

GENERAL PROJECT INFORMATION	
PROJECT NAME	Issues Logging System for Allied Bank Limited
PROJECT CHAMPION	Muhammad Raheem Zafar
PROJECT SPONSOR	Allied Bank Limited
PROJECT MANAGER	Muhammad Sajid
STAKEHOLDERS	Allied Bank Limited
EXPECTED START DATE	30th January 2020
EXPECTED COMPLETION DATE	4th May 2020

PROJECT DETAILS	
EXECUTIVE SUMMARY	Our application is a combination of a frontend and a backend development programme. The frontend provides the platform to log in technical issues which will be taken by the relevant technical staff, while the backend deals with storage of logs and concerns. We plan to use the Ionic framework to build a cross platform application.
OBJECTIVES	Allied Bank Limited requires a more mobile version of the current system of reporting technical errors and their resolution timeline. For this reason, we are developing a mobile application to tackle this problem.
EXPECTED BENEFITS	We hope to speed up the rate at which logged concerns get addressed at Allied Bank Limited and make the system more accessible with our product.
SCOPE	The use of our app is limited to the employees and technical staff at Allied Bank Limited.
PRIORITIES	Security, Mobile to Server Connection, Timely Delivery, Valid Database, User Friendly Interface

MILESTONES/PRODUCT ROADMAP	Build framework of application, connect application to server, connect server to database, communication between employees and technicians, ensure appropriate storage/ retrieval of logs and draw statistics regarding technical issues
SUCCESS METRICS	Being able to deliver something new at every client meeting.
ASSUMPTIONS & CONSTRAINTS	Assumptions are that all necessary and vital resources will be provided by Allied Bank Limited. Constraints are information that they cannot share with third party developers as well as time.
RISKS & ISSUES	Theft of critical information like user credentials in case the application is used as a primary platform
RESOURCES	Server, Database, Hosts
ESTIMATED COST & RESOURCES	The estimated working hours for this project is 155 hours. Assuming Rs. 700 / Hour, the estimated cost of this project turns out to be approximately Rs.108,500. The funds, if required during this 3 month period, for arranging the logistics for the development of application will be sponsored by our team and the funds will be reimbursed once we submit our working beta version of the app.
DATE	29-Jan-20