

Hawai'i State Judiciary Remote Court Proceedings Questionnaire

To help the Hawai'i State Judiciary plan for the continued and long-term use of video remote court proceedings, please take a few minutes to respond to following questions. Your answers are anonymous. The deadline for responses is April 30, 2021. All responses will be collected by the Hawai'i State Judiciary and will help inform court operations moving forward.

*** Required**

1. I practice in the following circuit(s). Select all that apply. *

Check all that apply.

- ☐ First
- ☐ Second
- ☐ Third
- ☐ Fifth
- ☐ Courts of Appeal

2. I practice in the following court(s). Select all that apply. *

Check all that apply.

- ☐ Circuit
- ☐ District
- ☐ Family
- ☐ Courts of Appeal

Experience with Video
Remote Proceedings

Next we have some questions asking about your experience with video remote court proceedings.

3. Have you appeared remotely in a Hawai'i State Court since March 2020? *

Mark only one oval.

☐ Yes *Skip to question 4*

☐ No *Skip to question 7*

4. How would you rate your overall experience with video remote proceedings? *

Mark only one oval.

☐ Very positive

☐ Somewhat positive

☐ Neither positive or negative

☐ Somewhat negative

☐ Very negative

5. How frequently have you encountered the following challenges during video remote proceedings? *

Mark only one oval per row.

	Never	Rarely	Sometimes	Frequently
Difficulty - The technology is complicated/difficult to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connectivity/Technological Interruptions (issues with audio, video, unreliable or slow internet, low bandwidth)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty communicating privately with my client during the remote proceeding.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty communicating with the court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diminished decorum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. If you encountered any of the following challenges during a video remote appearance, to what extent did they disrupt or hinder the proceeding? *

Mark only one oval per row.

	Not disruptive	Somewhat disruptive	Very disruptive	I have not encountered this during my remote appearance
Technology is complicated/difficult to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connectivity/technological interruptions (issues with audio, video, unreliable or slow internet, low bandwidth)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty communicating privately with my client during the remote proceeding.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty communicating with the court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diminished decorum (e.g. too informal, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Skip to question 8

7. What are your reason(s) for not appearing remotely by video? Please select all that apply. *

Check all that apply.

- ☐ I have not been required to do so.
- ☐ I have opted or requested to appear in person or by phone.
- ☐ I am unsure as to when to appear remotely or in-person.
- ☐ I do not have the required technology/equipment and/or skills to confidently appear remotely.

Other: ☐ _____

8. How concerned are you about the following issues with regard to video remote proceedings? *

Mark only one oval per row.

	Not concerned at all	Somewhat concerned	Very concerned	Extremely concerned
Fairness and due process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to interact effectively with the court	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to evaluate party/witness credibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Confidentiality protections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Document or exhibit logistics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inequitable access to required technology (e.g. strength and reliability of internet/bandwidth, superior video conferencing equipment, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. What are the benefits of video remote proceedings? Please select all that apply. *

Check all that apply.

- ☐ They are more convenient for my practice.
- ☐ They are cost-effective for my practice and or my clients.
- ☐ They allow court proceedings to occur more quickly and efficiently.
- ☐ They make it easier and more convenient for my clients/witnesses to appear.
- ☐ They make it easier and more convenient for self-represented litigants (pro se) to appear.

Other: ☐ _____

10. What types of proceedings are not appropriate for video remote proceedings on a long-term and or permanent basis?

11. If video remote court proceedings were to become permanent, they should: *

Mark only one oval.

- ☐ Presumptively apply to as many court matters as possible.
- ☐ Be an option in as many court matters as possible.
- ☐ Be an option on a case by case basis.
- ☐ Be limited to certain proceedings only.
- ☐ Be made available only upon request and approval.
- ☐ They should not become permanent.

12. Are there any other concerns, considerations or suggestions about video remote proceedings in the Hawai'i state courts that you would like to share with the Judiciary? Please write in the text box below.

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