Radio Use - Standard Operating Procedure (SOP)

WHAT IS VOICE PROCEDURE?

Voice procedure is a set of rules designed to provide **SECURITY**, **ACCURACY** and **DISCIPLINE** when speaking on the radio.

SECURITY

- Think before you speak.
- Use correct procedure
- Be brief

ACCURACY

The necessity for clear speech on two-way radio cannot be overemphasized. Therefore it is important that the correct RSVP system. The use of Standard Reports and Code words enhance the accuracy of information.

DISCIPLINE

Radio discipline is the responsibility of every operator, and should adhere to the following:

- Listen before you speak.
- Use correct voice procedure.
- Maintain constant radio watch.
- Answer all calls promptly.
- Keep the airways free of unnecessary talk.
- Be brief and to the point

PROWORDS

Pro words are used to indicate specific meaning that replaces abbreviated sentences or phrases.

| ACKNOWLEDGE | Respond now indicating that you have received and understood a message ok n- (Response Roger, Say Again) | | | | | |
|--|--|--|--|--|--|--|
| AFFIRMATIVE | This means YES normally used when a question is asked and the rep is YES. | | | | | |
| ALL AFTER | Used with "Say again" Meaning to repeat parts of message after a specific word e.g. say all after boy. | | | | | |
| ALL BEFORE | Used with "Say again" To repeat parts of a message before a specific word e.g. say all before Wood | | | | | |
| ALL BETWEEN | Used with "Say again" to define the part of the message to be repeated – do not use unless it is related to a written message | | | | | |
| ALL STATIONS | Call sign for all stations on the radio net | | | | | |
| BE ADVISED | Universal pro word for imparting information either directly or from thi parties – less formal than message | | | | | |
| COPIED | I intercepted that message for me that was sent to you this is not the same as roger | | | | | |
| CORRECTION | An error was made in my message so here is the correct version - Note include the text phase before and after the incorrect part | | | | | |
| DISREGARD THIS | Ignore what I have just said - this should not be used for a message that has been completely transmitted | | | | | |
| EMERGENCY, EMERGENCY, EMERGENCY, | I have a message of Life threatening Importance – by implication unnecessary transmissions must cease | | | | | |
| EXEMPT | The following message does not apply to the station named | | | | | |
| EXERCISE, EXERCISE, EXERCISE, | CISE, situation | | | | | |

| FIGURES | Figures follow – used if there is a chance of ambiguity – but if a Grid reference is to follow use the Pro word GRID | | | | | |
|--------------------|---|--|--|--|--|--|
| FROM | The originator of the message | | | | | |
| GRID | A Grid reference to follow | | | | | |
| IN CONTACT WITH | I am in contact with call sign – and can relay for you | | | | | |
| I READ BACK | Repeating all or the specified part of this message exactly as received so that you can check I have received it correctly | | | | | |
| I SAY AGAIN | I repeat all or specified part of a message to clarify or emphasise. | | | | | |
| I SPELL | I will spell the next word or group of words phonetically. (See Phonetic Alphabet) | | | | | |
| LONG MESSAGE | E What follows is a long message – are you ready to write it down | | | | | |
| OVER | | | | | | |
| MESSAGE | You may have to write down details from this transmission. This should not normally be needed when speaking to control | | | | | |
| MESSAGE PASSED | I have passed your message- used when relaying an informational message | | | | | |
| MINIMISE | Reduce transmission – to essential messages only | | | | | |
| NEGATIVE | This means NO and is normally used when a question is asked and the reply is NO, or Incorrect or permission not granted or unable to comply | | | | | |
| NO DUFF | Used during training to indicate what follows is not part of the training and not exercise play – but is a real situation | | | | | |
| NOTHING HEARD | To be used when no reply has been heard from a called station – used after two failed attempts to make contact | | | | | |
| OUT | I have completed my transmission and no reply is required. | | | | | |
| оит то уои | I have completed my transmission with you but about to transmit straightaway to another call sign | | | | | |
| OVER | I have completed my transmission and you can now reply | | | | | |

| PASS YOUR MESSAGE | Pass your message – note replaces send and go ahead | | | | | |
|------------------------------------|---|--|--|--|--|--|
| PRIORITY, PRIORITY, PRIORITY | I need to interrupt as I have a message of importance – by implication unnecessary transmissions must cease | | | | | |
| READ BACK | Repeat all, or the specified part of this message back to me exactly as received so that I can check you have received it correctly | | | | | |
| RELAY THROUGH ME | Relay your message through me – this is an offer to relay a message | | | | | |
| RELAY TO | Relay this message to all addressees | | | | | |
| ROGER | Your message is received and understood. This pro word can be used with either OVER or OUT) e.g. "Roger Over" or "Roger Out" Depending on which is applicable | | | | | |
| SAY AGAIN | Meaning repeat your last transmission. | | | | | |
| STAND BY | Wait for a short period and I will get back to you. | | | | | |
| THIS IS | The call sign of the transmitting station follows. | | | | | |
| TIME | A time follows | | | | | |
| UNKNOWN | A simple request to a query | | | | | |
| UNKNOWN CALLSIGN | The identity of the station that has contacted me is unknown | | | | | |
| VERIFY | Check back with the originator of the message to confirm the whole or specific parts of the message. | | | | | |
| WAIT | Wait a moment while I deal with something else or find the answer to your request - an amounts of minutes can be added e.g. "Wait 2" | | | | | |
| WILCO | I understand your message and will comply with it – usually followed with "Out" | | | | | |
| WORD AFTER | Used with "Say again" to define the word to be repeated | | | | | |
| WORD BEFORE | Used with "Say again" to define the word to be repeated | | | | | |
| | | | | | | |

Identification of Specific Stations

General call sign for all teams is "All Stations" - Call signs should respond in order

"Hello All stations this is Control, over"

"XR1 OK, over", "XR2 OK, over" - If a call sign did not respond the first time — Control would call them again

Establishing Contact

An initial call should be made and received in the following manner – with the station being called repeated

"XR1 this is Control, over"

Transmission of Letters Letters

The words in the table below are used when individual letters have to be transmitted or words spelt. For spelling you should use the pro word "I Spell"

| Α | ALPha | В | BRAvo | С | CHARlie | D | DELta | Е | ECHo |
|---|---------|---|--------|---|---------|---|----------|---|--------|
| F | FOXtrot | G | GOLf | Н | hoTEL | I | INDia | J | juliET |
| K | KILo | L | Llma | М | Mike | N | noVEMber | 0 | OSCar |
| Р | раРА | Q | queBEC | R | ROMeo | S | siERRa | Т | TANgo |
| U | UNIform | V | VICtor | w | WHISkey | X | X-Ray | Y | YANKee |
| Z | ZUlu | | | | | | | | |

When pronouncing these words the syllables should be emphasised as shown above.