

SUPPORT TICKET # 238148

Submitted: 3/2/2020 7:19:22 AM

Contact Information			
Company:		Customer ID:	
Name:		Email:	kuc822@psu.edu
Address:		City:	
State:		Country:	
Zipcode:		Phone:	

Support Ticket Status

Status:	Pending — Your Helpdesk Request is being held pending engineering response
Assigned to:	Johnny H.
Submitted on:	3/2/2020 7:19:22 AM
Last Updated:	4/23/2020 2:04:53 PM

Support Ticket Info

Model Number:	TEW-827DRU
Version:	v2.0R
Operating System:	Linux
Serial Number:	N/A
Firmware Version:	2.06B04
Issue Category:	Issue Category: Other
Issue:	<p>Hi Trendnet support team,</p> <p>We have found an unknown vulnerability in Trendnet product and we inform you as soon as possible by email. The following is the detail information about this vulnerability.</p> <p>Vulnerability-1: (stack overflow)</p> <p>TRENDnet TEW-827DRU with firmware up to and including 2.06B04 contains a stack-based buffer overflow in the ssi binary. The overflow allows an unauthenticated user to execute arbitrary code by POSTing to apply_sec.cgi via the action ping_test with a sufficiently long key ping_ipaddr.</p> <p>Thanks and look forward to your reply.</p> <p>There are no attachments</p>

Notes:	<div>3/9/2020 8:07:07 AM - Johnny H. (Technical Support Rep)</div> <div>Hello,</div> <div>Thank you for the information. I will forward it to our product management team.</div> <div>3/2/2020 11:36:40 AM - Johnny H. (Technical Support Rep)</div> <div>Hello,</div> <div>Thank you for your feedback. I will forward this to our product management team for further review and i will follow up with you as soon as i get an update.</div> <div>3/13/2020 1:50:17 PM - Johnny H. (Technical Support Rep)</div> <div>Hello,</div> <div>I just received an update. We are expecting firmware fixes around April 15. As soon as i get more information i will follow up with you.</div> <div>4/23/2020 2:04:53 PM - Johnny H. (Technical Support Rep)</div> <div>Hello,</div> <div>Please try the beta firmware from the following link and see if you run in to the same issues.</div> <div>https://drive.google.com/open?id=1YuyZnOk7mF7KcJvaDoVEAiQ8BfjPkh7</div> <div>3/8/2020 3:04:07 PM -</div> <div>Hi Trendnet support team,</div> <div>I have attached detail information about the issue.</div> <div>Attachments</div> <div>View ping_test_overflow.pdf</div>
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