

JENNIFER NOINAJ

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EDUCATION	University of Illinois at Urbana-Champaign, College of Business Bachelor of Science in Marketing & Information Technology	May 2010
SKILLS	Focus: Contextual Inquiry, Interaction Design, Personas Creation, Process Design, Project Management, Prototyping, User Experience Design, Visual Design, Wireframing Tech: Axure Pro, HTML/CSS, InvisionApp, MS Office + Visio, Omnigraffle, basic SQL Design: Adobe Creative Suite (Illustrator, InDesign, Photoshop) Frameworks: Agile / Scrum, BPMN, ITIL, SDLC	
EXPERIENCE	Designation Labs, UX/UI Student Participated in visual design, user experience design, and front-end web development; worked with clients to consult, design, and implement solutions; leveraged design thinking and conducted user research, created personas, developed wireframes, and designed prototypes for mobile and web applications.	May 2014 – Present
	Google, Staffing Associate Worked with candidates to navigate them through the Google hiring process for the Site Reliability Engineering team; collaborated with the recruiting team to document user requirements, diagram workflows, and design dashboards, tools, and procedures used by the team members in their sourcing process.	Sep 2013 – May 2014
	Zurich / Farmers Insurance, Sr Project Manager Defined the scope and timeline of the process optimization project for the IT Security team; interviewed stakeholders to understand their services' processes which led to the creation of ITIL and BPMN based templates; led the end-to-end project lifecycle resulting in an on time and on budget delivery of the project.	Sep 2012 – Sep 2013
	Accenture, Business Analyst Planned, executed, and monitored client projects for BCBS, Coventry Health Care, and HCSC; conducted user interviews and requirement gathering sessions to develop user workflows, use cases, and system specifications that were used by the design team; facilitated system discussions with the client, developers, and testing team.	Jun 2010 – Mar 2013
ACTIVITIES	Austin Pup Culture, Volunteer / Designer	May 2014 – Present
	Hey-Ha Truck, Operations Manager	Nov 2013 – Present