

MUHAMMAD IRFAN NAFIS BIN OMAR



PERSONAL

- Name**
MUHAMMAD IRFAN NAFIS BIN OMAR
- Address**
2505,jalan bpj 1/21,Sungai Petani,Kedah,malaysia
08000 Sungai Petani
- Phone number**
01151885383
- Email**
irfansahaja03@gmail.com
- Date of birth**
23-11-2003
- Place of birth**
Kulim
- Gender**
Male
- Nationality**
MALAYSIAN
- Marital status**
SINGLE
- LinkedIn**
Irfan Nafis

LANGUAGES

- English** ★★★★
- Malay** ★★★★★



SKILLS

C++	★★★★★
Java	★★★★★
Javascript	★★★★★
C	★★★★★
HTML	★★★★★
CSS	★★★★★
PHP	★★★★★
Phyton	★★★★★



WORK EXPERIENCE

- Sep 2019 - Sep 2020 Cashier**
Izatulelissa Binti Omar, Sungai Petani
 - Greeting customers in a friendly and professional manner.
 - Accurately handling cash transactions and providing change to customers.
 - Communicating effectively with other staff members to provide seamless customer service.
 - Following proper procedures for verifying age-restricted sales such as e-vapes and cigarettes.
- Sep 2010 - Present Online partime-dropshiper**
Fatin Nur Diana Binti Omar, Sungai Petani
 - Utilized effective marketing strategies, such as social media advertising to drive traffic and increase sales.
 - Demonstrated proficiency in product sourcing, listing, and inventory management for a smooth and efficient dropshipping operation.
 - Managed and processed a high volume of customer orders promptly and accurately.
 - Implemented efficient order fulfillment processes, including packaging, labeling, and shipping, to meet or exceed customer expectations.
 - Handled customer complaints or returns efficiently, maintaining a high level of customer satisfaction.
 - Analyzed competitors and market demand to make informed decisions on product pricing, positioning, and assortment.
 - Effectively managed multiple tasks and responsibilities in a fast-paced online environment, demonstrating strong organizational and time

management skills.

- Adapted quickly to changing market dynamics, product trends, and customer demands, ensuring the business remained competitive and profitable.
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COURSES



Oct 2021 - Mar 2024

DIPLOMA IN COMPUTER SCIENCE

Universiti Teknologi Mara, Merbok



ACHIEVEMENTS

- Program Director for SULAM
- Achieve award for Dean's List
- Served as a protocol committee member in a computer science organization