# Heroku Technical Ramp Plan

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## **ARCHITECTURE**

- 12 factor
- How Heroku Works
- Stacks
- The Process Model
- Logplex
- Free Dyno Hours
- Slug Compiler
- HTTP Routing
- Dynos and the Dyno Manager
- Dyno Runtimes

# **DEPLOYMENT**

- Deploying with Git
- GitHub Integration (Heroku GitHub Deploys)
- Creating a 'Deploy to Heroku' Button
- Forking Applications
- Managing Multiple Environments for an App
- Pipelines
- Review Apps
- Release Phase (Beta)
- Preboot
- Cedar-14 Stack
- Heroku-16 Stack

## **ADD-ON CATEGORIES**

## **SALES TOPICS - FIRST CALL BASICS**

- First Call Deck
- Mike Martin's Starter Slides and Video
- Rodrigo's "standard" demo
- Why Heroku Connect
- Heroku Connect Gaps
- Internalize three example Heroku Customers
- Internalize three Heroku Customer Slides
- Dyno Sizing video
- Pricing App

## **HEROKU FEATURES**

- Dyno Types
- One-Off Dynos
- Heroku CI
- Process Types and the Procfile
- Configuration and Config Vars
- Application Metrics
- Logging
- Using Multiple Buildpacks for an App
- Container Registry and Runtime
- Heroku Private Spaces
- Log Drains
- Private Spaces DNS Service Discovery
- Regions
- Heroku Status
- HTTP Request IDs
- Error Pages
- Production Check

- Local Development with Docker Compose
- Heroku Beta Features
- Optimizing Dyno Usage
- Limits
- Heroku Dashboard
- Heroku CI: Technical Detail on Test Run Lifecycle
- Heroku CI: Browser and User Acceptance Testing (UAT)
- Language Runtime Metrics (Public Beta)
- Private Space Logging

### SALES TOPICS - UNDER THE HOOD

- Component mapping
- Architecture diagram
- All the Things
- Bold Claims
- The Blue White Paper

# **SECURITY**

- Two-factor Authentication
- SSO for Heroku
- How to Deploy a PCI-compatible Application on Heroku
- Penetration Testing and Network Scanning
- Cookies and the Public Suffix List
- Using Single Sign-on (SSO) Services with Heroku, for End Users
- Using Single Sign-On (SSO) Services with Heroku, for Administrators
- Security Spiral
- Private Spaces Diagrams
- Draft Security Slide
- Data Residency best practices
- Private Space Logging with Shield

## **SUPPORT**

#### **ACCOUNTS & BILLING**

## **ORGANIZATION ACCOUNTS**

- Heroku Enterprise
- Heroku Team Organizations
- Managing an Organization Account
- Managing Organization Users and Application Access
- Developing Apps within an Organization
- Using App Permissions in Heroku Organizations
- App Permissions and Allowed Actions
- Add-on Controls
- Set Up Salesforce Identity SSO with Heroku

### COMMAND LINE

Heroku CLI

## **MORE SALES TOPICS**

- About Add-ons
- SLAs and Disaster Recovery
- Competition
  - Vendors
  - Why manage a stack?
  - What about this stuff?
  - Kubernetes is not magic
- What drives Credit Card to Enterprise deals?
  - o Private Spaces, Heroku Connect, annual pricing terms and volume discount (slides)
- Value Drivers
  - Value drivers (from 2014!)
  - Business case

Eli Lilly example

# Heroku Data

# **HEROKU POSTGRES**

- Heroku Postgres
- Choosing the Right Heroku Postgres Plan
- Dataclips
- Connecting to Heroku Postgres Databases from Outside of Heroku
- Understanding Heroku Postgres Log Statements and Common Errors
- High Availability on Heroku Postgres
- Expensive Queries
- Heroku Postgres Data Safety and Continuous Protection
- Correctly Establishing Postgres Connections in Forked Environments
- Creating and Managing Heroku Postgres Follower Databases
- Heroku Postgres Rollback
- Extensions, PostGIS, and Full Text Search Dictionaries on Heroku Postgres
- Heroku PGBackups
- Increasing Performance of Large Tables on Heroku Postgres Using Partitioning
- Heroku Postgres Maintenance Windows
- Heroku Postgres Database Tuning
- Heroku Postgres and Heroku Private Spaces
- Migrating Heroku Postgres Databases to Private Spaces
- Forking Your Heroku Postgres Database
- Managing VACUUM on Heroku Postgres
- Heroku Postgres Legacy Plans
- Upgrading Heroku Postgres Databases
- Heroku Data Links
- Importing and Exporting Heroku Postgres Databases with PG Backups
- Heroku Postgres Metrics Logs
- Understanding Heroku Postgres Data Caching

• Heroku Postgres Production Tier Technical Characterization

# **SALES TOPICS - SELLING HEROKU POSTGRES**

- Customer deck
- Internal deck
- Plans
- Tech Specs

# **HEROKU REDIS**

# APACHE KAFKA ON HEROKU

- Launch Training video
- Robust Usage of Apache Kafka on Heroku
- Apache Kafka on Heroku
- Kafka Event Stream Modeling

# **Sales Plays**

Data Play

Slides, Official collateral

**AWS Play** 

Slides, Official collateral

Sell to App Dev

Qualification questions

# **Advanced Heroku topics**

# Languages

# **RUBY SUPPORT**

Heroku Ruby Support

# **JAVA SUPPORT**

• Heroku Java Support

## **PYTHON SUPPORT**

Heroku Python Support

## **NODE.JS SUPPORT**

Heroku Node.js Support

# **SCALA SUPPORT**

• Heroku Scala Support

## **CLOJURE SUPPORT**

- Deploying Clojure Applications with the Heroku Leiningen Plugin
- Database Connection Pooling with Clojure
- Queuing in Clojure with Langohr and RabbitMQ
- Using WebSockets on Heroku with Clojure and Immutant
- Using Node.js with Clojure and ClojureScript Applications
- Heroku Clojure Support

## **PHP SUPPORT**

- Heroku PHP Support
- Customizing Web Server and Runtime Settings for PHP

# **GO SUPPORT**

• Heroku Go Support

# **Extending Heroku**

## **PLATFORM API**

- Platform API Reference
- Getting Started with the Platform API
- Copying Slugs with the Platform API
- Creating Slugs from Scratch
- OAuth
- JSON Schema for Platform API
- Setting Up Apps Using the Platform API
- app.json Schema
- Pipelines Using the Platform API
- API Compatibility Policy
- Building and Releasing Using the Platform API

## **BUILDPACKS**

- Testpack API
- Buildpacks
- Buildpack API
- Third-Party Buildpacks

## **BUILDING ADD-ONS**

- Inspecting Heroku Pipelines as an Add-on Partner
- How Add-ons Work
- Add-on Partner Log Integration
- Building an Add-on
- Syncing User Access as an Ecosystem Partner
- Bringing an Add-on to Market
- Asynchronous Provisioning of Add-ons
- Add-on Partner App Info API
- Making Your Add-on Shareable
- Accessing Application Logs from an Add-on
- Add-on Documentation Guidelines
- Add-on Manifest Format
- Platform API for Partners
- Add-on Parameter Handling
- Add-on Partner Event Notifications
- Becoming an Add-on Partner
- Add-on Single Sign-on
- Add-on Partner API
- Add-on Support
- What is an Add-on?
- Add-on Performance Expectations
- Add-on Partner Technical Best Practices