Apis Service Provider JSON

* CREATE TICKET

```
{
   "ticketID": "787007997295",
   "ticketDetails": {
      "createDate": ""2024-01-22 23:59 MON",
      "institution": {
         "institutionNumber": "00000004",
         "institutionName": "Sicredi",
         "institutionContractID": "110"
      },
```

```json
    "heatMap": { //MAPA DE CALOR DE SINAL DA TELEFONIA APONTANDO AS MELHORES OPERADORAS PARA CADA TECNOLOGIA
      "HM2G":"OI" //2G
      "HM3G":"VIVO" //3G
      "HM4G":"ALGAR" //4G
    },
    "modal":{
       "modalCode":"T01"
       "modalDesc":"Teste de Modal"
    }
    "status": "OPEN",
    "channel": "    BANCO INTER",
    "channelType": "      01. BANCO",
    "subChannel": "       MATRIZ",
    "agentName": "      70077216",
    "type": "ACTIVATION",
    "ltn": "PGW0D224",
    "technology": "PGW",
    "serviceProvider": "ETHOS BRASIL",
    "modal": null,
    "connectivity": "ETHERNET; WiFi; GPRS; 3G; BLUETOOTH",
    "accessories": null,
    "urgencyCode": "000000000000",
    "sla": "2024-02-08 23:59 QUI",
    "partNumber": "SC000690-00",
    "mobileOperator": "",
    "selected": null,
    "heatMap": null,
    "agingEquipment": null,
    "productDescription": "MOV 5000",
    "productSerialInstall": null,
    "productSerialUninstall": null,
    "immediateDelivery": "NO",
    "specialConditions": "",
    "freeFieldAdvancedPost": null,
    "motive": null,
    "reasonMaintenance": null,
    "motiveReschedule": null,
    "recurrenceInfo": null,
    "origin": "API FOL",
    "scheduled": "2024-02-08 23:59 QUI",
    "countSchedule": "0",
    "totalValue": null,
    "businessType": null,
    "paymentType": null,
    "paIdentification": null,
    "slaInOut": null
  },
  "cluster": {
    "clusterID": null,
    "agingEquipment": null,
    "additionalInfo": null
  },
  "merchantDetails": {
    "merchantID": "000000040400124",

    "email": "tmspos@gmail.com",
    "CNPJ": "54.912.672/0001-00",
    "name": "TMS POS desenv",
    "tradeName": "TMS POS nome fantasia",
    "address": {
      "street": "Rua installAddress",
      "number": "34343",
      "neighborhood": "vila prel",
      "zipCode": "90050190",
      "city": "Sao Paulo",
      "state": "SP",
```

```
      "complement": "casa 2"
    },
    "contactName": "Ednei Sarri    ",
    "phone": "            ",
    "description": "",
    "geolocation": null,
    "notes": "",
    "workDays": {
      "sunday": "00:00-00:00",
      "monday": "09:00-18:00",
      "tuesday": "09:00-18:00",
      "wednesday": "09:00-18:00",
      "thursday": "09:00-18:00",
      "friday": "09:00-18:00",
      "saturday": "00:00-00:00"
    },
    "maintenanceDays": {
      "sunday": "00:00-00:00",

   "monday": "09:00-18:00",

   "tuesday": "09:00-18:00",

   "wednesday": "09:00-18:00",

   "thursday": "09:00-18:00",

   "friday": "09:00-18:00",

   "saturday": "00:00-00:00",

   "workday": "your_workday_data_here"
    }
  },
  "originalDataElements": "2910110131170827"
}
```

* UPDATE TICKET

REQUEST:

```
{
  "ticketID": 700000893313,
  "ticketDetails": {
    "serviceProvider": "FD DO BRASIL SOLUCOES DE PAGAMENTO LTDA (DE)",
    "serialNumberOld": "102030405060" (Opcional),
    "partNumber": "SC100320-02",
    "ltn": "TFX047F7",
    "urgencyCode: "000000000725",
    "scheduled": "2024-01-22 23:59 MON"
  },
  "merchantDetails": {
    "CNPJ": "75.575.428/0001-61",
    "name": "MATHEUS BRTT 3291 3",
    "tradeName": "TDM Test Data Team",
    "address": "Avenida Aureliano de Figueiredo Pinto 2767 - Apto 11 blc 11 - Osasco - 2767 - 90050190 - Porto Alegre/RS",
    "complement": "102 Bloco G",
    "contactName": "Jose da Silva",
    "phone": "1194455-6688",
    "description": "Bobina Anotacoes gerais",
    "geolocation": "-23.6231088,-46.7001165",
    "notes": "notes 123",
    "workDays": {

      "sunday": "00:00-00:00",

      "monday": "09:00-18:00",

      "tuesday": "09:00-18:00",
```

```
        "wednesday": "09:00-18:00",

        "thursday": "09:00-18:00",

        "friday": "09:00-18:00",

        "saturday": "00:00-00:00",

        "workday": "your_workday_data_here"

      },
      "maintenanceDays": {

        "sunday": "00:00-00:00",

        "monday": "09:00-18:00",

        "tuesday": "09:00-18:00",

        "wednesday": "09:00-18:00",

        "thursday": "09:00-18:00",

        "friday": "09:00-18:00",

        "saturday": "00:00-00:00",

        "workday": "your_workday_data_here"

      }
    },
    "originalDataElements": "0378800109171040",
    "sysRetRefNumber": "700000893313",
    "info": "900"
}
```

* CANCEL TICKET

REQUEST:

```
{
    "ticketID": "700000573327",
    "dateTimeCancelTransmission": "0630170946",
    "dateTimeTransaction": "0630170946",
    "originalDataElements": "5076950622153030",
    "sysRetRefNumber": "700000573327",
    "idMotiveCancel": "MCT132",
    "descriptionMotiveCancel": "EC NAO SOLICITOU POS"
}
```

* UPGRADE TICKET

REQUEST:

```
{
  "ticketID": "700000573327",
  "partNumber": "pgw-123",
  "urgencyCode": "123",
  "geolocation": "-123245646;-7894564666",
  "sysRetRefNumber": "700000573327",
  "originalDataElements": "12345678945616"
}
```

* RESCHEDULE TICKET

REQUEST:

```
{
    "ticketID": "787007997295",
    "rescheduleDate": "2024-01-22 23:59 MON",
    "motive": "P01 - Falta de Equipamentos necessarios"
}
```

* TOKEN CLOVER

REQUEST:

```
{
    "ticket": "787007997295",
    "clover": "258951"
}
```