

SUPPORT TICKET # 238261

Submitted: 3/8/2020 3:19:02 PM

Contact Information			
Company:		Customer ID:	
Name:		Email:	kuc822@psu.edu
Address:		City:	
State:		Country:	
Zipcode:		Phone:	

Support Ticket Status

Status:	Closed — Your Helpdesk Request has been closed due to no response after 2 weeks
Assigned to:	Albert M.
Submitted on:	3/8/2020 3:19:02 PM
Last Updated:	3/24/2020 8:30:10 AM

Support Ticket Info

Model Number:	TEW-827DRU
Version:	v2.0R
Operating System:	Linux
Serial Number:	N/A
Firmware Version:	2.06B04
Issue Category:	Issue Category: Other
Issue:	<p>Hi Trendnet support team,</p> <p>We have found an unknown vulnerability in the Trendnet product and we inform you as soon as possible by email. The following is the detail information about these vulnerabilities.</p> <p>TRENDnet TEW-827DRU with firmware up to and including 2.06B04 contains a stack-based buffer overflow in the ssi binary. The overflow allows an authenticated user to execute arbitrary code by POSTing to apply.cgi via the action auto_up_fw with a sufficiently long key 'update_file_name'.</p> <p>Thanks and look forward to your reply.</p> <p>View auto_up_fw_overflow.pdf</p>
Notes:	<p>3/9/2020 8:10:46 AM - Albert M. (Technical Support Rep)</p> <p>Hi,</p> <p>Thank you and I have forward all the reports that you have sent in to the Engineers.</p>

Resolution:	Helpdesk Request closed because there has been no response for over 2 weeks
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