

Letter of Recommendation

Shaina Hennigan
Manager for SEV Laser
1511 Frankford Ave Suite A,
Philadelphia, PA 19125

I am delighted to provide a reference for my former colleague, Mickey, who joined our team during a challenging period at our location. From the outset, Mickey demonstrated exceptional skills in team management, handling a diverse spectrum of laser treatments, and addressing client reactions. Her impact on our team was transformative.

Despite being located in a different state, Mickey made a remarkable effort to support our team remotely. She organized frequent Zoom calls to address our challenges, provide guidance, and share valuable insights. Her dedication to our team's success was evident in her willingness to invest time and effort, even from a distance.

Mickey's expertise in conducting audits played a pivotal role in helping us identify areas for improvement and implement necessary changes. She took the time to work individually with team members, offering personalized guidance and mentorship to enhance their skills and knowledge.

Moreover, Mickey's dedication extended beyond the team as she took on the role of mentoring a technician within our location. Through her guidance, she not only helped improve the team's performance but also fostered an environment where clients felt supported and valued.

Based on my experience working closely with Mickey, I have no doubt that she will succeed in her career no matter where she goes. Her determination, leadership skills, and ability to connect with others make her a valuable asset to any organization.

I wholeheartedly recommend Mickey for any future endeavors, confident that she will continue to thrive and make significant contributions to the success of her team and the satisfaction of clients.

Best regards,

SHAINA HENNIGAN

Shaina Hennigan

**Lead Nurse Stephanie for
Sev Laser
1511 Frankfort Ave Suite A,
Philadelphia, PA 19125**



**To
whom it may concern,**

July 6th 2023

I wanted to take a moment to provide a reference for my former colleague, who I worked closely with as my mentor in an out-of-state location. During our time together, I had the pleasure of Mickey's help in guiding me in various aspects of professional development. One area where Mickey offered support was effectively creating and nurturing a cohesive team. Through collaborative efforts, we were able to foster a positive and supportive work environment that promoted teamwork and productivity.

As my mentor, Mickey provided guidance on the intricacies of laser hair removal, helping me and the team gain a comprehensive understanding of the treatment spectrum. By sharing knowledge and expertise, Mickey aimed to enhance our confidence and expertise in delivering exceptional results to clients.

Additionally, Mickey assisted me in developing strong communication skills, particularly when interacting with clients. We focused on building trust and establishing meaningful relationships, which proved vital in ensuring client satisfaction and loyalty. Furthermore, Mickey helped navigate client reactions and concerns, emphasizing the importance of handling these situations with care and professionalism. Together, we worked on effective communication strategies to address client issues promptly and calmly, ensuring a positive experience for all parties involved.

Throughout Mickey's mentorship, she made it a priority to provide timely responses and support to the inquiries and challenges to myself & our team. By maintaining open lines of communication, we fostered a productive and supportive relationship.

Overall, it was a pleasure working with my former colleague. Together, we were able to create a dynamic and harmonious team that felt like a family. I have no doubt that the strong work ethic, dedication, and the skills acquired during Mickey's mentorship will continue to drive success in her career.

Warm regards,

Stephanie Alvarez

Stephanie Alvarez



215-452-6384



GlamByAlvarez@gmail.com