



Mickey Vela

## PROFESSIONAL LASER TECHNICIAN & LSO

mickey.vela@yahoo.com | 214-738-7000

### QUALIFICATIONS

Hair removal, Tattoo removal, IPL, Skin Rejuvenation, Fractional Laser Wrinkle Reduction, Radiofrequency Skin Tightening, Laser Cellulite Reduction, Laser Acne Reduction, Advanced Medical Aesthetics Training, Microneedling, E-matrix, & Hydrafacial

### PERSONAL SKILLS

- Possess a unique combination of analytical and leadership skills.
- Prioritized the health and satisfaction of all clients questions, concerns, & reactions for variety of locations
- Maintained all laser machines to ensure optimal performance & safety.
- Ability to lead, implement change, & exceed results for multiple locations
- Highly driven for achieving results in operations, Sales, and Customer Care
- Bilingual in English & Spanish.
- Software: Boulevard, WorkJam, When i Work, Booker, 3CX, & Paychex

As a certified and experienced professional laser technician with 5+ years of industry expertise is to contribute my skills and knowledge to a company and grow alongside it.

My goal is to actively contribute to the success of the company by continuously expanding my skills, staying updated with the latest advancements in laser technology, and fostering positive relationships with colleagues and clients. I am committed to delivering outstanding results and upholding the highest standards of professionalism and client care as I progress in my career.

### PROFESSIONAL EXPERIENCE SEV LASER APRIL 2020/MARCH 2023 PROFESSIONAL LEAD & LSO

As a lead professional laser technician, I had the opportunity to join a new company and play a crucial role in training all employees. I shared my extensive knowledge of laser hair removal techniques, laser settings, client interactions, software operations, and daily expectations with the team. As the lead technician, I assumed the responsibility of addressing all client concerns, questions, and skin reactions promptly and efficiently. Additionally, I worked closely with the manager and doctor, providing support to ensure the proper clearance of medications. Taking care of all laser machines and managing the machine inventory was also part of my role as a lead. In recognition of my expertise and leadership abilities, I was promoted to lead other locations in & out of state and actively participated in finding and training new leads for those locations. I performed routine audits for technicians both within and outside the state to ensure compliance and maintain quality standards. Furthermore, I was honored to be invited to provide new settings for laser hair removal across all our locations, contributing to the advancement and effectiveness of our treatments. I am dedicated to delivering outstanding results and maintaining the highest level of client care as a lead professional laser technician.





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### EDUCATION BACKGROUND

**National Laser Institute  
& Texas Laser Institute |**  
**License number: ZP15381**

### EQUIPMENT OPERATIONS

Candela Gentle Max Pro (Yag & Alex), Cynosure (Yag & Alex)  
Picoway, Coolsculpting, Ultrashape,  
Velashape, E-matrix, Skinpen, &  
hydrafacial

### LANGUAGES

English - C1   
Spanish - B2 

### REFERENCES



### PROFESSIONAL EXPERIENCE ULTIMATE IMAGE MEDSPA JAN 2018/MARCH 2020 TECHNICIAN

As a traveling technician for the Dallas locations, I had the opportunity to provide a wide range of laser treatments, including IPL, vein removal, hair removal, and tattoo removal. With my expertise and training, I offered these services to clients with utmost care and professionalism. In addition to the laser treatments, I also took a approach to skincare by providing clients with comprehensive treatment plans. This included recommending suitable facials tailored to their specific needs and suggesting a personalized skin product regimen to enhance and maintain the results of their treatments. By offering these additional services and guidance, I aimed to ensure that clients achieved their desired outcomes and enjoyed overall improved skin health.