

Our Ref: MCR-23-364/2

Ms Mary Doolan
Brisbane CBD Bicycle User Group
GPO Box 2104
Brisbane QLD 4001

Dear Ms Doolan

Thank you for your letter to Queensland Rail CEO – Ms Kat Stapleton on 10 August 2023, in relation to level crossings and safety issues concerning bicycles. I am responding to you on behalf of Ms Stapleton as my team has recently engaged with Bicycle User Group (BUG) representatives in other areas relating to ongoing projects and general enquiries, and we would be happy to continue liaising with you on this matter.

Queensland Rail's number one priority is the safety of its customers, employees and the surrounding community and we will continue to work with the community to reduce numbers of near misses.

We appreciate your ongoing interest on behalf of your members and the data that you requested is attached to letter.

We are grateful for your offer to foster a closer working relationship between the Brisbane CBD BUG and Queensland Rail. If you would like to further discuss further the promotion of safer active transport and broader Queensland Rail projects that will incorporate active transport options, please feel free to contact us at communityengagement@qr.com.au.

Thank you again for your interest in this matter and I trust this information is of assistance.

Yours sincerely



Sophia Tambakis
Team Leader Community and Stakeholder Engagement

21 September 2023

Inc: Attachment 1

Attachment 1: Breakdown of Near Misses at level crossings F/Y 2016 – 2023

A breakdown of near misses at level crossings is below as requested. Queensland Rail's Safety Data Reporting team has provided more detailed data which varies from the regulatory figures we previously provided.

Near miss type	2016/17	% of Total	2017/18	% of Total	2018/19	% of Total
Cyclist	7	6.67%	9	7.44%	7	6%
Motorist	37	35.24%	47	38.84%	61	49%
Pedestrian	59	56.19%	62	51.24%	54	44%
Scooter	2	1.90%	3	2.48%	2	2%
Grand Total	105	100.00%	121	100.00%	124	100%

Near miss type	2019/20	% of Total	2020/21	% of Total	2021/22	% of Total
Cyclist	15	11.72%	15	13.76%	10	6.67%
Motorist	37	28.91%	36	33.03%	40	26.67%
Pedestrian	75	58.59%	57	52.29%	95	63.33%
Scooter	1	0.78%	1	0.92%	5	3.33%
Grand Total	128	100.00%	109	100.00%	150	100.00%

Near miss type	2022/23	% of Total
Cyclist	14	7.22%
Motorist	48	24.74%
Pedestrian	126	64.95%
Scooter	6	3.09%
Grand Total	194	100.00%

Bicycle issues

- With the post-pandemic rising patronage levels, comes less floor capacity on rollingstock and we are mindful of the impact this may have on bikes and scooters on trains and the potential for injury.
- We are asking customers with bicycles or scooters to be aware of the need to keep priority seating free for customers with priority needs.
- We will continue to monitor the balance between patronage and the number of bikes and scooters on trains.
- We have included active transport carriage in our designs for future rollingstock on our network.