



# REFLECTIONS

SPRINGER NATURE JOURNALS EDITORIAL OFFICE

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JEO CARNIVAL  
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# Congratulations! JEO



Happy to note, JEO team have now 100 BMC Titles on their list. A happy customer will bring in more customers. Similarly, when a customer is happy with a journal, he will bring in more Journals. It goes without saying, you and your team are providing better and proactive service to our Customer. My hearty congratulations on this mile stone achievement. It is also to be mentioned, your responsibility to provide better service is becoming more with more Journals. I am sure; you and your team will raise to the occasion and excel in whatever you are doing. Thank you very much and keep up the good work going.

**Mr. Balasubramanian, Technical Director, SPS Chennai**

We are extremely pleased with the services of the JEO team to Springer Nature. "No doubt 100 journals is just beginning for BMC and I am sure that you will take entire volume in no time".

"We are what we repeatedly do. Excellence then, is not an act, but a habit"- Aristotle.

**Mr. Dayalu Subburayalu, CFO & Finance Director, SPS & Springer Nature, India**



Congratulations for your remarkable achievement!

Despite of many challenges I am sure that JEO team has contributed significantly with complete dedication and achieved 100 Journals with BMC in short time, Keep it up!

On behalf of SPS Human Resources Team, wishing you and your team for this great achievement and May the success lead you to achieve more number of quality journals timely in the future journey as well.

**Mr. M S Srinivasan, General Manager – HR, SPS Chennai**



# MY EXPERIENCE WITH



## BioMed Central

### 100 BMC journals at SPS

It is with a sense of pride that I pen this note. Last year, when we started preparing ourselves for the BMC journals, I did not expect that we would grow so fast in such a short span of time.

We had multiple group discussions, the documentation was extensive, and we had knowledge sharing sessions where we drew parallels between SRG and ORG journals and learnt what makes ORG unique.

With the intake of new batches, new colleagues came on board the BMC team and each brought their own skill set which made the team stronger.

The Edops team have been a strong pillar of support, their advice and insights at each stage were a tremendous help.

I would like to thank each member of the BMC team for their contribution in the growth of the team and also our SRG colleagues for their support and encouragement in this new venture. We have once again proved that with team work anything is possible and there are no bounds.

It has been a wonderful experience working with the journals and I look forward to many more new challenges.

**Mrs. Srilakshmi Patrudu, Coordinator, SPS JEO Chennai**



I am so excited to write this article on 100 journals at BMC. I joined the BMC team in September 2016 after Sri and Ramya. It was really a great experience to work in journals with new procedures.

I also remember how we had to group study inside the team to learn the procedures at Confluence and the activities that we conducted inside the department.

The past 8 months was the ideal opportunity for us to understand the procedures of BMC journals. Sharing the ideas, concepts, and helping each other in the team brought us together to celebrate this occasion.

The intervention of Edops in all the matters is really helpful to ease the workflow in all the journals. The clients meeting held on November 2016 also aided us a lot in sharing our views.

Finally, I would like to say that this is not the end and this success will boost us to work still more to acquire the vision of BMC journals at SPS.



**Ms. Renuka Nidhi, Team Lead, SPS JEO Chennai**

Firstly, I wish to extend my thanks to our manager Mr. Sivakani for choosing me to be a part of the new BMC project which has expanded my experience with SPS JEO. Srilakshmi and I joined hands initially to start off with the pilot journals HCIS and BOST on 13 June 2016. As we were well trained in Subscription journals, we were able to cope with the BMC standards easily.

From then on, we started to receive new journals as planned and I am proud to say that by the end of the year 2016, we had received double the number of journals that were planned. I would consider this acquirement of more journals in such a short span as a victory for the new project. Without our quality work, this achievement would have not been possible. As Aristotle stated, "Quality is not an act but a habit"; yes, quality has become our habit now.

I consider this the right place to thank the BMC team members for their hard work; they all learnt the process quickly and strived to provide their best to move up the ladder. Each team member has contributed equally for the rise of BMC in SPS JEO. Now, being a part of BMC team is the fantasy for the new additions to the company.

I would like to note that the BMC Client visit in the month of November 2016 which had added a feather to our crown. We were astounded to receive appreciation from the clients directly. They received all the feedback which we had collected to improve the nature of our work.

At the end of the day, we have grown to 100 plus journals and I wish to continue to provide the same quality of work proudly.

**Mrs. Ramya Balu, Team Lead, SPS JEO Chennai**



My experience with BMC is just as high as the expectations which were imposed on us. Work in BMC is entirely different from the subscription journals which helped me look outside the system and learn a lot. I have to thank our Manager for letting me enter into such a great team. Srilakshmi started training me with SO journals and later Renuka taught me the way to handle BMC.

I would say working in the BMC team really helped in improving my e-mail writing skills and also in developing a good level of rapport with JDEs and editors. Our achievement is not based on the TAT value of any journal but with the best service provided to the clients.

Communication with EdOps and JDEs has become more convenient for me with their helpful and kind suggestions. Our goal is to develop BMC team and satisfy Springer Nature with our performance which would let them give us more opportunities to learn and develop.

I would like to thank all my BMC colleagues on this wonderful occasion for their continuous support.

**Mr. Abdul Hakkim, Journal Editor, SPS JEO Chennai**





### **Mr. Magesh Murugappan, Journal Editor, SPS JEO Chennai**

I get goose bumps when hearing the words “BMC Team”. It feels like we are in a special team that handles the fictional projects. As the quote says, “You can't climb the ladder with the hands in your pocket”; each and every one in the BMC team took steps to climb the ladder of success. We are very proud to say that BMC 100 is not the destination but is part of the route.

It is a good feeling to be a part of such a fantastic team that is eager to learn, explore ideas, implement them, and work in the best way. We started the BMC team with 2 journals and we ended the year 2016 with double the journals we had planned. We believe the attainment of 100 journals in a short span of time is the reflection of the way we work and of course, the goal of the BMC team is to provide 100% quality and deliver the best of our services.

I joined SPS as a trainee at the end of July and was trained on working with Springer Subscription Journals. At the end of my training period, I was recommended by my team leader Deepan to work with the open access journals in the newly formed BMC team. The breaking in was smooth due to my trainer Ramya who helped me understand the nuances and differences in the workflow of the BMC journals. This was really helpful as my initial batch of journals had low submission counts and this provided me with an opportunity to increase my quality of work. With the subsequent batches of journals, the mail count increased a bit and the focus shifted to finding a balance between the quality of work and finishing in the allotted timeframe. It is an ongoing process which I hope to improve in the coming days.

I hope that we have proven to be capable of working with the expected quality for the currently transferred 100 journals and that it paves the way for the transfer of many more in the future resulting in the growth in the BMC team in SPS.

### **Mr. Parthiban Guruswamy, Journal Editor, SPS JEO Chennai**



### **Mr. Krishna Vairamani, Journal Editor, SPS JEO Chennai**

I am very happy and enthusiastic to write an article for BMC 100. It is simply a dream to be a part of this team as I am the youngest member of BMC. When I was a trainee, I used to look at the BMC team members as an exceptional team sitting in the corner and doing some extraordinary work. I thank my manager for choosing me amidst all the other senior members; I would rather say it is a first step in initiating a successful career.

I would also like to thank all my team members as each and every one had helped me in learning the process so quickly. The Edops team and JDE of BMC journals are amazing in providing extensive support. I always admire the way my team works and we proudly say that we work hard and work smart. We are the TEAM – Together Everyone Achieves More. Obviously, it's the reason that we have attained a milestone of 100 journals in BMC. We strive hard and hope to continue the best work we do and look forward to attain many more journals in the future.

# JEO CARNIVAL



The most awaited of the month, the JEO Carnival, was scheduled on 18th March 2017. Everybody was so enthusiastic and excited for the Carnival, regardless of the fact that it was held on a Saturday. The whole department was discussing, planning, and having fun the whole day.

The first event was Nail Art, where people proved that they could show their creativity even on nails. Priyadharshini and Prakalpa thought out of the box and used extra materials like pieces of thread and chart paper to decorate nails and ended up winning first place.

The next event was the girls' favorite, Hairstyling. One could find a variety of hairstyles being put together, from traditional to modern. I found that my colleagues were not only good at work but were also equal to professional hairstylists. I also appreciate the spirit of Magesh and Krishna to participate in this event among all the girls. However the first place was for the Malaysian hairstyle put together by my team mates Jerlyn and Rekha.

Last but not the least, Face Painting was conducted. I was stunned by the paintings of our artists. The highlight was Mr. Avatar (Deepan) and all credit went to the master artist Charles. It goes without saying that the first place was for our Avatar.

The day was filled with entertainment and fun. I would like to thank Mrs. Persis Yenubari for taking the time to judge the contests and the organizers for giving us a chance to showcase our many talents.

**Ms. Gift Daniel, Journal Editor, SPS JEO Chennai**





# CHART COMPETITION – BMC TEAM

To celebrate the success of BMC 100 journals, a chart competition was organized by the JEO department on 11 March 2017. This competition brought back our school day memories.

The day before the competition every team was in a hurry to prepare their charts. There were seven teams competing to win the competition, each putting in their maximum effort. Each individual's art and craft talents came out on that day. I saw a lot of variety in the craftwork such as painting, origami, quilling, water coloring, glittering, Styrofoam, and many more miniature works. Creating an enjoyable workplace is rare nowadays but SPS JEO is doing just that. Conducting these activities made us get away from our desks for a bit and helped us interact with each other. We made our bays and conference room into a kind of craft school. I really admired the awesome work making use of the advertisement character 'Zoo Zoos'. By the end of the day every team had finalized their work and had submitted their charts.

The next morning each one was filled with excitement to find out who was going to be the winner. Ms. Malini from the HR department came and announced the winner. It is none other than our team. On hearing that we were the winners, we all were filled with happiness. This victory would not have been possible without the full involvement of my team members. Individuals have their own pros and cons; however, in my team all the cons have been diminished and the pros sparkled. Different ideas, helpfulness, and skills made us to achieve this. At the end, all of the charts were exhibited inside the conference room and each team visited the room to see the department's handiwork.

I would like to thank our manager Mr. Sivakani for organizing this competition which gave us opportunity to demonstrate our talents and skills. Congrats to the BMC team for their hard work and to all the teams who participated in this competition.

Ms. Sneha Rahul, Journal Editor, SPS JEO Chennai



# TEAM DAY OUT



This time the day out was a special one. With my colleagues, some of whom were just one month old in the company, we had a lot to find out about each other and our solution to socialize was the team lunch. We were looking forward enthusiastically for this outing as it was the first after the recent shuffling. Our choice of lunch was at 'Shanghai Annachi'. The cuisine was a unique blend of South Indian Chettinadu and Chinese analogous to our eccentric crew; the tyrant Priya, the silent Selvarani, the gossip queen Divya, the workaholic Sneha, the smarty pants Sudharshan, the goody two shoes Ranje, the mischievous Naveen, the hush hush Hemaasri, and of course the entertainer me.

Being a team of foodies our menu had an array of eatables; for appetizers we had Sticky Mushroom, Cauliflower Milagu, Butter Fried Prawns, and Spicy Chicken Lollipop. As main course we ordered Chicken Noodles, Egg Kothu Parotta, Nei Choru, Yang Chow Veg Glass Noodles, Chick Egg Bind Murtabak, Mutton Egg Bind Murtabak, and Chicken Biryani. We ended the surplus meal with ice creams for dessert.

Apart from the separate sessions for selfies and group pictures, we had an extensive period interacting with each other along with cracking a few jokes. Overall, the purpose of the outing was served. The day concluded with a feisty meal and us knowing our coworkers better. As they say the better we know our team the better we strategize our route to success.

**Ms. Ramalakshmi Boobalan, Journal Editor, SPS JEO Chennai**

It takes a substantial amount of time more to admire and grow with our team. It is not necessary to go out in order to get to know each other, but we should get to know each other first so that any outing is memorable. That is what we thought and what we accomplished, making it totally worth the wait.

Even if it wasn't an adventure, we had a splendid time having fun. Some of our team refused to go to the movie Singham 3 because the noise in the theatre would be deafening. I for one would not miss a Surya movie just for some noise. So immediately after seeing the horror on our team's faces, Keerthana and I booked tickets for the movie. We should have recorded their expressions but we missed the moment.



For my birthday treat, we went to Kababish for lunch. Seeing Komal's eating skills, hearing shocking love stories, and deciding upon a relationship status while eating tear inducing spicy food is definitely one of the moments I will cherish. Even if there was no time to have dessert, with Venkat around we didn't have to worry. He bought each of us a regular coke, something we struggled to finish even after the movie was over.

Having said all of that, the highlight of the evening was the movie. We were the most loud, active, and happiest audience in the theatre. All that mattered was that we were continuously having fun throughout the movie. No matter what, Keerthana and I will strive to accomplish the same goal by taking our team members to the next ear-splitting movie, Motta Shiva Ketta Shiva. The fun just began!

**Ms. Divya Ananthanarayanan, Journal Editor, SPS JEO Chennai**



Women's day is celebrated on 08 March 2017 around the world. JEO at SPS celebrated it with fun and games organized for all the women in the department. Some of the activities held on the day were a skit put together by the JEO men, distribution of gifts for all of the women underscoring our appreciation, and various games to celebrate the day. The skit received many laughs, the gifts were shown gratitude, and the games and accompanying snacks served as a respite from the tasks that would have been done on other days. Overall, in a department where most are women, it was good to take a day off to appreciate them as the forces they are.

