What is DKIM?

DKIM stands for = DomainKeys Identified Mail

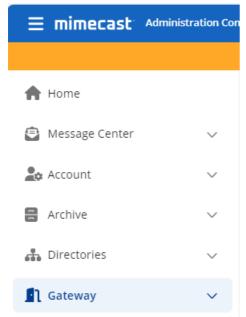
DKIM is another type of email authentication which is used to detect forged sender email addresses. This is a technique that is used in phishing emails and spam emails.

This is also a method that is uses a digital signature to let the recipient know that the email was sent and authorized by the domain owner

How to configure DKIM?

To configure DKIM in Mimecast you need to do the following:

- 1. go to Partner Portal (mimecast.com) and log in
- 2. Once logged in go to Partner Portal (mimecast.com) and find the client e.g. International Precision Casting Supplies Limited
- 3. Once you have found the client's portal go to the admin console
- 4. Once in the admin console on the left sidebar menu look for "Gateway"



5. Once your in the Gateway menu select "Policies"



6. From here at the top you will see a dropdown button called "Definitions"



Select that and you will get this menu appear

Definitions - Consolidated Polic Address Alteration Sets Attachment Protection Attachment Sets Auto Response Notification Content Definitions **Delivery Routes** Digest Sets DNS Authentication - Inbound DNS Authentication - Outbound **Document Services** External Recipient Limiting Forwarding Address Geographical Restrictions Impersonation Protection Notification Sets Reputation Definition Scan Definitions Secure Delivery Definitions Stationery Suspected Malware **URL Protection** 7. From here you will want to select "DNS Authentication - Outbound" 8. when you get to this page you will then see these two buttons (5 Gateway > Policies Go Back New DNS Authentication - Outbound Signing Select "New DNS Authentication - Outbound Signing" 9. you will then get this page (5) Gateway > Policies

Go Back Save Save and Exit

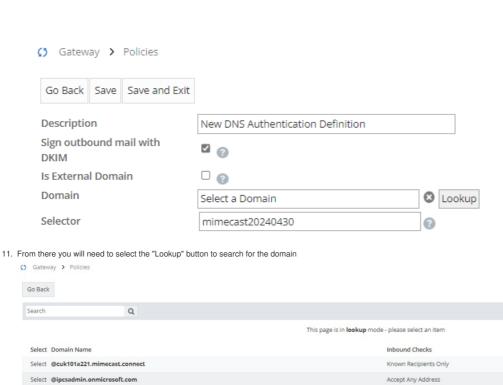
Description

New DNS Authentication Definition

Sign outbound mail with DKIM



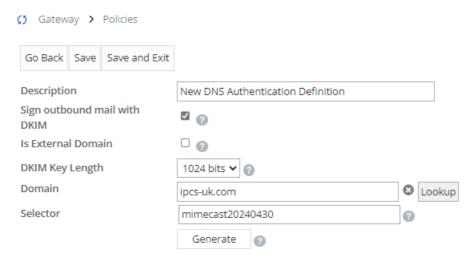
 From here put the description e.g. "IPCS DKIM Authentication" then tick the "sign outbound mail with DKIM" Once you have ticked that you will then get this screen



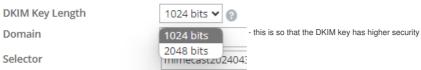
Directory Users Only

select the domain you want to proceed with e.g. ipcs-uk.com you will then get this page here

Select @ipcs-uk.com



12. once you have selected the domain you want to proceed with (Make sure to change the DKIM Key Length) this must be 2048



13. Once changed press generate You will now get this page here



14. Now its time to configure the DNS record for this

How to configure DNS record for DKIM - Using Mimecast

To configure DKIM DNS record you need to do the following:

- 1. Login to the companies DNS hosting provider e.g. $\underline{\sf IPCS\text{-}UK.com\ domain\ login} \underline{\sf IT\ Glue}$
- 2. Once you are logged in go to the DNS settings

The type of record for a DKIM (using Mimecast) record is a TXT record.

3. To add this to the DNS settings the record should look something like this:

name of record:

mimecast20240430

v=DKIM1; k=rsa;
p=MIIBIJANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAs26kVSiHh9okhkd3FW2FngRr+i1b+9slqfw0Mehaeu6+vI6WGQI2
KNU1SHwxYWXb5XGICoSZA9HVn0YvEtyssOuhRzmahdxde8fH9mpPeWdhOc4oyPy9eHDnL5QthTOYNfmBEsoY/xmfrs6qfLs
OghoBzrMwXgdLHR6xZakB22/xYNSdRoaed2xJjfiFRe8DyqzvKMsIN3/q77BoDWzAxKcobEi44T2Ya7B3AzHNwpxy34Vgbp+I2I/
AhDFO/NUI/XdGF+6MV4qYKKA9z6fQ/slv7VB5BWGgOMI5jqTgvdCbSshdAs47/uvFkxRbRG4zQdelTCCLQd4aLPTZf50fkswIDAQ
AB

4. you will then have something like this on the DNS hosting provider DNS settings

21 mimecast20210430 .domain TXT v v=DKIM1; k=rsa; p=MIGfMA0GCS

What to do after you have configured the DNS

You will now need to go back to the Mimecast portal where you created the DKIM Key and validate the record once you have done this you will get a message like this

Check DNS Status

Successfully Validated

Press "Save & Exit" and your record has been completed