T11: Edit the Customer Name of an existing user

StatusTypePriorityEstimateBlockedAccessibilityHighNone

References Automation Type

Preconditions

The purpose of the test is to verify the ability to edit the Customer Name of an existing user

None

Steps

None

1 We are logged in as user ID: mngr484054 and click on the "Edit Customer Form" page appears with a field to fill in the "Customer ID"

2 In the "Customer ID" field, enter the customer ID number: 82457 and click the "Submit" button

3 In the 'Customer ID' field, type the new name 'Jon' and click the "Submit" button

A message appears 'changes have been made in the client's documentation'.

Results

This test was marked as 'Blocked'. Blocked Adam C. Steps 3/16/2023 12:44 PM We are logged in as user ID: mngr484054 and click on the Assigned To **Actual Result** Adam C. Version A page with "Customer ID" is displayed. Elapsed 2 In the 4m 41s **Expected Result Actual Result** The page displays correctly 3 In the 'Customer ID' field, type the new name 'Jon' and click the **Expected Result** A message appears 'changes have been made in the client's documentation'. **Actual Result** It is not possible to edit the "Customer Name"

Blocked Unable to complete the test because there is no way to edit "Customer Name"

Adam C. 3/15/2023 2:37 PM

Assigned To Adam C.

Version
02
Elapsed
22s