

SUPPORT TICKET # 238151

Submitted: 3/2/2020 7:33:40 AM

Contact Information			
Company:		Customer ID:	
Name:		Email:	kuc822@psu.edu
Address:		City:	
State:		Country:	
Zipcode:		Phone:	

Support Ticket Status

Status:	Worked On — Your Helpdesk Request is being worked on
Assigned to:	Albert M.
Submitted on:	3/2/2020 7:33:40 AM
Last Updated:	4/24/2020 8:32:42 AM

Support Ticket Info

Model Number:	TEW-827DRU
Version:	v2.0R
Operating System:	Linux
Serial Number:	N/A
Firmware Version:	2.06B04
Issue Category:	Issue Category: Other
Issue:	<p>Hi Trendnet support team,</p> <p>We have found multiple unknown vulnerabilities in the Trendnet product and we inform you as soon as possible by email. The following is the detail information about these vulnerabilities.</p> <p>Vulnerability-20: (command injection) TRENDnet TEW-827DRU with firmware up to and including 2.06B04 contains multiple command injections in apply.cgi via the action wifi_captive_portal_login with the key “REMOTE_ADDR”, allowing an authenticated user to run arbitrary commands on the device.</p> <p>Vulnerability-21: (stack overflow) TRENDnet TEW-827DRU with firmware up to and including 2.06B04 contains a stack-based buffer overflow in the ssi binary. The overflow allows an authenticated user to execute arbitrary code by POSTing to apply.cgi via the action wifi_captive_portal_login with a sufficiently long key “REMOTE_ADDR”.</p> <p>Thanks and look forward to your reply.</p> <p>There are no attachments</p>

Notes:	<div>3/2/2020 11:59:10 AM - Albert M. (Technical Support Rep)</div> <div>Hi,</div> <div>Thank you for your feedback. I will forward this to our product management team for further review and i will follow up with you as soon as i get an update.</div> <div>4/24/2020 8:32:42 AM - Albert M. (Technical Support Rep)</div> <div>Hi,</div> <div>The new firmware 2.07B02 is available here https://drive.google.com/open?id=1YuyZnOk7mF7KcJvaDoVEAiQ8BfjPkhd7</div> <div>Please try it and provide any feedback.</div> <div>4/24/2020 8:31:16 AM - Albert M. (Technical Support Rep)</div> <div>HelpDesk Request Re-Opened by Albert M. Previous Resolution: Helpdesk Request closed because there has been no response for over 2 weeks</div> <div>3/8/2020 3:03:02 PM -</div> <div>Hi Trendnet support team,</div> <div>I have attached detail information about the issue.</div> <div>Attachments</div> <div>View wifi_captive_portal_login_overflow.pdf</div> <div>View wifi_captive_portal_login_command.pdf</div>
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