# Anna Leutner Focus group: User of an application made with WorkbenchFX



Age: 27

Marital status: Single

Residence: Wohlen AG

Hobbies: Gymnastics, photography

Work: Dental assistant Dentamed Aarau

- 5 years of working at the reception and caring

for the patients

Biography:

After finishing her apprenticeship as a dental assistant, Anna changed her workplace 2 times. In her current occupation, she uses the application made in-house for the administration of patients and organization of appointments.

"Work shouldn't only be a 'must'."

**FREE THINKER** 

**EXTROVERTED** 

COURTEOUS

## Self-evaluation

I'm not that comfortable with technology.

I use social media a lot and use different platforms to share my photos. I also use one or two programs to edit my photos.

Generally however, I stay well clear of technical challenges.

#### Goals

To photograph the northern lights.

Travelling is a big goal in general. To visit different places and capturing their sights.

## Motivation

Family and friends. To go out together with others motivates me.

When I don't have to wait for a long time for my coffee at Starbucks on Monday morning.

# Annoyances

When something doesn't work as I'm used to, especially with computers.

Stress and time pressure. Under pressure I don't work very efficiently, since I tend to make more careless mistakes.