Adam Camilleri

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EDUCATION

Wilfrid Laurier University   Sept 2020 – June 2024
Bachelor of Science in Computer Science   *Waterloo, ON*

EXPERIENCE

Technical Support Representative   Jul 2021 – June 2023
Transcom   *Milton, ON*
- Diagnosed and resolved hardware and software issues, ensuring a quick and seamless user experience
- Delivered comprehensive, step-by-step guidance to remote users, guiding them through troubleshooting steps independently
- Utilized an extensive database of potential user issues and their corresponding resolutions to efficiently address customer inquiries. Demonstrated a high level of proficiency in navigating and leveraging these resources.

PHI Society Web Developer   Sept 2020 – May 2021
Wilfrid Laurier University   *Waterloo, ON*
- Collaborated with a team of like-minded individuals to develop a dynamic website, incorporating modern design principles and user-friendly navigation.
- Utilized proficiency in web development technologies such as HTML, CSS, and JavaScript to create interactive features and enhance user experience.
- Demonstrated strong communication and teamwork skills throughout the project, involved in a collaborative environment conducive to creativity and innovation.

Mortgage Specialist   May 2024 – Current
MCAP   *Waterloo, ON*
- Maintained and exceeded strict interaction efficiency guidelines by constantly optimizing my personal workflow.
- Utilized extreme attention to detail when monitoring and actioning confidential loan data, including penalties, rates, balances, revised statement requests, and more.
- Regularly interacted with customers, providing excellent customer service by addressing their loan inquiries and making sure their voices and concerns are heard.
- Operated various software, including internal systems built using Java, C++, Python, and the basics such as excel, word, and more.

PROJECTS

Urban Clothing Website | *HTML, CSS, PHP, MySQL, JavaScript*   Sept 2023 – Current
- Developed a dynamic e-commerce website dedicated to urban clothing
- Utilized HTML, CSS, and JavaScript for the front-end, implementing a visually appealing and intuitive user interface.
- Leveraged PHP and MySQL for the back-end, ensuring product listings, user profiles, and transaction data was properly managed.
- Achieved a perfect score of 100 on the project, as evaluated by my professor.

Robotics | *C/C++, ROS*   Jan 2019 – June 2019
- Engineered a navigation system for a robot capable of maneuvering itself through an obstacle course.
- Robot was programmed using C/C++ to implement the necessary algorithms for obstacle detection, motor control, gyroscopic stabilization, and processing sensors.
- Integrated a desktop computer with Arduino interfacing to develop a unified and cohesive robotic system.
- Collaborated with a group of friends to create this project, purely for enjoyment.

TECHNICAL SKILLS

Languages: Java, Python, C/C++, SQL, HTML/CSS, JavaScript, R, PHP, MySQL
Frameworks: React, Node.js, WordPress, FastAPI, Flask
Developer Tools: Git, R Studio, Visual Studio, Eclipse, Wireshark