Let's talk

adam@adamgmurray.xyz
330-622-2352

Adam G Murray

Aspiring self taught front-end web developer. Seeking experience in Help Desk, UX design, Web Development or Web Debugging. Experienced in end-user training/troubleshooting with accounting, ERP, and consumer software. Remote Desktop software support. SAP and proprietary equivalents. Apple Store service staff veteran.

Experience

Knowledge Center Professional
  HDDS: Independence, OH - Dec 2015-Present
    Support and train Harley-Davidson dealership employees on TALONes management information system
    Assist bookkeepers in resolving business process and bookkeeping errors
    Navigate SQL databases while researching software bugs and accounting errors
Apple Trainer/Founder
  Ask Adam: Cuyahoga Falls, OH - July 2015-March 2016
    One on one training for individuals on Apple products
    Developed my first business website for promotion and inquiries.
Visual Books Analyst
  Henning Software: Hudson, OH - Oct 2014-July 2015
    Support client business users of proprietary ERP and accounting software
    Assist end users in resolving user error, software error, or accounting error
    Create documentation for internal troubleshooting
Regional Coordinator
  IPSOS/Reuters: Central Ohio - July 2014-Nov 2014
    Support and train on-site election agents reporting results for the 2014 election
    Ensure a team of 10 election agents were prepared and in place at various county courthouses throughout Ohio
    Compile and submit election results to the national Reuters headquarters
Family Room Specialist
  Apple Inc: Fairlawn, OH - Oct 2010-Oct 2015
    Software and Hardware troubleshooting for iOS devices at the Genius Bar
    iOS and MacOS personal and group training
    Work closely with Apple's telecom partners for technical support solutions

Education

The University of Akron, Akron, OH— Accounting, August 2013
Learning the subtle art that is CSS
Studying algorithmic scripting using Javascript
Check out my website with links to current web-development projects - adamgmurray.xyz