

# Adam Donen

## Junior Software Developer | Junior Software Engineer

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### PROFESSIONAL SUMMARY

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Dedicated and motivated computer science graduate with 6+ years of customer service and management experience. Proficient in Python, JavaScript, HTML, CSS, Java with foundational knowledge of SQL, React and NodeJS. Demonstrated exceptional organizational skills in effectively managing court time scheduling and successfully resolving customer complaints. Showcased strong leadership abilities through leading and managing two and four-week canoe trips for 15-year-old youths, fostering teamwork, problem-solving, and effective communication. Eager to apply technical skills and contribute to innovative software development projects, driven by a genuine passion for coding and continuous skill refinement through personal projects.

### KEY SKILLS

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✓ JavaScript	✓ Python	✓ HTML/CSS
✓ SQL	✓ Computer Graphics	✓ Version Control (Git)
✓ Visual Studio	✓ Object-Oriented Programming (OOP)	✓ Database Management
✓ Time Management	✓ Communication	✓ Teamwork

### EDUCATION

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#### Bachelor of Science, Computer Science

September 2017 - June 2023

University of Manitoba

- Completed a 4-year degree program in Computer Science, acquiring in-depth knowledge and practical experience in various programming concepts and techniques.
- Studied Object-Oriented Programming (OOP), Software Engineering, and multithreading, gaining a solid understanding of software development principles and best practices.
- Successfully completed courses in computer graphics, including Computer Graphics I and II, where I gained hands-on experience in rendering techniques and completed a final ray tracing project.
- Enrolled in database management courses, developing skills in designing and managing databases, SQL querying, and database optimization.
- Participated in technical documentation writing courses, enhancing my ability to effectively communicate complex ideas and document software projects.
- Completed a half-semester abroad program in Nijmegen, Netherlands, expanding my global perspective and cultural awareness while engaging with international students and learning from diverse educational environments.
- Participated in collaborative software development projects as part of group assignments, effectively collaborating with team members to deliver high-quality solutions within set deadlines.
- Demonstrated a strong grasp of software engineering principles, applying best practices and design patterns to develop robust and scalable applications.

## PROFESSIONAL EXPERIENCE

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### Front Desk Clerk | Customer Service Rep

Jan 2017 – Aug 2022

Taylor Tennis Club, Winnipeg Canada.

- Managed court time scheduling, demonstrating strong organizational and time management skills, which are crucial in coordinating and prioritizing tasks in software development projects.
- Facilitated sales from the pro shop, showcasing customer service skills and the ability to understand and meet customer needs, which can translate to creating user-friendly software interfaces and providing excellent user support.
- Utilized communication skills to interact with members, providing information about the Tennis Club and addressing their inquiries and concerns, which can be applied to collaborating with cross-functional teams, clients, or stakeholders in software development projects.
- Developed strategies to entice potential new members, showcasing marketing and persuasive skills that can be valuable in promoting and selling software solutions or ideas to stakeholders.
- Called members about future events, demonstrating proactive communication and organizational skills, which are vital in coordinating and updating project stakeholders on development progress and upcoming milestones.

### Camp Leader

May 2016 – Aug 2016, May 2017- Aug 2017, May 2018- Aug 2018

Bnai Brith Camp Kenora, Ontario, Canada

As an Outrigger, I led and managed 2 and 4-week canoe trips for 15 -16-year-old youth, focusing on teaching important life and wilderness skills, fostering teamwork, problem-solving, and effective communication.

- Designed and implemented daily activities and lessons to teach important life and wilderness skills, fostering an environment of learning and growth for participants.
- Fostered teamwork and built a sense of community among campers, promoting collaboration, effective communication, and mutual support.
- Negotiated with local stakeholders and navigated complex terrains, showcasing adaptability and the ability to make critical decisions under pressure.
- Obtained wilderness first aid certifications, highlighting a commitment to safety and the ability to handle emergency situations calmly and effectively.
- Developed and executed meal plans for the duration of the canoe trip, demonstrating planning, organization, and resource management abilities.
- Provided guidance and mentorship to youth, fostering personal growth, resilience, and the development of important life skills.

## REFERENCES

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Available upon request.