```
# Validate templates before deployment
- name: Test template rendering
  template:
    src: config.j2
    dest: /tmp/config.test
    check_mode: yes
```

Testing and Validation

Validation Strategies:

```
# Validate configuration after template deployment
- name: Deploy and validate configuration
  block:
    - name: Deploy configuration template
      template:
        src: app.conf.j2
        dest: /etc/app/app.conf
      notify: restart application
    - name: Validate configuration syntax
      command: app-binary check-config /etc/app/app.conf
      changed_when: false
  rescue:
    - name: Restore backup configuration
      copy:
        src: /etc/app/app.conf.backup
        dest: /etc/app/app.conf
        remote_src: yes
```

Using Check Mode:

```
# Test playbooks without making changes
ansible-playbook --check --diff playbook.yml
# Validate specific tasks
ansible-playbook --check --tags "configuration" playbook.yml
```

Best Practices Summary

Loops:

- Use `loop` instead of `with_*`
- Implement `loop_control` for better output
- Use meaningful variable names with `loop_var`
- Handle empty lists gracefully
- Don't nest loops unnecessarily

Conditionals:

- Use facts for environment detection
- Group related conditions together
- Test both positive and negative conditions
- Use registered variables effectively
- Don't make conditions overly complex

Best Practices Summary - Templates & Integration

Templates:

- Keep templates simple and readable
- Use includes for common template sections
- Minimize complex logic in templates
- Cache template results when possible
- Avoid complex Jinja2 filters where simple ones suffice

Integration:

- Handle undefined variables gracefully
- Implement robust error recovery (block/rescue)
- Validate configurations post-deployment
- Utilize check mode for dry runs
- Test with --diff for clarity

Lab Preparation Checklist

Before Starting Labs 08-11:

01

Environment Setup: Ansible controller and managed nodes ready

02

Inventory Configuration: Proper host groups defined

03

SSH Connectivity: Passwordless access configured

04

Templates Directory: Created for Jinja2 templates

05

Variable Files: Understanding of variable precedence

06

Editor Setup: Syntax highlighting for YAML and Jinja2

Key Commands to Remember:

```
# Run playbooks  
ansible-playbook playbook.yml  
# Check syntax  
ansible-playbook --syntax-check playbook.yml  
# Dry run  
ansible-playbook --check playbook.yml  
# Debug mode  
ansible-playbook -vvv playbook.yml
```

Common Troubleshooting

Loop Issues:

- "item is undefined" → Check list variable definition
- "with_items deprecated" → Migrate to loop keyword
- Empty output → Verify list contains data

Conditional Issues:

- Syntax errors → Remove `{{ }}` from when statements
- Tasks always skipped → Check condition logic and variable values
- Undefined variable errors → Use is defined checks

Template Issues:

- Template not found → Check src path and templates directory
- Undefined variable in template → Use default filter or conditional blocks
- Syntax errors → Validate Jinja2 syntax

Ready for Labs - What's Next?

You Now Know:



Loop fundamentals and advanced control



Conditional logic for dynamic playbooks



Jinja2 templating for configuration management



Integration patterns and best practices

Lab Sequence:

Lab 08: Implement basic and advanced loops

Lab 10: Apply conditional logic in various scenarios

1

2

3

4

Lab 09: Master loop control techniques

Lab 11: Create dynamic templates with Jinja2

Success Tips:



Start simple, then add complexity



Test frequently with check mode



Read error messages carefully



Use debug tasks for troubleshooting



Refer back to these slides as needed

Good Luck with Your Labs!

Presenter Notes:

- **Key Teaching Points:**
 - Emphasize that the preceding modules have equipped students with foundational knowledge in automation.
 - Reiterate the importance of mastering loops, conditionals, and templating as core Ansible skills that will be used in nearly every automation task.
 - Highlight that these concepts are not just theoretical but have immediate practical application in the upcoming labs.
- **Common Student Questions/Misconceptions:**
 - "Why do I need these concepts?" - Explain that they enable dynamic, flexible, and reusable playbooks.
 - "When should I use a loop vs. a conditional?" - Briefly clarify the distinct use cases without overcomplicating.
 - "Jinja2 looks complicated." - Assure them that with practice, it becomes intuitive, and the labs will provide hands-on experience.
- **Practical Tips for Demonstrating Concepts:**
 - Briefly overview the sequence of labs (08-11), explaining how each lab builds upon the previous one, reinforcing the "You Now Know" concepts.
 - Encourage students to view the "Success Tips" as a practical checklist for debugging and efficient lab completion.
 - Recommend using the 'debug' module aggressively to understand variable values and execution flow during troubleshooting.
- **Transitions to Next Topics (Labs):**
 - This card serves as a direct transition to the hands-on lab session.
 - Inform students that they are now ready to apply their knowledge.
- **Lab Preparation Reminders:**
 - Ensure all students have their lab environments provisioned and accessible.
 - Remind them to have the documentation or cheat sheets for Ansible loops, conditionals, and Jinja2 handy.
- **Time Estimates:**
 - Spend about 2-3 minutes on this summary slide to set the stage for the labs.
 - Allocate sufficient time for the lab session (e.g., 60-90 minutes for Labs 08-11 combined, depending on complexity and student pace).
- **Encouragement:**
 - End on an encouraging note, reinforcing that students have all the necessary knowledge.
 - Stress the importance of experimenting, making mistakes, and learning from them.
 - Encourage questions and peer-to-peer learning.
 - Remind them that referring back to the previous troubleshooting slide and this summary is highly recommended if they get stuck.