Adam Cwik

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EXPERIENCE

Online Seller   July 2019 – Present
Self-Employed • Wayne, PA
- Sell new, used, and vintage music gear on multiple e-commerce websites.
- Manage inventory, pricing, and shipping using Microsoft Access and Excel.
- Respond in a timely manner to all customer questions and order updates.
- Achieved a 100% positive feedback rating from customers in the last year.

Data Analyst   August 2018 – April 2019
Envestnet • Berwyn, PA
- Created SQL queries to interpret data and provide valuable business information.
- Designed data dashboards with insightful and understandable visuals for clients.
- Built a data warehouse to store data used in dashboards and reports.
- Automated updating and delivery of reports using Python and PowerShell.
- Collaborated with clients to obtain feedback and gather requirements for products.

Help Desk Consultant   June 2017 – August 2017
Villanova University • Villanova, PA
- Provided Tier 1 technical support to hundreds of faculty, staff, and students.
- Investigated and resolved a wide range of hardware, software, and network issues.
- Completed re-imaging and installation of software on computers in the School of Law.

Business Support Analyst   May 2016 – November 2016
Burlington Stores • Burlington, NJ
- Enhanced applications for purchase order entry systems using VBA and VB.NET.
- Wrote complex SQL queries to extract and filter data used in executive-level reports.
- Performed regression, performance, and acceptance testing on code changes.

IT/Tax Systems Intern   August 2015 – May 2016
TE Connectivity • Berwyn, PA
- Developed macros for Microsoft Excel and Access using Visual Basic for Applications.
- Improved process for reconciling account records and importing data into SharePoint.
- Implemented technology solutions to business problems in the Tax department.

EDUCATION

Villanova University • Villanova, PA
M.S. in Software Engineering, Expected 2021
Relevant Coursework: Software Engineering, Project Management,
System Programming in UNIX and C, Containers & Microservices

Rider University • Lawrenceville, NJ
B.S. in Information Systems, 2016

Bucks County Community College • Newtown, PA
A.A. in Computer Science, 2014

SKILLS

Languages and Web Technologies: SQL, Python, C#, C, UNIX Shell Scripting,
Visual Basic for Applications (VBA), VB.NET, JavaScript, HTML5 and CSS3

Databases: Microsoft SQL Server, Access, Oracle 12c, SQLite, PostgreSQL

Software: Microsoft Excel, SharePoint, Visio, Visual Studio, Power BI, Tableau, Git

Operating Systems: Windows (XP/Vista/7/8/10), Linux, UNIX, Mac OS X, macOS