## skiff

## Shutdown 2024

Encrypted email service Skiff gets acquired, will shut down in six months by Ars Technica

## **About**

skiff.com

### **Products**

- · End-to-end encrypted email, documents, and files
  - Storage powered by IPFS
- Mail: skiff.com/mail
- Calendar: skiff.com/calendar
- Drive: skiff.com/drive
- Pages: skiff.com/pages
- Apps: skiff.com/download

# **Community and support**

- FAQs: skiff.com/faq
- Discord: discord.com/invite/skiff
- Support: support@skiff.org
- In-app: Send feedback (Button in the bottom-left navigation menu on desktop)
  - Generates a ticket # sent via email
  - Include a screenshot and/or video
- Feature requests: skiff.canny.io/feature-requests
- Twitter: <u>@skiffprivacy</u> (Direct messages available)
- Reddit: r/Skiff

#### Investor

- Sequoia Capital
  - Skiff lands \$10.5M to build out its end-to-end encrypted workspaces by TechCrunch-2022-03-30
  - Skiff, an end-to-end encrypted alternative to Google Docs, raises \$3.7M seed by TechCrunch 2021-05-26

# **Security**

#### Create account with a crypto address

- Log in with Metamask by Skiff
- <u>FAQs</u> > Can I sign into Skiff on mobile using my Metamask wallet?

#### Multi-factor authentication (MFA)

- 1. Settings > Security > Two-factor authentication
- 2. Store the new MFA backup codes in addition to the original account recovery file.

#### **Enable decentralized backend**

Select profile (Top-left icon) > Settings > Account > Storage format > Select Decentralized
(IPFS).

#### Block remote content from loading

· Block remote content on Skiff Mail

### Generate a new recovery key

- Disable and re-enable Account recovery: Select profile (Top-left icon) > Settings > Security > Deselect and re-select Account recovery.
- <u>FAQs</u> > What should I do if I lose my recovery PDF?

#### **Audits**

- Site: skiff.com/transparency
- Trail of Bits: github.com/trailofbits/publications > Security Reviews
  - · The audits are not published
  - Discord message 2023-05-24
  - Transparency at Skiff on r/Skiff

## **Mail**

## Private addresses

- See Ouick aliases
- Generate private email addresses for different services
- · Reply using your generated emails

### **Custom domains for email**

#### About

- Features
  - Buy, add, manage, and add an unlimited amount of aliases for domains
  - Migrate domains bought on Skiff to another registrar
    - Contact support to receive an authorization code to provide to the new registrar
    - Opportunity: Feature to self-manage domain migration
- All mail received is encrypted with a public key where only a user can decrypt messages
- Site: app.skiff.com/mail?settingTab=custom+domains
- Set the custom email as the default: Select Settings in the navigation menu (Left side of the screen) > Addresses > Email addresses > Select the overflow menu (3 dots) next to an email > Select Set default

### Records

- Records (MX, CNAME, and TXT) are auto configured for privacy if purchasing directly from Skiff
- Manually configure records
  - Skiff MX record must be set at priority zero
  - Copy and paste the other records

### Resources

- Skiff Domains launches!
- Quick guide: Get your custom domain set up
- Setting up a custom domain on Skiff
  - What are the DNS records?
- Catch-all aliases released

## Back up emails

- Export all email data
  - Select the empty square button in the top-left menu bar > Select All > Select the Exportbutton (Arrow pointing downwards)
  - Opportunity: Show mail selection counter
  - Test
    - If attachments are included in .eml backup files
    - Uploading .eml files back into Skiff
      - Select Imports (Left navigation menu) > Select Import mail button > Import button next to your chosen import type
- Bulk backups with .mbox file type in-progress: Provide an export option for mail
  - Export Emails from Skiff on r/Skiff

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- What you see is what you get (WYSIWYG) editor for Markdown
- Share with collaborators
- Templates
- Export all files as .docx: app.skiff.com/drive/dashboard > Export (Button in the top-right corner)
- Mobile app: skiff.com/download
- Google Docs compatibility: Can edit a Google Doc with a Skiff account as a guest user in Google.

## Calendar

- Built-in video calls (VC) for calendar events
  - Add video calls to Skiff Calendar events

- · Removing Jitsi integration
  - Open info
  - @skiffprivacy Tweet 2023-09-15
- · Scheduling: Schedule on Skiff with Cal.com

# **Settings**

Shortcuts: FAQs -> Does Skiff Mail support keyboard shortcuts

#### **Link wallet address**

- Use to sign in.
- Select profile (Top-left icon) > Settings > Account > Mail > Wallet alias
  - Use Chrome or Chrome-based browser
  - MetaMask Option Not Showing in Firefox
- Signing into Skiff mobile with MetaMask wallet by Skiff

#### Link ENS domain name

- Use to send and receive email.
- Must link wallet address first.

# **Opportunities**

Open info

**Fixed** 

This is not technical advice. Do your own research.