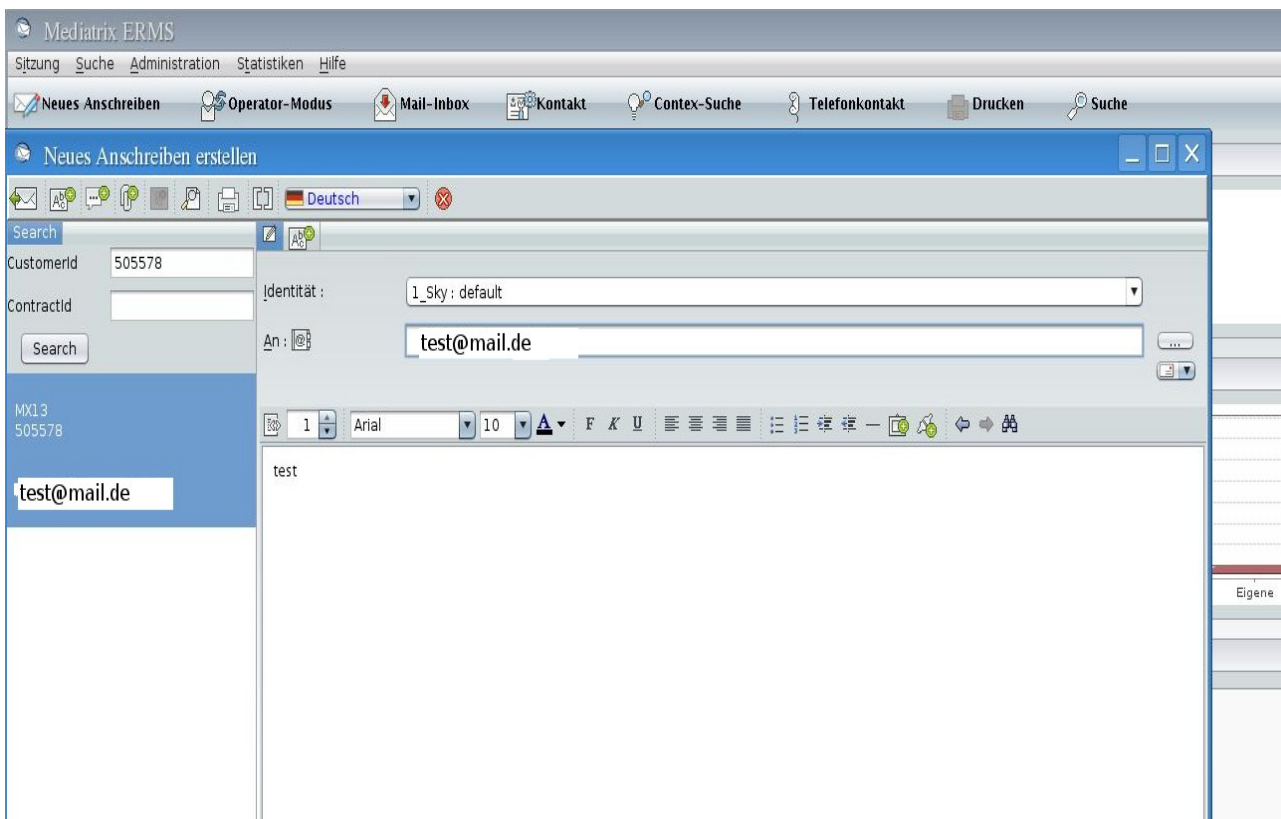


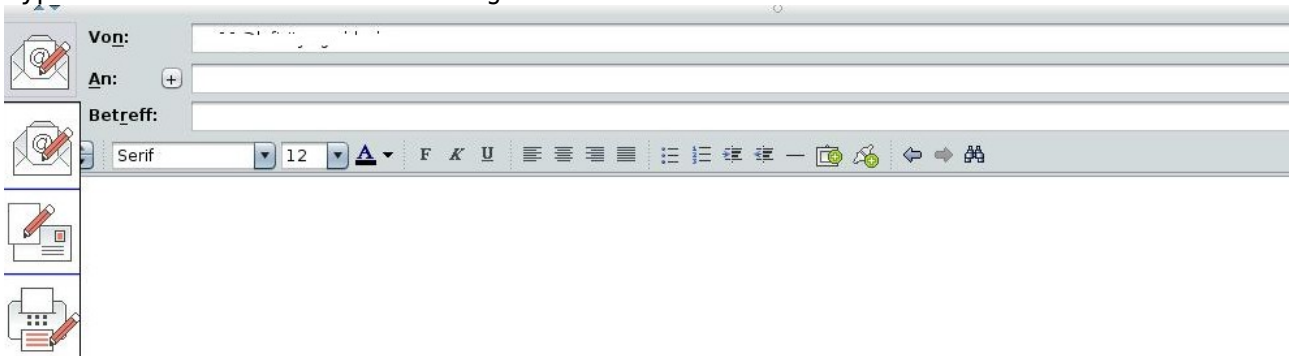
# SKY OUTBOUND CONCEPT

(created by Andreas Glück glueck@ityx.de)

1. The business rules are imported and certificated.
2. The client and server must use the file `mediatrix-sky.jar`.  
The jar is to be created from the `skyoutbound` project.
3. The new letters can be created from service center frame. The outgoing channel can be set with the icon combo box. There are two outgoing channels:
  - 1) The default (for initial mails).
  - 2) The letter channel. In this case the pdf is created and inserted as attachment into the mail. The server will receive the sending action after an operator sent the letter(send-Button clicked).



4. If the mail is processed from the operator mode or the single mode, the type of the answer can be changed in the icon combo box:



- 5.

5. In the actual version the pdf content is only stored (not sent).  
For the archiving the function in the class ServerUtils is to be implemented.

```
public static void archive(Connection con, Email email) throws SQLException
{
    if (email instanceof Answer) {
        System.out.println("answer sent: " + ((Answer) email).getId());
    }
    else if (email instanceof Question) {
        System.out.println("question sent: " + ((Question) email).getId());
    }
}
```

6. The parameter is to be inserted into the file mediatrix.config:  
`sky.template.path = /archive/templates`

The parameter shows the path to the pdf templates. The templates are read from the directory.

The format of the templates:  
subprojectid\_language.pdf (e.g. 123\_de.pdf)

7. If the template for a subproject doesn't exist, the empty template is generated.

8. ...

10.12.2011