

# **NVPS**

### **How to Associate Clients & Vets**

For Veterinarians and Veterinary Practice Administrators



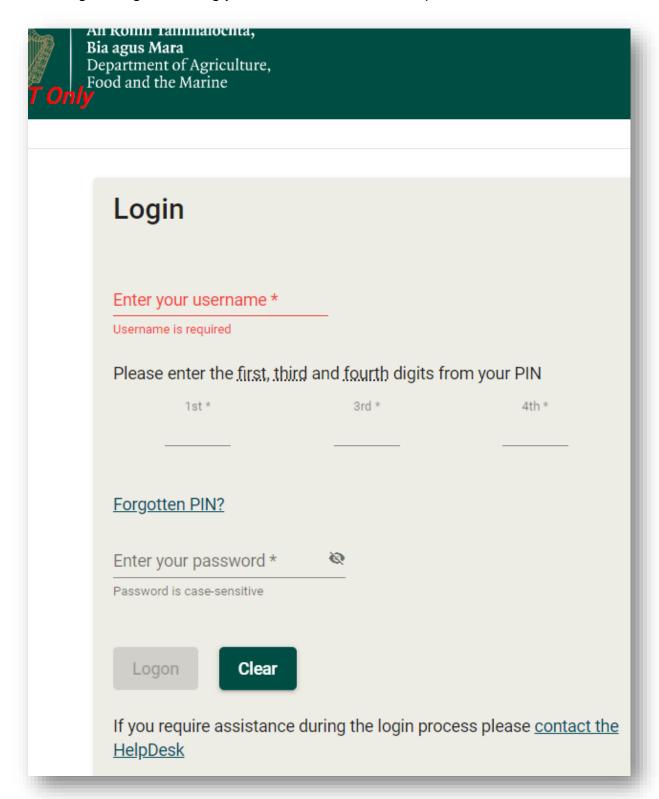
# **Table of contents**

### Contents

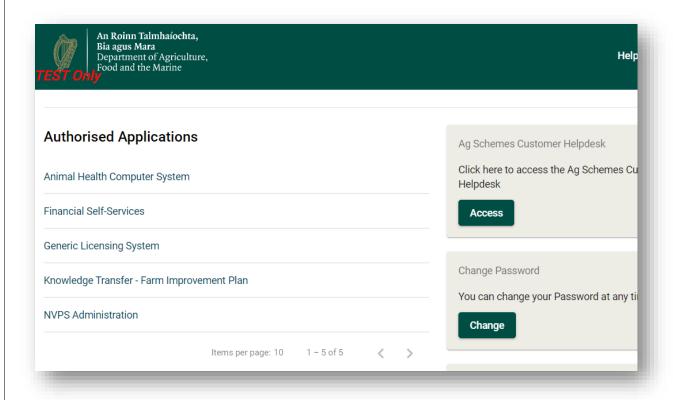
Association of Clients and Vets with your practice	3	
Client association	5	
New/Locum Vet Association	10	
Remove Vet Association		

# Association of Clients and Vets with your practice

1. Login to AgFood using your AGR, PIN number and password



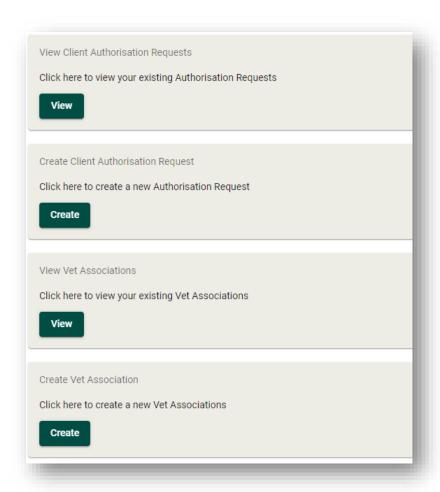
2. Select NVPS Administration from the list of authorised applications.



### Client association

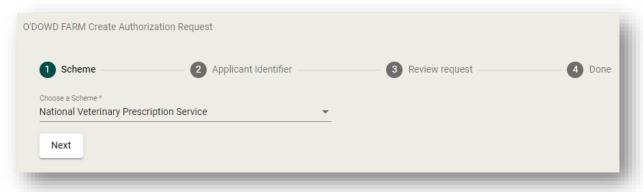
In order for your clients' details to be prepopulated on NVPS for you, you will need to carry out the following steps.

3. You will be presented with view and create options for your practice for both clients (keepers) and vets.



- You can view your current vet and client associations.
- You can create new vet and client associations.
- Click on Create under the Create Client Authorisation Request.

4. On the next page you have to choose a scheme which will be National Veterinary Prescription Service (NVPS).



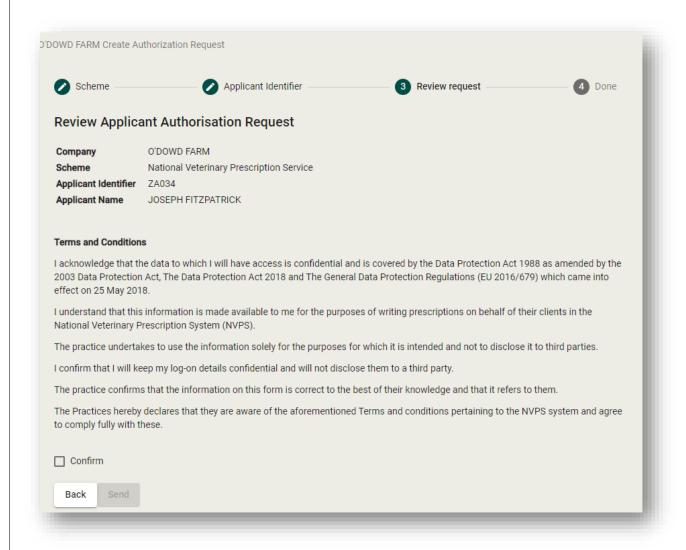
### Click Next

5. Enter your client's ID such as the Herd / Flock/ EPRN

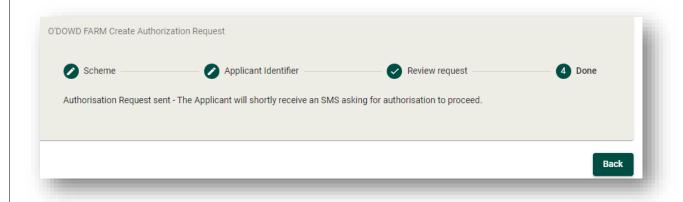


Click Next.

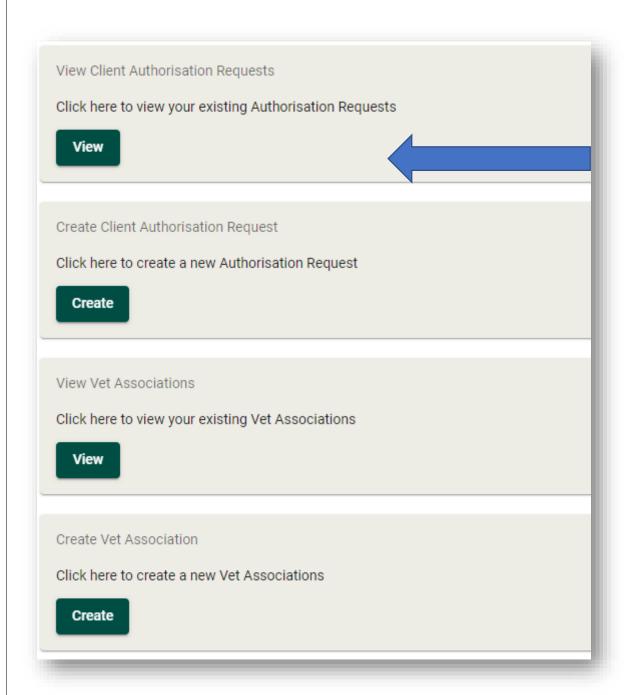
6. Ensure the correct client details are showing, tick the Confirm box and then Click Send



This will issue an SMS (text message) to your client. They will need to reply 'DAFM Y' within 72 hours to grant you permission to access their details for NVPS pre-population. Once they have responded **DAFM Y**, their details will auto populate on your NVPS.



7. To check the status of an association approval, return to the NVPS Administration page, Select the View under View Client Authorisation Requests.



➤ A list will show of requests that have been issued, unanswered or completed.

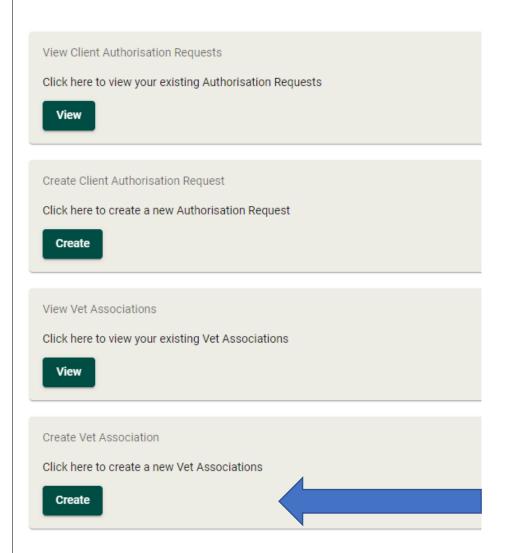
Scheme	Applicant Identifier	Status	Created	Updated
National Veterinary Prescription Service	G1380906	COMPLETE_UNANSWERED	2022-07-25	2022-07-28
National Veterinary Prescription Service	G136182X	COMPLETE_PERMIT	2022-07-25	2022-07-27
National Veterinary Prescription Service	G136182X	COMPLETE_UNANSWERED	2022-07-22	2022-07-25
National Veterinary Prescription Service	G1361693	COMPLETE_PERMIT	2022-07-22	2022-07-22
National Veterinary Prescription Service	G1360620	COMPLETE_PERMIT	2022-06-30	2022-06-30

For clients who cannot use or access a mobile phone there is a paper form which they must sign. This form is available from the NVPS team by emailing nvps@agriculture.gov.ie. Once the keeper completes the form it must be posted into the NVPS team, and we will complete the authorisation process.

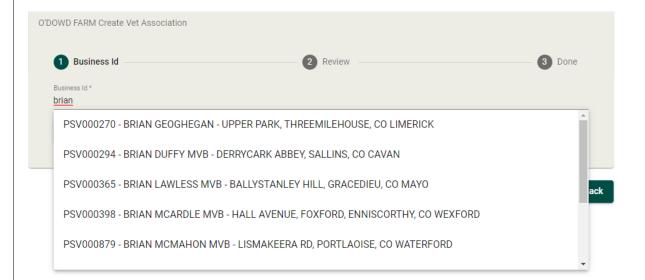
**Please note** that any Northern Ireland registered phone numbers are unable to receive the SMS or reply. In this scenario, the client must complete the paper form and send that to the NVPS team who will complete the process for you.

## New/Locum Vet Association

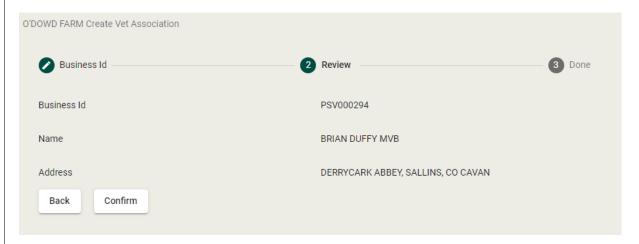
1. Click on Create under the 'Create Vet Association'.



### 2. Under their business ID you can begin typing their name



3. Select the correct Person you wish to associate with your practice. Click Next



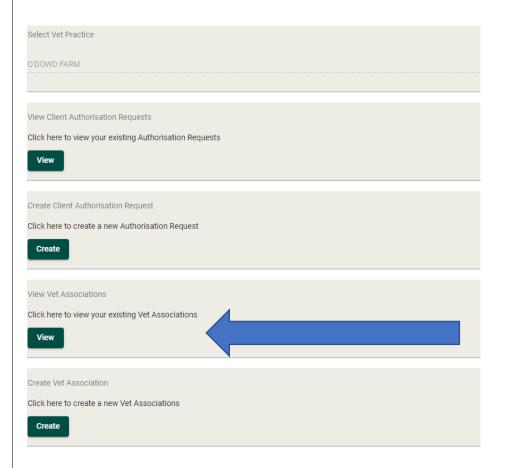
4. Confirm this is the correct Name & address of the person you are associating. Click Confirm



5. The association is now complete.

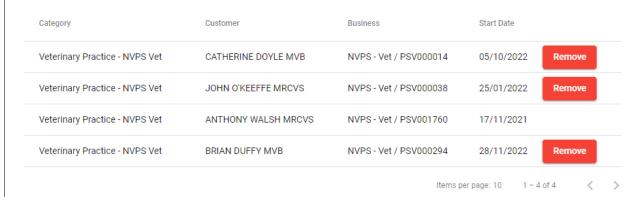
### **Remove Vet Association**

1. To remove a Vet who is no longer employed or doing locum work from your practice. Click View on 'View Vet Associations'.



> The list will populate showing all the Vets currently associated with your practice.

#### O'DOWD FARM Vet Associations



2. Click on the Remove to the right of the Customer/Vet you wish to have un-associated with your practice.

#### Remove Association



3. Click Remove. You are returned to the list of Customers/Vets, less the one that has been removed.

#### O'DOWD FARM Vet Associations



