Adam C. Riley

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Education: **University of Louisville**, Brandeis School of Law, Louisville, Kentucky
Juris Doctorate; May 2007

Purdue University, College of Engineering, West Lafayette, Indiana
BS in Chemical Engineering, Minor: Political Science, Math; May 2004

Online Courses: Data Science, Harvard University (via edX – earning certificate)

Bar Admissions: **Kentucky,** Supreme Court 2007, Eastern District 2011, Western District 2012

Work Experience:

Thomson Reuters; Eagan, Minnesota - *Reference Attorney Consultant*   Jan '15 - Current
- Legal research expert providing superior customer service in handling customer calls and internal support across many software platforms.
- Department lead for Westlaw, intellectual property, app development, and Drafting Assistant.
- Successfully grew customer loyalty and improved the customer experience by lowering customer effort and building trust, sharing partnership, showing innovation and performing strongly.
- Leveraged technology to build custom solutions for the department (excel, power automation, python, R, power apps)
- Worked with teammates to teach, coach, appreciate others; building internal relationships

Fidelity National Title Group; Omaha, Nebraska - *Recoupment Counsel*   July '12 – July '14
- Loss mitigation specialist handling average claim load of 300 files in 26 jurisdictions, for title insurance claim recovery, including asset investigation, researching methods of recovery and negotiation of effective settlements.
- Managing local attorneys, overseeing complex litigation, mediation, and settlement, while working within budgets to optimize recovery in state and federal jurisdictions.
- Managed in-hour paralegals and office staff to meet deadlines and leverage internal workforce.
- Research compliance matters to help ensure recoupment team abides by jurisdictional restrictions.

Riley & Thomas, PLLC; Louisville, Kentucky - *Partner*   Mar '09 – July '12
- Managed full service law firm specializing in support of small businesses.
- Counseled start up 501(c)(3) organizations and drafted business organization documentation.

United States Patent and Trademark Office; Alexandria, Virginia - *Examiner*   Nov '07 – Sept '08
- Examined patent applications, wrote restriction requirements and first office actions.
- Wrote final actions while corresponding with attorneys and inventors.
- Completed patent training academy, managed personal case load of 300+ applications.
- Maintained expected turnaround time for reviewing first office actions to ensure responsiveness to applicants.

Ricketts & Platt, PLLC; Louisville, Kentucky - *Law Clerk*   July '05 – Oct. '06
- Assisted attorneys with all aspects of state civil litigation.
- Maintained contact with clients via letter, e-mail, and telephone; attended client meetings; managed cases and litigation.

Sun Chemical; General Printing Inks Division, Northlake, Illinois - *Engineering Co-op*   May '01 – April '04
- Designed automation systems using PLCs, HMI, .NET software, and barcode technologies including optimization projects and six sigma.
- Designed process systems; supervised installations and start-ups; maintained online systems.